



**CLARK COUNTY**  
**DEPARTMENT OF BUILDING & FIRE PREVENTION**  
**BRENDA A. THOMPSON**  
**Manager, Building Inspection**  
**INSPECTIONS SERVICE GOALS**  
**JUNE 2016**



<b>TIMELINESS</b>			
Total Inspections			25270
On Time			25270
% On Time			100.0%
Goal Standard			98%
<b>Actual vs Goal (+/-)</b>			2%
<b>PRODUCTIVITY</b>			
Total Inspections			25270
Percent Failed			5.2%
<b>AVERAGE INSPECTIONS PER MAN PER DAY :</b>			
Current Month's			42
Dept. Goal Standard = 20	Actual vs Goal (+/-)		109%
ISO Goal Standard = 10	Actual vs Goal (+/-)		317%
<b>ACCURACY</b>			
Number of Inspection Audits			69
Passing Audits			69
% Passing			100%
Goal Standard			90%
<b>Actual vs Goal (+/-)</b>			10%
<b>CUSTOMER SERVICE</b>			
Number of Customer Service Feedback			31
Excellent/Good			31
%Passing			100%
Goal Standard			80%
<b>Actual vs Goal (+/-)</b>			20%