



Clark County Monitoring Program

2007 Business Community Survey



Clark County Monitoring Program: 2007 Business Community Survey

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TO: MS. IRENE NAVIS, AICP
FROM: DR. SHEILA CONWAY; JEREMY AGUERO
SUBJECT: CLARK COUNTY MONITORING PROGRAM | 2007 Business Community Survey
DATE:
CC: BRIAN GORDON/APPLIED ANALYSIS;
DR. ALVIN MUSKATEL/UER;
JASON GRAY/STRATEGIC SOLUTIONS

This memorandum summarizes the key findings of the inaugural Clark County Monitoring Business Community Survey conducted by Urban Environmental Research, Applied Analysis and Strategic Solutions on behalf of the Nuclear Waste Division. A more detailed statistical assessment of our methodology and findings is available in the accompanying comprehensive assessment binder and will be posted to the Clark County Monitoring Program's website (www.monitoringprogram.com) upon your approval of this deliverable. The intent of this memorandum is to provide an executive level overview of our salient findings.

A. GENERAL OVERVIEW

During the months of May and June, 2007, Strategic Solutions, in coordination with Urban Environmental Research and Applied Analysis, administered a 55 -question mail and web survey to 461 Southern Nevada businesses. The survey, which touches on a broad number of topics, has a margin of error of ± 4.9 percent at the 95 percent confidence level. The principal purpose of the Clark County Monitoring Program, including this business survey and community survey series, is to establish an analysis baseline from which the impacts of transporting high-level nuclear waste through the Las Vegas Valley, and ultimately storing the radioactive material at the proposed Yucca Mountain Nuclear Waste Repository, can be monitored, measured and assessed.

Generally speaking, the survey is segmented into ten areas of inquiry: 1) business descriptive information; 2) economic perceptions; 3) operating environment; 4) workforce development; 5) business operations; 6) attraction and retention factors; 7) expansion factors; 8) quality of life issues; 9) external impacts; and 10) disaster preparedness..

It is easy to conceptualize how the transportation of high-level nuclear waste through a community might negatively impact business operations. It is a bit more difficult to identify the nexus to workforce development, attracting and retaining quality employees, and business operating practices. In absence of mitigating funds, it is likely that Nevada's state and local governments will be required to shift resources away from existing programs and into efforts aimed at ensuring threats, patent and latent, sourced to storage and transportation of high-level nuclear waste are addressed. Shifts away from existing public services would be expected to reduce the quality of life with the community and may also have far-reaching economic, fiscal and social implications. Analyzing these questions requires a close look at the business community in terms of preparedness, interruption impacts, the ability to resume operations, and the ability of local governments to assist the business community in the event of service interruptions. The Clark County Monitoring Program business survey series is designed to provide analysts this more comprehensive framework from which impact assessments can be appropriately derived.

B. KEY FINDINGS

- Respondents were generally in terms of communicating business performance during the past year. Approximately one third of respondents indicated they were doing better now than a year ago, a third indicated they were doing about the same, and a third indicated they were doing worse now a year ago.

- Respondents were generally optimistic that their business would be doing better a year from now than it is today (62.3%). Just 5.2% of respondents expect their business to be doing worse a year from now than it is today.
- In terms of the national economy, respondents were just as likely to indicate it is going in the right direction (44%) as they were to indicate that it was going in the wrong direction (46%).
- A majority of respondents agree (61.9%) that by operating in Nevada, their business is less likely to be impacted by a recession than similar companies in other states
- Respondents rated both current business conditions in Clark County and Nevada's competitive environment for operating a business highly. Respondents were more likely to and rate local governments more favorably than state governments with regard to supporting economic development.
- Respondents were more likely to indicate that business conditions in Clark County will "stay the same" (50.3%) during the next twelve months than they were to indicate that business conditions will "improve" (30.8%) or "deteriorate" (16.1%).
- Respondents were reluctant to communicate a high level of dependence of their business operations on the health of the Southern Nevada tourism industry.
- Respondents communicated that the two most important things Clark County can do to improve services to the business community are "streamline regulations/red tape" (31%) and reduce business fees (21%).
- Respondents felt that graduates of the University of Nevada System are better prepared to enter the workforce than are graduates of the local high schools.
- 45.6% of respondents made a major capital equipment purchase during the past year and 44.7% plan to do the same in the coming year.
- One quarter of respondents did not fill any existing job openings during the past year and 38.6% did not hire any new employees (defined as those that expand the workforce as opposed to those that fill vacant positions).
- 48.9% of respondents believe it is more difficult to hire professional positions than non-professional positions.
- 38% of respondents do not intend to hire new employees during the next year, 40% of respondents had at least one current job opening.
- 13.4% of respondents indicated they significantly expanded their business operations during the past twelve months, 82.9% did not. However, 26% of respondents indicated they have plans to significantly expand business operations during the next twelve months
- 51.4% of respondents indicated their employees are making more money now than they were twelve months ago, 7.4% indicated their employees are making less, and 36% indicated their employees are making about the same.
- 81.7% of respondents indicated they are paying slightly or significantly more for the costs of goods and services they routinely purchase than they were twelve months ago. 81.8% of respondents expect the trend to continue during the next twelve months.
- 54.6% of respondents indicated the prices they charge are slightly or significantly more than they were twelve months ago.
- Respondents rated traffic, affordability of housing, K-12 education, and transportation as the four most challenging factors to attracting and retaining employees to their business
- Respondents were more likely to rate the quality of labor force as having a greater negative impact on their decisions regarding business expansion than the other factors such as; tax climate, availability of capital, and government attitude towards business.
- In terms of quality of life issues, respondents assigned the five poorest ratings to future water resources, transportation infrastructure, K-12 education, attainability of homeownership, and vocational education.
- 59.2% of respondents rated public transportation as either somewhat, moderately, or very important to the business community.
- One in five respondents believe the Clark County public transit system works "not well at all" today.
- Respondents rated a terrorist event, a fire, and a disease outbreak as hazards having the most significant ability to interrupt their business operations.
- Respondents rated electricity, telephone, physical structures (buildings), internet, and access to computer files/databases as they the most important factors without which their businesses could not operate.
- 74.4% of respondents have not attended meetings on disaster preparedness, 31.7% have not received written information on disaster preparedness, and 36.7% have not spoken with employees about what to do in an emergency. 54% of respondents do not have business interruption insurance.

Appendix I

Business Descriptive Profile

**Appendix I
Business Descriptive Profile
Summary Statistics**

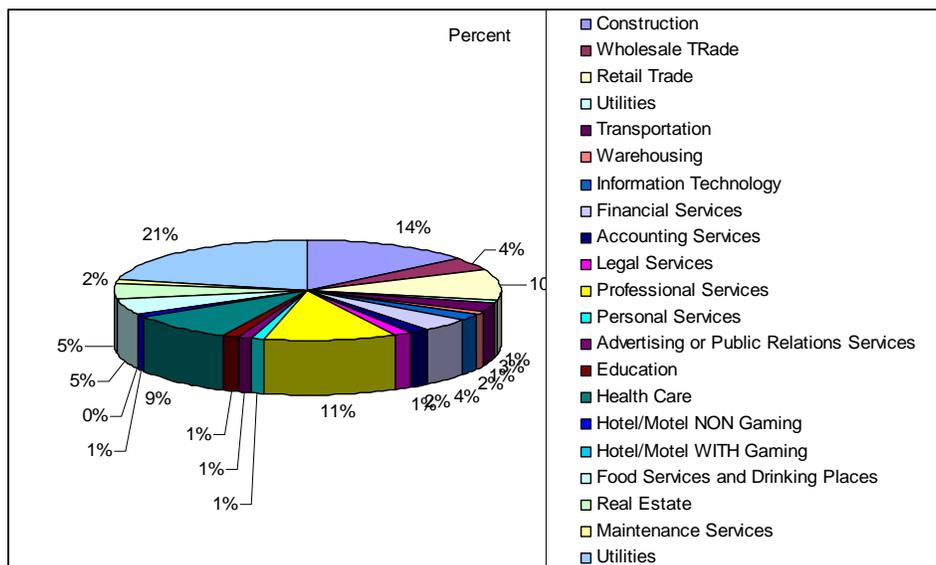
		Which one of the following most accurately describes your type of business?	How many years has your company been in business in Nevada?	How many full time employees do you directly employ?	How many part time employees do you directly employ?	Do you own or lease the building or buildings where your business is operated?	What primary type of space does your business occupy?	Approximately how much space does your business, in total, currently occupy?	Which of the following categories best describes your sales volume during the past 12 months?	In how many locations does your firm currently operate?
N	Valid	461	461	461	398	457	461	434	409	450
	Missing	0	0	0	63	4	0	27	52	11
Mean		12.36	4.50	3.40	3.82	2.0528	2.0722	2.93	2.5507	4.23
Std. Error of Mean		.350	.080	.098	.214	.05995	.04183	.114	.09504	.103
Median		12.00	4.00	3.00	2.00	2.0000	2.0000	2.00	2.0000	4.00
Mode		22	3	2	2	2.00	2.00	1	1.00	5
Std. Deviation		7.524	1.725	2.108	4.589	1.19602	.89420	2.447	1.97991	2.085
Variance		56.615	2.977	4.445	21.055	1.430	.800	5.988	3.920	4.348
Skewness		-.057	.124	1.576	1.911	2.633	1.244	1.317	1.418	.359
Std. Error of Skewness		.114	.114	.114	.114	.122	.114	.114	.117	.121
Kurtosis		-1.511	-1.076	2.876	1.927	9.745	1.606	.600	1.238	-.318
Std. Error of Kurtosis		.227	.227	.227	.227	.244	.228	.227	.234	.241
Range		20	7	14	14	9.00	4.00	8	7.00	8
Minimum		2	1	1	1	1.00	1.00	1	1.00	1
Maximum		22	8	15	15	10.00	5.00	9	8.00	9

Note: "N/A" values are not included in the analysis

**Appendix I
Business Descriptive Profile
Summary Statistics**

Which one of the following most accurately describes your type of business?

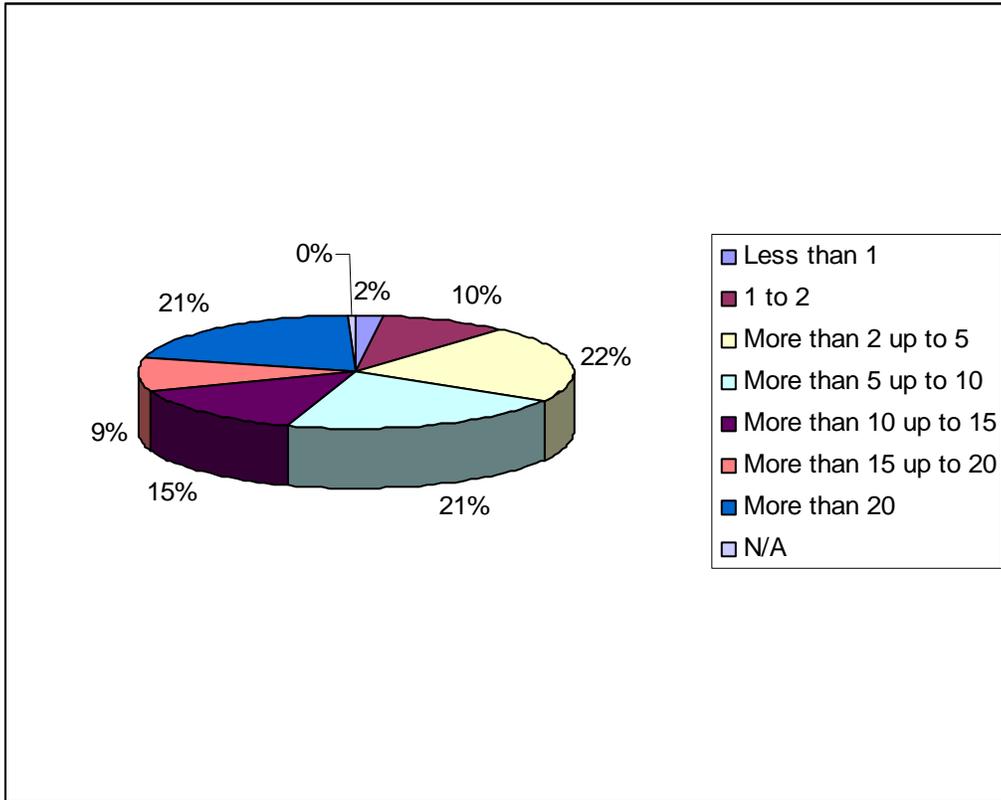
	Frequency	Percent
Construction	66	14.3
Wholesale Trade	19	4.1
Retail Trade	46	10.0
Utilities	4	.9
Transportation	13	2.8
Warehousing	4	.9
Information Technology	10	2.2
Financial Services	20	4.3
Accounting Services	8	1.7
Legal Services	6	1.3
Professional Services	51	11.1
Personal Services	6	1.3
Advertising or Public Relations Services	5	1.1
Education	6	1.3
Health Care	41	8.9
Hotel/Motel NON Gaming	3	.7
Hotel/Motel WITH Gaming	1	.2
Food Services and Drinking Places	24	5.2
Real Estate	22	4.8
Maintenance Services	8	1.7
Utilities	98	21.3
Total	461	100.0



**Appendix I
Business Descriptive Profile
Summary Statistics**

How many years has your company been in business in Nevada?

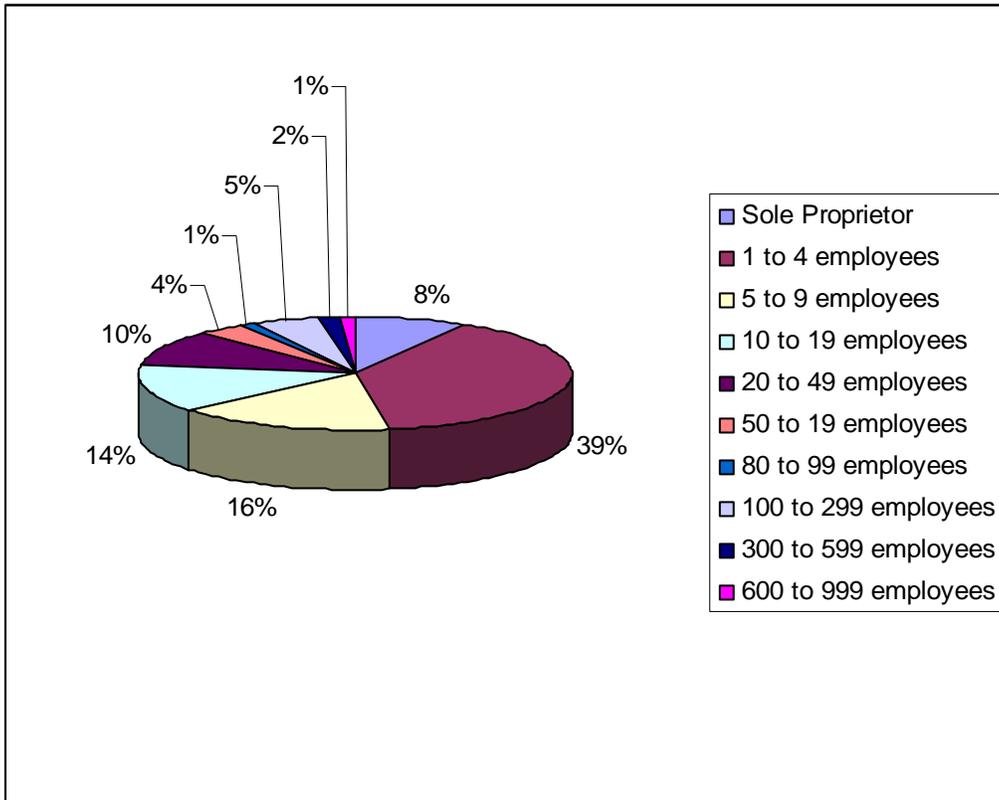
	Frequency	Percent
Less than 1	9	2.0
More than 1 up to 2	44	9.5
More than 2 up to 5	101	21.9
More than 5 up to 10	99	21.5
More than 10 up to 15	68	14.8
More than 15 up to 20	43	9.3
More than 20	95	20.6
N/A	2	.4
Total	461	100.0



**Appendix I
Business Descriptive Profile
Summary Statistics**

How many full time employees do you directly employ?

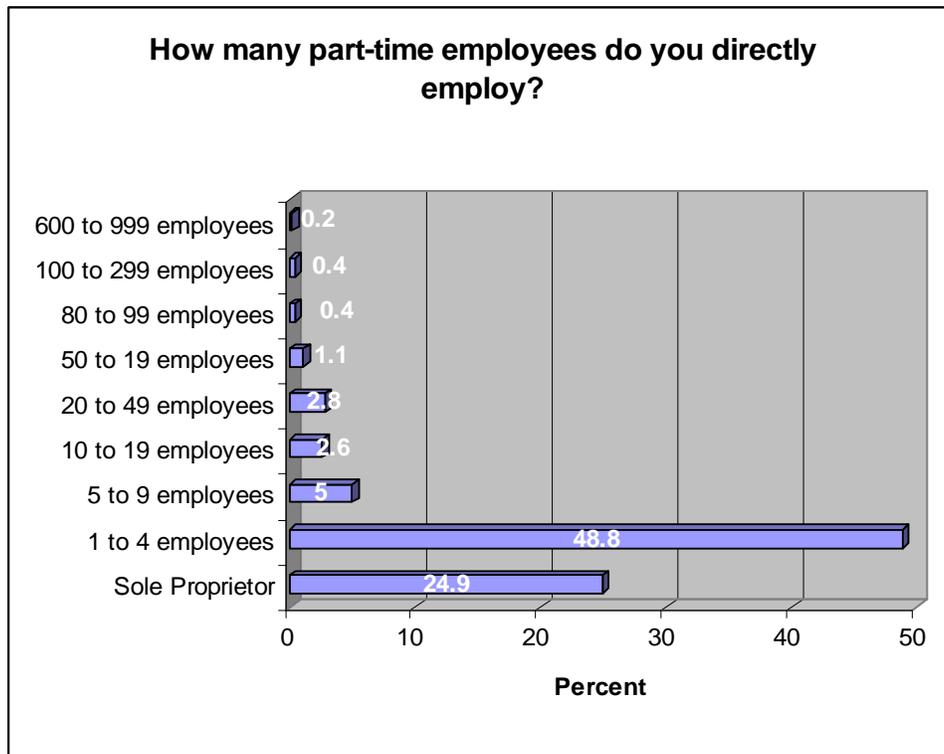
Frequency		Percent
Sole Proprietor	38	8.2
1 to 4 employees	180	39.0
5 to 9 employees	75	16.3
10 to 19 employees	63	13.7
20 to 49 employees	46	10.0
50 to 19 employees	16	3.5
80 to 99 employees	5	1.1
100 to 299 employees	23	5.0
300 to 599 employees	8	1.7
600 to 999 employees	5	1.1
1000 to 1999 employees	1	.2
N/A	1	.2
Total	461	100.0



**Appendix I
Business Descriptive Profile
Summary Statistics**

How many part-time employees do you currently employ?

	Frequency	Percent
Sole Proprietor	115	24.9
1 to 4 employees	225	48.8
5 to 9 employees	23	5.0
10 to 19 employees	12	2.6
20 to 49 employees	13	2.8
50 to 19 employees	5	1.1
80 to 99 employees	2	.4
100 to 299 employees	2	.4
600 to 999 employees	1	.2
N/A	63	13.7
Total	461	100.0

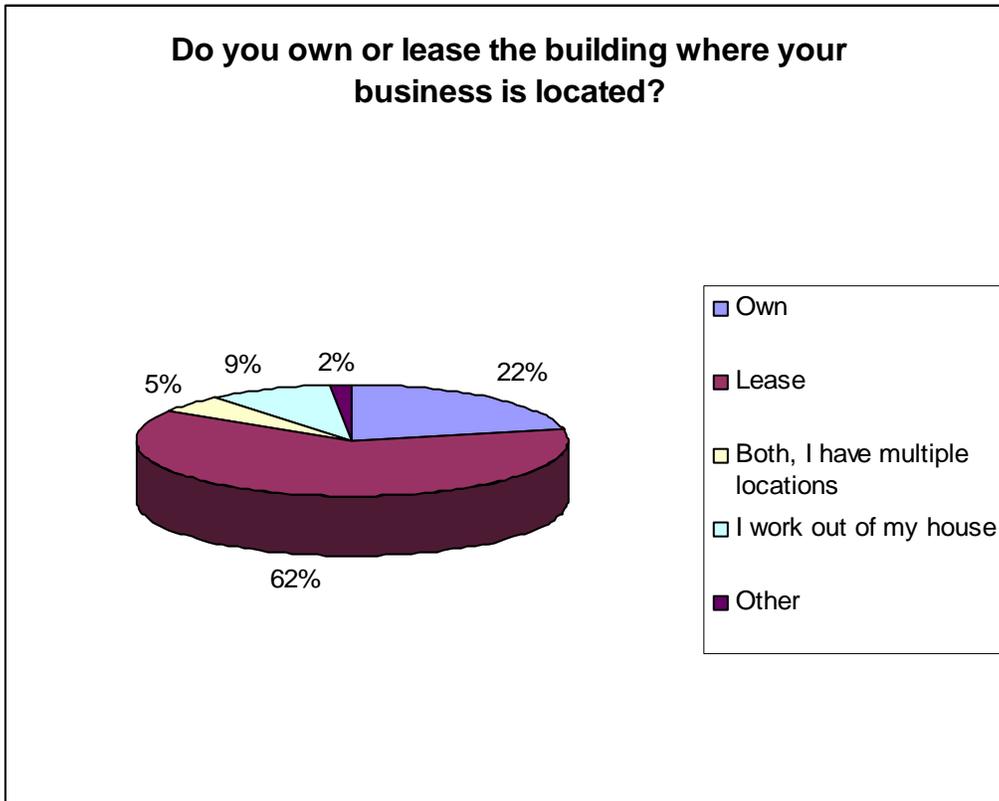


Note: Graph does not include "N/A" responses

**Appendix I
Business Descriptive Profile
Summary Statistics**

Do you own or lease the building where your business is operated?

	Frequency	Percent
Own	100	21.7
Lease	283	61.4
Both, I have multiple locations	23	5.0
I work out of my house	43	9.3
Other	8	1.7
N/A	4	.9
Total	461	100.0



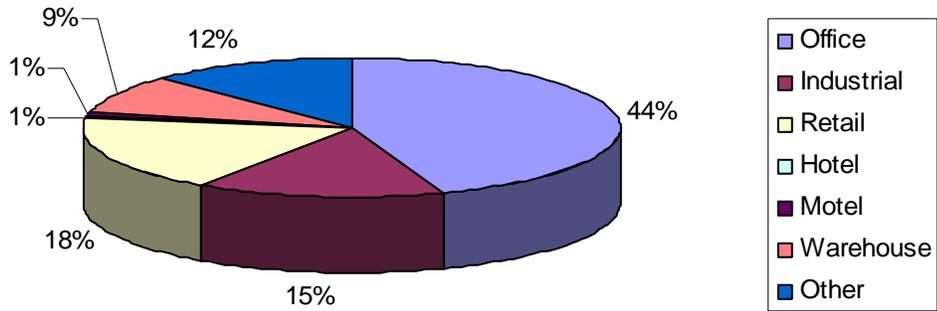
Note: Graph does not include "N/A" responses

**Appendix I
Business Descriptive Profile
Summary Statistics**

What primary type of space does your business occupy?

	Frequency	Percent
Office	205	44.5
Industrial	70	15.2
Retail	81	17.6
Hotel	3	.7
Motel	4	.9
Warehouse	41	8.9
Other	57	12.4
Total	461	100.0

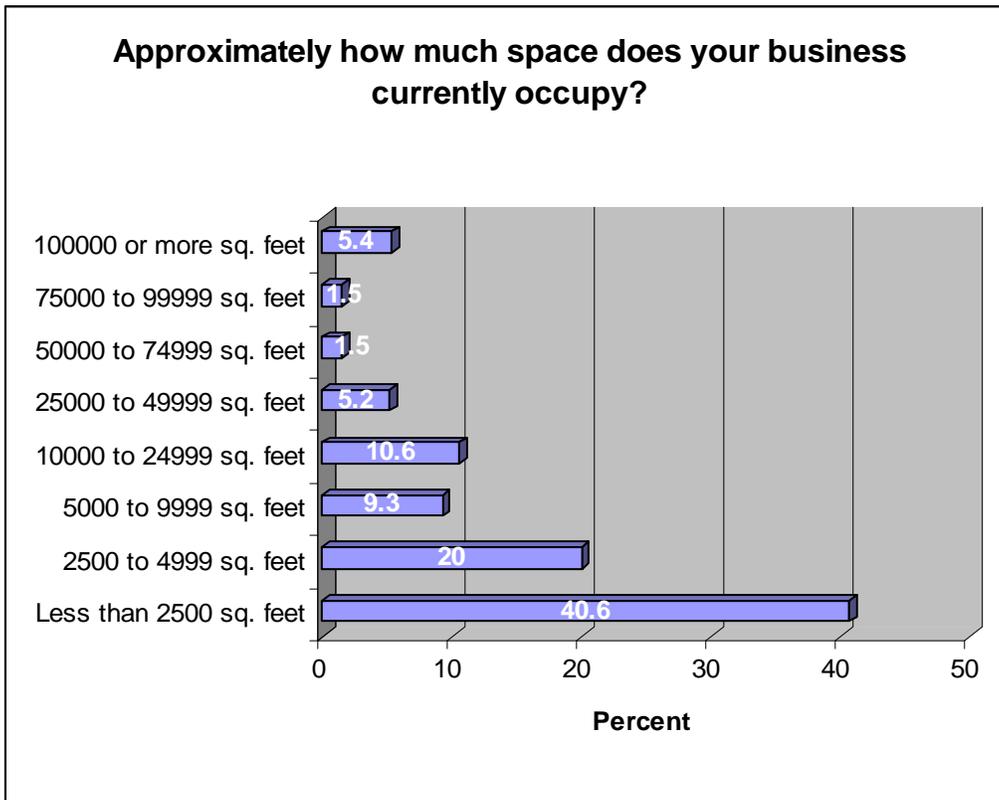
What primary type of space does your business occupy?



**Appendix I
Business Descriptive Profile
Summary Statistics**

Approximately how much space does your business currently occupy?

	Frequency	Percent
Less than 2500 sq. feet	187	40.6
2500 to 4999 sq. feet	92	20.0
5000 to 9999 sq. feet	43	9.3
10000 to 24999 sq. feet	49	10.6
25000 to 49999 sq. feet	24	5.2
50000 to 74999 sq. feet	7	1.5
75000 to 99999 sq. feet	7	1.5
100000 or more sq. feet	25	5.4
N/A	27	5.9
Total	461	100.0

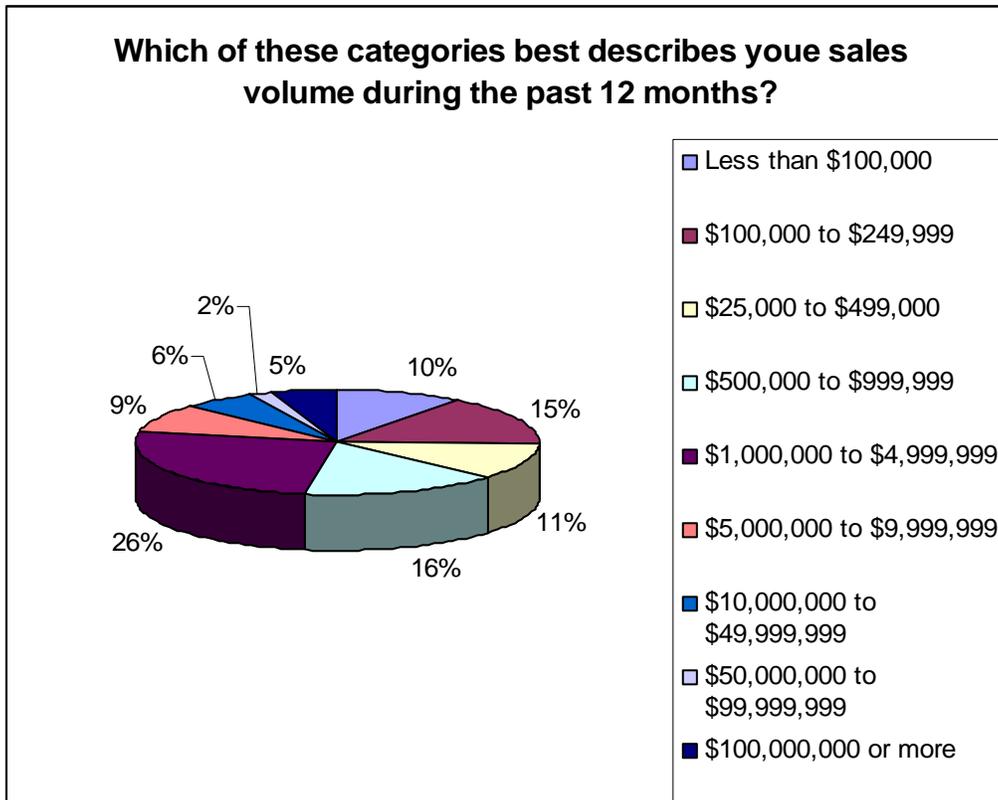


Note: Graph does not include "N/A" responses

**Appendix I
Business Descriptive Profile
Summary Statistics**

Which of the following categories best describes your sales volume during the past 12 months?

	Frequency	Percent
Less than \$100,000	42	9.1
\$100,000 to \$249,999	61	13.2
\$25,000 to \$499,000	47	10.2
\$500,000 to \$999,999	65	14.1
\$1,000,000 to \$4,999,999	104	22.6
\$5,000,000 to \$9,999,999	36	7.8
\$10,000,000 to \$49,999,999	25	5.4
\$50,000,000 to \$99,999,999	8	1.7
\$100,000,000 or more	21	4.6
N/A	52	11.3
Total	461	100.0

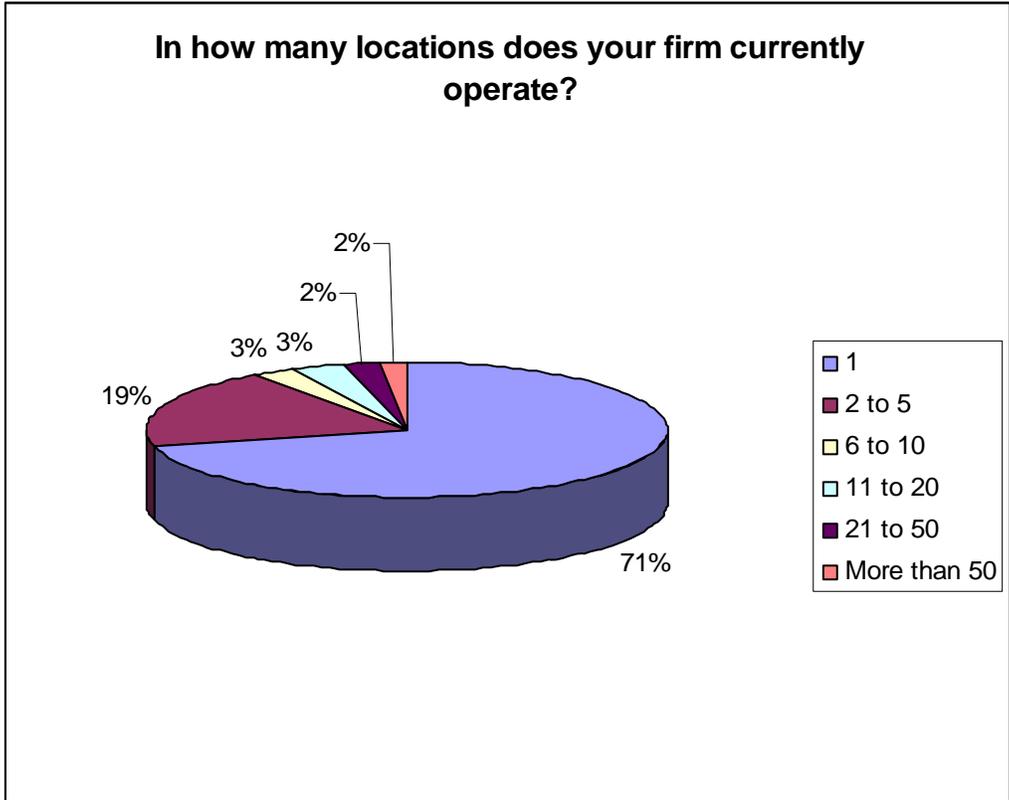


Note: Graph does not include "N/A" responses

**Appendix I
Business Descriptive Profile
Summary Statistics**

In how many locations does your firm currently operate?

