



CLARK COUNTY BUILDING DEPARTMENT

COMPLAINT RESPONSE SERVICE GOALS

March 2012



COMPLAINT PROCESSING				
Case Type	New	Per Man	Closed	Per Man
General	142	23.7	115	19.1
Business License	0	0.0	2	0.3
Damage Assessment	48	8.0	48	8.0
Total		31.7	165	27.4
Goal		TBD		TBD
Percent of Goal				

ACCURACY	
# OF INSPECTION AUDITS	
PASSING AUDITS	
%PASSING	
GOAL STANDARD	
ACTUAL VS GOAL +/-	

CASE MAINTENANCE	
Total Case Maintained	437
Per Man	72.8
Goal	60
Percent of Goal	121.3%