



# Clark County Department of Building & Fire Prevention

## FP Plan Review Service Goals

### May 2015

#### TIMELINESS

Total Plans Checks	950
On Time	874
% On Time	92.0%
Goal Standard	90.0%
<b>Actual vs. Goal (+/-)</b>	+2.0%

#### PRODUCTIVITY

Fire Plans Check Applications	1,167
Total Reviews	1,260
% Failed	12.9%

Current Month's			
Dept. Goal Standard = Actual vs. Goal (+/-)			

#### ACCURACY

Number of Fire Plans Check Audits	
Passing Audits	
% Passing	
Goal Standard	
<b>Actual vs. Goal (+/-)</b>	

#### CUSTOMER SERVICE

Number of Customer Service Feedback	
Excellent/Good	
% Passing	
Goal Standard	
<b>Actual vs. Goal (+/-)</b>	