	Frequency	Percent
1	320	69.4
2 to 5	85	18.4
6 to 10	13	2.8
11 to 20	15	3.3
21 to 50	10	2.2
More than 50	7	1.5
N/A	11	2.4
Total	461	100.0



Note: Graph does not include "N/A" responses

Appendix II
Perceptions of Economy

**Appendix II
Perceptions of Economy**

Statistics

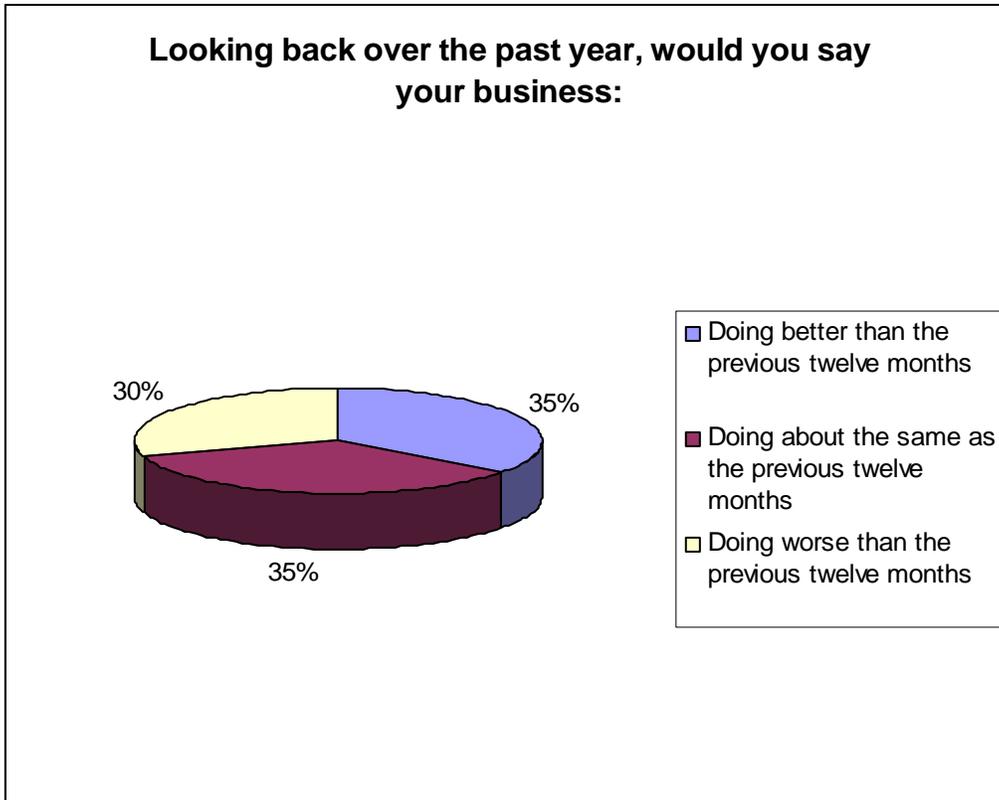
		Looking back over the past year, would you say your business is doing better, the same, or worse than in the previous twelve months?	Looking forward one year from today, do you believe that your business will be: doing better, the same, or worse than today?	In your view, do you think the national economy is generally headed in the right direction or the wrong direction?	On a scale of 1 to 10, where "1" means no impact and "10" a very significant impact, how would you rank the impact of the health of the national economy on your business?	Strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the following statement? "By operating in Nevada, my company is less likely to be impacted by a recession than similar companies in other states."
N	Valid	448	461	415	451	422
	Missing	13	0	46	10	39
Mean		1.95	1.43	1.51	7.27	2.29
Std. Error of Mean		.038	.028	.025	.100	.044
Median		2.00	1.00	2.00	8.00	2.00
Mode		1	1	2	8	2
Std. Deviation		.806	.592	.500	2.118	.895
Variance		.650	.350	.250	4.488	.802
Skewness		.098	1.035	-.044	-.871	.504
Std. Error of Skewness		.115	.114	.120	.115	.119
Kurtosis		-1.456	.068	-2.008	.430	-.437
Std. Error of Kurtosis		.230	.227	.239	.229	.237
Range		2	2	1	9	3
Minimum		1	1	1	1	1
Maximum		3	3	2	10	4

Note: "N/A" values are not included in the analysis

**Appendix II
Perceptions of Economy**

Looking back over the past year, would you say your business is:

	Frequency	Percent
Doing better than the previous twelve months	158	34.3
Doing about the same as the previous twelve months	156	33.8
Doing worse than the previous twelve months	134	29.1
N/A	13	2.8
Total	461	100.0

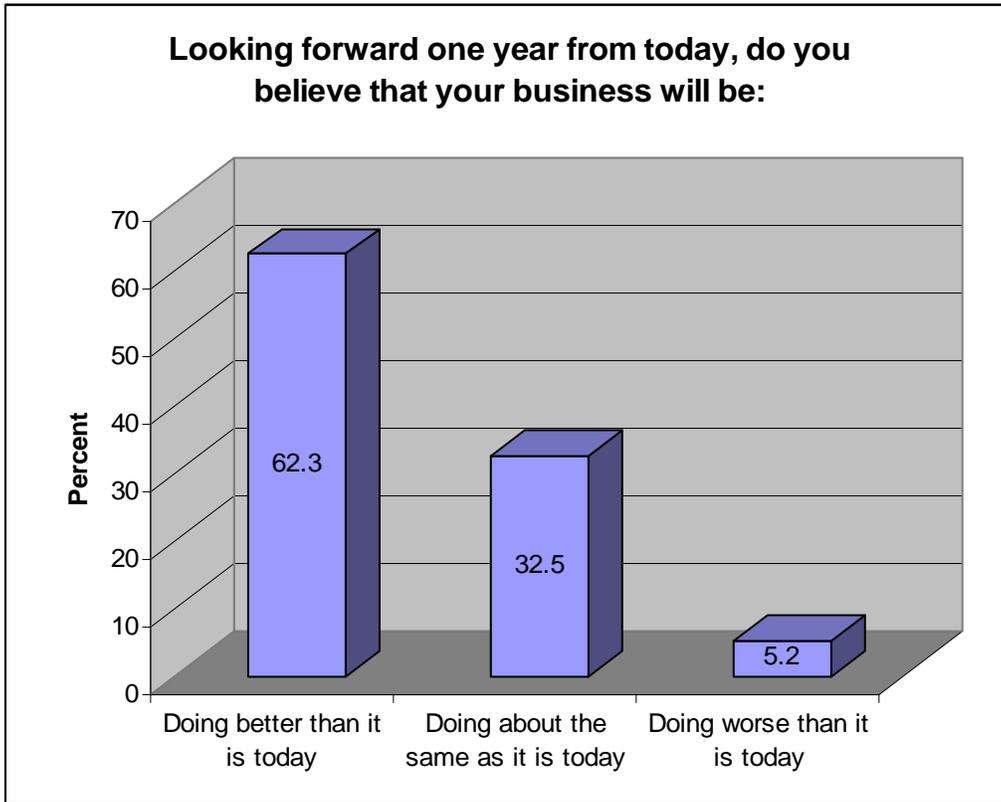


Note: Graph does not include "N/A" responses

**Appendix II
Perceptions of Economy**

Looking forward one year from today, do you believe that your business will be:

	Frequency	Percent
Doing better than it is today	287	62.3
Doing about the same as it is today	150	32.5
Doing worse than it is today	24	5.2
Total	461	100.0

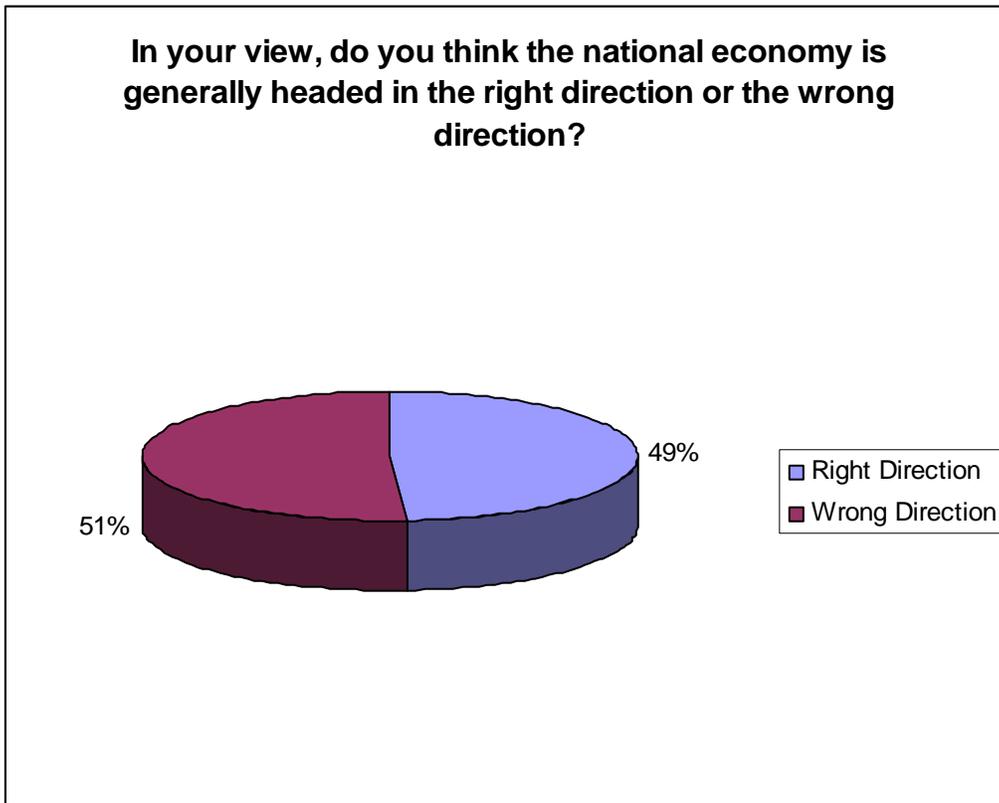


Note: There were no "N/A" responses to this question

**Appendix II
Perceptions of Economy**

In your view, do you think the national economy is generally headed in the right direction or the wrong direction?

	Frequency	Percent
Right Direction	203	44.0
Wrong Direction	212	46.0
N/A	46	10.0
Total	461	100.0

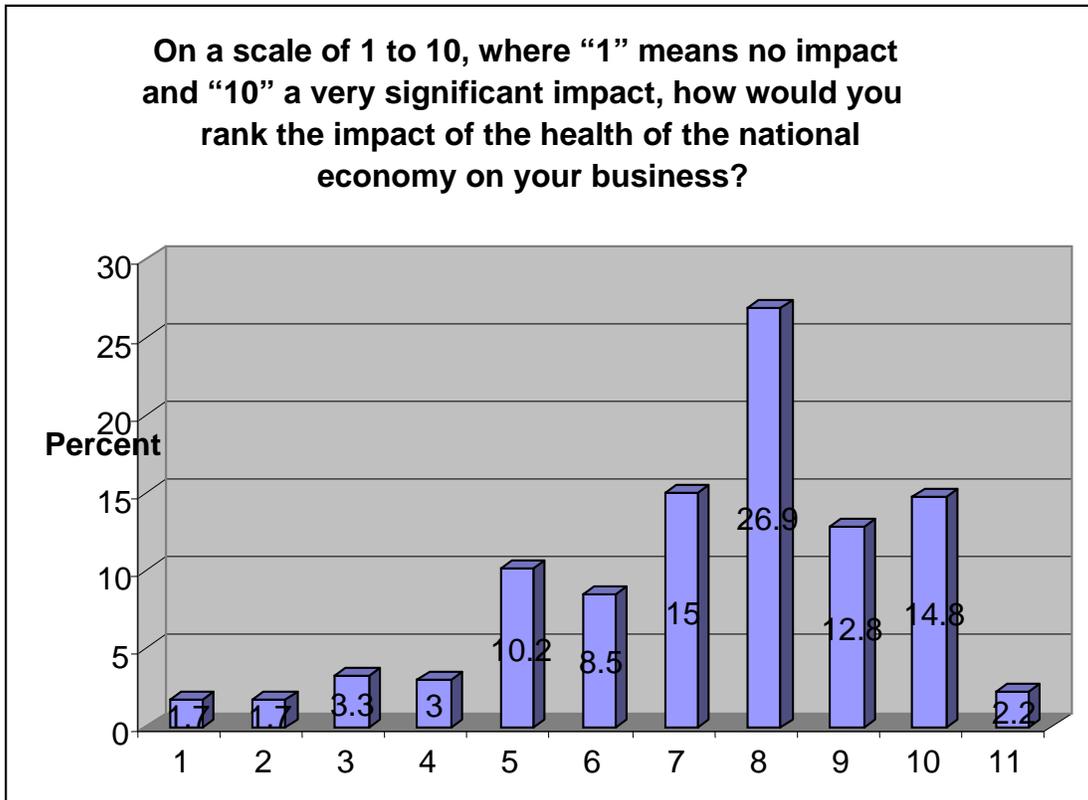


Note: Graph does not include "N/A" responses

**Appendix II
Perceptions of Economy**

On a scale of 1 to 10, where “1” means no impact and “10” a very significant impact, how would you rank the impact of the health of the national economy on your business?

	Frequency	Percent
1	8	1.7
2	8	1.7
3	15	3.3
4	14	3.0
5	47	10.2
6	39	8.5
7	69	15.0
8	124	26.9
9	59	12.8
10	68	14.8
N/A	10	2.2
Total	461	100.0

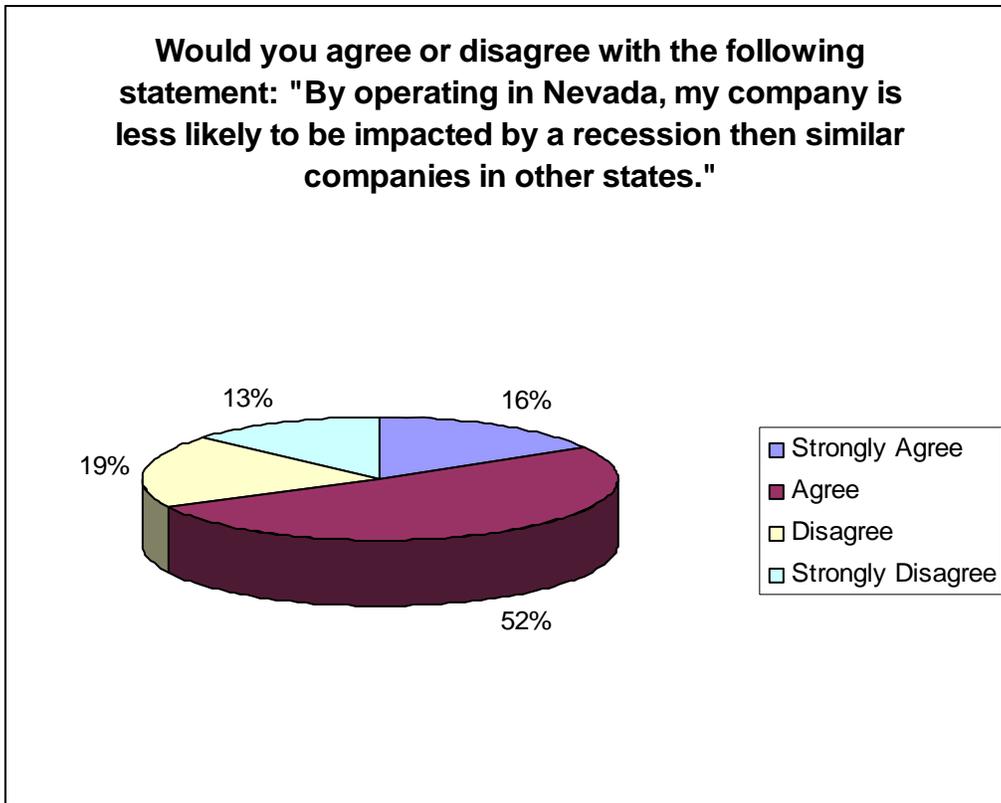


Note: Graph does not include “N/A” responses

**Appendix II
Perceptions of Economy**

Generally speaking, you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the following statement? "By operating in Nevada, my company is less likely to be impacted by a recession than similar companies in other states."

	Frequency	Percent
Strongly Agree	69	15.0
Agree	216	46.9
Disagree	81	17.6
Strongly Disagree	56	12.1
N/A	39	8.5
Total	461	100.0



Note: Graph does not include "N/A" responses

Appendix III
Operating Environment

**Appendix III
Operating Environment
General Descriptive Statistics
Statistics**

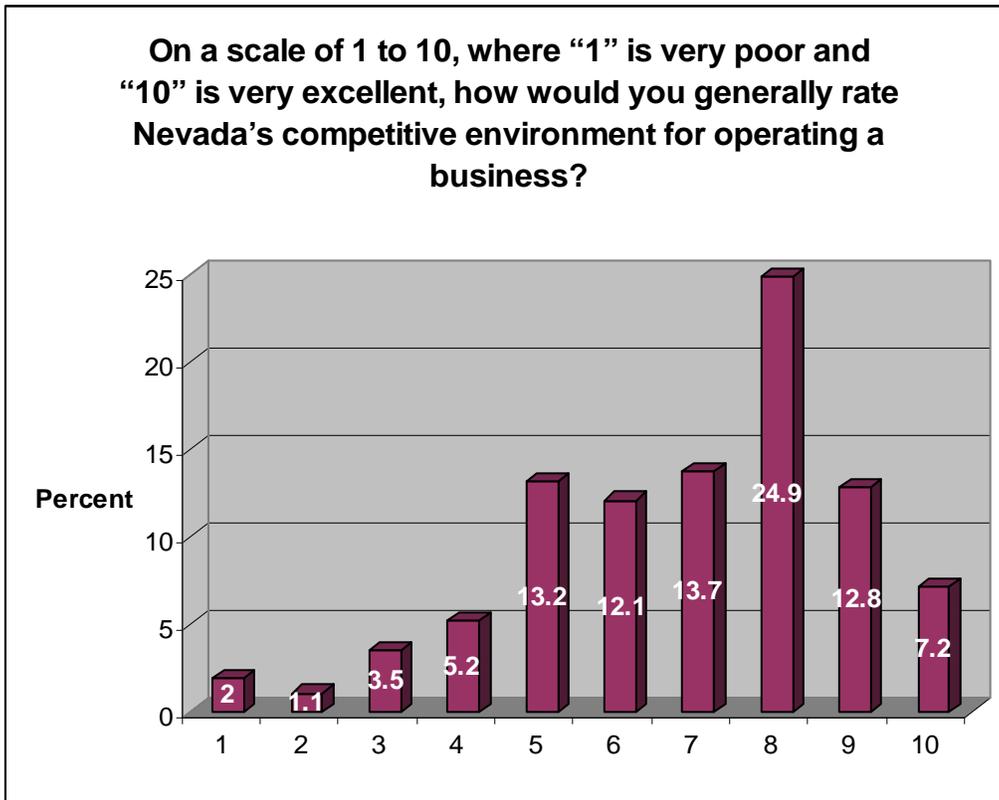
		On a scale of 1 to 10, where “1” is very poor and “10” is very excellent, how would you generally rate Nevada’s competitive environment for operating a business?	What about a small business enterprise? On a scale of 1 to 10, where “1” is very poor and “10” is very excellent, how would you generally rate Nevada’s competitive environment for operating a small business enterprise?	On a scale of 1 to 10, where “1” is very poor and “10” is very excellent, how would you generally rate Nevada state government in supporting economic development?	On a scale of 1 to 10, where “1” is very poor and “10” is very excellent, how would you generally rate southern Nevada local governments in terms of supporting economic development?	On a scale of 1 to 10, where “1” is very poor and “10” is very excellent, how would you generally rate current business conditions in Clark County?	Do you think the business climate in Clark County will improve, stay the same, or deteriorate in the next twelve months?	On a scale of 1 to 10, where “1” is not dependent at all and “10” is very dependent, how dependent would you say that your business is on the health of the Southern Nevada tourism industry?
N	Valid	441	434	446	448	447	461	443
	Missing	20	27	15	13	14	0	18
Mean		6.86	6.34	5.92	6.02	6.38	1.91	4.91
Std. Error of Mean		.098	.109	.105	.109	.096	.035	.149
Median		7.00	7.00	6.00	6.00	7.00	2.00	5.00
Mode		8	8	7	8	7	2	1
Std. Deviation		2.056	2.270	2.228	2.317	2.026	.758	3.132
Variance		4.229	5.154	4.962	5.371	4.107	.574	9.807
Skewness		-.665	-.439	-.375	-.419	-.630	.545	.197
Std. Error of Skewness		.116	.117	.116	.115	.115	.114	.116
Kurtosis		.069	-.519	-.571	-.683	.033	-.012	-1.379
Std. Error of Kurtosis		.232	.234	.231	.230	.230	.227	.231
Range		9	9	9	9	9	3	9
Minimum		1	1	1	1	1	1	1
Maximum		10	10	10	10	10	4	10

Note: “N/A” values are not included in the analysis

**Appendix III
Operating Environment
General Descriptive Statistics**

On a scale of 1 to 10, where “1” is very poor and “10” is very excellent, how would you generally rate Nevada’s competitive environment for operating a business?

	Frequency	Percent
1	9	2.0
2	5	1.1
3	16	3.5
4	24	5.2
5	61	13.2
6	56	12.1
7	63	13.7
8	115	24.9
9	59	12.8
10	33	7.2
N/A	20	4.3
Total	461	100.0

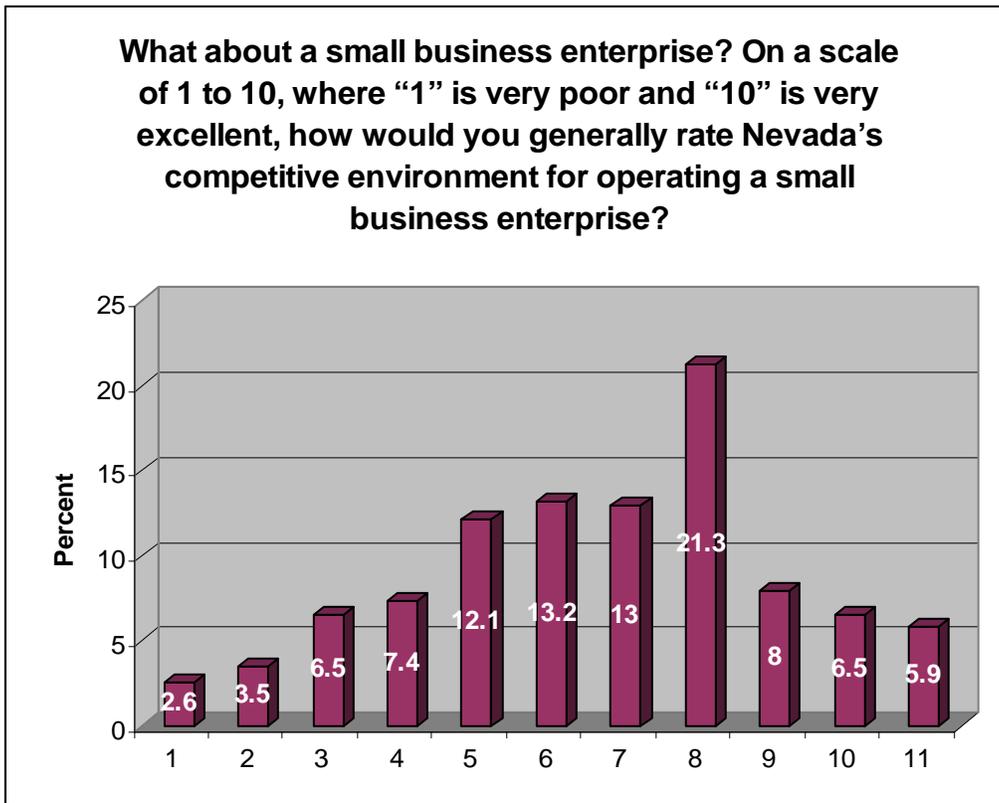


Note: Graph does not include “N/A” responses

**Appendix III
Operating Environment
General Descriptive Statistics**

What about a small business enterprise? On a scale of 1 to 10, where “1” is very poor and “10” is very excellent, how would you generally rate Nevada’s competitive environment for operating a small business enterprise?

	Frequency	Percent
1	12	2.6
2	16	3.5
3	30	6.5
4	34	7.4
5	56	12.1
6	61	13.2
7	60	13.0
8	98	21.3
9	37	8.0
10	30	6.5
N/A	27	5.9
Total	461	100.0

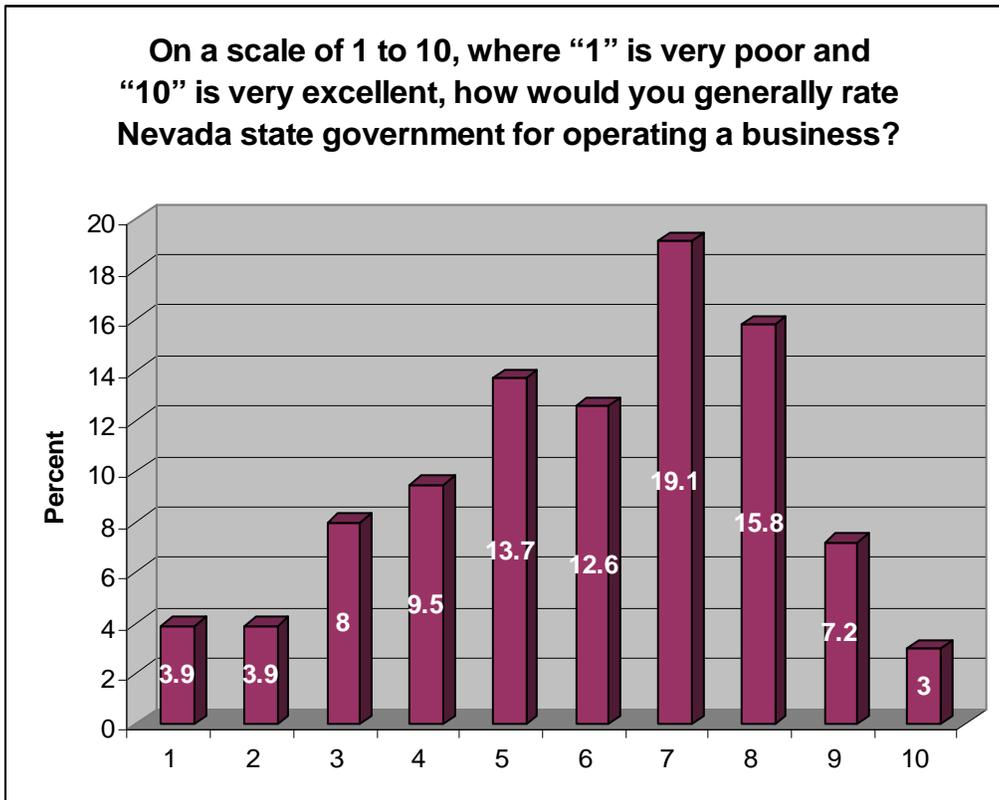


Note: Graph does not include “N/A” responses

**Appendix III
Operating Environment
General Descriptive Statistics**

On a scale of 1 to 10, where “1” is very poor and “10” is very excellent, how would you generally rate Nevada state government in supporting economic development?

	Frequency	Percent
1	18	3.9
2	18	3.9
3	37	8.0
4	44	9.5
5	63	13.7
6	58	12.6
7	88	19.1
8	73	15.8
9	33	7.2
10	14	3.0
N/A	15	3.3
Total	461	100.0

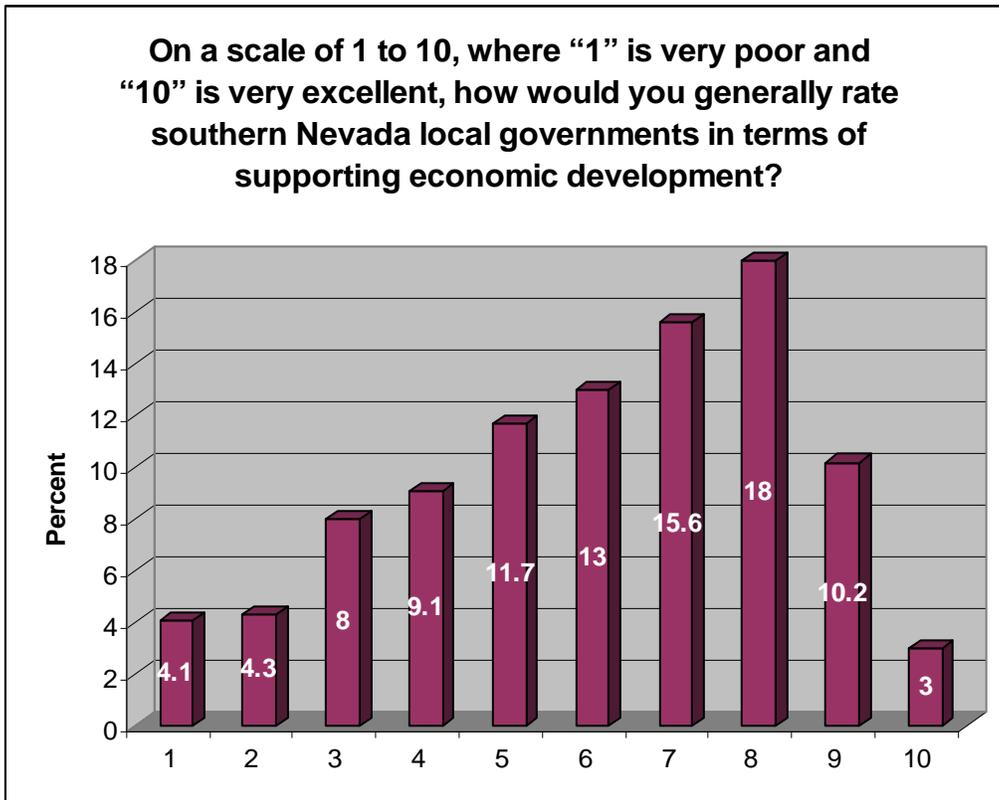


Note: Graph does not include “N/A” responses

**Appendix III
Operating Environment
General Descriptive Statistics**

On a scale of 1 to 10, where “1” is very poor and “10” is very excellent, how would you generally rate southern Nevada local governments in terms of supporting economic development?

	Frequency	Percent
1	19	4.1
2	20	4.3
3	37	8.0
4	42	9.1
5	54	11.7
6	60	13.0
7	72	15.6
8	83	18.0
9	47	10.2
10	14	3.0
N/A	13	2.8
Total	461	100.0

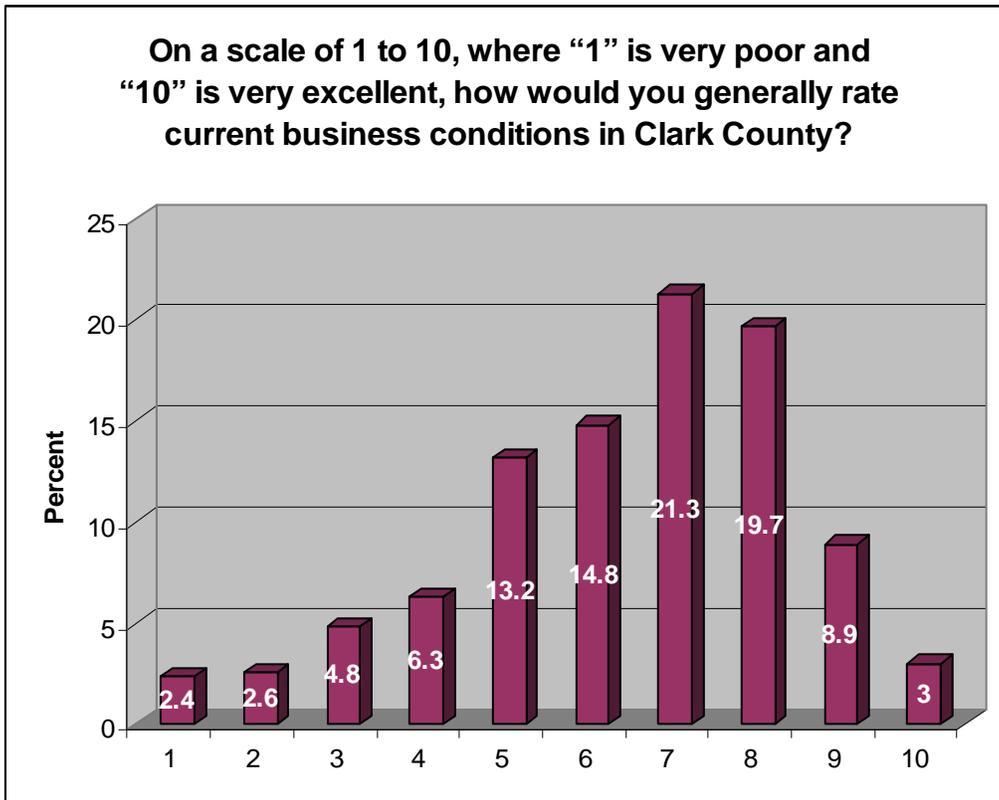


Note: Graph does not include “N/A” responses

**Appendix III
Operating Environment
General Descriptive Statistics**

On a scale of 1 to 10, where “1” is very poor and “10” is very excellent, how would you generally rate current business conditions in Clark County?

