



# CLARK COUNTY BUILDING DEPARTMENT INSPECTIONS SERVICE GOALS JUNE 2014



## TIMELINESS

Total Inspections	20656
On Time	20656
% On Time	100.0%
Goal Standard	98%
<b>Actual vs Goal (+/-)</b>	2%

## PRODUCTIVITY

Total Inspections	20656
Percent Failed	6.0%

### AVERAGE INSPECTIONS PER MAN PER DAY :

Current Month's			38
Dept. Goal Standard =	20	Actual vs Goal (+/-)	90%
ISO Goal Standard =	10	Actual vs Goal (+/-)	280%

## ACCURACY

Number of Inspection Audits	78
Passing Audits	78
% Passing	100%
Goal Standard	90%
<b>Actual vs Goal (+/-)</b>	10%

## CUSTOMER SERVICE

Number of Customer Service Feedback	30
Excellent/Good	30
%Passing	100%
Goal Standard	80%
<b>Actual vs Goal (+/-)</b>	20%