



CLARK COUNTY BUILDING DEPARTMENT PERFORMANCE DASHBOARD MAY 2012



PERMITTED WORK INSPECTIONS

TOTAL COMPLETED	PERCENT FAILED	AVERAGE INSPECTIONS PER MAN PER DAY				SECOND OPINION REQUESTS	FEDERAL & STATE GRANT PROGRAM BILLING \$	RESIDENT INSPECTION BILLING \$	TOTAL FEES COLLECTED
		CURRENT MONTH'S DAILY AVERAGE	DAILY AVERAGE PER MAN	DEPT GOAL (20) ACHIEVEMENT % (+ - %)	ISO GOAL (10) ACHIEVEMENT % (+ - %)				
16,350	12%	27.5	28.5	143%	285%	138	\$10,317.94	\$79,695.00	\$97,597.94

COMPLAINT RESPONSE

COMPLAINTS RECEIVED	ACTIVE CASES MAINTAINED	ENFORCEMENT ACTIONS	PRIORITY COMPLETION GOAL = 90%					
			HIGH: 1-DAY		MID: 5-DAY		LOW: 20-DAY	
			MET / ASSIGNED #	ACHIEVED %	MET / ASSIGNED #	ACHIEVED %	MET / ASSIGNED #	ACHIEVED %
156	482	299	0	n/a	38/39	97%	46/46	100%

RESORT INSPECTIONS

MONTHLY BILLING (including Laughlin)	BILLABLE PERCENTAGE (GOAL = 70%)	ENFORCEMENT			ANNUAL FACILITY INSPECTIONS COMPLETED
		ISSUED	RESOLVED	ACTIVE	
\$161,096.25	53.1%	680	323	n/a	381

RECORDS

CUSTOMER TRANSACTIONS	TRANSACTION TIME		WAITING TIME		SCANNED		SUBPOENA REQUESTS	FEES COLLECTED
	AVERAGE	MAXIMUM	AVERAGE	MAXIMUM	RECORDS	IMAGES		
688	13:17:59	42:27:56	0:06:57	0:11:10	15,947	102,813	2	\$3,998.50

PLANS EXAMINATION

TYPE	FIRST REVIEW						Plan Sheet Total	Average Submittal to Issue (Days)
	Time Goal (Days)	Number of Plans	Max Time (Days)	Average Time (Days)	No. of Plans Not Meeting Goal	Goal Met (%)		
Complex/Phased Projects								
Architectural	42 Days	0	0 days	0 days	0	n/a		
Structural		1	7 days	7 days	0	100%		
Electrical		0	0 days	0 days	0	n/a		
Plumbing/Mechanical		0	0 days	0 days	0	n/a		
On-Site Grading		1	14 days	14 days	0	100%		
Fire Protection		1	28 days	28 days	0	100%		
Commercial Projects								
Architectural	21 Days	51	35 days	12 days	6	88%		
Structural		29	12 days	4 days	0	100%		
Electrical		41	8 days	3 days	0	100%		
Plumbing/Mechanical		33	4 days	0 days	0	100%		
On-Site Grading		6	10 days	4 days	0	100%		
Fire Protection		26	36 days	14 days	8	69%		
Minor Commercial Projects								
Architectural	14 Days	159	23 days	8 days	10	94%		
Structural		90	8 days	2 days	0	100%		
Electrical		142	77 days	3 days	4	97%		
Plumbing/Mechanical		53	39 days	1 days	2	96%		
On-Site Grading		19	7 days	3 days	0	100%		
Fire Protection		33	33 days	10 days	9	73%		
Residential Projects								
Cutom Residence-A/E/M/P	14 Days	7	14 days	12 days	0	100%		
Custom Residence-Structural		9	12 days	6 days	0	100%		
Residential Standard Plans-A/E/M/P		11	29 days	19 days	7	36%		
Residential Standard Plans-Structural		8	7 days	5 days	0	100%		
Minor Residential- A/E/M/P		44	20 days	10 days	11	75%		
Minor Residential-Structural		39	13 days	2 days	0	100%		
Plan Revisions								
Architectural	10 Days	95	21 days	4 days	11	88%		
Structural		167	10 days	1 days	0	100%		
Electrical		62	8 days	2 days	0	100%		
Plumbing/Mechanical		25	1 days	0 days	0	100%		
On-Site Grading		12	6 days	1 days	0	100%		
Fire Protection		8	38 days	14 days	3	63%		
TOTAL		1172		6.3 days	71	91.8%	0	

PERMIT APPLICATION CENTER	# Customer Transactions	Permit Application Summary			Permit Issue Summary			Total Fees Collected
	6,559	# Received	Wait Time	Transaction Time	# Issued	Wait Time	Transaction Time	
		261	0:08:53	0:06:51	3627	0:05:56	0:07:37	