	Frequency	Percent
1	11	2.4
2	12	2.6
3	22	4.8
4	29	6.3
5	61	13.2
6	68	14.8
7	98	21.3
8	91	19.7
9	41	8.9
10	14	3.0
N/A	14	3.0
Total	461	100.0

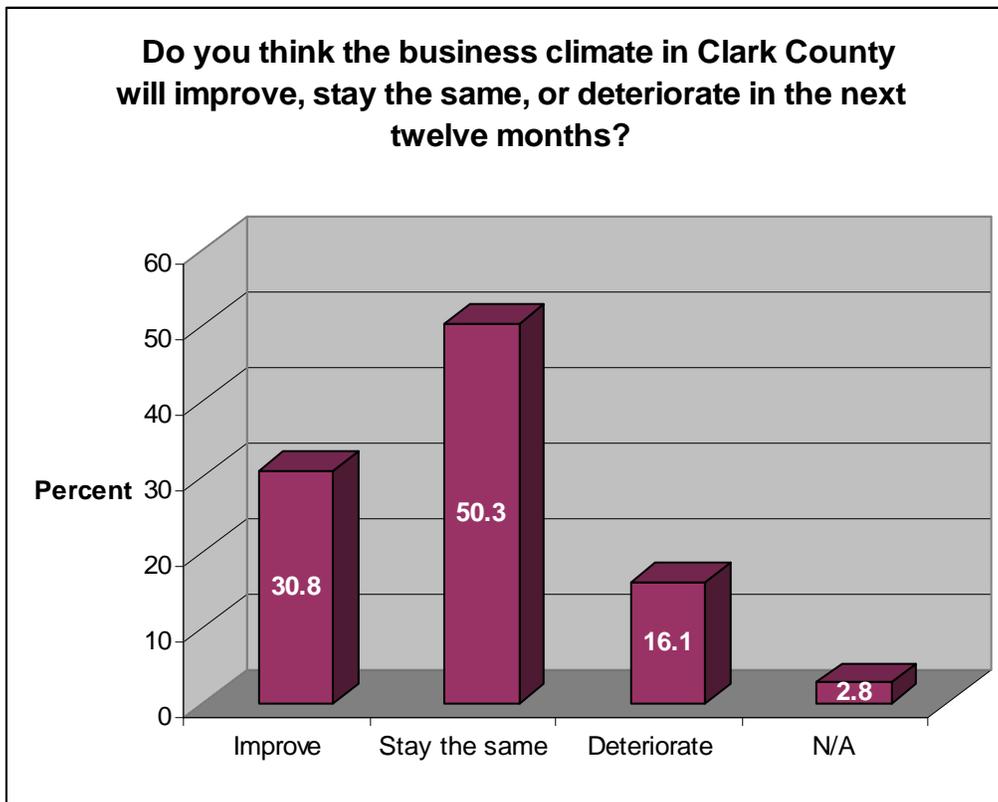


Note: Graph does not include “N/A” responses

**Appendix III
Operating Environment
General Descriptive Statistics**

Do you think the business climate in Clark County will improve, stay the same, or deteriorate in the next twelve months?

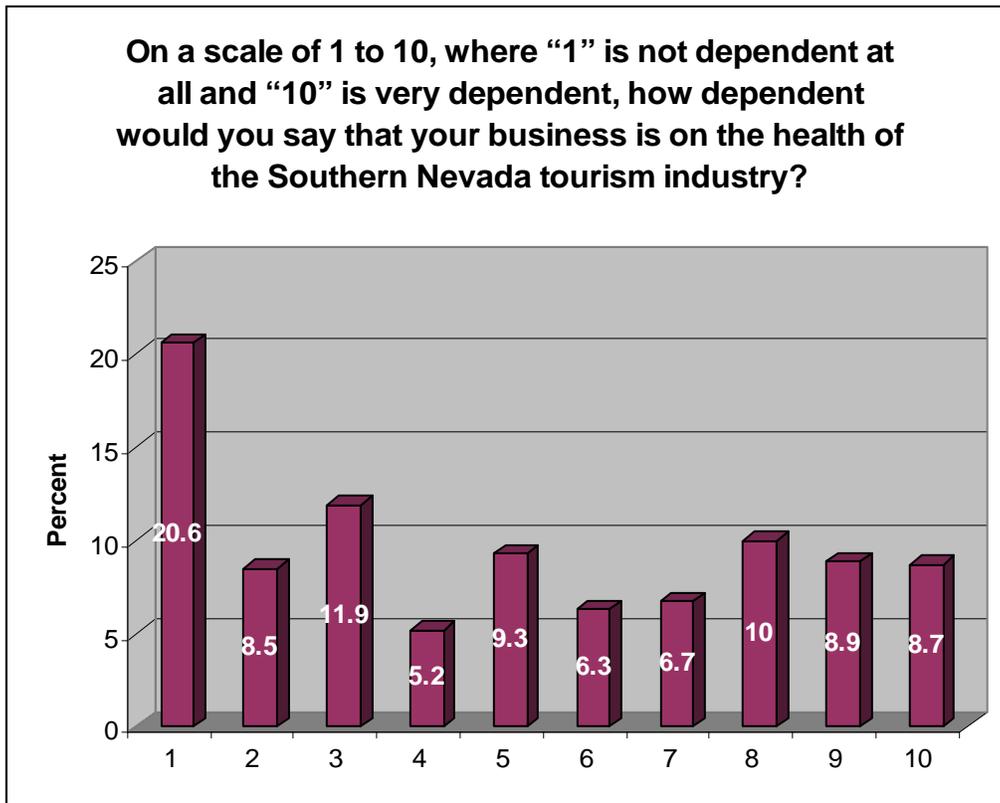
	Frequency	Percent
Improve	142	30.8
Stay the same	232	50.3
Deteriorate	74	16.1
N/A	13	2.8
Total	461	100.0



**Appendix III
Operating Environment
General Descriptive Statistics**

On a scale of 1 to 10, where “1” is not dependent at all and “10” is very dependent, how dependent would you say that your business is on the health of the Southern Nevada tourism industry?

	Frequency	Percent
1	95	20.6
2	39	8.5
3	55	11.9
4	24	5.2
5	43	9.3
6	29	6.3
7	31	6.7
8	46	10.0
9	41	8.9
10	40	8.7
N/A	18	3.9
Total	461	100.0

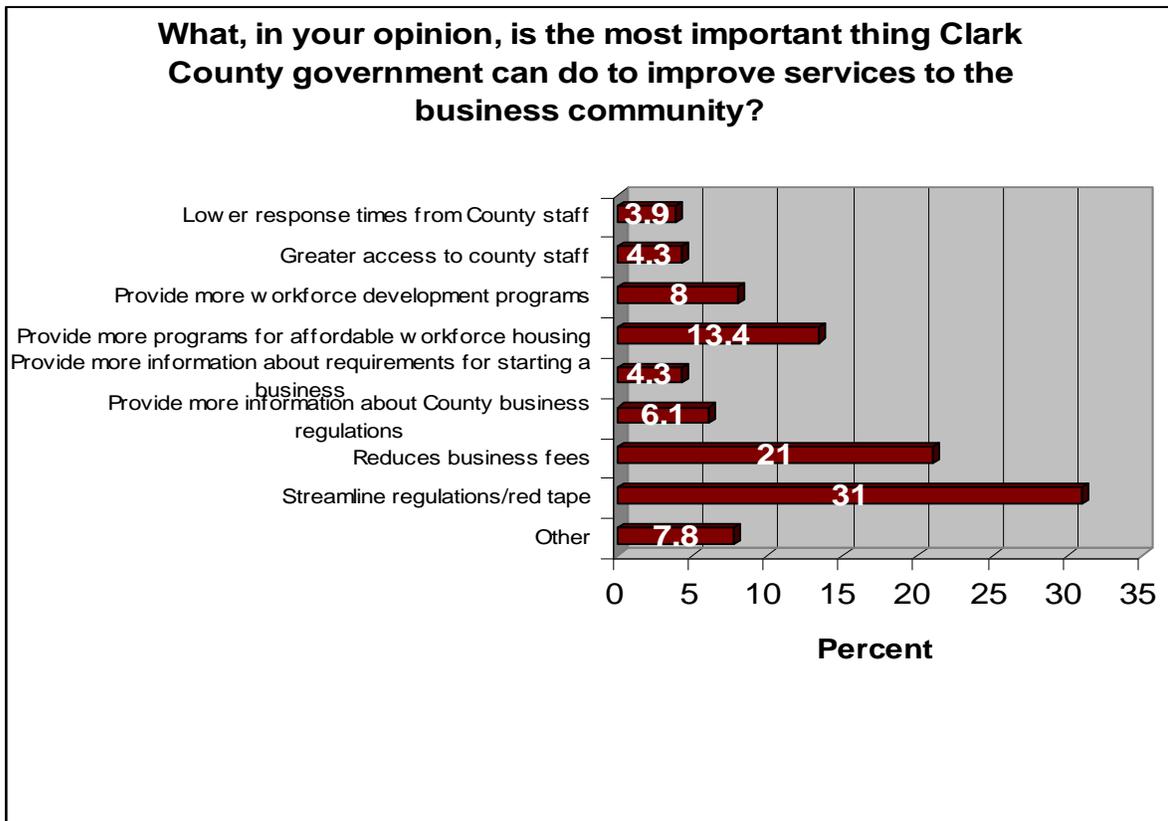


Note: Graph does not include “N/A” responses

**Appendix III
Operating Environment
Business Service Improvement Statistics**

What, in your opinion, is the most important thing Clark County government can do to improve services to the business community?

	Frequency	Percent
Streamline regulations/red tape	143	31.0
Reduces business fees	97	21.0
Provide more information about County business regulations	28	6.1
Provide more information about requirements for start bus.	20	4.3
Provide more programs for affordable workforce housing	62	13.4
Provide more workforce development programs	37	8.0
Greater access to county staff	20	4.3
Lower response times from County staff	18	3.9
Other	36	7.8
Total	461	100.0



Appendix IV
Work Force Development

**Appendix IV
Workforce Development
General Statistics**

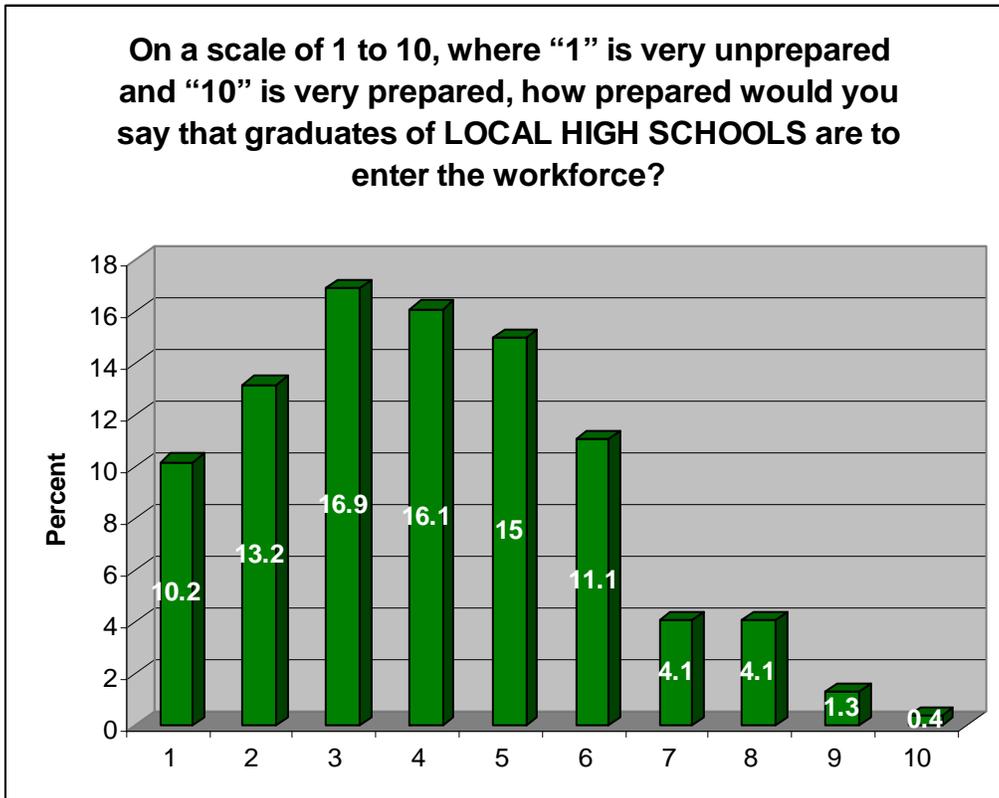
		On a scale of 1 to 10, where "1" is very unprepared and "10" is very prepared, how prepared would you say that graduates of LOCAL HIGH SCHOOLS are to enter the workforce?	On a scale of 1 to 10, where "1" is very unprepared and "10" is very prepared, how prepared would you say that GRADUATES of the University of Nevada System are to enter the work force?
N	Valid	426	417
	Missing	35	44
Mean		4.01	6.27
Std. Error of Mean		.097	.098
Median		4.00	7.00
Mode		3	7
Std. Deviation		2.009	2.010
Variance		4.035	4.040
Skewness		.435	-.388
Std. Error of Skewness		.118	.120
Kurtosis		-.322	-.420
Std. Error of Kurtosis		.236	.238
Range		9	9
Minimum		1	1
Maximum		10	10

Note: "N/A" values are not included in the analysis

**Appendix IV
Workforce Development**

On a scale of 1 to 10, where “1” is very unprepared and “10” is very prepared, how prepared would you say that graduates of LOCAL HIGH SCHOOLS are to enter the workforce?

	Frequency	Percent
1	47	10.2
2	61	13.2
3	78	16.9
4	74	16.1
5	69	15.0
6	51	11.1
7	19	4.1
8	19	4.1
9	6	1.3
10	2	.4
N/A	35	7.6
Total	461	100.0

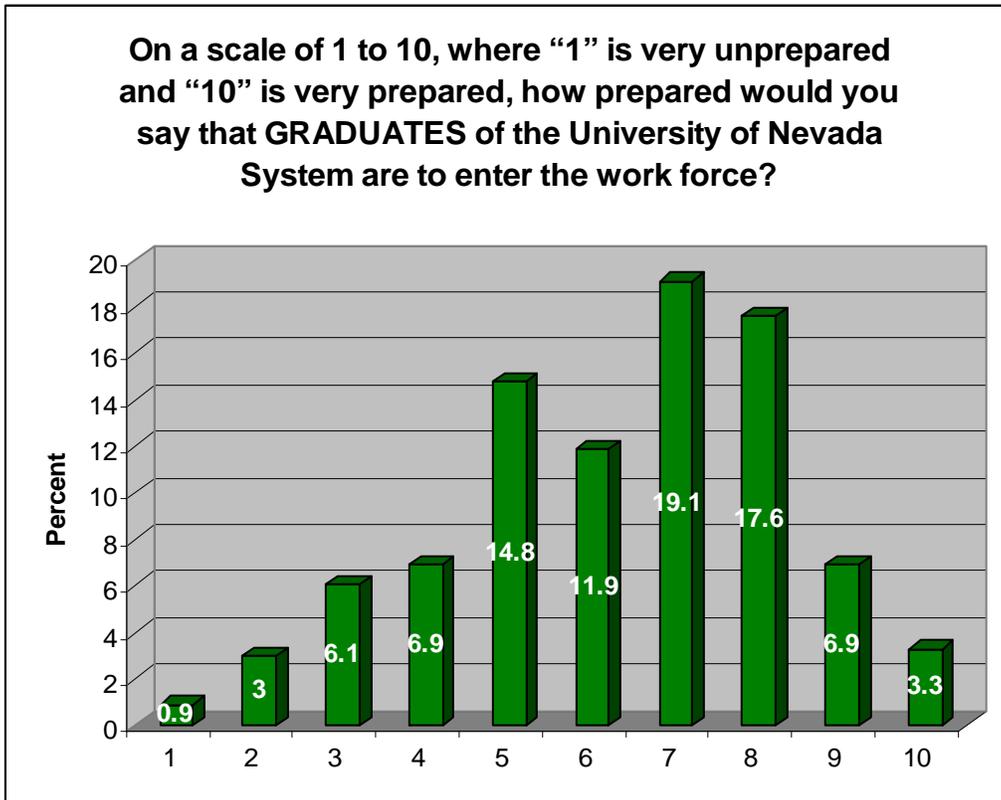


Note: Graph does not include “N/A” responses

**Appendix IV
Workforce Development**

On a scale of 1 to 10, where “1” is very unprepared and “10” is very prepared, how prepared would you say that GRADUATES of the University of Nevada System are to enter the work force?

	Frequency	Percent
1	4	.9
2	14	3.0
3	28	6.1
4	32	6.9
5	68	14.8
6	55	11.9
7	88	19.1
8	81	17.6
9	32	6.9
10	15	3.3
N/A	44	9.5
Total	461	100.0



Note: Graph does not include “N/A” responses

Appendix V
Business Operations

Appendix V
Business Operations
General Statistics

		During the past year, did you make any major capital equipment purchases (defined as a purchase of equipment of \$10,000 or more)?	During the next year, do you plan to make any major capital equipment purchases (defined as a purchase of equipment of \$10,000 or more)?	During the past year, how many new employees did you hire? (new employees are defined as those who expand your workforce, not those who fill vacant positions):	On a scale of 1 to 10 where 1 is "very difficult" and 10 is "very easy," how difficult or easy would you say it has been to fill your open position(s)?	Would you say that it is more or less difficult, or about the same, to hire professional positions than it is non-professional positions?	During the next year, how many new employees do you intend to hire? (again, new employees are defined as those who expand your workforce, not those who fill vacant positions):
N	Valid	453	438	455	335	345	451
	Missing	8	23	6	126	116	10
Mean		1.54	1.53	1.98	4.74	2.66	1.94
Std. Error of Mean		.023	.024	.058	.152	.045	.056
Median		2.00	2.00	2.00	4.00	3.00	2.00
Mode		2	2	2	3	3	2
Std. Deviation		.499	.500	1.238	2.777	.834	1.181
Variance		.249	.250	1.533	7.709	.695	1.394
Skewness		-.147	-.119	2.029	.423	-.332	2.127
Std. Error of Skewness		.115	.117	.114	.133	.131	.115
Kurtosis		-1.987	-1.995	4.125	-1.002	-.385	4.754
Std. Error of Kurtosis		.229	.233	.228	.266	.262	.229
Range		1	1	5	9	3	5
Minimum		1	1	1	1	1	1
Maximum		2	2	6	10	4	6

Note: "N/A" values are not included in the analysis

Appendix V
Business Operations
General Statistics

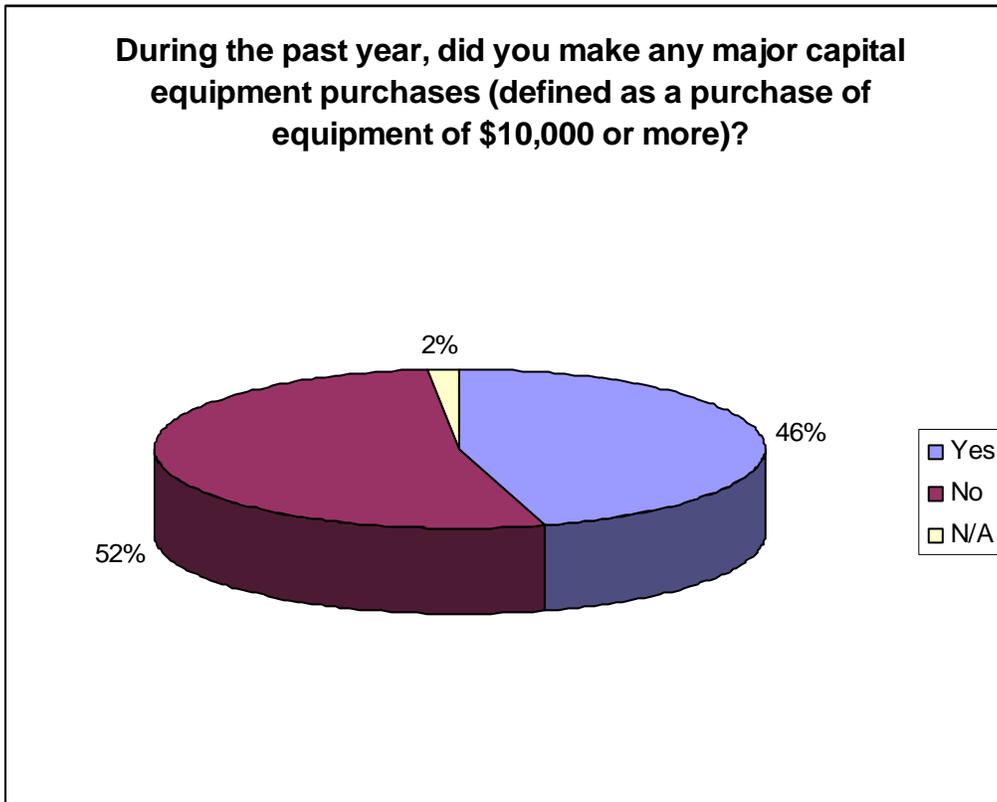
		During the past year, what percentage of your overall company budget did you spend to train your existing employees?	During the next year do you plan to increase or decrease your training budget, or do you intend to keep it the same?	How many job openings are there currently in your company?	How many job openings did you fill during the past 12 months?	Did your company significantly expand its operations (e.g., open a new location) during the past 12 months?	Does your company have any plans to significantly expand its operations (e.g., open a new location) during the next 12 months?	During the past 12 months, would you say, generally speaking, that your employees are making more, making less or making about the same amount of money as they made last year from your company?
N	Valid	423	398	451	448	444	448	461
	Missing	38	63	10	13	17	13	0
Mean		2.30	2.13	1.51	2.21	1.86	1.73	2.54
Std. Error of Mean		.048	.023	.039	.061	.016	.021	.033
Median		2.00	2.00	1.00	2.00	2.00	2.00	3.00
Mode		2	2	1	2	2	2	3
Std. Deviation		.981	.458	.826	1.285	.347	.443	.708
Variance		.962	.210	.681	1.652	.120	.197	.501
Skewness		1.423	.488	2.537	1.795	-2.086	-1.052	-.343
Std. Error of Skewness		.119	.122	.115	.115	.116	.115	.114
Kurtosis		3.531	1.151	9.297	2.897	2.364	-.897	-.156
Std. Error of Kurtosis		.237	.244	.229	.230	.231	.230	.227
Range		6	2	5	5	1	1	3
Minimum		1	1	1	1	1	1	1
Maximum		7	3	6	6	2	2	4

Note: "N/A" values are not included in the analysis

**Appendix V
Business Operations
General Statistics**

During the past year, did you make any major capital equipment purchases (defined as a purchase of equipment of \$10,000 or more)?

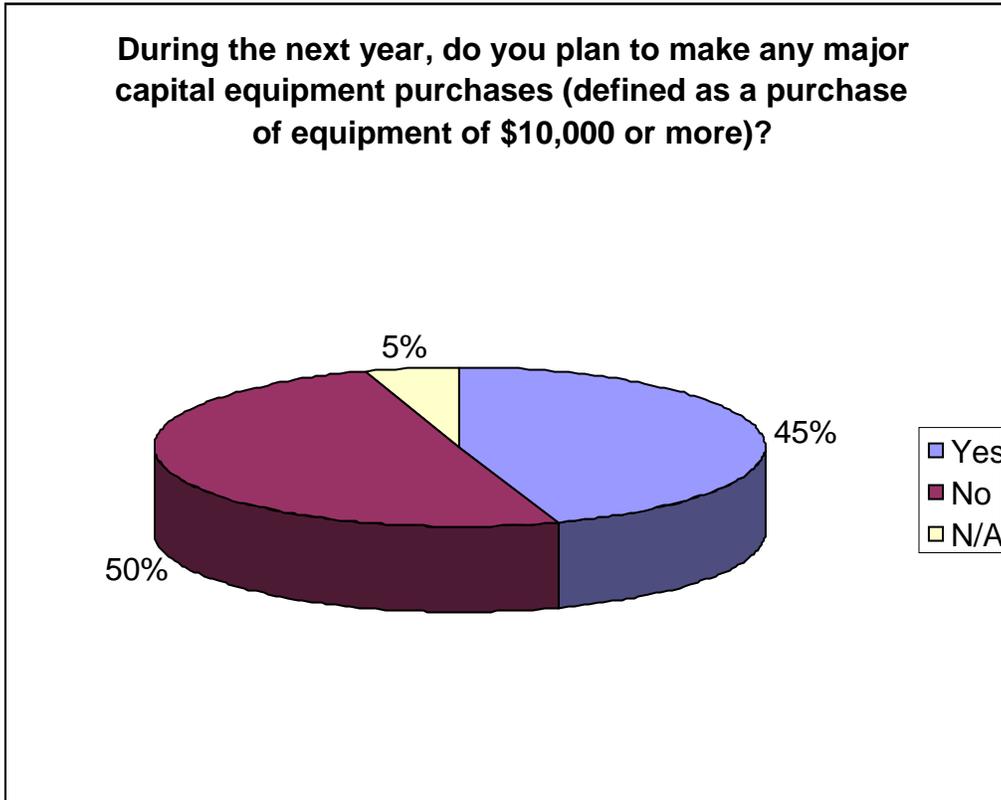
	Frequency	Percent
Yes	210	45.6
No	243	52.7
N/A	8	1.7
Total	461	100.0



**Appendix V
Business Operations
General Statistics**

During the next year, do you plan to make any major capital equipment purchases (defined as a purchase of equipment of \$10,000 or more)?

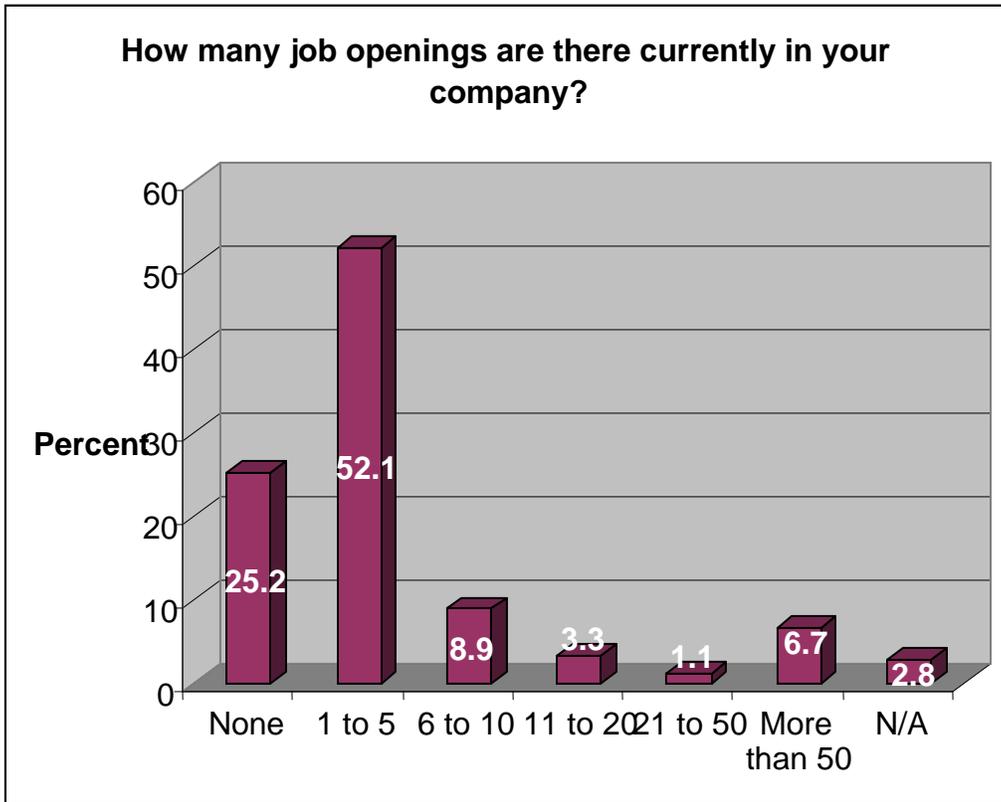
	Frequency	Percent
Yes	206	44.7
No	232	50.3
N/A	23	5.0
Total	461	100.0



**Appendix V
Business Operations
General Statistics**

How many job openings did you fill during the past 12 months?

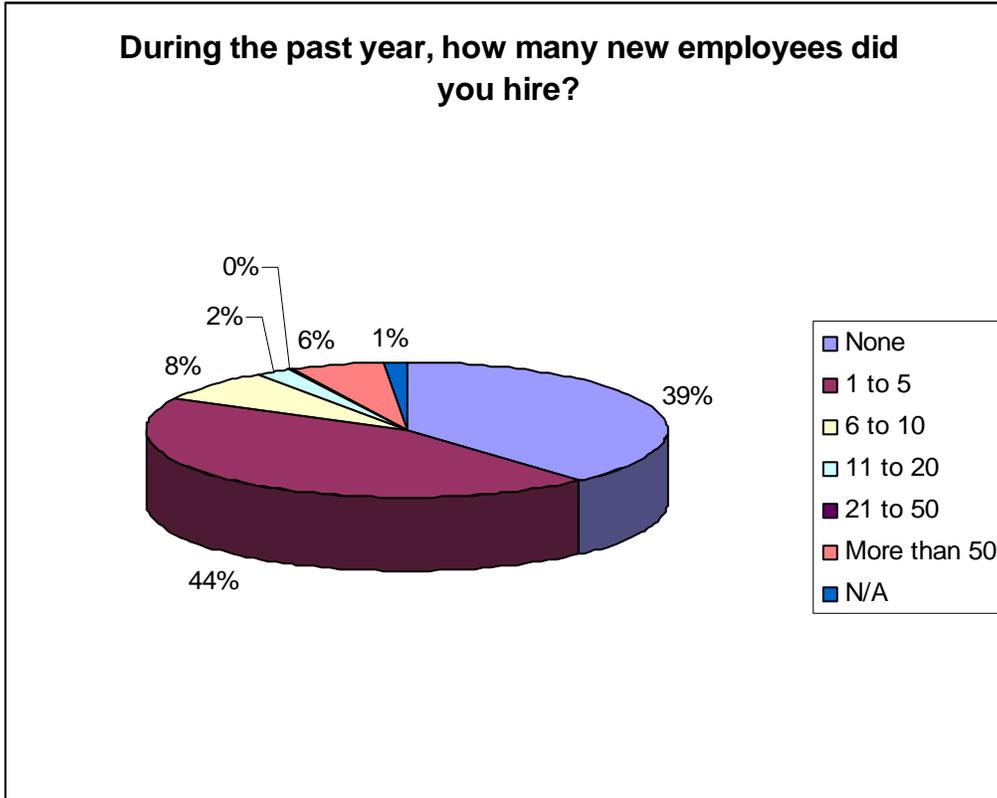
	Frequency	Percent
None	116	25.2
1 to 5	240	52.1
6 to 10	41	8.9
11 to 20	15	3.3
21 to 50	5	1.1
More than 50	31	6.7
N/A	13	2.8
Total	461	100.0



**Appendix V
Business Operations
General Statistics**

During the past year, how many new employees did you hire? (new employees are defined as those who expand your workforce, not those who fill vacant positions):

	Frequency	Percent
None	178	38.6
1 to 5	202	43.8
6 to 10	37	8.0
11 to 20	10	2.2
21 to 50	1	.2
More than 50	27	5.9
N/A	6	1.3
Total	461	100.0

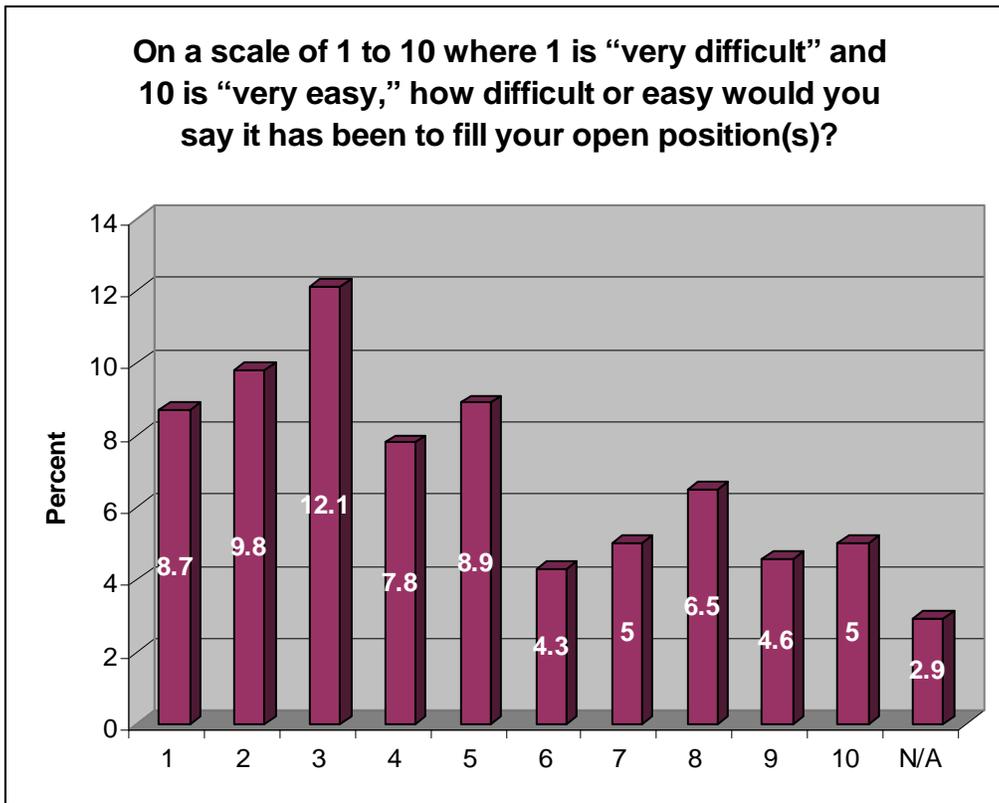


**Appendix V
Business Operations
General Statistics**

On a scale of 1 to 10 where 1 is “very difficult” and 10 is “very easy,” how difficult or easy would you say it has been to fill your open position(s)?

