



Clark County Department of Building & Fire Prevention

FP Plan Review Service Goals

June 2015

TIMELINESS

Total Plans Checks	738
On Time	727
% On Time	98.5%
Goal Standard	90.0%
Actual vs. Goal (+/-)	+8.5%

PRODUCTIVITY

Fire Plans Check Applications	1,362
Total Reviews	1,514
% Failed	13.6%

Current Month's			
Dept. Goal Standard = Actual vs. Goal (+/-)			

ACCURACY

Number of Fire Plans Check Audits	
Passing Audits	
% Passing	
Goal Standard	
Actual vs. Goal (+/-)	

CUSTOMER SERVICE

Number of Customer Service Feedback	
Excellent/Good	
% Passing	
Goal Standard	
Actual vs. Goal (+/-)	