



CLARK COUNTY BUILDING DEPARTMENT

PERFORMANCE DASHBOARD

AUGUST 2012



PERMITTED WORK INSPECTIONS

TOTAL COMPLETED	PERCENT FAILED	AVERAGE INSPECTIONS PER MAN PER DAY				SECOND OPINION REQUESTS	FEDERAL & STATE GRANT PROGRAM BILLING \$	RESIDENT INSPECTION BILLING \$	TOTAL BILLING
		CURRENT MONTH'S DAILY AVERAGE	DAILY AVERAGE PER MAN	DEPT GOAL (20) ACHIEVEMENT % (+ - %)	ISO GOAL (10) ACHIEVEMENT % (+ - %)				
18,324	9%	796.7	34.3	+72%	+243%	136	\$7,155.41	\$71,345.00	\$82,725.41

COMPLAINT RESPONSE

COMPLAINTS RECEIVED	ACTIVE CASES MAINTAINED	ENFORCEMENT ACTIONS	PRIORITY COMPLETION GOAL = 90%					
			HIGH: 1-DAY		MID: 5-DAY		LOW: 20-DAY	
			MET / ASSIGNED #	ACHIEVED %	MET / ASSIGNED #	ACHIEVED %	MET / ASSIGNED #	ACHIEVED %
216	496	253	N/A	N/A	69/69	100%	83/83	100%

RESORT INSPECTIONS

MONTHLY BILLING (including Laughlin)	BILLABLE PERCENTAGE (GOAL = 70%)	ENFORCEMENT			ANNUAL FACILITY INSPECTIONS COMPLETED
		ISSUED	RESOLVED	ACTIVE	
\$142,972.53	54.8%	496	357	8,845	356

RECORDS

CUSTOMER TRANSACTIONS	TRANSACTION TIME		WAITING TIME		SCANNED		SUBPOENA REQUESTS	FEES COLLECTED
	AVERAGE	MAXIMUM	AVERAGE	MAXIMUM	RECORDS	IMAGES		
788	0:07:35	0:08:44	0:04:02	1:02:08	18,437	134,430	0	\$5,834.50

PLANS EXAMINATION

TYPE	FIRST REVIEW						Plan Sheet Average	Average Submittal to Issue (Days)
	Time Goal (Days)	Number of Plans	Max Time (Days)	Average Time (Days)	No. of Plans Not Meeting Goal	Goal Met (%)		
Complex/Phased Projects								
Architectural	42 Days	1	28	28	0	100%	0.0	n/a
Structural		4	8	4	0	100%	0.0	n/a
Electrical		1	8	8	0	100%	0.0	n/a
Plumbing/Mechanical		1	0	1	0	100%	0.0	n/a
On-Site Grading		1	0	0	0	100%	0.0	n/a
Fire Protection		0	0	0	0	n/a	0.0	n/a
Commercial Projects								
Architectural	21 Days	45	31	19	17	62%	48.1	n/a
Structural		31	11	5	0	100%	11.4	n/a
Electrical		29	12	5	0	100%	12.1	n/a
Plumbing/Mechanical		26	1	0	0	100%	6.1	n/a
On-Site Grading		17	17	8	0	100%	3.6	n/a
Fire Protection		19	16	5	0	100%	18.0	n/a
Minor Commercial Projects								
Architectural	14 Days	171	22	10	21	88%	7.4	n/a
Structural		79	21	2	1	99%	3.7	n/a
Electrical		129	11	4	0	100%	3.8	n/a
Plumbing/Mechanical		66	3	1	0	100%	2.0	n/a
On-Site Grading		14	11	7	0	100%	3.6	n/a
Fire Protection		44	42	5	1	98%	7.7	n/a
Residential Projects								
Cutom Residence-A/E/M/P	14 Days	15	13	8	0	100%	17.0	n/a
Custom Residence-Structural		17	13	7	0	100%	7.1	n/a
Residential Standard Plans-A/E/M/P		8	15	8	1	88%	48.0	n/a
Residential Standard Plans-Structural		11	8	4	0	100%	32.3	n/a
Minor Residential- A/E/M/P		37	11	3	0	100%	8.7	n/a
Minor Residential-Structural		33	9	3	0	100%	5.1	n/a
Plan Revisions								
Architectural	10 Days	138	30	8	42	70%	23.7	n/a
Structural		228	9	2	0	100%	5.1	n/a
Electrical		67	18	3	2	97%	19.5	n/a
Plumbing/Mechanical		35	3	0	0	100%	6.7	n/a
On-Site Grading		12	10	4	0	100%	1.5	n/a
Fire Protection		15	17	5	4	73%	2.0	n/a
TOTAL		1,294			89			

PERMIT APPLICATION CENTER	# Customer Transactions	Permit Application Summary			Permit Issue Summary			Total Fees Collected
		# Applications	Wait Time	Transaction Time	# Issued	Wait Time	Transaction Time	
	2,114	2,383	0:06:56	0:05:41	3,746	0:09:18	0:08:21	\$1,459,855.65