	Frequency	Percent
1	40	11.6
2	45	13.0
3	56	16.2
4	36	10.4
5	41	11.8
6	20	5.7
7	23	6.6
8	30	8.7
9	21	6.1
10	23	6.6
N/A	10	3.4
Total	345	100.00

**Applies only to businesses that hired new employees during the past year*

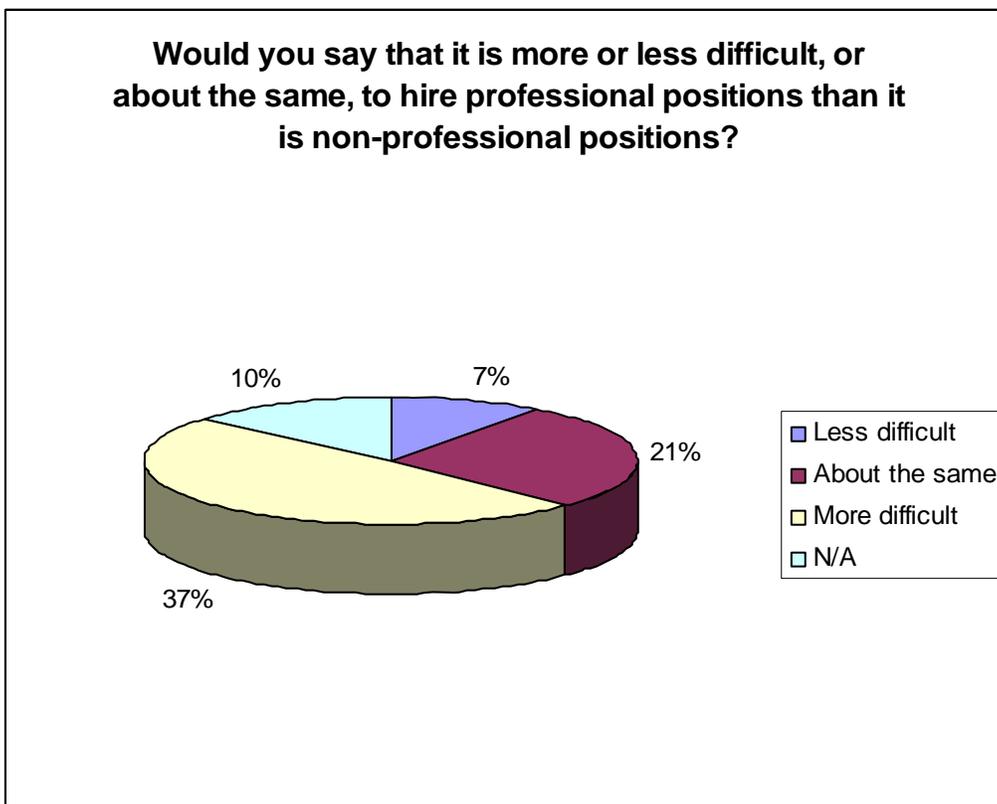


Appendix V
Business Operations
Personnel Resources Statistics

Would you say that it is more or less difficult, or about the same, to hire professional positions than it is non-professional positions?

	Frequency	Percent
Less difficult	34	9.8
About the same	95	27.5
More difficult	169	48.9
N/A	47	13.6
Total	345	100.00

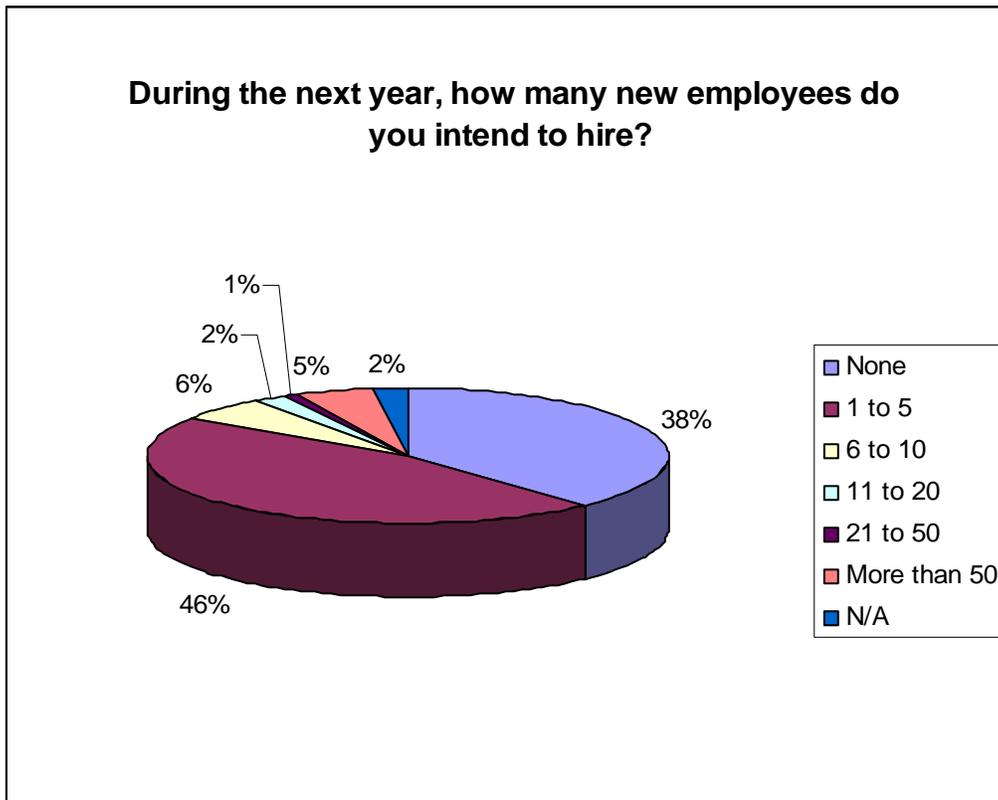
**Applies only to businesses that hired new employees during the past year*



**Appendix V
Business Operations
General Statistics**

During the next year, how many new employees do you intend to hire? (again, new employees are defined as those who expand your workforce, not those who fill vacant positions):

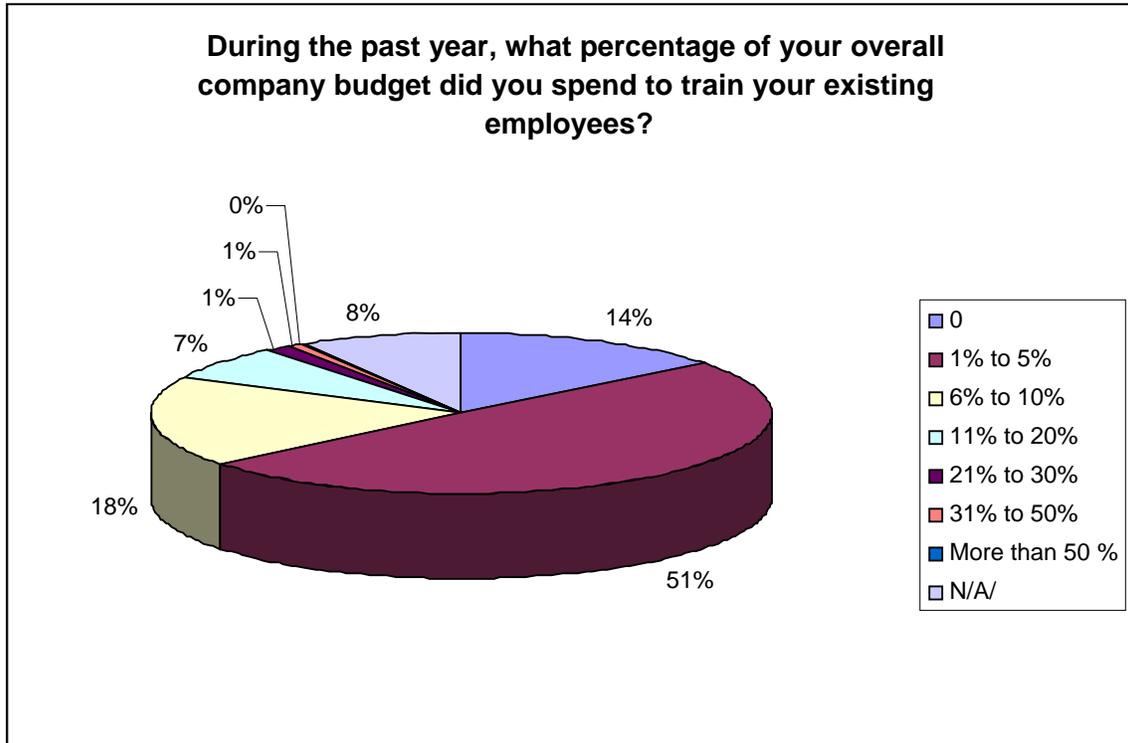
	Frequency	Percent
None	175	38.0
1 to 5	214	46.4
6 to 10	26	5.6
11 to 20	10	2.2
21 to 50	4	.9
More than 50	22	4.8
N/A	10	2.2
Total	461	100.0



**Appendix V
Business Operations
General Statistics**

During the past year, what percentage of your overall company budget did you spend to train your existing employees?

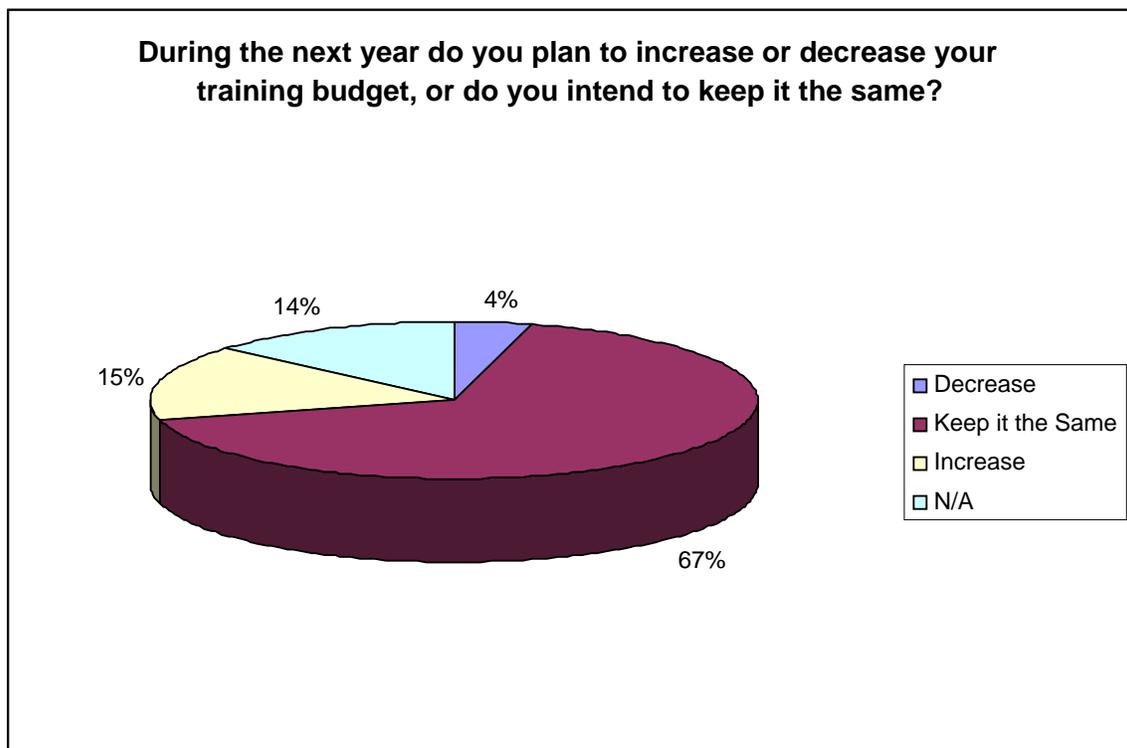
	Frequency	Percent
0	66	14.3
1% to 5%	229	49.7
6% to 10%	85	18.4
11% to 20%	31	6.7
21% to 30%	6	1.3
31% to 50%	4	.9
More than 50 %	2	.4
N/A	38	8.2
Total	461	100.0



**Appendix V
Business Operations
General Statistics**

During the next year do you plan to increase or decrease your training budget, or do you intend to keep it the same?

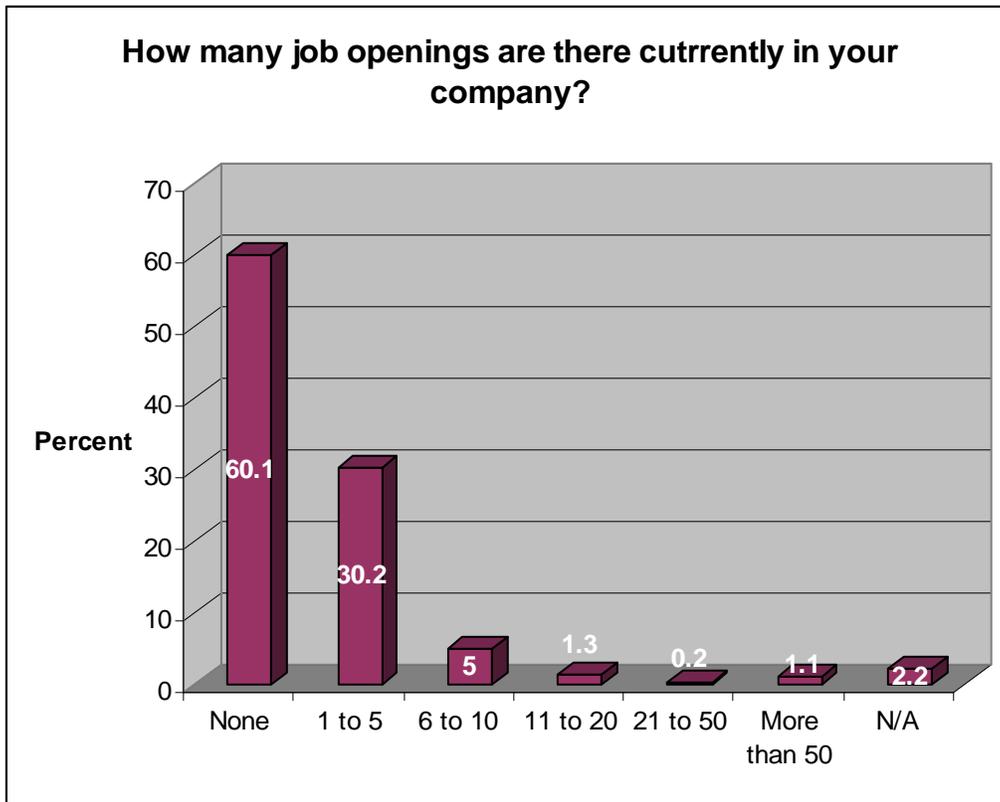
	Frequency	Percent
Decrease	19	4.1
Keep it the Same	308	66.8
Increase	71	15.4
N/A	63	13.7
Total	461	100.0



**Appendix V
Business Operations
General Statistics**

How many job openings are there currently in your company?

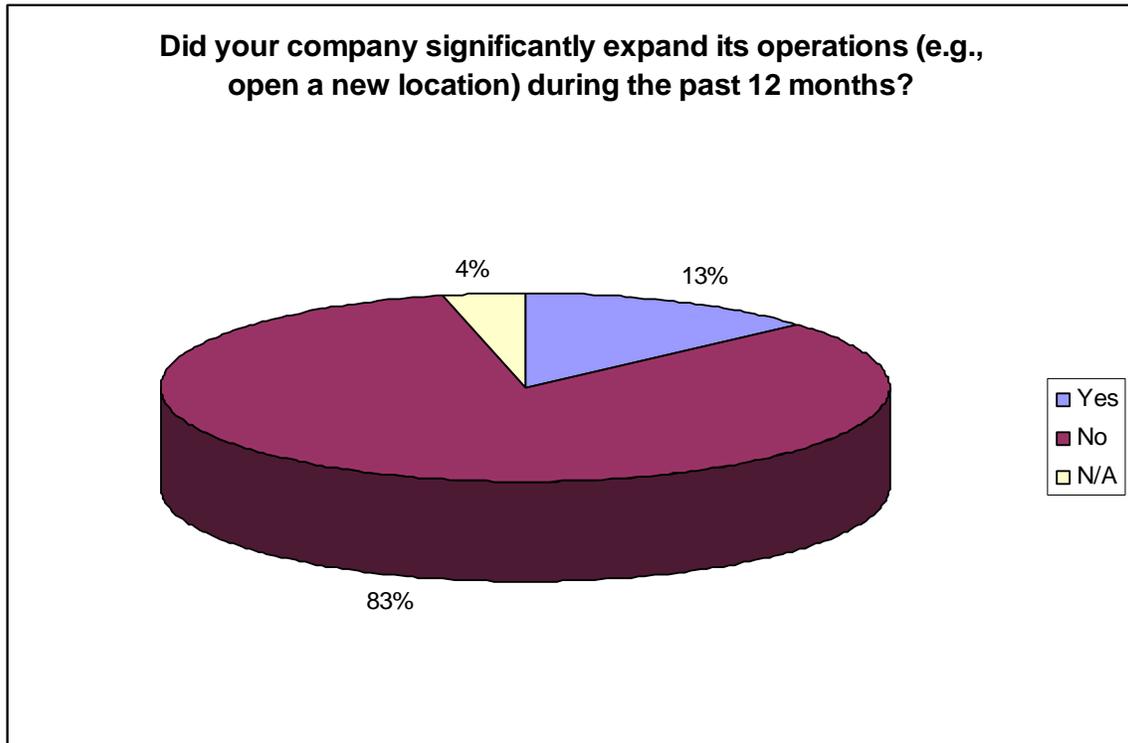
	Frequency	Percent
None	277	60.1
1 to 5	139	30.2
6 to 10	23	5.0
11 to 20	6	1.3
21 to 50	1	.2
More than 50	5	1.1
N/A	10	2.2
Total	461	100.0



**Appendix V
Business Operations
General Statistics**

Did your company significantly expand its operations (e.g., open a new location) during the past 12 months?

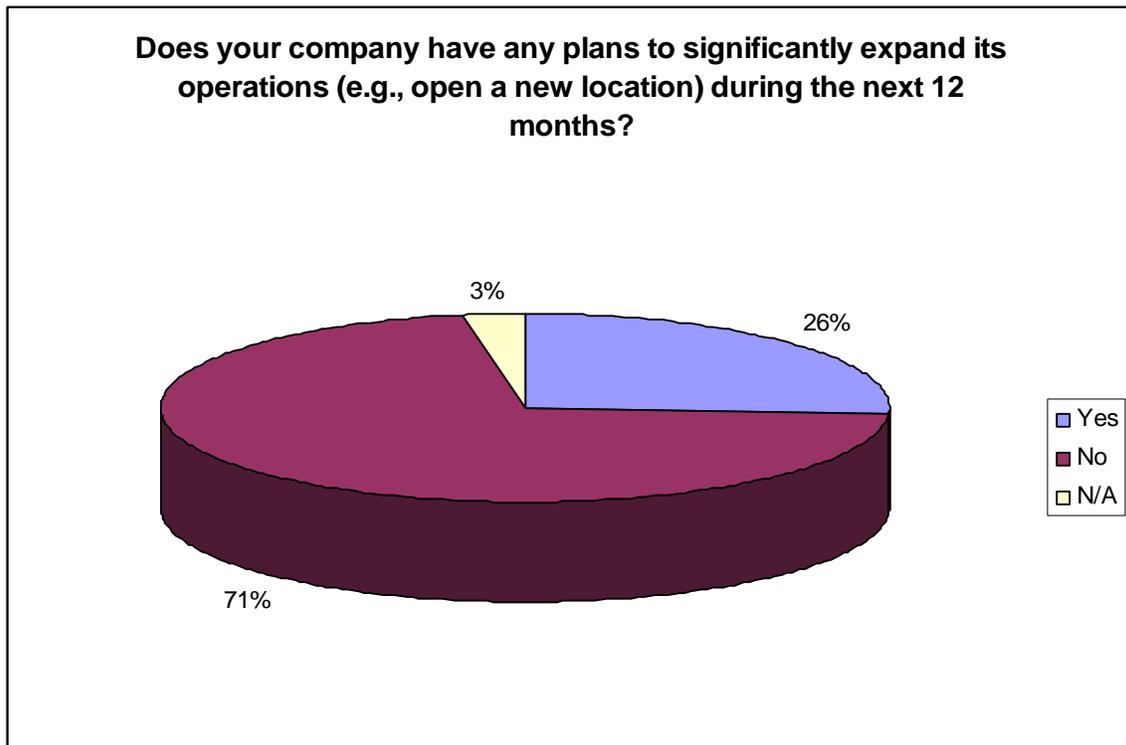
	Frequency	Percent
Yes	62	13.4
No	382	82.9
N/A	17	3.7
Total	461	100.0



**Appendix V
Business Operations
General Statistics**

Does your company have any plans to significantly expand its operations (e.g., open a new location) during the next 12 months?

	Frequency	Percent
Yes	120	26.0
No	328	71.1
N/A	13	2.8
Total	461	100.0

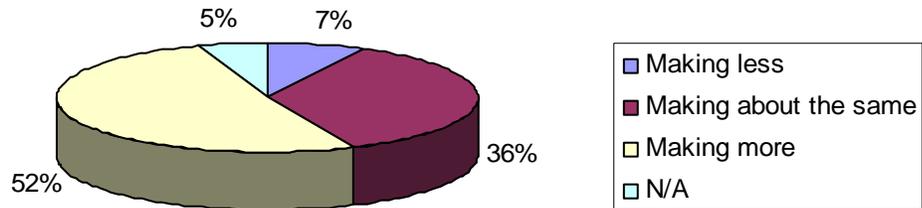


Appendix V
Business Operations
Personnel Resources Statistics

During the past 12 months, would you say, generally speaking, that your employees are making more, making less or making about the same amount of money as they made last year from your company?

	Frequency	Percent
Making less	34	7.4
Making about the same	166	36.0
Making more	237	51.4
N/A	24	5.2
Total	461	100.0

During the past 12 months, would you say, generally speaking, that your employees are making more, making less or making about the same amount of money as they made last year from your company?



Appendix V
Business Operations
Business Expenditures Statistics

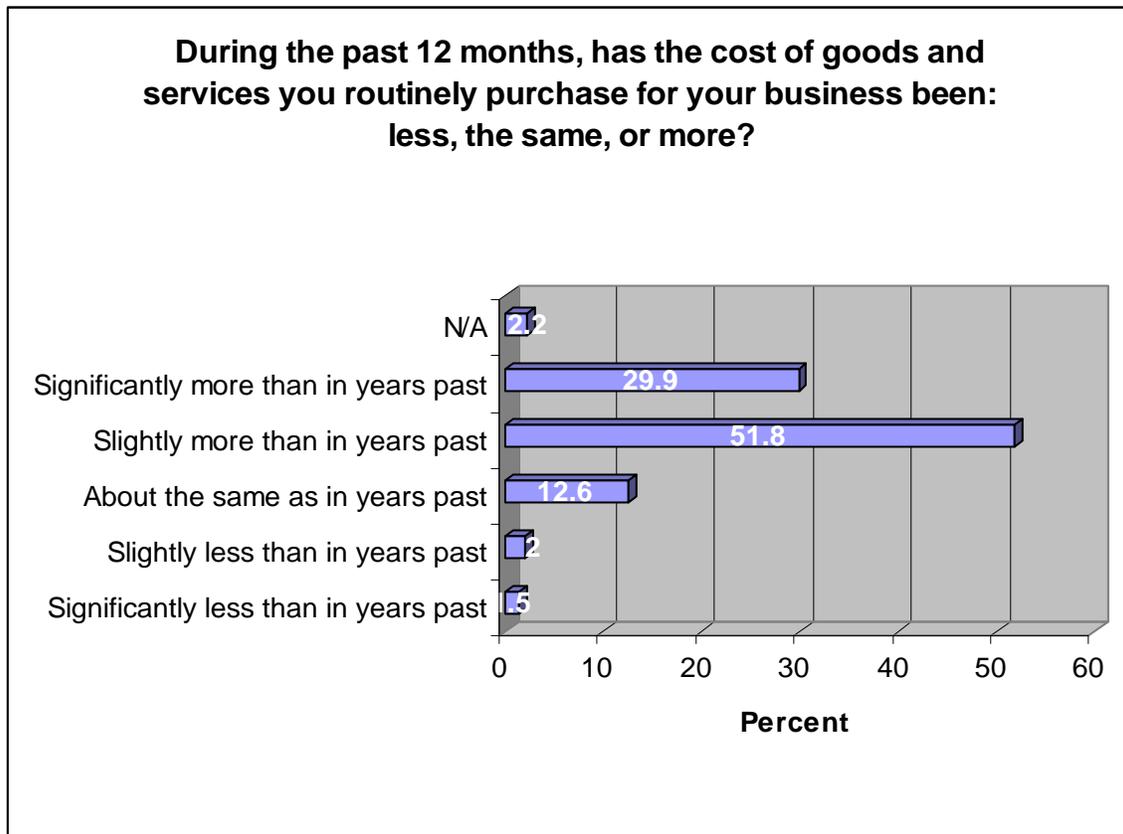
Statistics

		During the past 12 months, has the cost of goods and services you routinely purchase for your business been: less, the same, or more?	Looking forward to the next 12 months, do you expect the prices of the goods and services that you routinely purchase to be: less, the same, or more?	How have the prices you charge changed, if at all, during the past year?	How do you expect your prices to change, if at all, during the next 12 months?
N	Valid	461	461	461	461
	Missing	0	0	0	0
Mean		4.13	4.04	3.74	3.79
Std. Error of Mean		.039	.033	.044	.039
Median		4.00	4.00	4.00	4.00
Mode		4	4	4	4
Std. Deviation		.843	.709	.941	.837
Variance		.711	.502	.885	.700
Skewness		-.845	-.172	.341	.698
Std. Error of Skewness		.114	.114	.114	.114
Kurtosis		2.017	2.060	.917	1.265
Std. Error of Kurtosis		.227	.227	.227	.227
Range		5	5	5	4
Minimum		1	1	1	2
Maximum		6	6	6	6

**Appendix V
Business Operations
Business Expenditures Statistics**

During the past 12 months, has the cost of goods and services you routinely purchase for your business been: less, the same, or more?

	Frequency	Percent
Significantly less than in years past	7	1.5
Slightly less than in years past	9	2.0
About the same as in years past	58	12.6
Slightly more than in years past	239	51.8
Significantly more than in years past	138	29.9
N/A	10	2.2
Total	461	100.0

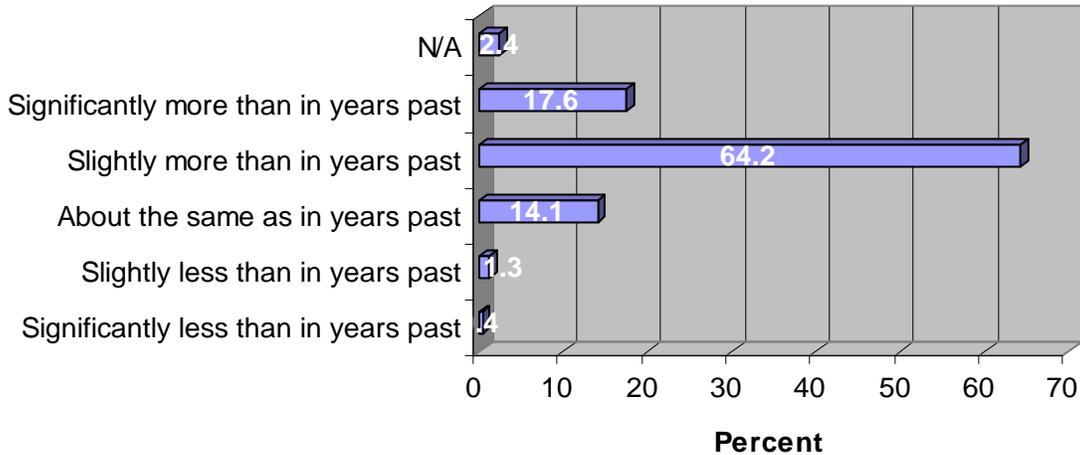


**Appendix V
Business Operations
Business Expenditures Statistics**

Looking forward to the next 12 months, do you expect the prices of the goods and services that you routinely purchase to be: less, the same, or more?

	Frequency	Percent
Significantly less than in years past	2	.4
Slightly less than in years past	6	1.3
About the same as in years past	65	14.1
Slightly more than in years past	296	64.2
Significantly more than in years past	81	17.6
N/A	11	2.4
Total	461	100.0

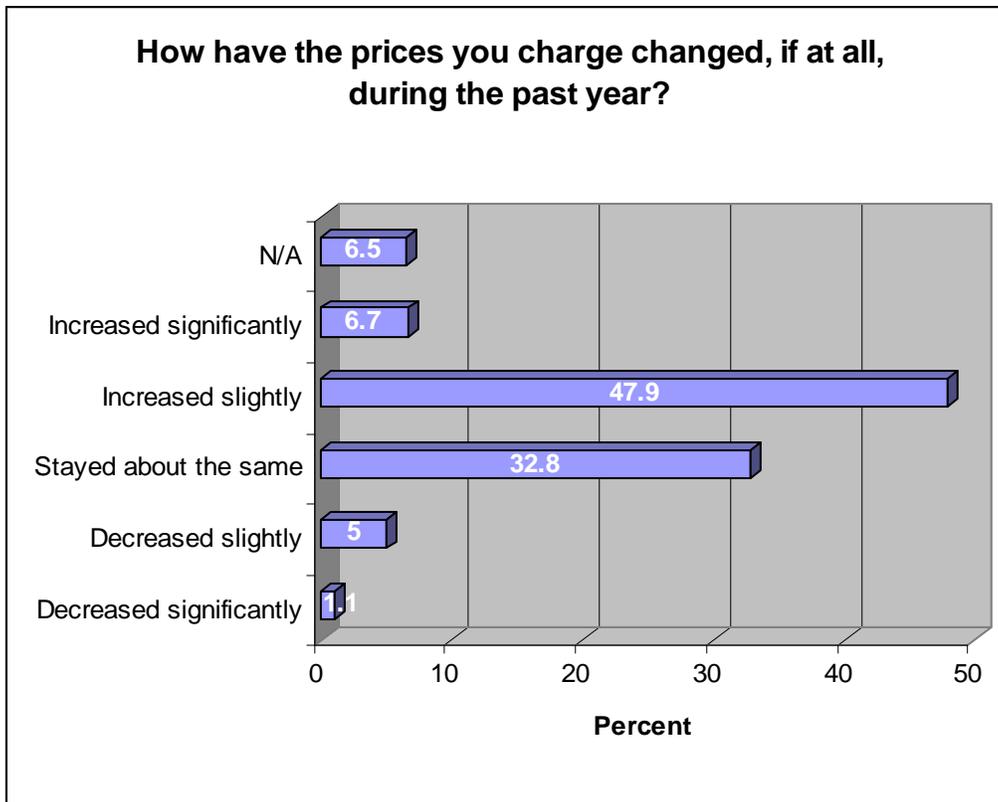
During the past 12 months, has the cost of goods and services you routinely purchase for your business been: less, the same, or more?



Appendix V
Business Operations
Business Expenditures Statistics

How have the prices you charge changed, if at all, during the past year? Have they:

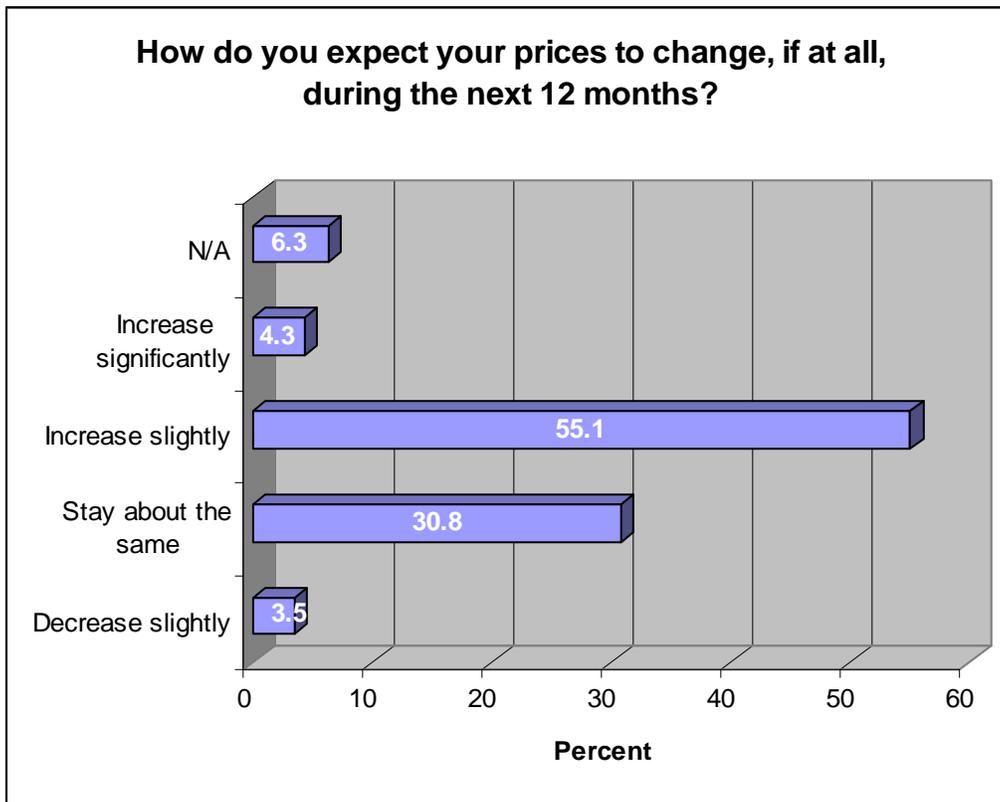
	Frequency	Percent
Decreased significantly	5	1.1
Decreased slightly	23	5.0
Stayed about the same	151	32.8
Increased slightly	221	47.9
Increased significantly	31	6.7
N/A	30	6.5
Total	461	100.0



Appendix V
Business Operations
Business Expenditures Statistics

How do you expect your prices to change, if at all, during the next 12 months?

