



CLARK COUNTY DEPARTMENT OF BUILDING & FIRE PREVENTION

Plans Examination Service Goals September 2015

TIMELINESS

Total Plans Checks	970
On Time	923
% On Time	95.2%
Goal Standard	90.0%
Actual vs. Goal (+/-)	+5.2%

PRODUCTIVITY

Fire Plans Check Applications	1,342
Total Reviews	1,462
% Failed	17.2%

Current Month's			
Dept. Goal Standard = Actual vs. Goal (+/-)			

ACCURACY

Number of Fire Plans Check Audits	
Passing Audits	
% Passing	
Goal Standard	
Actual vs. Goal (+/-)	

CUSTOMER SERVICE

Number of Customer Service Feedback	
Excellent/Good	
% Passing	
Goal Standard	
Actual vs. Goal (+/-)	