



# CLARK COUNTY BUILDING DEPARTMENT INSPECTIONS SERVICE GOALS MAY 2014



### TIMELINESS

Total Inspections	20405
On Time	20405
% On Time	100.0%
Goal Standard	98%
<b>Actual vs Goal (+/-)</b>	2%

### PRODUCTIVITY

Total Inspections	20405
Percent Failed	5.3%

#### AVERAGE INSPECTIONS PER MAN PER DAY :

Current Month's			39
Dept. Goal Standard =	20	Actual vs Goal (+/-)	96%
ISO Goal Standard =	10	Actual vs Goal (+/-)	292%

### ACCURACY

Number of Inspection Audits	83
Passing Audits	83
% Passing	100%
Goal Standard	90%
<b>Actual vs Goal (+/-)</b>	10%

### CUSTOMER SERVICE

Number of Customer Service Feedback	29
Excellent/Good	29
%Passing	100%
Goal Standard	80%
<b>Actual vs Goal (+/-)</b>	20%