



# CLARK COUNTY BUILDING DEPARTMENT INSPECTIONS SERVICE GOALS JULY 2014



### TIMELINESS

Total Inspections	23197
On Time	23197
% On Time	100.0%
Goal Standard	98%
<b>Actual vs Goal (+/-)</b>	2%

### PRODUCTIVITY

Total Inspections	23197
Percent Failed	6.1%

#### AVERAGE INSPECTIONS PER MAN PER DAY :

Current Month's			42
Dept. Goal Standard =	20	Actual vs Goal (+/-)	112%
ISO Goal Standard =	10	Actual vs Goal (+/-)	324%

### ACCURACY

Number of Inspection Audits	68
Passing Audits	68
% Passing	100%
Goal Standard	90%
<b>Actual vs Goal (+/-)</b>	10%

### CUSTOMER SERVICE

Number of Customer Service Feedback	28
Excellent/Good	26
%Passing	93%
Goal Standard	80%
<b>Actual vs Goal (+/-)</b>	13%