	Frequency	Percent
Decrease slightly	16	3.5
Stay about the same	142	30.8
Increase slightly	254	55.1
Increase significantly	20	4.3
N/A	29	6.3
Total	461	100.0



Appendix VI
Attraction and Retention Factors

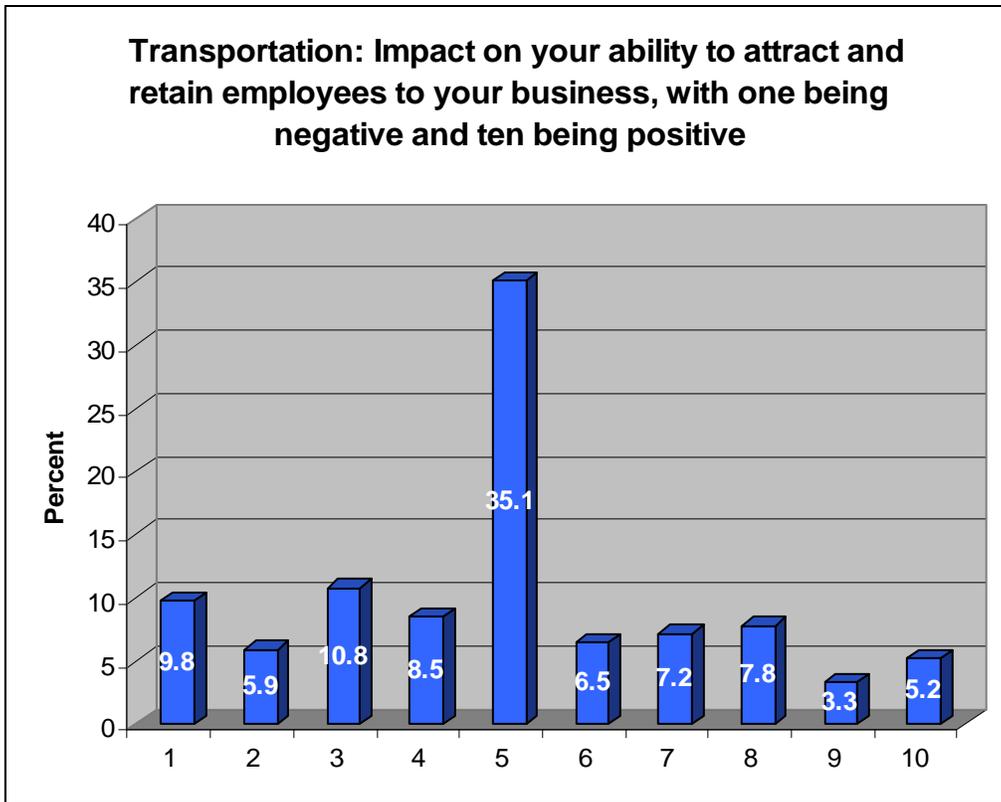
Appendix VI
Attraction and Retention Factors

	Transportation: Impact on your ability to attract and retain employees to your business.	Traffic: Impact on your ability to attract and retain employees to your business	K-12 Education: Impact on your ability to attract and retain employees to your business	Higher Education: Impact on your ability to attract and retain employees to your business	Health Care: Impact on your ability to attract and retain employees to your business	Geographic Location: Impact on your ability to attract and retain employees to your business	Climate: Impact on your ability to attract and retain employees to your business	Quality of life: Impact on your ability to attract and retain employees to your business	Tax Climate: Impact on your ability to attract and retain employees to your business	Affordability of Housing: Impact on your ability to attract and retain employees to your business
N Valid	461	461	461	461	461	461	461	461	461	461
Missing	0	0	0	0	0	0	0	0	0	0
Mean	4.97	4.42	4.91	5.21	5.08	6.26	5.95	6.03	6.36	4.89
Std. Error of Mean	.109	.110	.109	.106	.127	.102	.102	.099	.116	.124
Median	5.00	5.00	5.00	5.00	5.00	6.00	6.00	6.00	7.00	5.00
Mode	5	5	5	5	5	5	5	5	5	5
Std. Deviation	2.344	2.359	2.339	2.282	2.736	2.183	2.198	2.118	2.490	2.656
Variance	5.494	5.566	5.473	5.207	7.487	4.764	4.832	4.486	6.199	7.052
Skewness	.244	.425	.230	.032	.125	-.322	-.232	-.225	-.399	.305
Std. Error of Skewness	.114	.114	.114	.114	.114	.114	.114	.114	.114	.114
Kurtosis	-.317	-.353	-.247	-.321	-.968	-.123	-.266	-.235	-.628	-.832
Std. Error of Kurtosis	.227	.227	.227	.227	.227	.227	.227	.227	.227	.227
Range	9	9	9	9	9	9	9	9	9	9
Minimum	1	1	1	1	1	1	1	1	1	1
Maximum	10	10	10	10	10	10	10	10	10	10

**Appendix VI
Attraction and Retention Factors**

Transportation: Impact on your ability to attract and retain employees to your business, with one being negative and ten being positive:

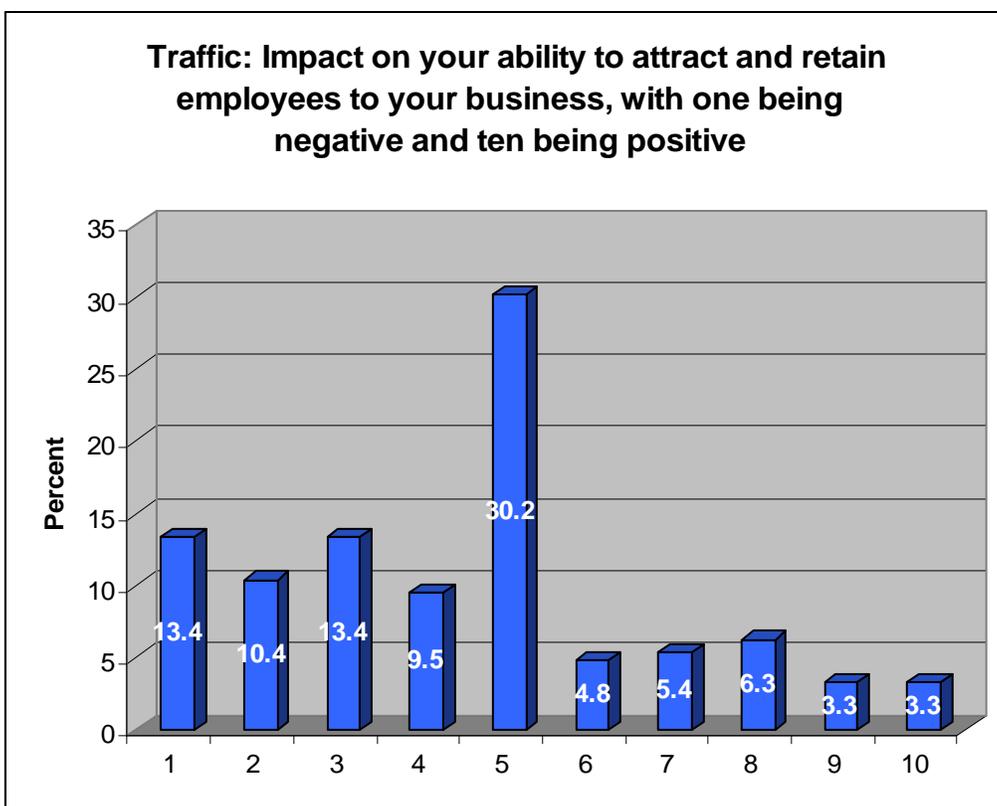
	Frequency	Percent
1	45	9.8
2	27	5.9
3	50	10.8
4	39	8.5
5	162	35.1
6	30	6.5
7	33	7.2
8	36	7.8
9	15	3.3
10	24	5.2
Total	461	100.0



**Appendix VI
Attraction and Retention Factors**

Traffic: Impact on your ability to attract and retain employees to your business, with one being negative and ten being positive:

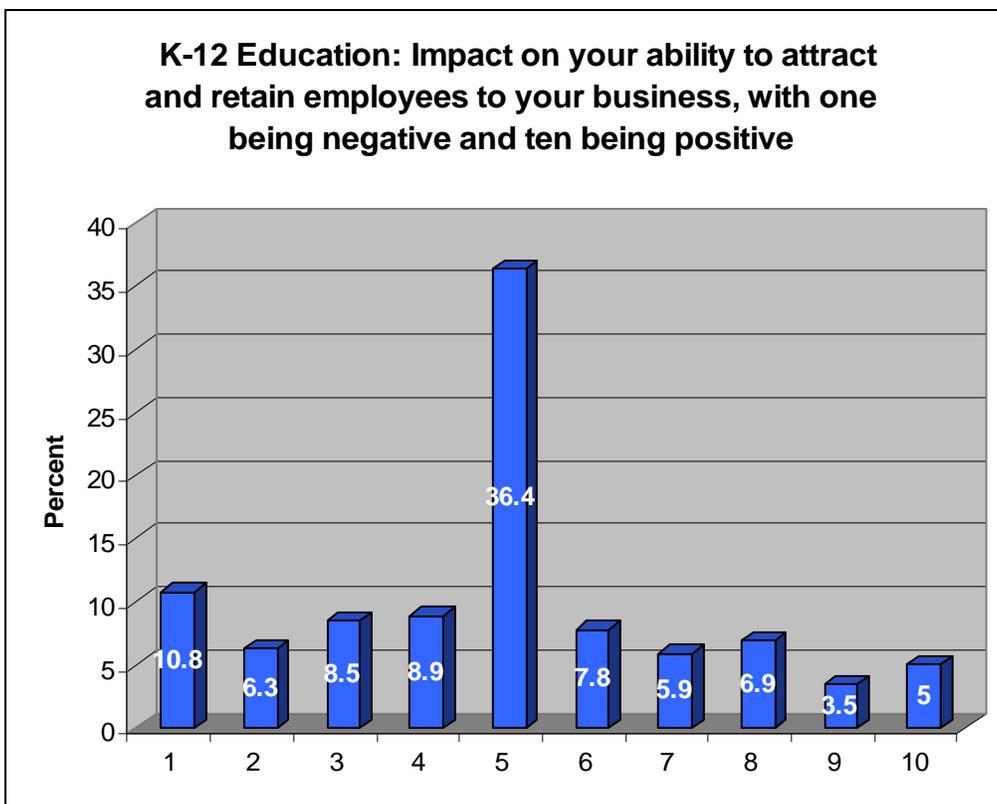
	Frequency	Percent
1	62	13.4
2	48	10.4
3	62	13.4
4	44	9.5
5	139	30.2
6	22	4.8
7	25	5.4
8	29	6.3
9	15	3.3
10	15	3.3
Total	461	100.0



**Appendix VI
Attraction and Retention Factors**

K-12 Education: Impact on your ability to attract and retain employees to your business, with one being negative and ten being positive:

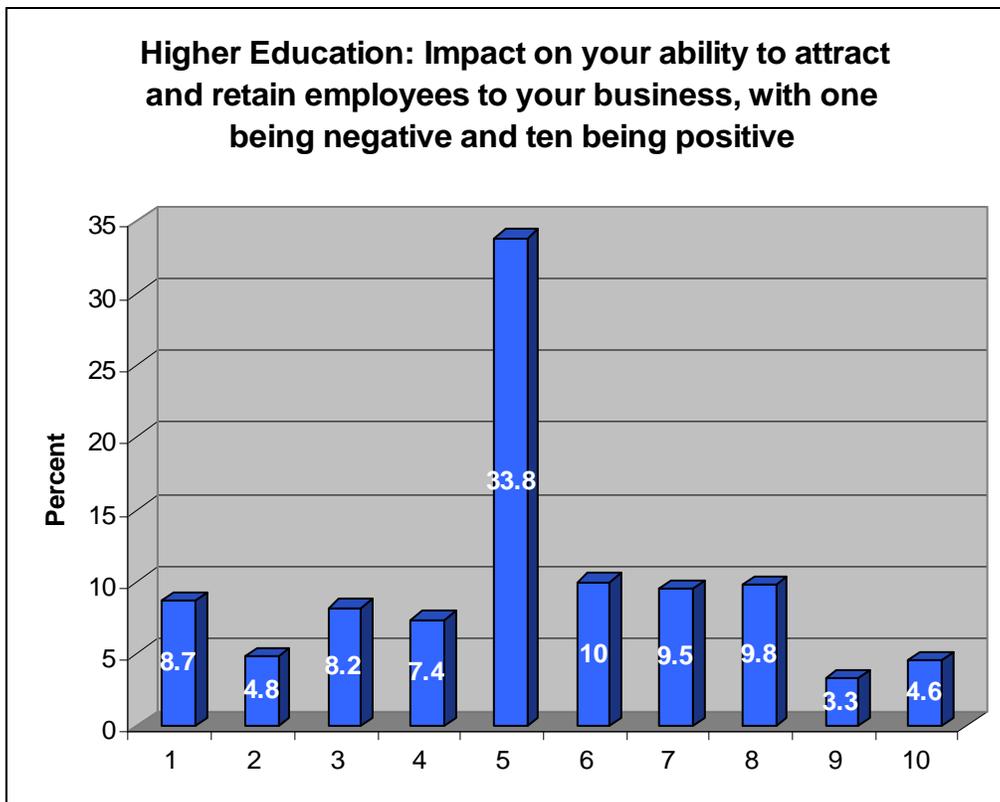
	Frequency	Percent
1	50	10.8
2	29	6.3
3	39	8.5
4	41	8.9
5	168	36.4
6	36	7.8
7	27	5.9
8	32	6.9
9	16	3.5
10	23	5.0
Total	461	100.0



**Appendix VI
Attraction and Retention Factors**

Higher Education: Impact on your ability to attract and retain employees to your business, with one being negative and ten being positive:

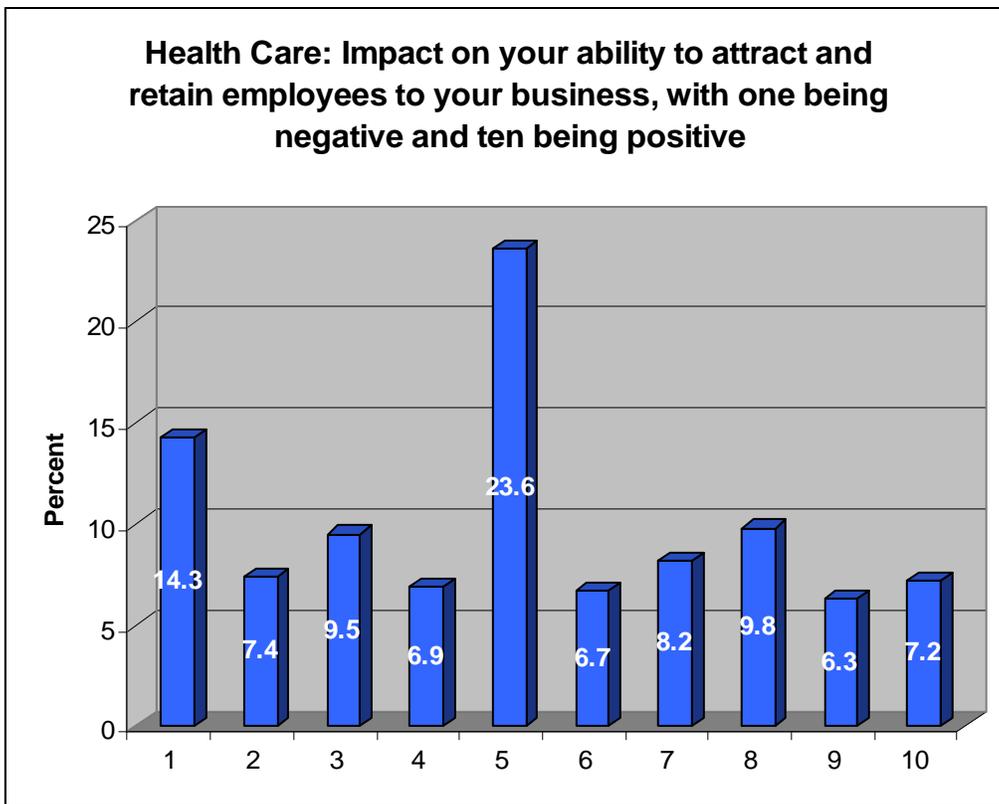
	Frequency	Percent
1	40	8.7
2	22	4.8
3	38	8.2
4	34	7.4
5	156	33.8
6	46	10.0
7	44	9.5
8	45	9.8
9	15	3.3
10	21	4.6
Total	461	100.0



**Appendix VI
Attraction and Retention Factors**

Health Care: Impact on your ability to attract and retain employees to your business, with one being negative and ten being positive:

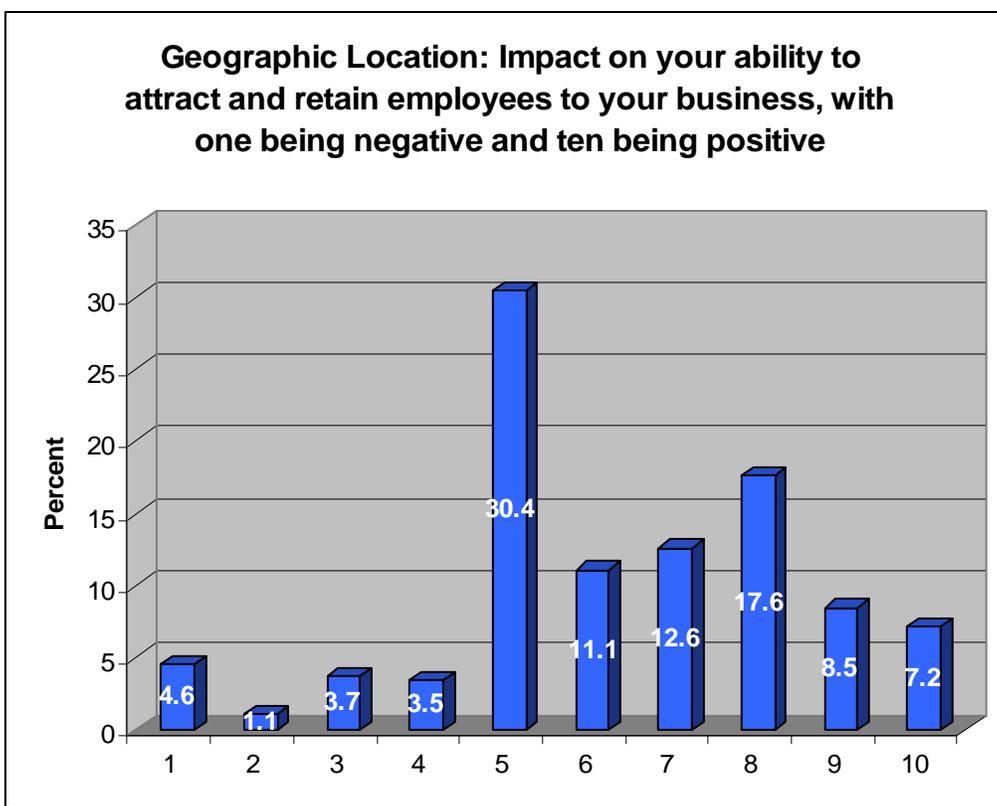
	Frequency	Percent
1	66	14.3
2	34	7.4
3	44	9.5
4	32	6.9
5	109	23.6
6	31	6.7
7	38	8.2
8	45	9.8
9	29	6.3
10	33	7.2
Total	461	100.0



**Appendix VI
Attraction and Retention Factors**

Geographic Location: Impact on your ability to attract and retain employees to your business, with one being negative and ten being positive:

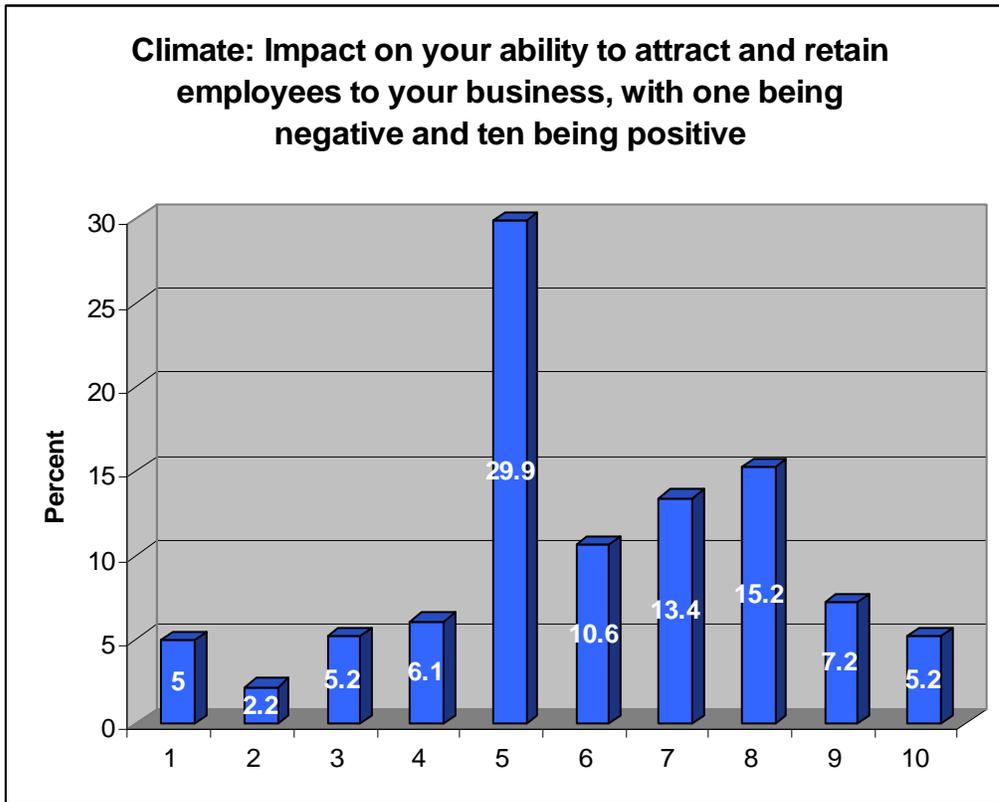
	Frequency	Percent
1	21	4.6
2	5	1.1
3	17	3.7
4	16	3.5
5	140	30.4
6	51	11.1
7	58	12.6
8	81	17.6
9	39	8.5
10	33	7.2
Total	461	100.0



**Appendix VI
Attraction and Retention Factors**

Climate: Impact on your ability to attract and retain employees to your business, with one being negative and ten being positive:

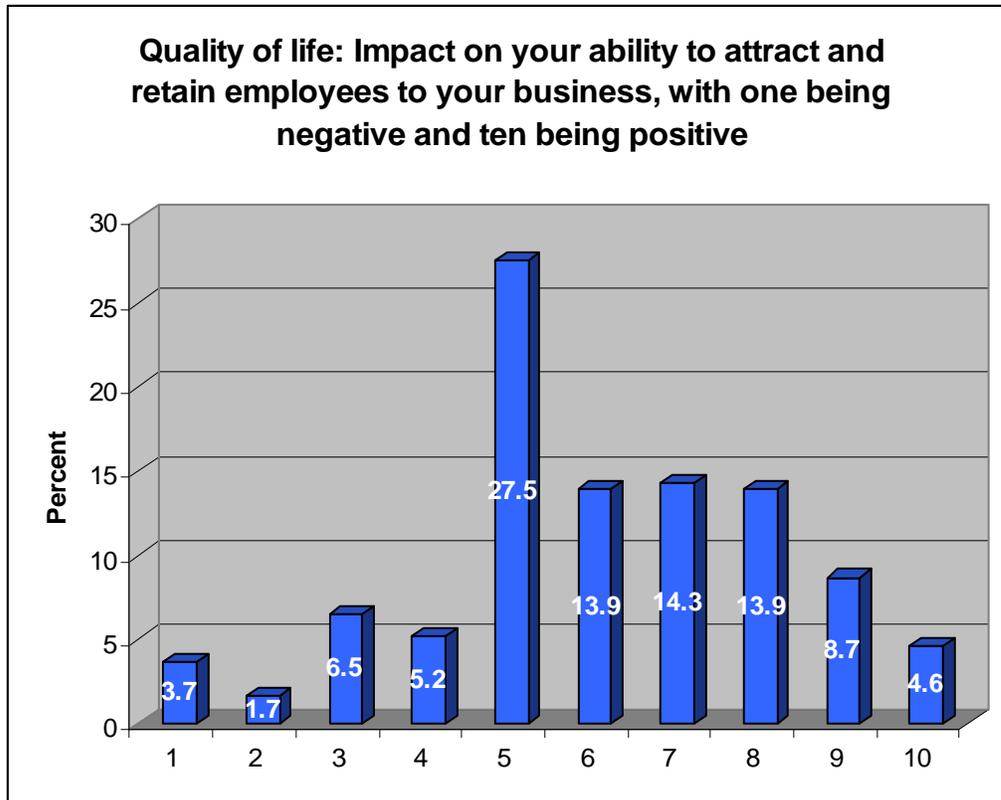
	Frequency	Percent
1	23	5.0
2	10	2.2
3	24	5.2
4	28	6.1
5	138	29.9
6	49	10.6
7	62	13.4
8	70	15.2
9	33	7.2
10	24	5.2
Total	461	100.0



Appendix VI
Attraction and Retention Factors

Quality of life: Impact on your ability to attract and retain employees to your business, with one being negative and ten being positive:

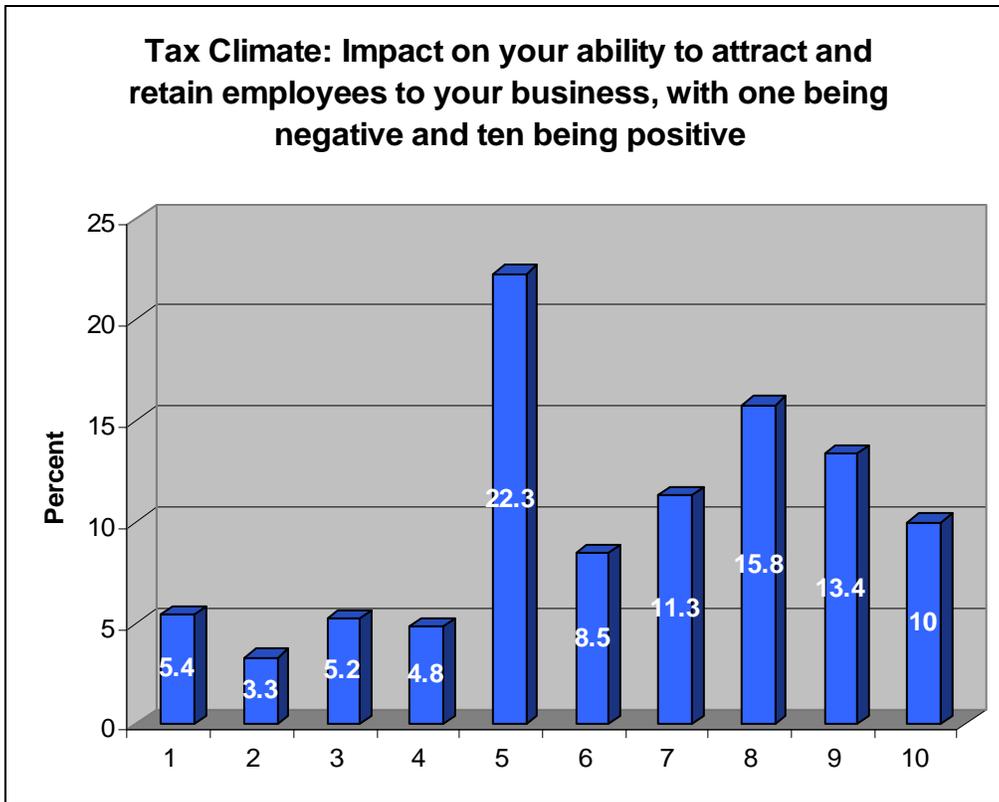
	Frequency	Percent
1	17	3.7
2	8	1.7
3	30	6.5
4	24	5.2
5	127	27.5
6	64	13.9
7	66	14.3
8	64	13.9
9	40	8.7
10	21	4.6
Total	461	100.0



**Appendix VI
Attraction and Retention Factors**

Tax Climate: Impact on your ability to attract and retain employees to your business, with one being negative and ten being positive:

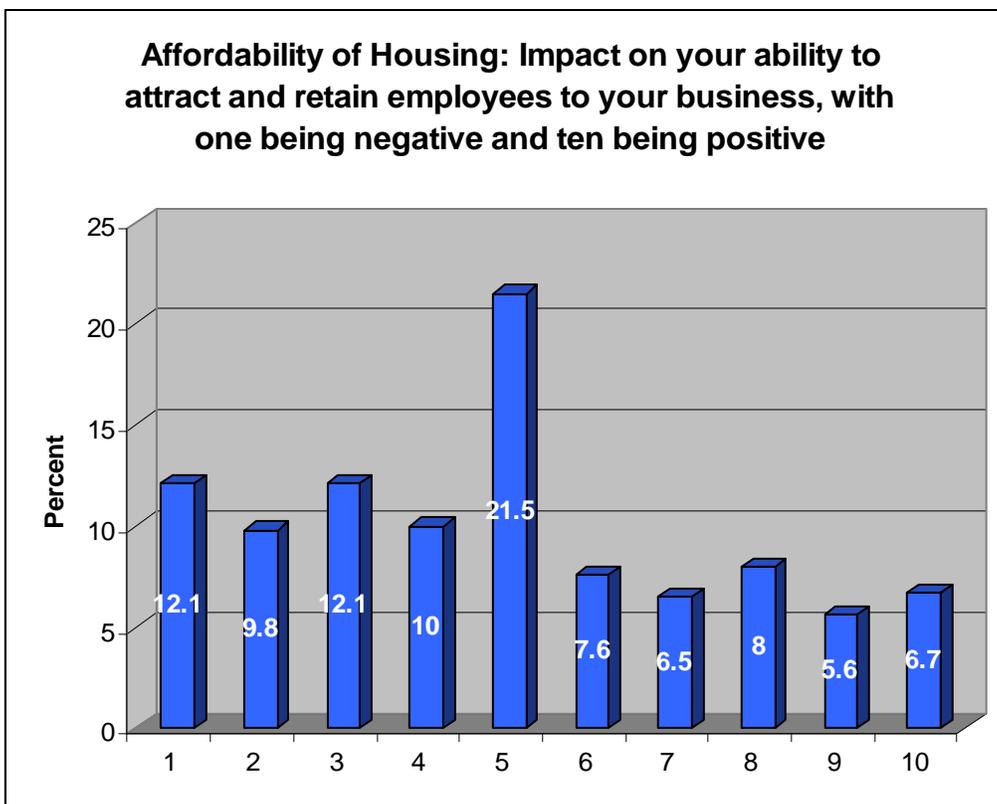
	Frequency	Percent
1	25	5.4
2	15	3.3
3	24	5.2
4	22	4.8
5	103	22.3
6	39	8.5
7	52	11.3
8	73	15.8
9	62	13.4
10	46	10.0
Total	461	100.0



**Appendix VI
Attraction and Retention Factors**

Affordability of Housing: Impact on your ability to attract and retain employees to your business, with one being negative and ten being positive:

	Frequency	Percent
1	56	12.1
2	45	9.8
3	56	12.1
4	46	10.0
5	99	21.5
6	35	7.6
7	30	6.5
8	37	8.0
9	26	5.6
10	31	6.7
Total	461	100.0



Appendix VII
Expansion Factors

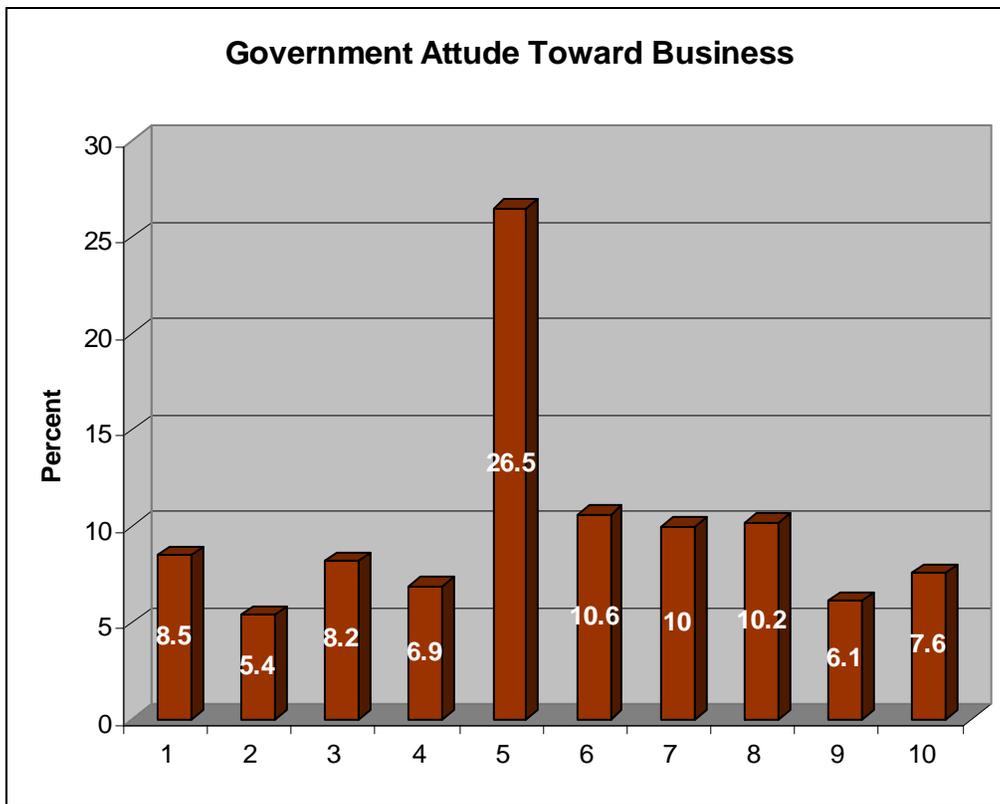
**Appendix VII
Expansion Factors**

		Please rate the following in terms of their impact on your decisions regarding business expansion, with one being negative and ten being positive:				
		Government Attitude Toward Business	Tax Climate	Quality of Labor Force	Availability of Labor Force	Availability of Capital
N	Valid	461	461	461	461	461
	Missing	0	0	0	0	0
Mean		5.50	6.15	5.03	5.15	5.98
Std. Error of Mean		.117	.116	.117	.119	.110
Median		5.00	6.00	5.00	5.00	5.00
Mode		5	5	5	5	5
Std. Deviation		2.510	2.483	2.510	2.545	2.361
Variance		6.298	6.164	6.299	6.475	5.576
Skewness		-.007	-.270	.249	.190	-.064
Std. Error of Skewness		.114	.114	.114	.114	.114
Kurtosis		-.687	-.703	-.727	-.791	-.593
Std. Error of Kurtosis		.227	.227	.227	.227	.227
Range		9	9	9	9	9
Minimum		1	1	1	1	1
Maximum		10	10	10	10	10

