



**CLARK COUNTY**  
**DEPARTMENT OF BUILDING & FIRE PREVENTION**  
**BRENDA A. THOMPSON**  
**Manager, Building Inspection**  
**INSPECTIONS SERVICE GOALS**  
**DECEMBER 2016**



TIMELINESS			
Total Inspections			22756
On Time			22728
% On Time			99.9%
Goal Standard			98%
<b>Actual vs Goal (+/-)</b>			2%
PRODUCTIVITY			
Total Inspections			22756
Percent Failed			6.5%
AVERAGE INSPECTIONS PER MAN PER DAY :			
Current Month's			45
Dept. Goal Standard = 20	Actual vs Goal (+/-)		125%
ISO Goal Standard = 10	Actual vs Goal (+/-)		350%
ACCURACY			
Number of Inspection Audits			72
Passing Audits			72
% Passing			100%
Goal Standard			90%
<b>Actual vs Goal (+/-)</b>			10%
CUSTOMER SERVICE			
Number of Customer Service Feedback			30
Excellent/Good			30
%Passing			100%
Goal Standard			80%
<b>Actual vs Goal (+/-)</b>			20%