



# CLARK COUNTY BUILDING DEPARTMENT

## COMPLAINT RESPONSE STATISTICS

### September 2012



| ENFORCEMENT ACTION                       |            |
|--|------------|
| Notice of Violation                      | 168        |
| Notice of Intent to Disconnect Utilities | 3          |
| Notice and Order                         | 1          |
| Citation                                 | 0          |
| <b>Total</b>                             | <b>172</b> |

| CASE ORIGINATION             |            |
|------------------------------|------------|
| CMART                        | 13         |
| Email                        | 45         |
| Letter                       | 3          |
| Phone Call                   | 93         |
| <b>Walk-In</b>               | <b>24</b>  |
| <b>Web</b>                   | <b>37</b>  |
| <b>From CCFD</b>             | <b>1</b>   |
| <b>From Business License</b> | <b>1</b>   |
| <b>Total</b>                 | <b>217</b> |

| SERVICES PROVIDED                   |     |
|-------------------------------------|-----|
| Total Number of Inspections         | 183 |
| 2 <sup>nd</sup> Opinion Inspections | 0   |
| CMART walks                         | 1   |
| Total Cases Maintained              | 514 |

| CASE TYPES        |            |           |            |           |
|-------------------|------------|-----------|------------|-----------|
| Case Type         | New        | Per Man   | Closed     | Per Man   |
| General           | 177        | 25        | 141        | 20        |
| Business License  | 2          | .29       | 1          | .14       |
| Damage Assessment | 38         | 5.4       | 44         | 6.3       |
| <b>Total</b>      | <b>217</b> | <b>31</b> | <b>199</b> | <b>27</b> |