



CLARK COUNTY BUILDING DEPARTMENT INSPECTIONS SERVICE GOALS FEBRUARY 2014



TIMELINESS

Total Inspections	17488
On Time	17456
% On Time	99.8%
Goal Standard	98%
Actual vs Goal (+/-)	2%

PRODUCTIVITY

Total Inspections	17488
Percent Failed	4.7%

AVERAGE INSPECTIONS PER MAN PER DAY :

Current Month's			38
Dept. Goal Standard =	20	Actual vs Goal (+/-)	88%
ISO Goal Standard =	10	Actual vs Goal (+/-)	276%

ACCURACY

Number of Inspection Audits	85
Passing Audits	85
% Passing	100%
Goal Standard	90%
Actual vs Goal (+/-)	10%

CUSTOMER SERVICE

Number of Customer Service Feedback	18
Excellent/Good	18
%Passing	100%
Goal Standard	80%
Actual vs Goal (+/-)	20%