**Appendix VII
Expansion Factors**

Government Attitude Toward Business: Please rate the following in terms of their impact on your decisions regarding business expansion, with one being negative and ten being positive:

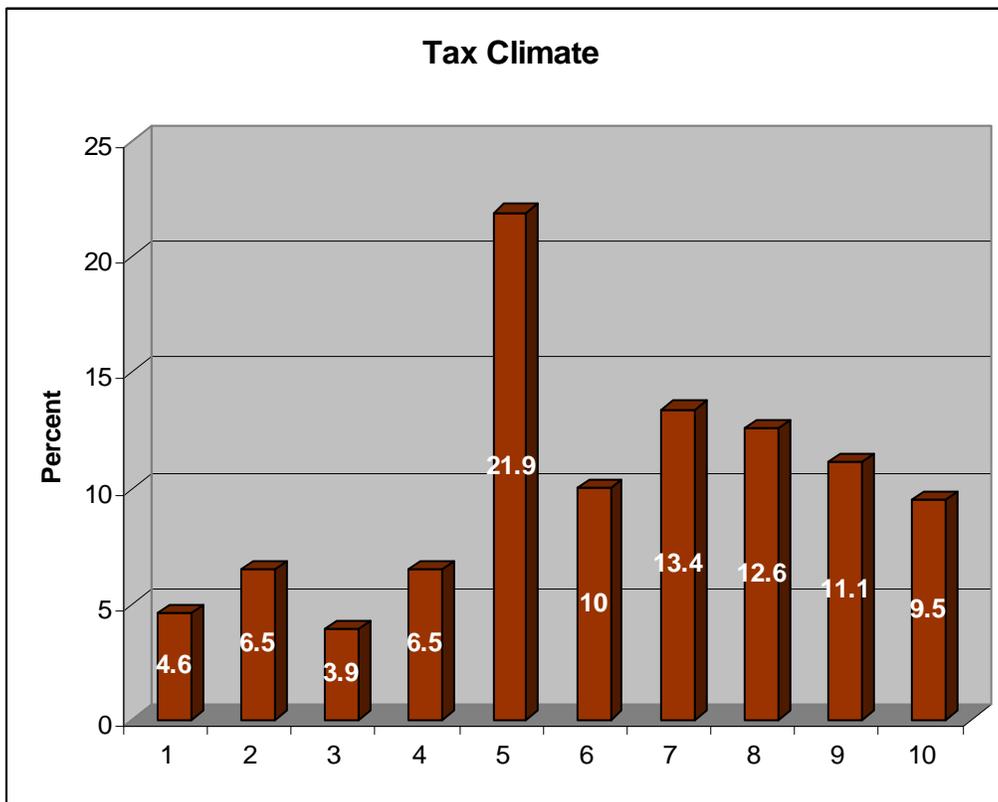
	Frequency	Percent
1	39	8.5
2	25	5.4
3	38	8.2
4	32	6.9
5	122	26.5
6	49	10.6
7	46	10.0
8	47	10.2
9	28	6.1
10	35	7.6
Total	461	100.0



**Appendix VII
Expansion Factors**

Tax Climate: Please rate the following in terms of their impact on your decisions regarding business expansion, with one being negative and ten being positive:

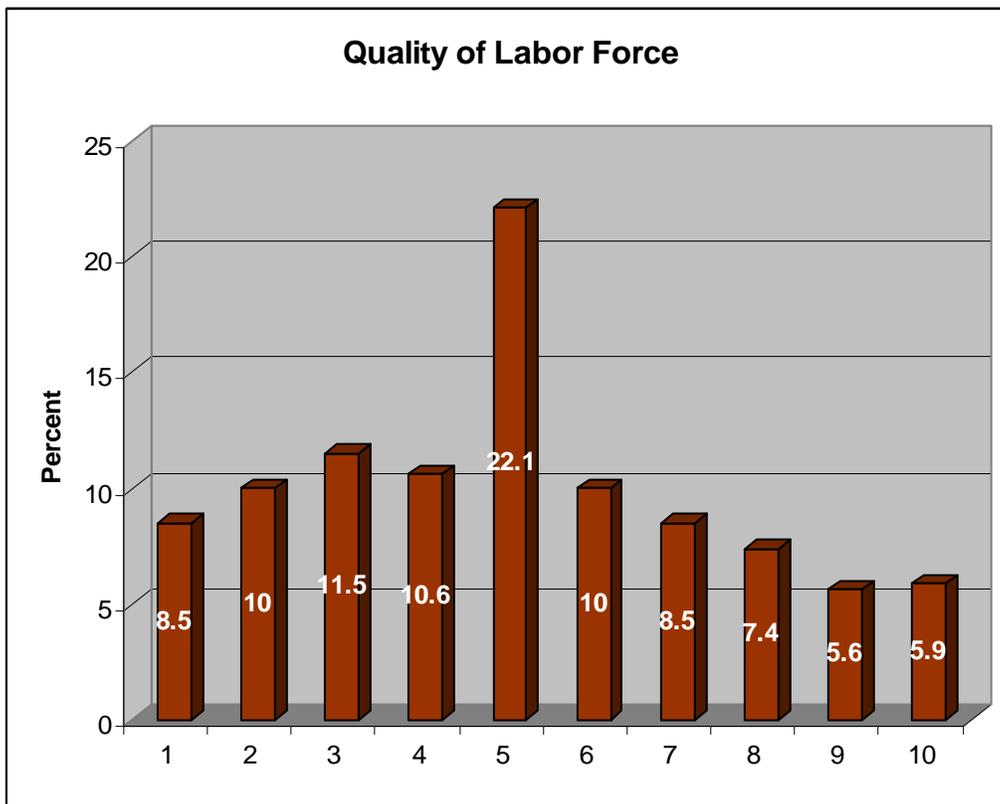
	Frequency	Percent
1	21	4.6
2	30	6.5
3	18	3.9
4	30	6.5
5	101	21.9
6	46	10.0
7	62	13.4
8	58	12.6
9	51	11.1
10	44	9.5
Total	461	100.0



**Appendix VII
Expansion Factors**

Quality of Labor Force: Please rate the following in terms of their impact on your decisions regarding business expansion, with one being negative and ten being positive:

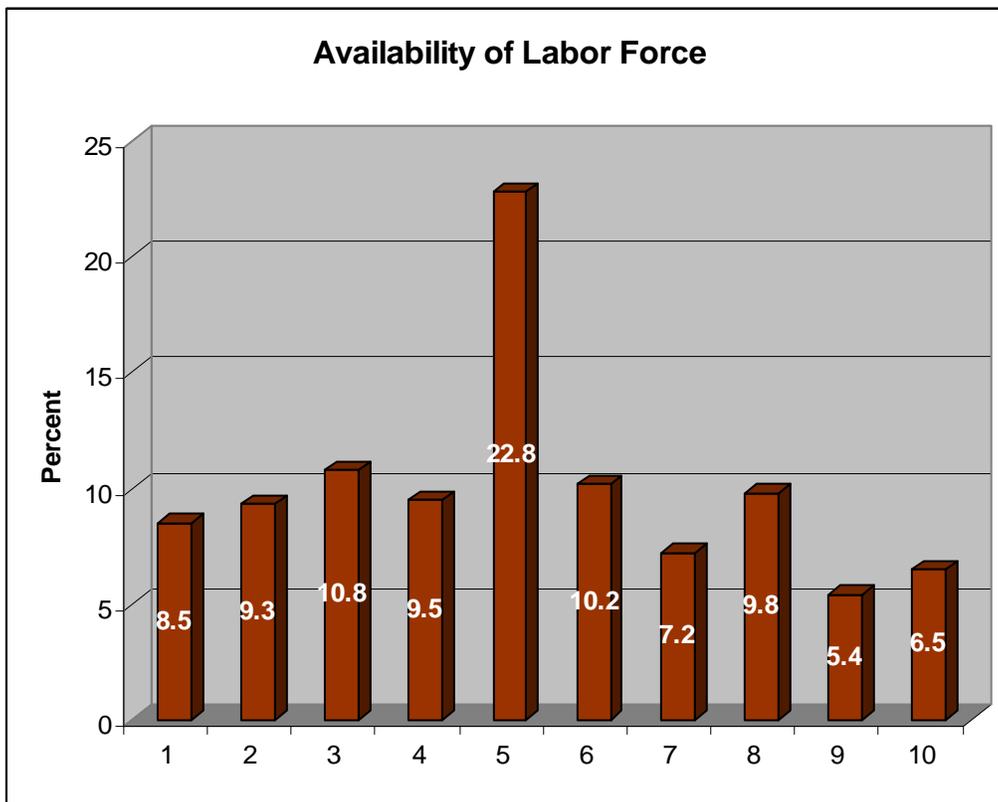
	Frequency	Percent
1	39	8.5
2	46	10.0
3	53	11.5
4	49	10.6
5	102	22.1
6	46	10.0
7	39	8.5
8	34	7.4
9	26	5.6
10	27	5.9
Total	461	100.0



**Appendix VII
Expansion Factors**

Availability of Labor Force: Please rate the following in terms of their impact on your decisions regarding business expansion, with one being negative and ten being positive:

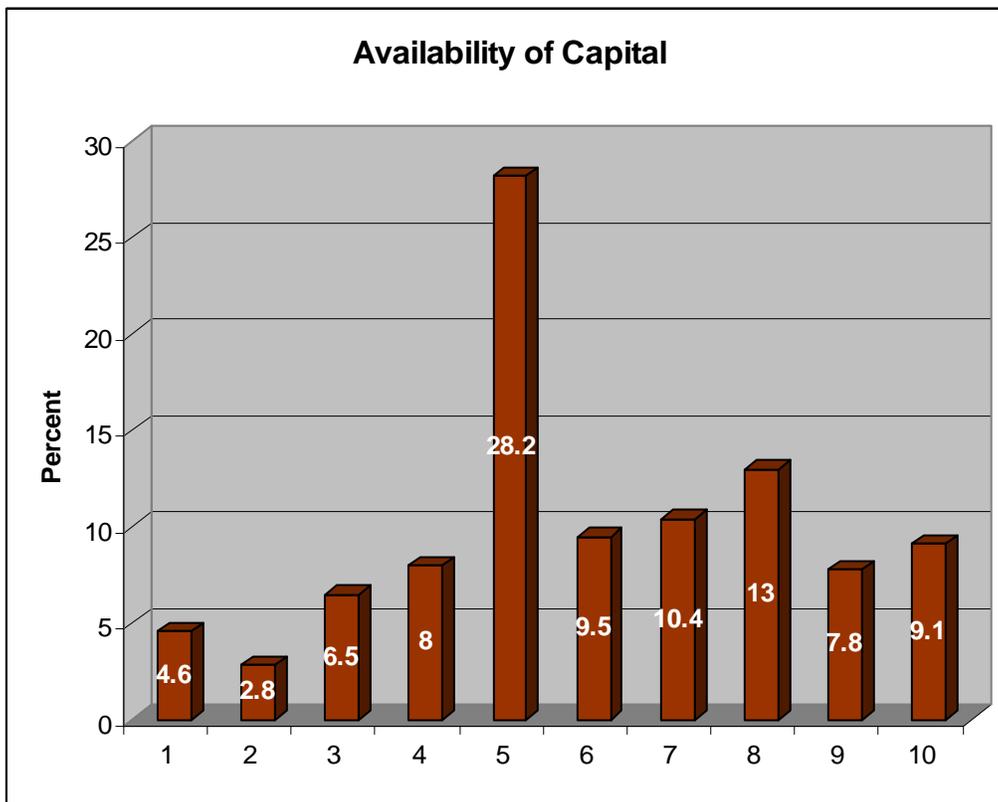
	Frequency	Percent
1	39	8.5
2	43	9.3
3	50	10.8
4	44	9.5
5	105	22.8
6	47	10.2
7	33	7.2
8	45	9.8
9	25	5.4
10	30	6.5
Total	461	100.0



**Appendix VII
Expansion Factors**

Availability of Capital: Please rate the following in terms of their impact on your decisions regarding business expansion, with one being negative and ten being positive:

	Frequency	Percent
1	21	4.6
2	13	2.8
3	30	6.5
4	37	8.0
5	130	28.2
6	44	9.5
7	48	10.4
8	60	13.0
9	36	7.8
10	42	9.1
Total	461	100.0



Appendix VIII
Quality of Life Issues

**Appendix VIII
Quality of Life Issues**

	<u>High Wage Employment Opportunities:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Per Capita Income:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>K-12 Education:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Vocational Education:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Higher Education</u> : in thinking about quality of life in Southern Nevada, with one being poor and ten being excellent	<u>Retail:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Potential for Tourism Expansion:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Transportation Infrastructure</u> : in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Drinking Water System:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Future Water Sources:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent
N Valid	461	461	461	461	461	461	461	461	461	461
Missing	0	0	0	0	0	0	0	0	0	0
Mean	5.29	5.26	4.44	4.80	5.44	6.65	7.28	4.39	4.81	3.93
Std. Error of Mean	.095	.083	.091	.086	.093	.087	.091	.107	.109	.112
Median	5.00	5.00	5.00	5.00	5.00	7.00	8.00	4.00	5.00	4.00
Mode	5	5	5	5	5	5	8	5	5	1
Std. Deviation	2.029	1.783	1.957	1.856	1.998	1.868	1.959	2.300	2.337	2.398
Variance	4.119	3.179	3.829	3.445	3.990	3.489	3.837	5.291	5.461	5.750
Skewness	-.088	.020	.200	.106	-.105	-.339	-.745	.389	.222	.747
Std. Error of Skewness	.114	.114	.114	.114	.114	.114	.114	.114	.114	.114
Kurtosis	-.422	.035	-.301	-.057	-.148	.157	.574	-.506	-.615	-.090
Std. Error of Kurtosis	.227	.227	.227	.227	.227	.227	.227	.227	.227	.227
Range	9	9	9	9	9	9	9	9	9	9
Minimum	1	1	1	1	1	1	1	1	1	1
Maximum	10	10	10	10	10	10	10	10	10	10

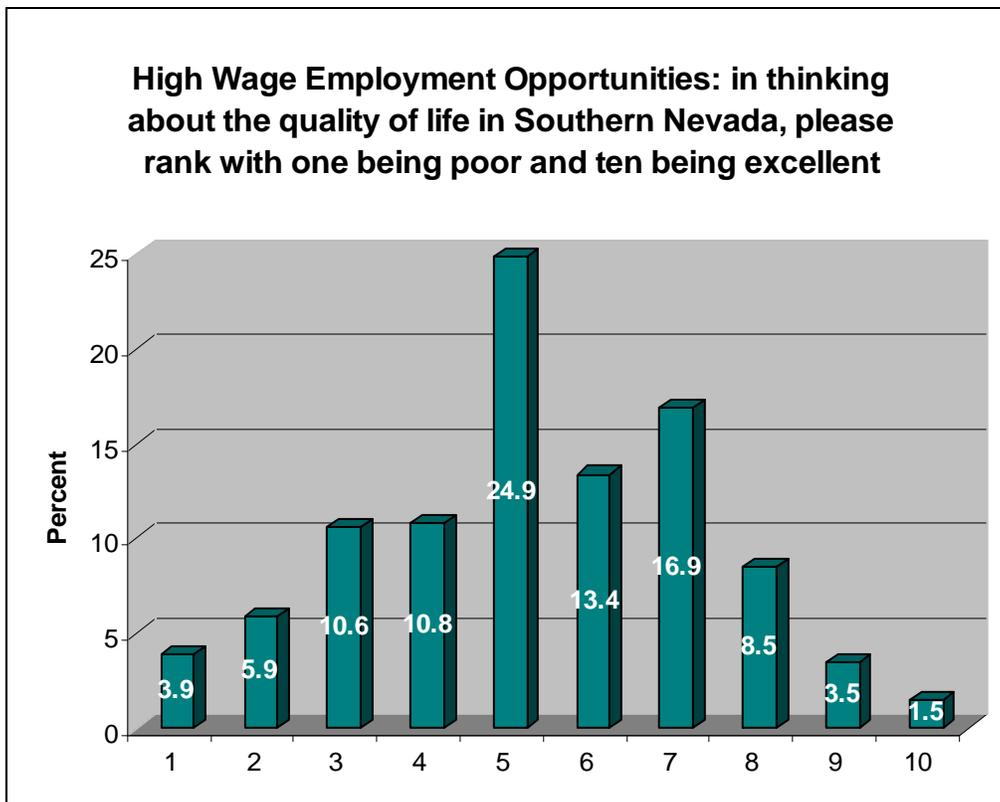
Appendix VIII
Quality of Life Issues (continued)

	<u>Waste Water System:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Solid Waste Disposal:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Attainability of Home Ownership:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Fire Protection:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Police Protection (crime):</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Medical Facilities:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Availability of Physicians:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Cultural Assets:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Parks & Recreation:</u> in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent	<u>Disaster Preparedness</u> : in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent
N Valid	461	461	461	461	461	461	461	461	461	461
Missing	0	0	0	0	0	0	0	0	0	0
Mean	5.15	5.19	4.59	6.42	5.67	5.32	4.91	5.00	6.06	4.92
Std. Error of Mean	.100	.099	.107	.089	.103	.104	.104	.099	.100	.093
Median	5.00	5.00	4.00	6.00	5.00	5.00	5.00	5.00	6.00	5.00
Mode	5	5	3	5	5	5	5	5	5	5
Std. Deviation	2.150	2.125	2.299	1.908	2.222	2.226	2.223	2.125	2.140	2.003
Variance	4.623	4.516	5.286	3.640	4.935	4.957	4.944	4.515	4.581	4.014
Skewness	.107	.033	.452	-.257	-.086	-.039	.174	.018	-.297	.163
Std. Error of Skewness	.114	.114	.114	.114	.114	.114	.114	.114	.114	.114
Kurtosis	-.283	-.254	-.446	-.192	-.491	-.654	-.531	-.201	-.323	.042
Std. Error of Kurtosis	.227	.227	.227	.227	.227	.227	.227	.227	.227	.227
Range	9	9	9	9	9	9	9	9	9	9
Minimum	1	1	1	1	1	1	1	1	1	1
Maximum	10	10	10	10	10	10	10	10	10	10

**Appendix VIII
Quality of Life Issues**

High Wage Employment Opportunities: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

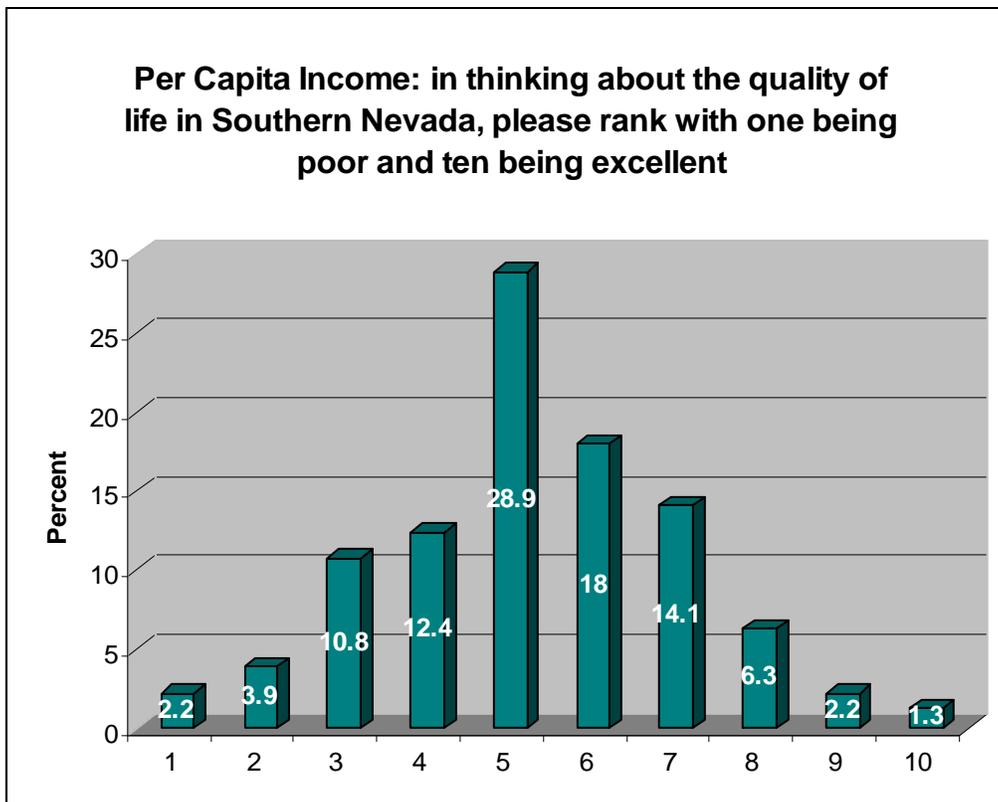
	Frequency	Percent
1	18	3.9
2	27	5.9
3	49	10.6
4	50	10.8
5	115	24.9
6	62	13.4
7	78	16.9
8	39	8.5
9	16	3.5
10	7	1.5
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Per Capita Income: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent

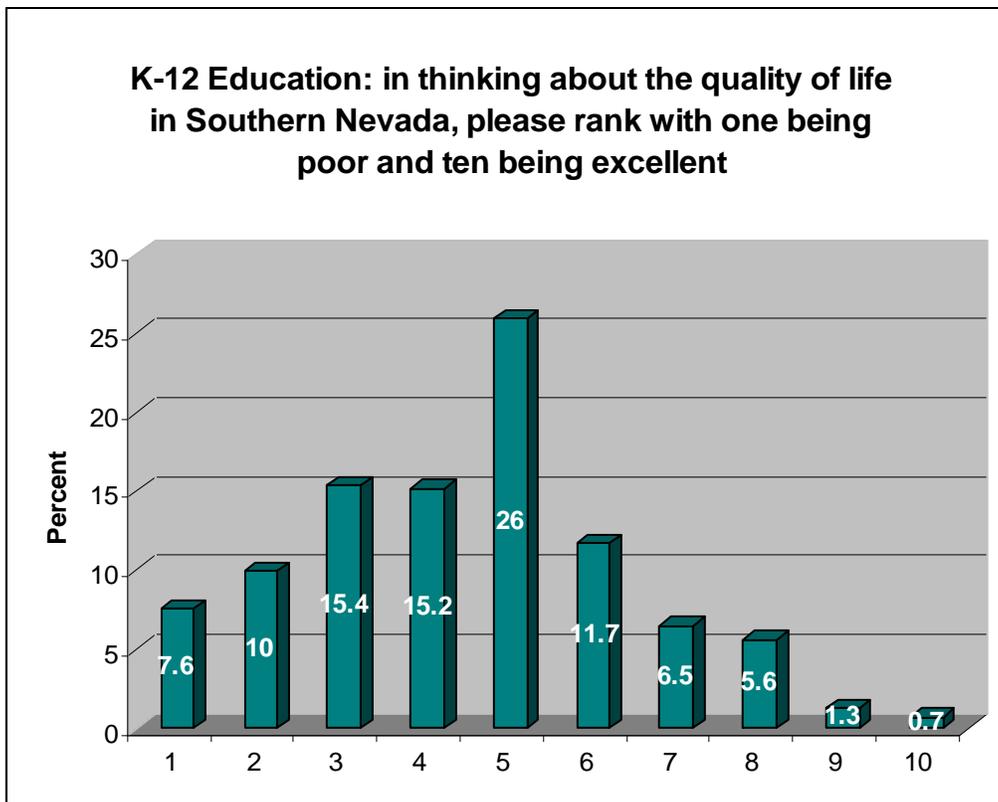
	Frequency	Percent
1	10	2.2
2	18	3.9
3	50	10.8
4	57	12.4
5	133	28.9
6	83	18.0
7	65	14.1
8	29	6.3
9	10	2.2
10	6	1.3
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

K-12 Education: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

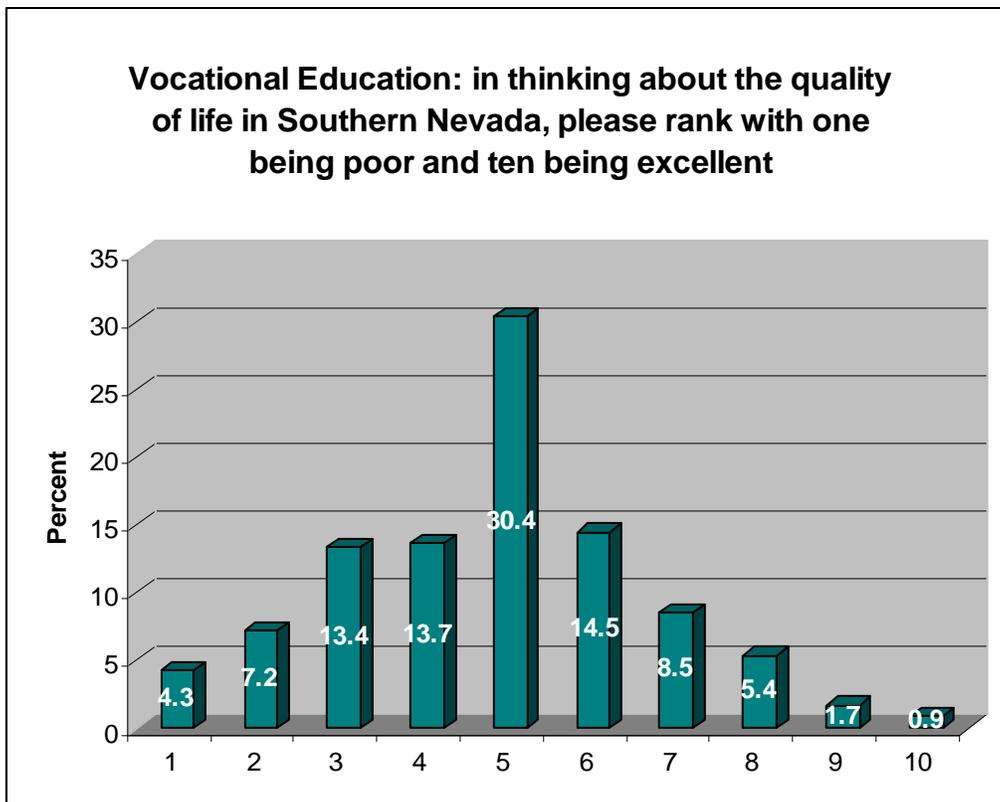
	Frequency	Percent
1	35	7.6
2	46	10.0
3	71	15.4
4	70	15.2
5	120	26.0
6	54	11.7
7	30	6.5
8	26	5.6
9	6	1.3
10	3	.7
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Vocational Education: in thinking about quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

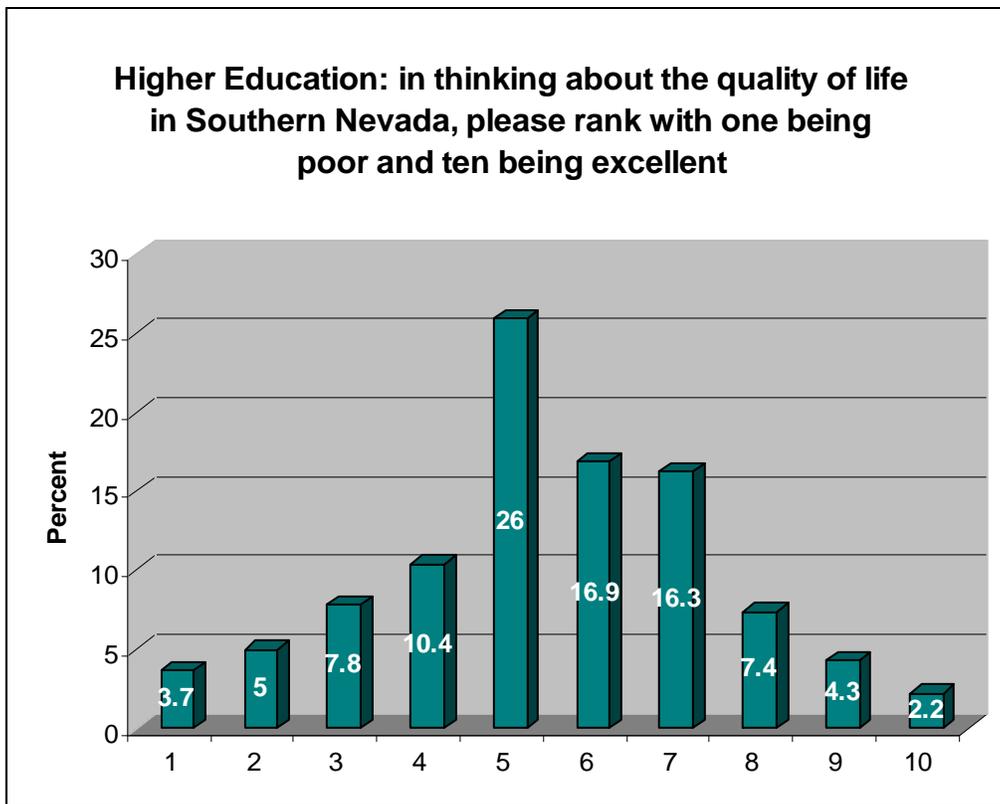
	Frequency	Percent
1	20	4.3
2	33	7.2
3	62	13.4
4	63	13.7
5	140	30.4
6	67	14.5
7	39	8.5
8	25	5.4
9	8	1.7
10	4	.9
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Higher Education: in thinking about quality of life in Southern Nevada, with one being poor and ten being excellent:

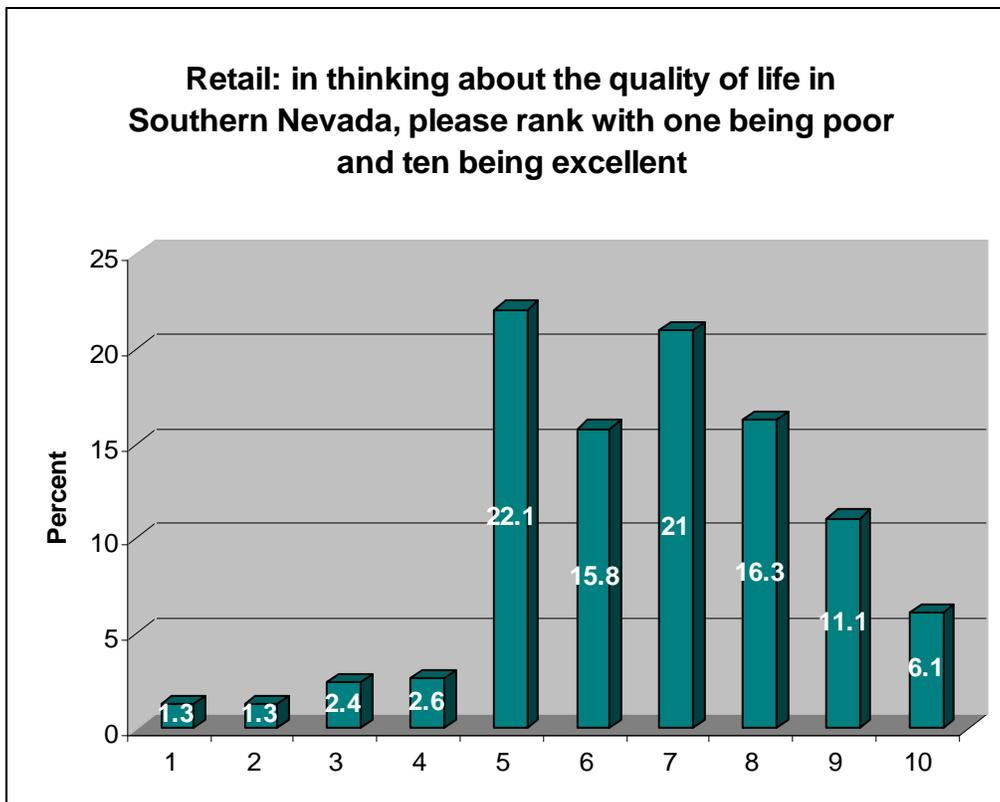
	Frequency	Percent
1	17	3.7
2	23	5.0
3	36	7.8
4	48	10.4
5	120	26.0
6	78	16.9
7	75	16.3
8	34	7.4
9	20	4.3
10	10	2.2
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Retail: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

