



CLARK COUNTY BUILDING DEPARTMENT INSPECTIONS SERVICE GOALS MARCH 2014



TIMELINESS	
Total Inspections	18125
On Time	18125
% On Time	100.0%
Goal Standard	98%
Actual vs Goal (+/-)	2%

PRODUCTIVITY	
Total Inspections	18125
Percent Failed	5.0%

AVG. INSPECTIONS PER DAY PER INSPECTOR :	
Current Month's	32
Dept. Goal Standard = 20 Actual vs Goal (+/-)	60%
ISO Goal Standard = 10 Actual vs Goal (+/-)	220%

ACCURACY	
Number of Inspection Audits	83
Passing Audits	83
% Passing	100%
Goal Standard	90%
Actual vs Goal (+/-)	10%

CUSTOMER SERVICE	
Number of Customer Service Feedback	29
Excellent/Good	29
%Passing	100%
Goal Standard	80%
Actual vs Goal (+/-)	20%