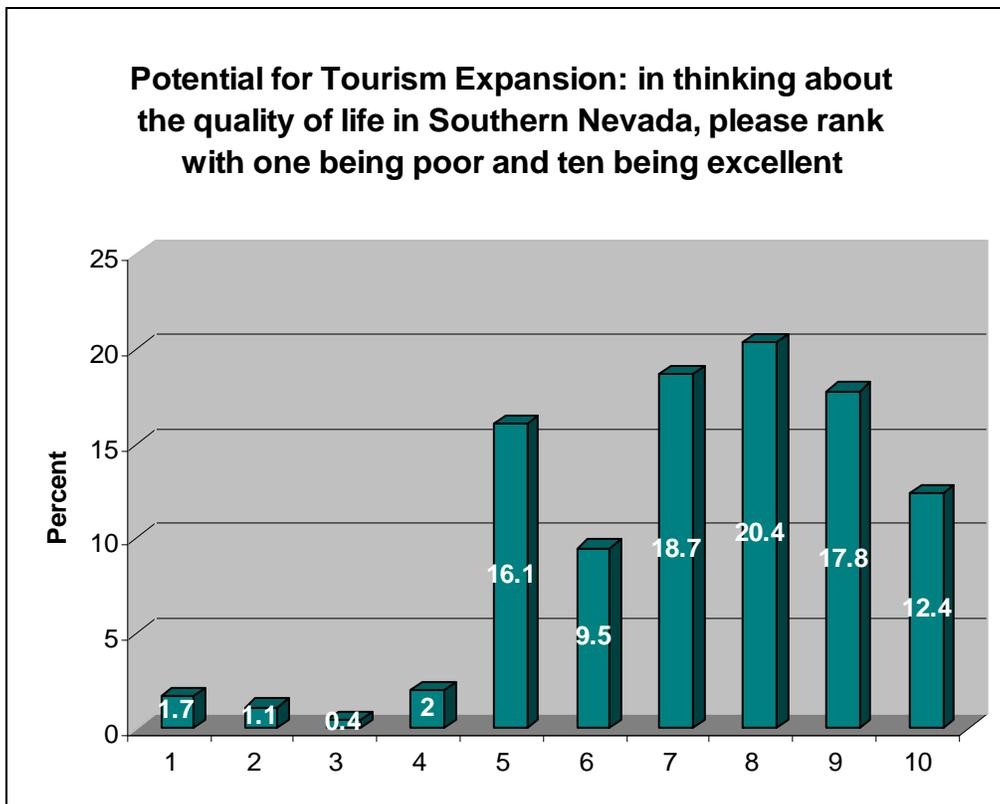
	Frequency	Percent
1	6	1.3
2	6	1.3
3	11	2.4
4	12	2.6
5	102	22.1
6	73	15.8
7	97	21.0
8	75	16.3
9	51	11.1
10	28	6.1
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Potential for Tourism Expansion: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

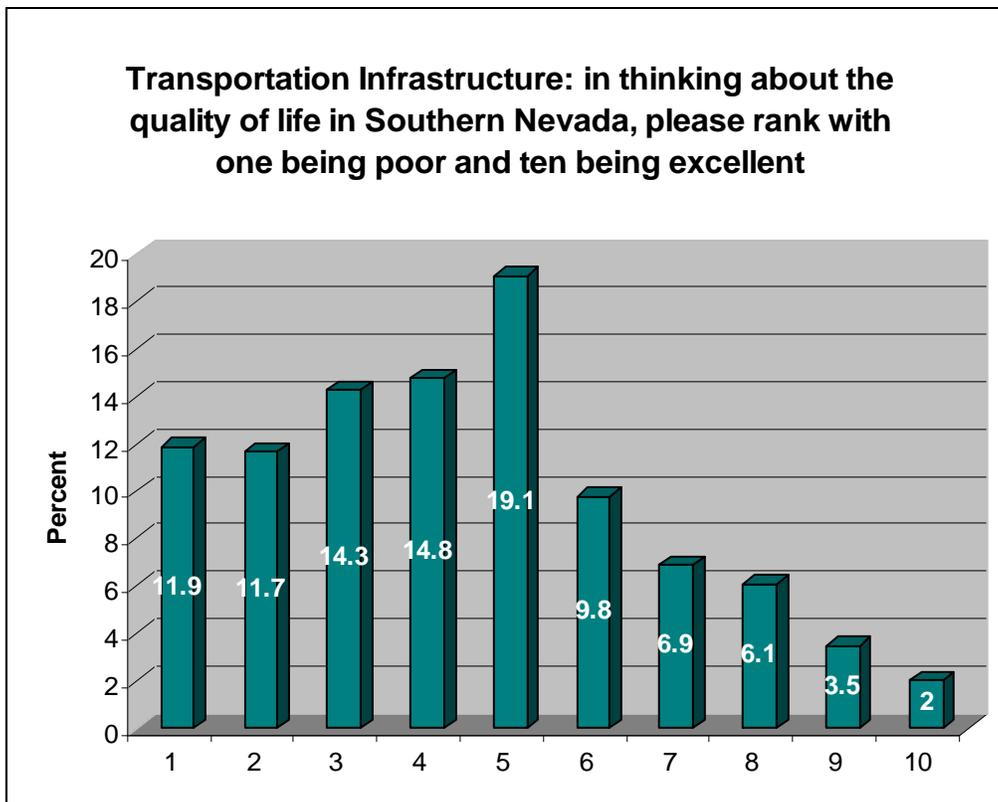
	Frequency	Percent
1	8	1.7
2	5	1.1
3	2	.4
4	9	2.0
5	74	16.1
6	44	9.5
7	86	18.7
8	94	20.4
9	82	17.8
10	57	12.4
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Transportation Infrastructure: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

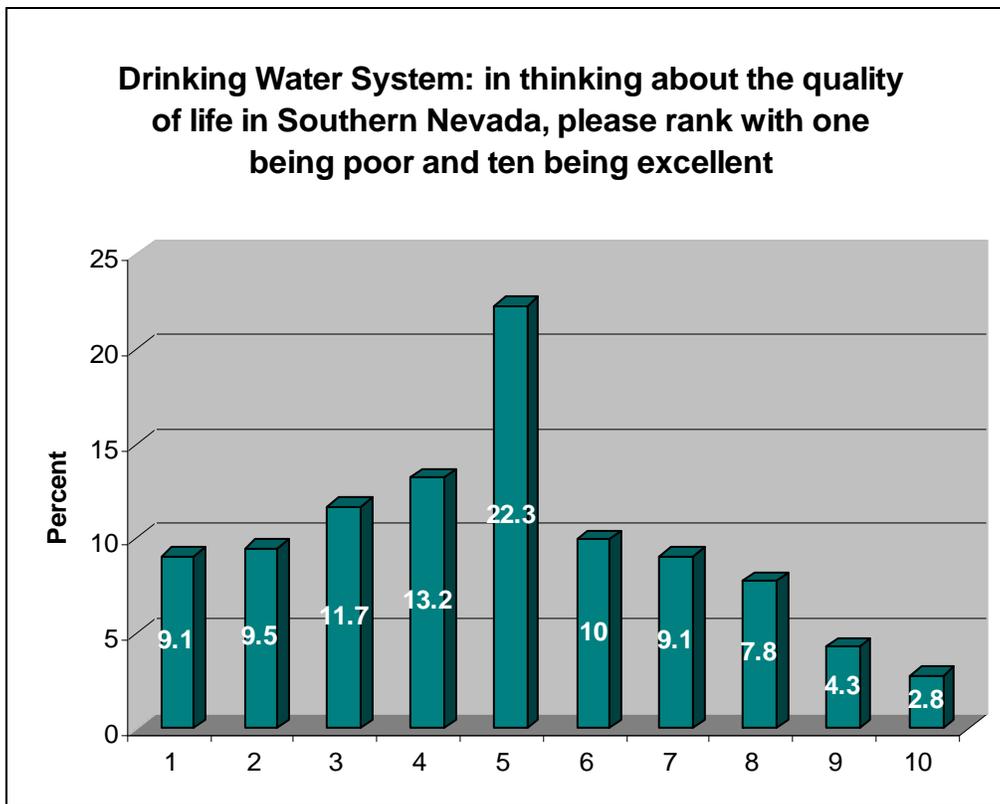
	Frequency	Percent
1	55	11.9
2	54	11.7
3	66	14.3
4	68	14.8
5	88	19.1
6	45	9.8
7	32	6.9
8	28	6.1
9	16	3.5
10	9	2.0
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Drinking Water System: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

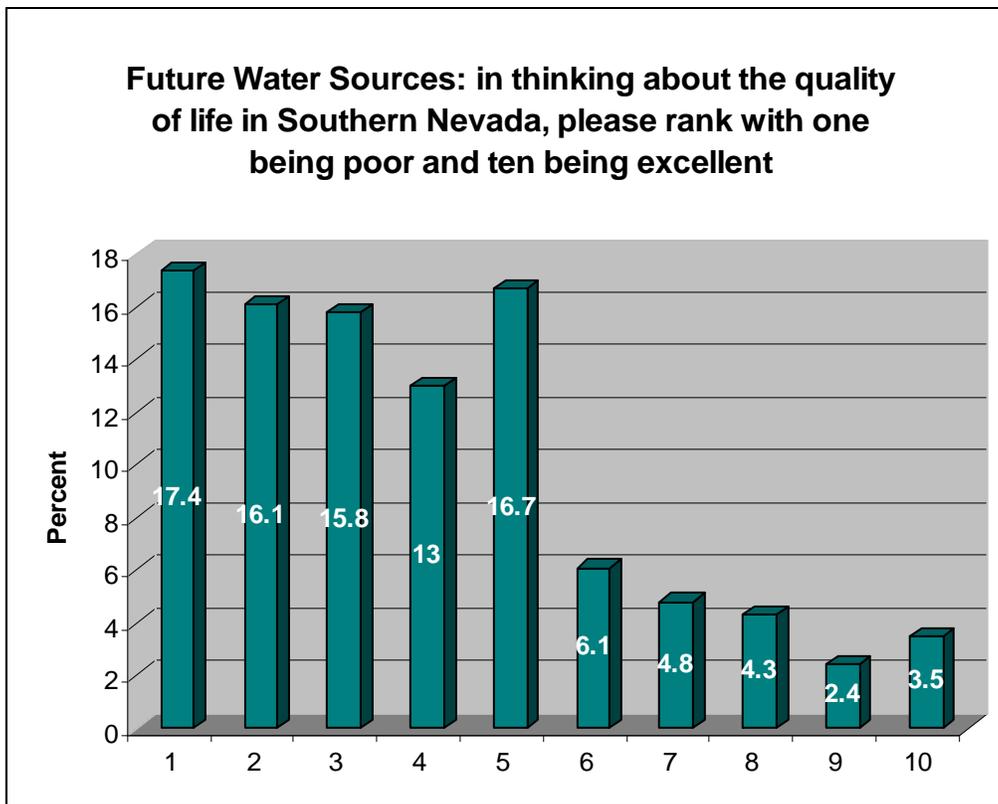
	Frequency	Percent
1	42	9.1
2	44	9.5
3	54	11.7
4	61	13.2
5	103	22.3
6	46	10.0
7	42	9.1
8	36	7.8
9	20	4.3
10	13	2.8
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Future Water Sources: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

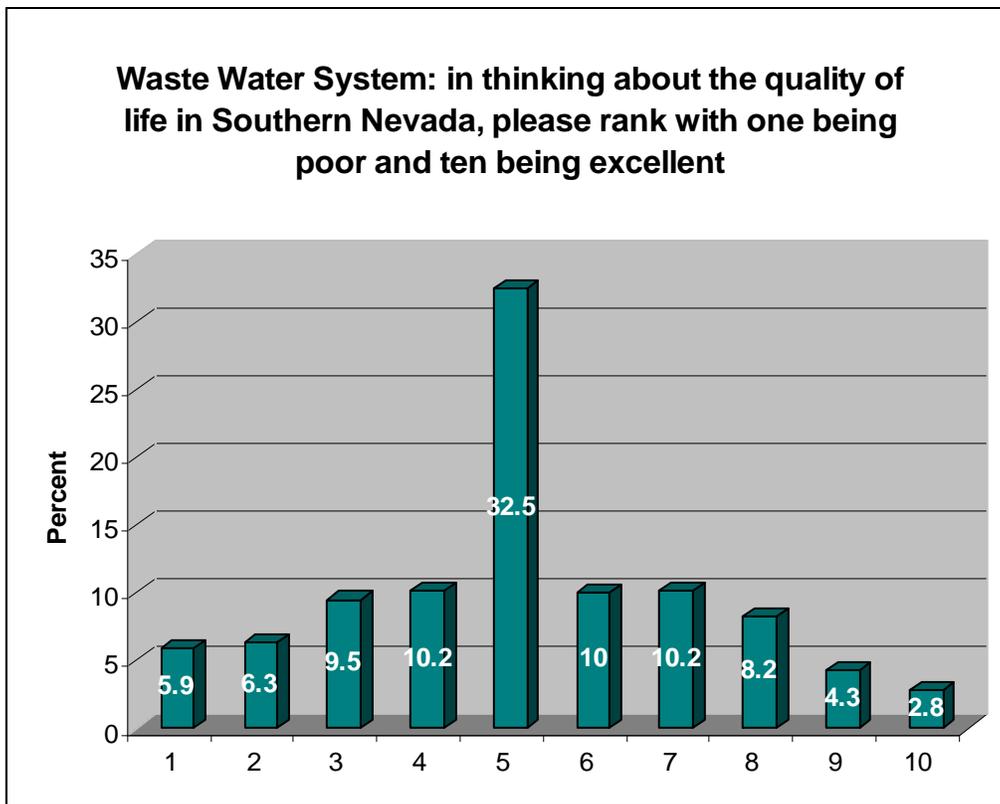
	Frequency	Percent
1	80	17.4
2	74	16.1
3	73	15.8
4	60	13.0
5	77	16.7
6	28	6.1
7	22	4.8
8	20	4.3
9	11	2.4
10	16	3.5
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Waste Water System: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

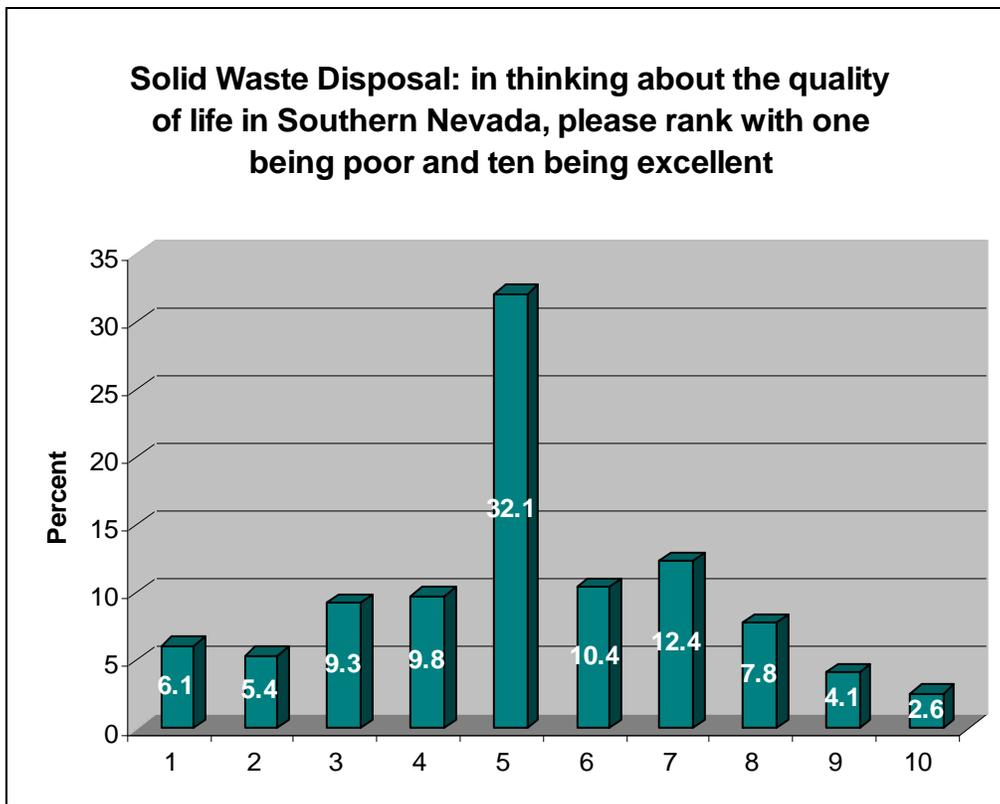
	Frequency	Percent
1	27	5.9
2	29	6.3
3	44	9.5
4	47	10.2
5	150	32.5
6	46	10.0
7	47	10.2
8	38	8.2
9	20	4.3
10	13	2.8
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Solid Waste Disposal: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

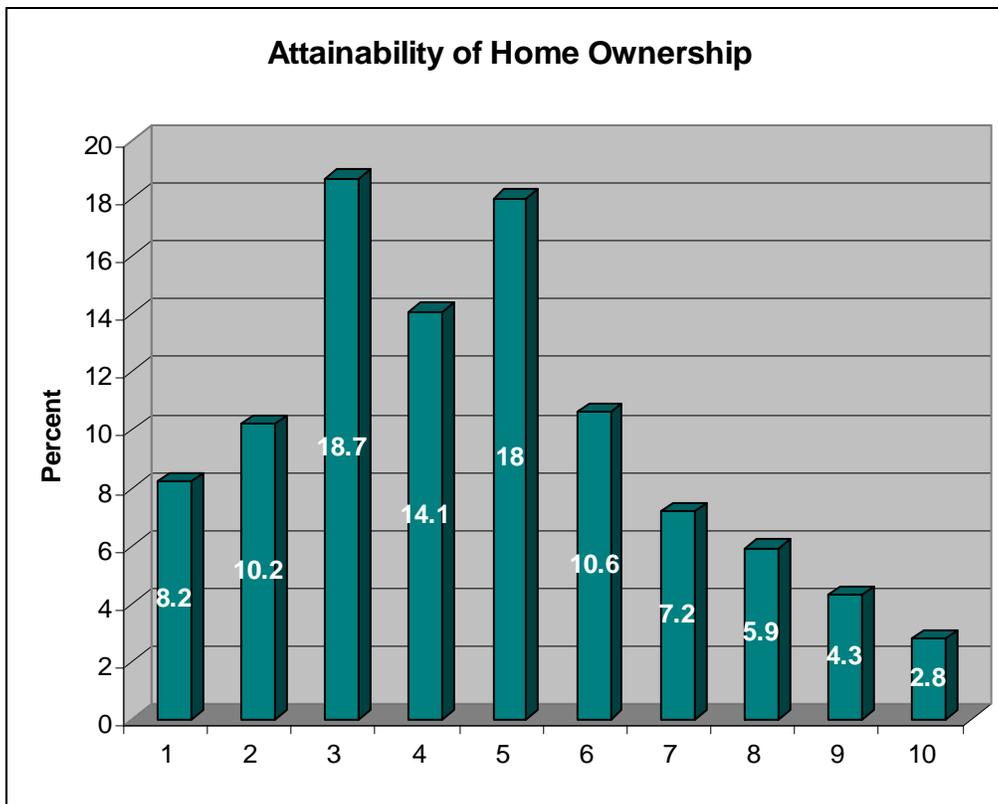
	Frequency	Percent
1	28	6.1
2	25	5.4
3	43	9.3
4	45	9.8
5	148	32.1
6	48	10.4
7	57	12.4
8	36	7.8
9	19	4.1
10	12	2.6
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Attainability of Home Ownership: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

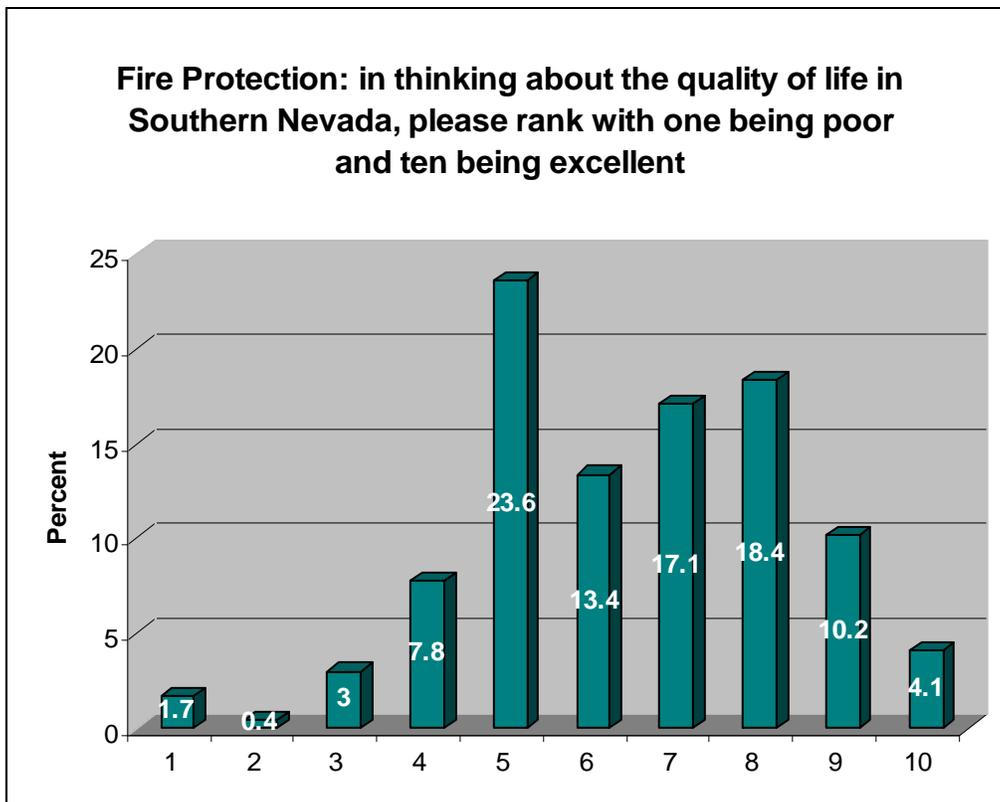
	Frequency	Percent
1	38	8.2
2	47	10.2
3	86	18.7
4	65	14.1
5	83	18.0
6	49	10.6
7	33	7.2
8	27	5.9
9	20	4.3
10	13	2.8
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Fire Protection: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

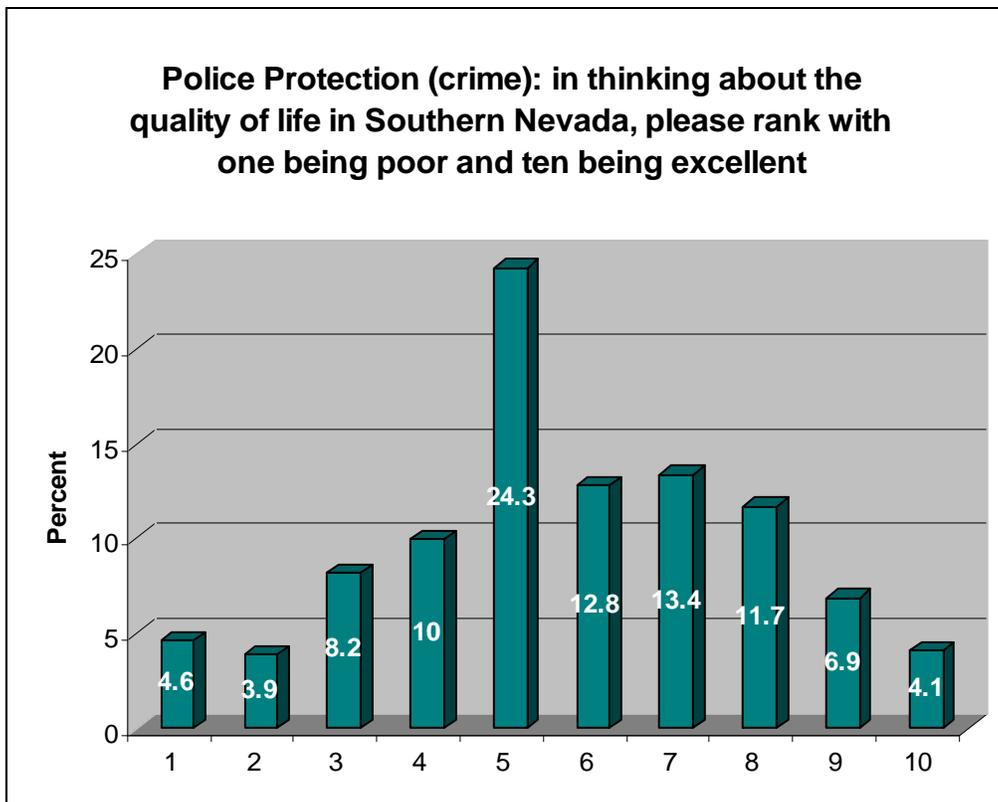
	Frequency	Percent
1	8	1.7
2	2	.4
3	14	3.0
4	36	7.8
5	109	23.6
6	62	13.4
7	79	17.1
8	85	18.4
9	47	10.2
10	19	4.1
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Police Protection (crime): in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

	Frequency	Percent
1	21	4.6
2	18	3.9
3	38	8.2
4	46	10.0
5	112	24.3
6	59	12.8
7	62	13.4
8	54	11.7
9	32	6.9
10	19	4.1
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Medical Facilities: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

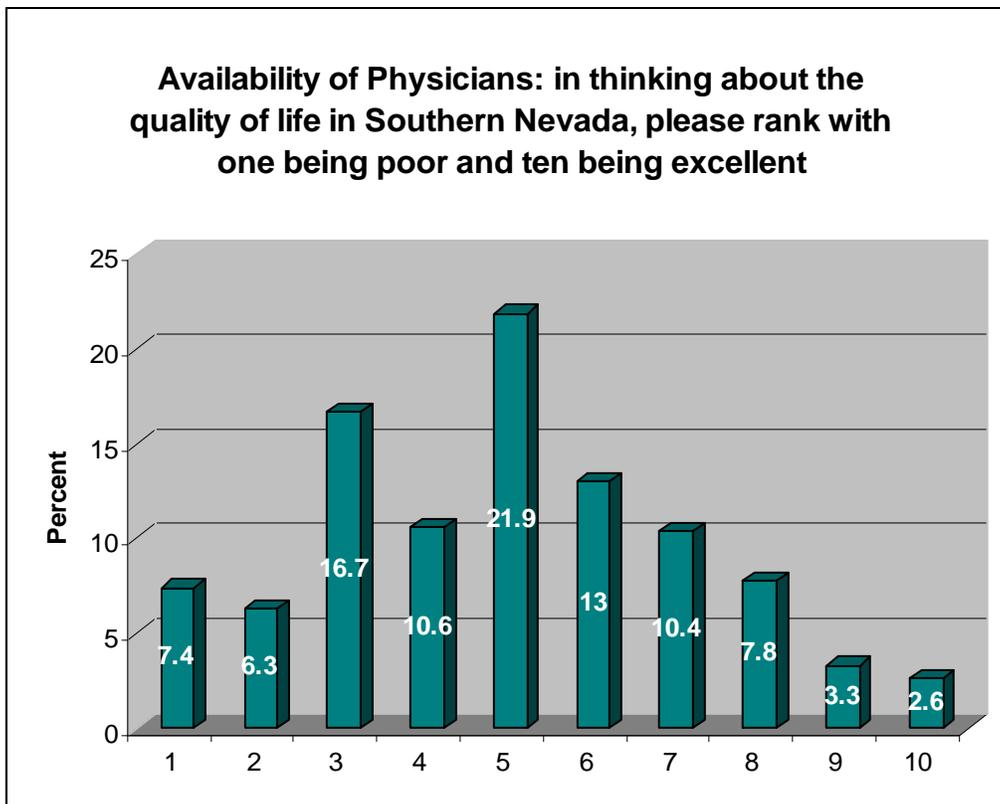
	Frequency	Percent
1	26	5.6
2	23	5.0
3	59	12.8
4	48	10.4
5	101	21.9
6	50	10.8
7	72	15.6
8	47	10.2
9	24	5.2
10	11	2.4
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Availability of Physicians: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

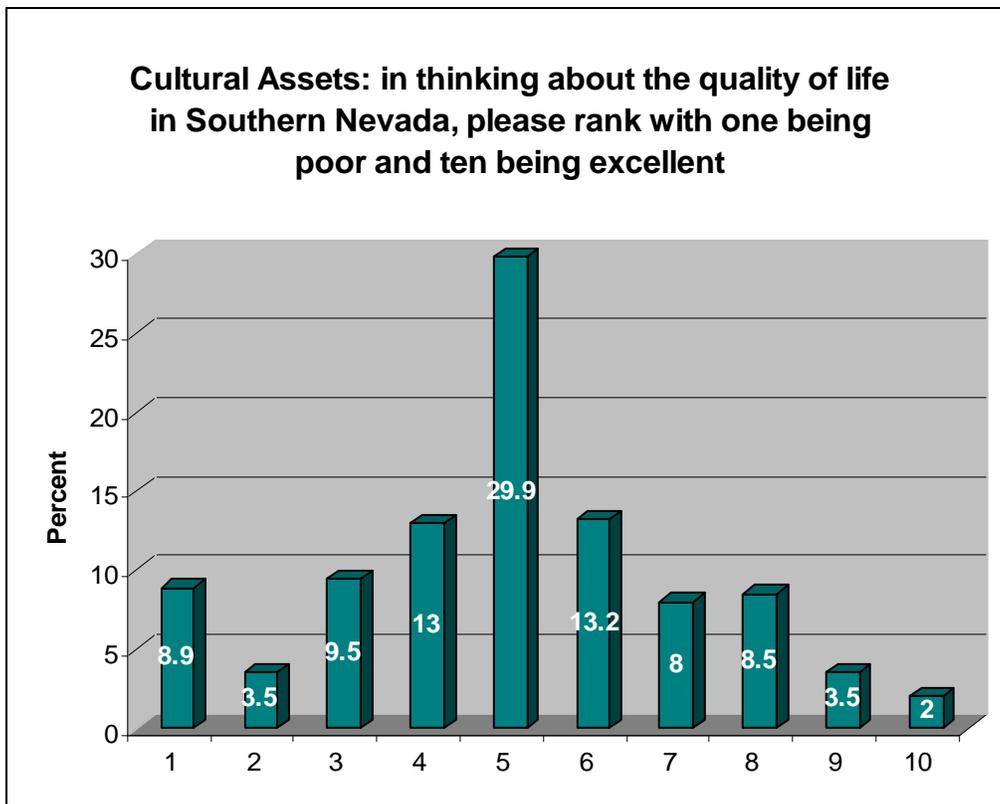
	Frequency	Percent
1	34	7.4
2	29	6.3
3	77	16.7
4	49	10.6
5	101	21.9
6	60	13.0
7	48	10.4
8	36	7.8
9	15	3.3
10	12	2.6
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Cultural Assets: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

	Frequency	Percent
1	41	8.9
2	16	3.5
3	44	9.5
4	60	13.0
5	138	29.9
6	61	13.2
7	37	8.0
8	39	8.5
9	16	3.5
10	9	2.0
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Parks & Recreation: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

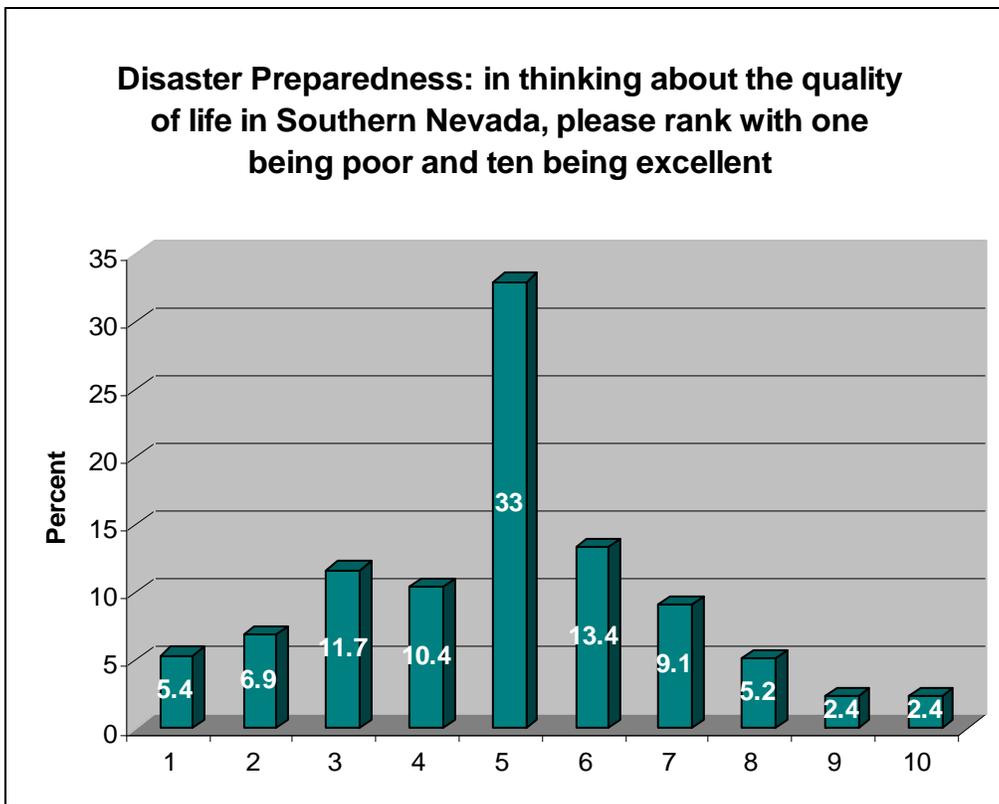
	Frequency	Percent
1	16	3.5
2	12	2.6
3	28	6.1
4	35	7.6
5	104	22.6
6	60	13.0
7	75	16.3
8	76	16.5
9	34	7.4
10	21	4.6
Total	461	100.0



**Appendix VIII
Quality of Life Issues**

Disaster Preparedness: in thinking about the quality of life in Southern Nevada, please rank with one being poor and ten being excellent:

	Frequency	Percent
1	25	5.4
2	32	6.9
3	54	11.7
4	48	10.4
5	152	33.0
6	62	13.4
7	42	9.1
8	24	5.2
9	11	2.4
10	11	2.4
Total	461	100.0



Appendix IX
External Impact Factors

Appendix IX
External Impact Factors
Transportation Impact Statistics
Statistics

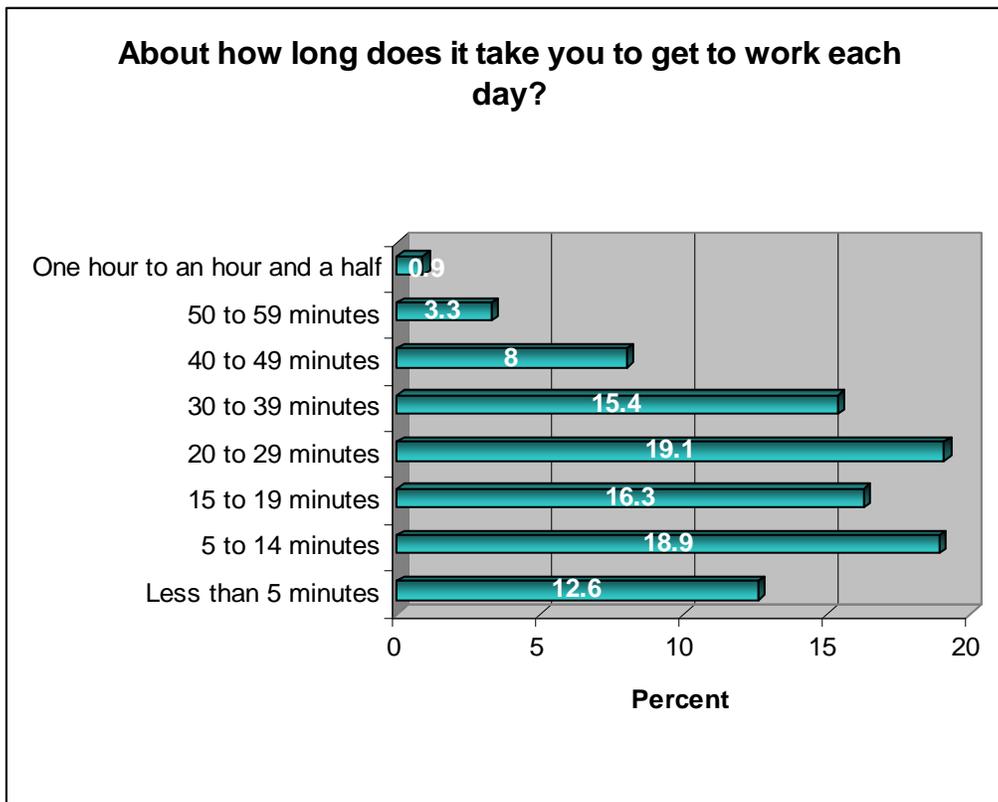
		About how long does it take you to get to work each day?	From a business perspective, how important is public transportation to you?	How well do you think the Clark County public Transit system works today?
N	Valid	435	439	410
	Missing	26	22	51
Mean		3.5011	2.1139	2.2780
Std. Error of Mean		.08152	.05262	.04425
Median		3.0000	2.0000	2.0000
Mode		4.00	1.00	3.00
Std. Deviation		1.70033	1.10241	.89593
Variance		2.891	1.215	.803
Skewness		.293	.574	.100
Std. Error of Skewness		.117	.117	.121
Kurtosis		-.670	-1.015	-.648
Std. Error of Kurtosis		.234	.233	.240
Range		7.00	3.00	4.00
Minimum		1.00	1.00	1.00
Maximum		8.00	4.00	5.00

Note: The means in the above table do not reflect missing values

Appendix IX
External Impact Factors
Transportation Impact Statistics

About how long does it take you to get to work each day?

	Frequency	Percent
Less than 5 minutes	58	12.6
5 to 14 minutes	87	18.9
15 to 19 minutes	75	16.3
20 to 29 minutes	88	19.1
30 to 39 minutes	71	15.4
40 to 49 minutes	37	8.0
50 to 59 minutes	15	3.3
One hour to an hour and a half	4	.9
N/A	26	5.6
Total	461	100.0

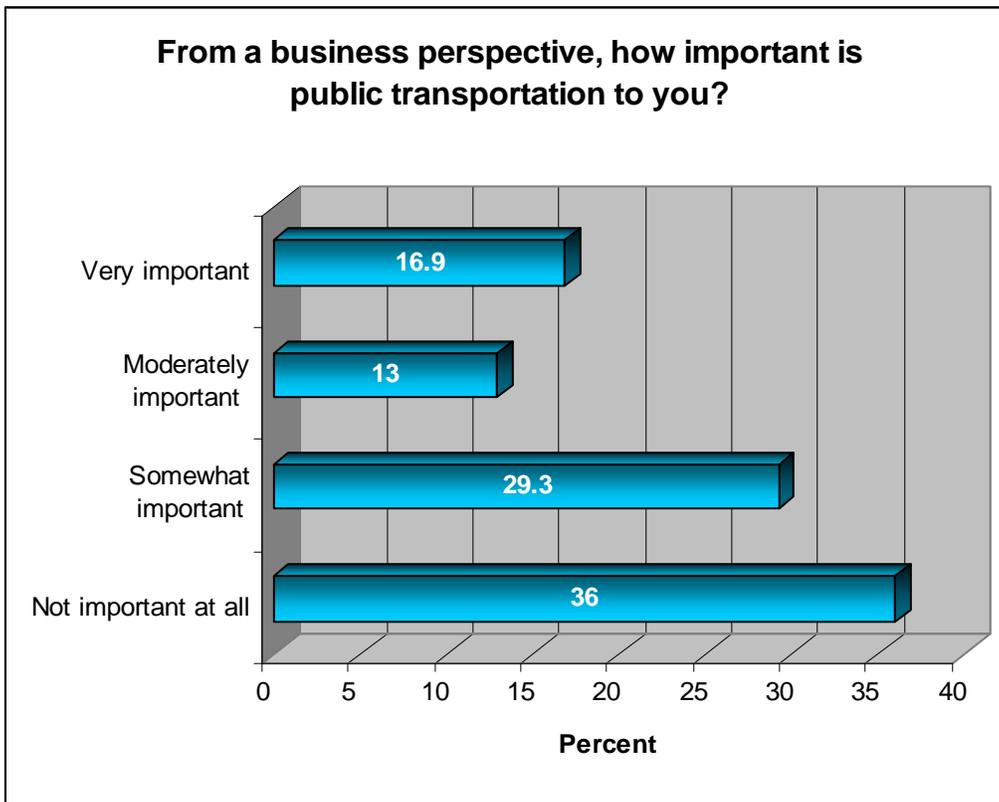


Note: Graph does not include "N/A" responses

**Appendix IX
External Impact Factors
Transportation Impact Statistics**

From a business perspective, how important, if at all, is public transportation to you?

	Frequency	Percent
Not important at all	166	36.0
Somewhat important	135	29.3
Moderately important	60	13.0
Very important	78	16.9
N/A	22	4.8
Total	461	100.0

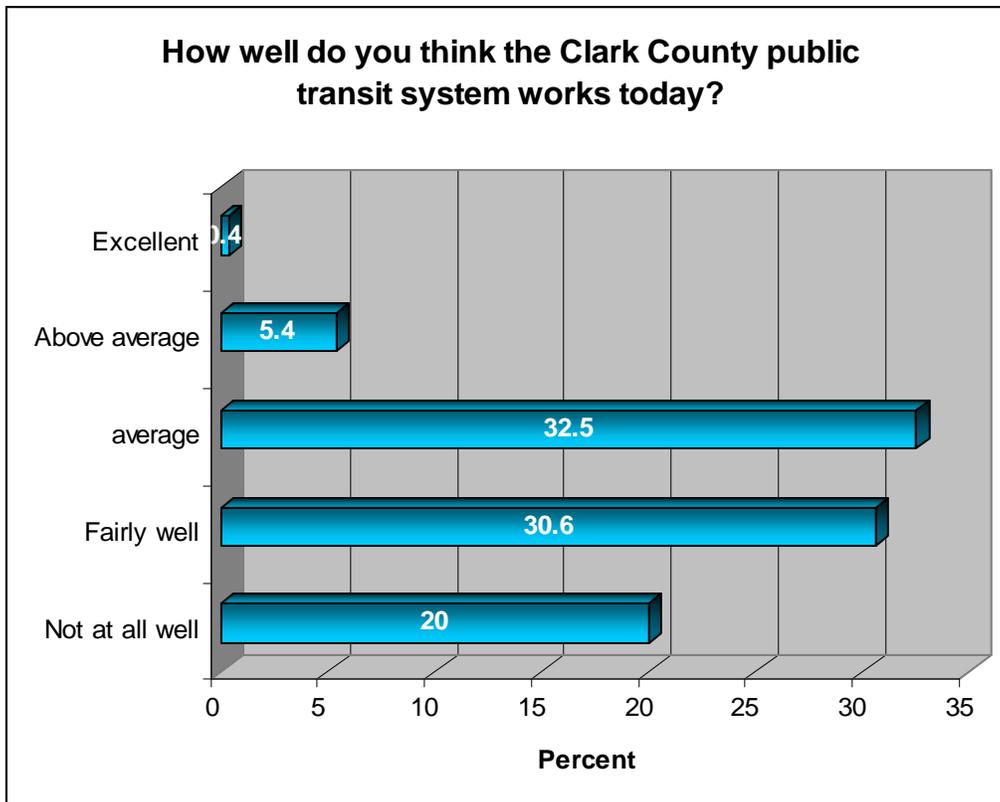


Note: Graph does not include missing values

**Appendix IX
External Impact Factors
Transportation Impact Statistics**

How well do you think the Clark County public transit system works today?

	Frequency	Percent
Not at all well	92	20.0
Fairly well	141	30.6
Average	150	32.5
Above average	25	5.4
Excellent	2	.4
N/A	51	11.1
Total	461	100.0



Note: Graph does not include missing values

Appendix IX
External Impact Factors
Hazardous Impact Statistics

On a scale of 1 to 10, where 1 is no impact and 10 is a very significant impact; please rank each of the following hazards with regard to its potential to cause a business interruption for your business during the next 10 years:

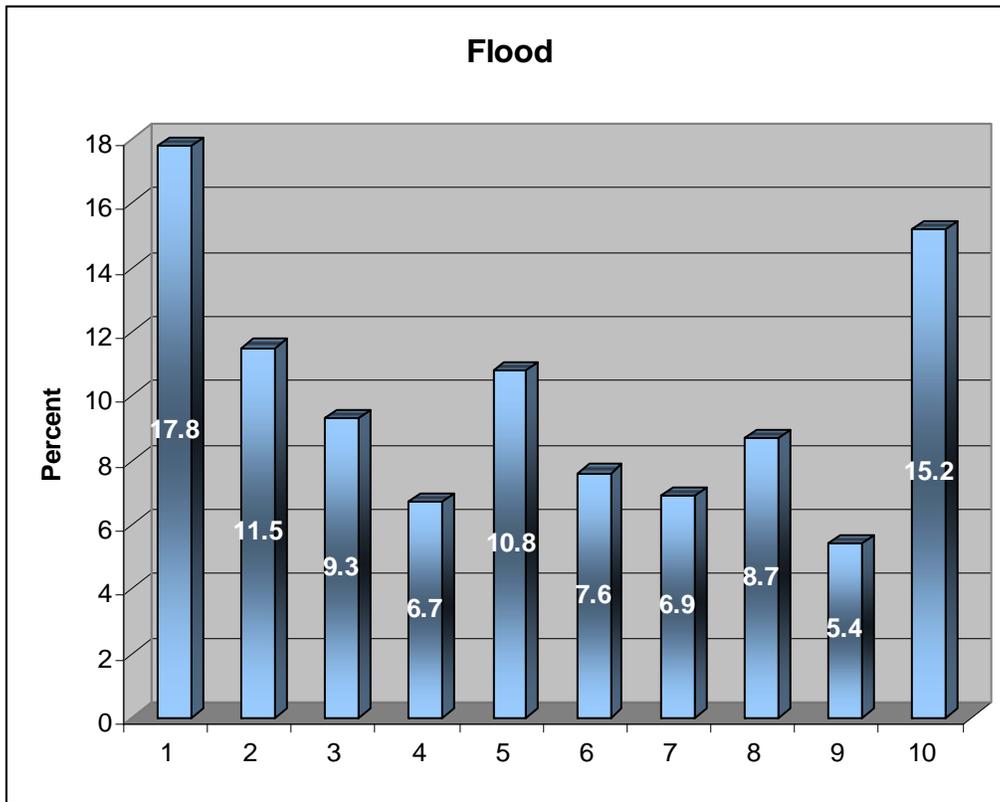
		Flood	Fire	Hazardous Material Accident	Low Level Nuclear Waste Accident	High level nuclear waste accident	Terrorist event	Earthquake	Disease outbreak	Tornadoes
N	Valid	461	461	461	461	461	461	461	461	461
	Missing	0	0	0	0	0	0	0	0	0
	Mean	5.14	6.21	5.35	5.61	6.13	6.85	5.75	6.18	4.01
	Std. Error of Mean	.148	.139	.142	.150	.160	.138	.142	.139	.153
	Median	5.00	6.00	5.00	5.00	7.00	8.00	5.00	7.00	3.00
	Mode	1	10	5	10	10	10	10	10	1
	Std. Deviation	3.181	2.978	3.041	3.212	3.438	2.966	3.050	2.986	3.276
	Variance	10.121	8.871	9.245	10.316	11.819	8.796	9.303	8.919	10.733
	Skewness	.183	-.197	.144	-.012	-.267	-.623	-.063	-.282	.686
	Std. Error of Skewness	.114	.114	.114	.114	.114	.114	.114	.114	.114
	Kurtosis	-1.346	-1.199	-1.279	-1.380	-1.488	-.864	-1.284	-1.113	-1.029
	Std. Error of Kurtosis	.227	.227	.227	.227	.227	.227	.227	.227	.227
	Range	9	9	9	9	9	9	9	9	9
	Minimum	1	1	1	1	1	1	1	1	1
	Maximum	10	10	10	10	10	10	10	10	10

**Appendix IX
External Impact Factors
Hazardous Impact Statistics**

On a scale of 1 to 10, where 1 is no impact and 10 is a very significant impact; please rank each of the following hazards with regard to its potential to cause a business interruption for your business during the next 10 years:

Flood

	Frequency	Percent
1	82	17.8
2	53	11.5
3	43	9.3
4	31	6.7
5	50	10.8
6	35	7.6
7	32	6.9
8	40	8.7
9	25	5.4
10	70	15.2
Total	461	100.0

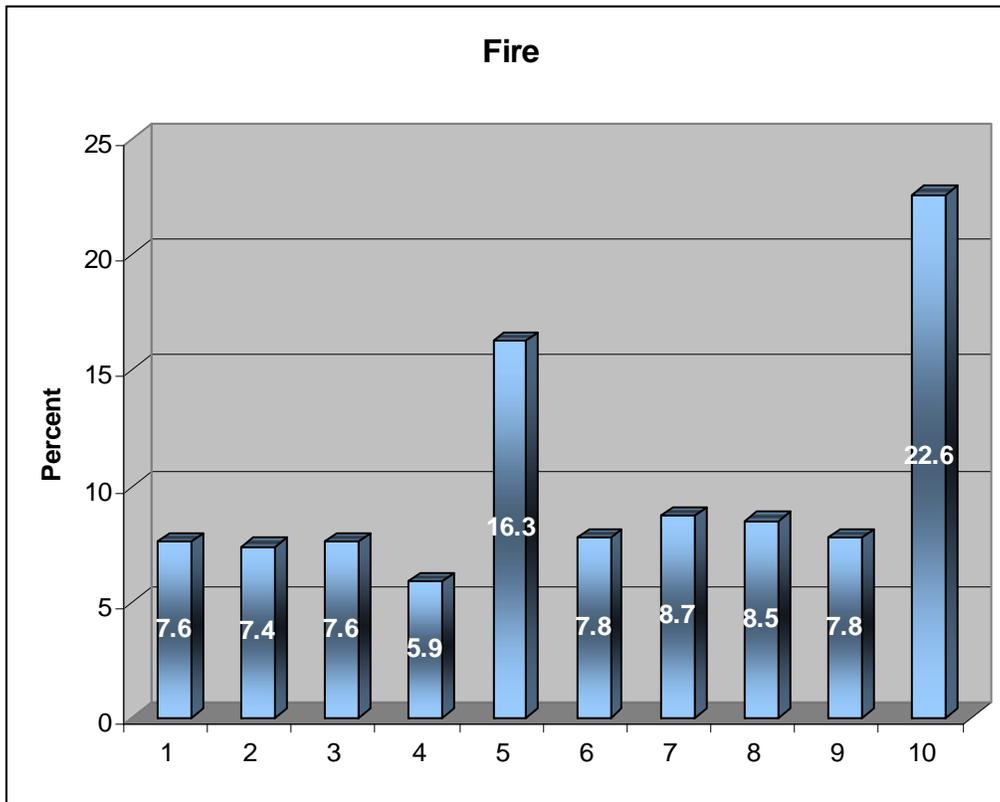


**Appendix IX
External Impact Factors
Hazardous Impact Statistics**

On a scale of 1 to 10, where 1 is no impact and 10 is a very significant impact; please rank each of the following hazards with regard to its potential to cause a business interruption for your business during the next 10 years:

Fire

	Frequency	Percent
1	35	7.6
2	34	7.4
3	35	7.6
4	27	5.9
5	75	16.3
6	36	7.8
7	40	8.7
8	39	8.5
9	36	7.8
10	104	22.6
Total	461	100.0

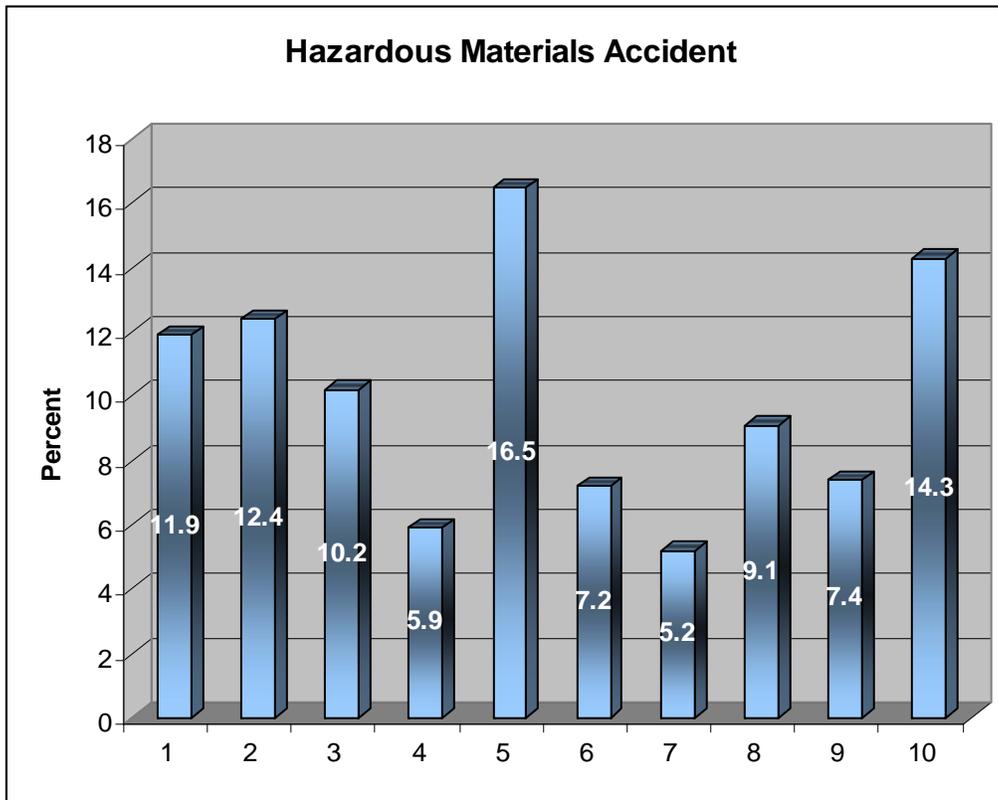


**Appendix IX
External Impact Factors
Hazardous Impact Statistics**

On a scale of 1 to 10, where 1 is no impact and 10 is a very significant impact; please rank each of the following hazards with regard to its potential to cause a business interruption for your business during the next 10 years:

Hazardous Material Accident

	Frequency	Percent
1	55	11.9
2	57	12.4
3	47	10.2
4	27	5.9
5	76	16.5
6	33	7.2
7	24	5.2
8	42	9.1
9	34	7.4
10	66	14.3
Total	461	100.0

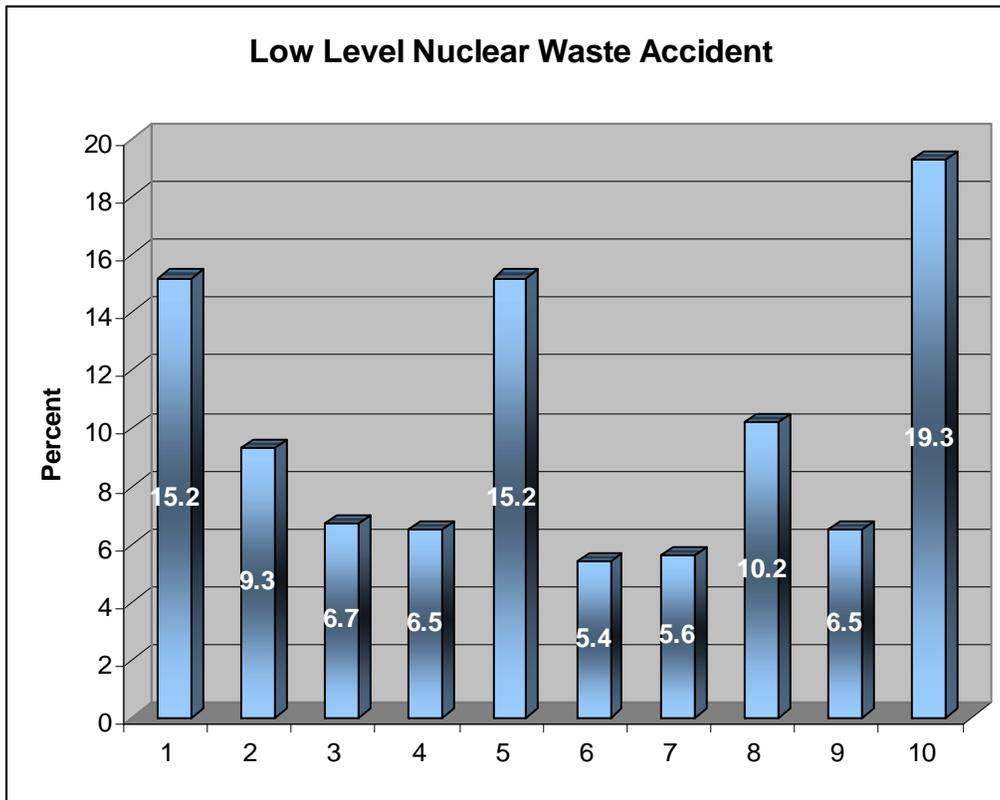


**Appendix IX
External Impact Factors
Hazardous Impact Statistics**

On a scale of 1 to 10, where 1 is no impact and 10 is a very significant impact; please rank each of the following hazards with regard to its potential to cause a business interruption for your business during the next 10 years:

Low Level Nuclear Waste Accident

	Frequency	Percent
1	70	15.2
2	43	9.3
3	31	6.7
4	30	6.5
5	70	15.2
6	25	5.4
7	26	5.6
8	47	10.2
9	30	6.5
10	89	19.3
Total	461	100.0

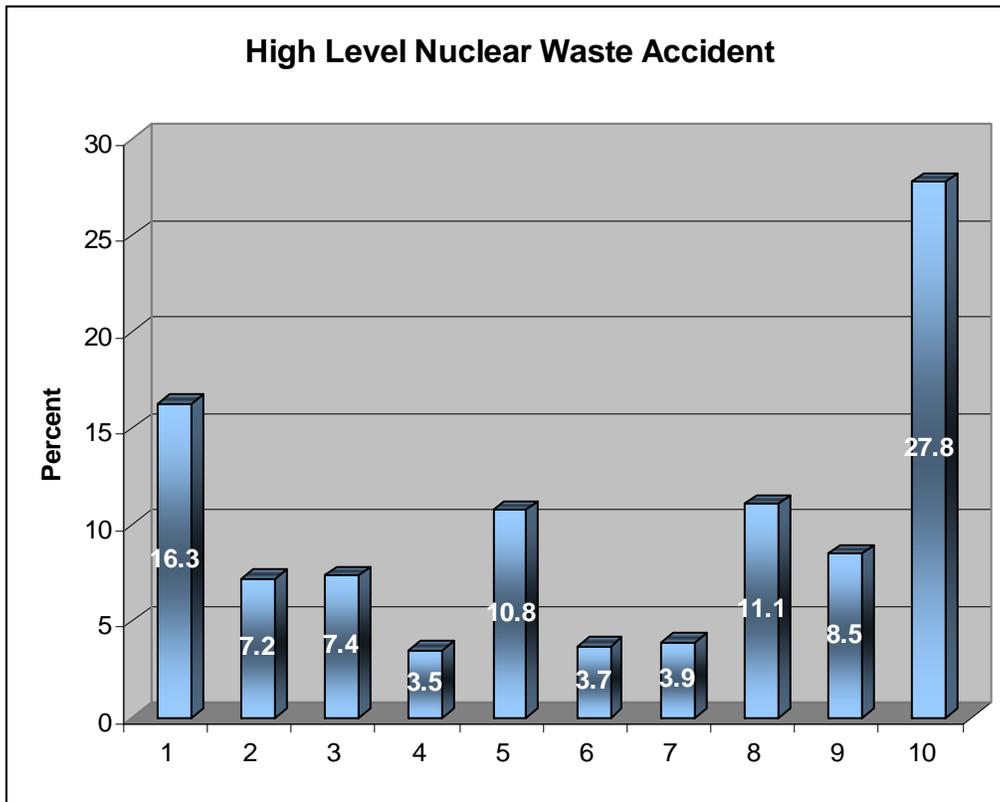


**Appendix IX
External Impact Factors
Hazardous Impact Statistics**

On a scale of 1 to 10, where 1 is no impact and 10 is a very significant impact; please rank each of the following hazards with regard to its potential to cause a business interruption for your business during the next 10 years:

High level nuclear waste accident

	Frequency	Percent
1	75	16.3
2	33	7.2
3	34	7.4
4	16	3.5
5	50	10.8
6	17	3.7
7	18	3.9
8	51	11.1
9	39	8.5
10	128	27.8
Total	461	100.0

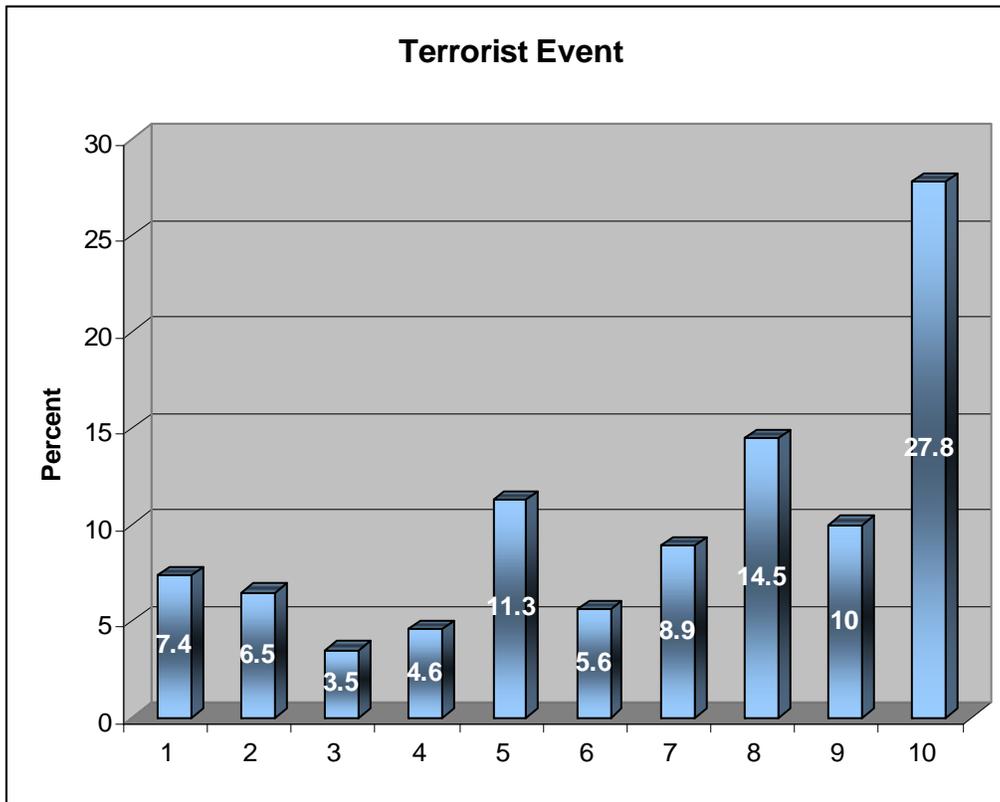


**Appendix IX
External Impact Factors
Hazardous Impact Statistics**

On a scale of 1 to 10, where 1 is no impact and 10 is a very significant impact; please rank each of the following hazards with regard to its potential to cause a business interruption for your business during the next 10 years:

Terrorist event

	Frequency	Percent
1	34	7.4
2	30	6.5
3	16	3.5
4	21	4.6
5	52	11.3
6	26	5.6
7	41	8.9
8	67	14.5
9	46	10.0
10	128	27.8
Total	461	100.0

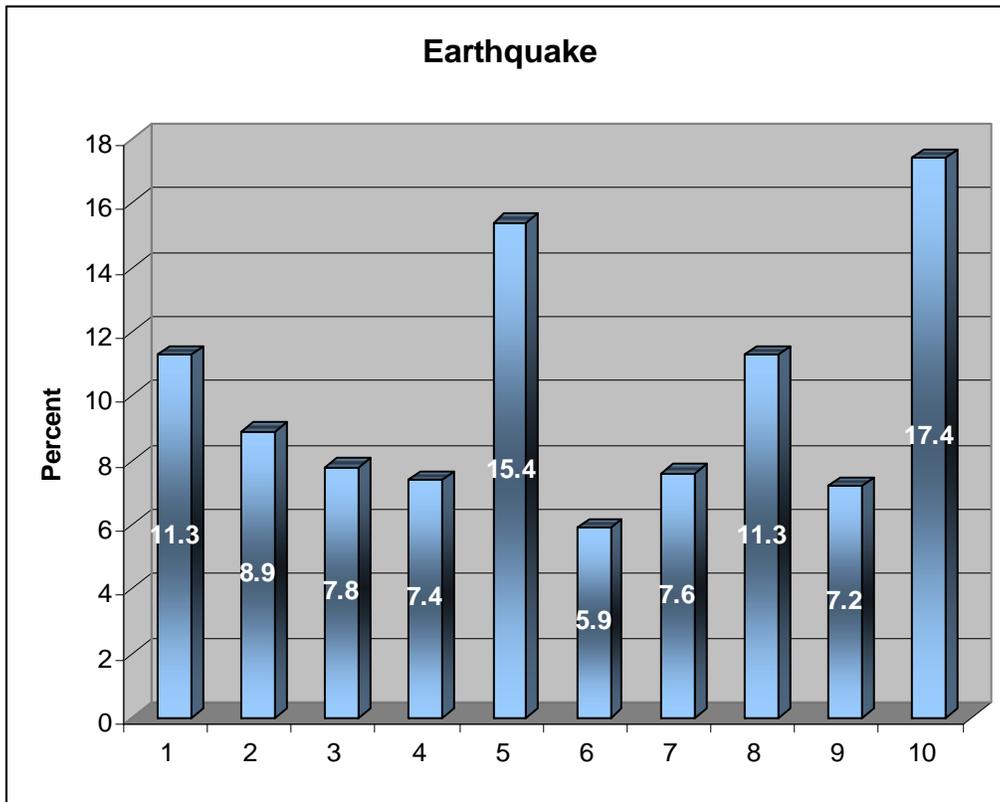


**Appendix IX
External Impact Factors
Hazardous Impact Statistics**

On a scale of 1 to 10, where 1 is no impact and 10 is a very significant impact; please rank each of the following hazards with regard to its potential to cause a business interruption for your business during the next 10 years:

Earthquake

	Frequency	Percent
1	52	11.3
2	41	8.9
3	36	7.8
4	34	7.4
5	71	15.4
6	27	5.9
7	35	7.6
8	52	11.3
9	33	7.2
10	80	17.4
Total	461	100.0

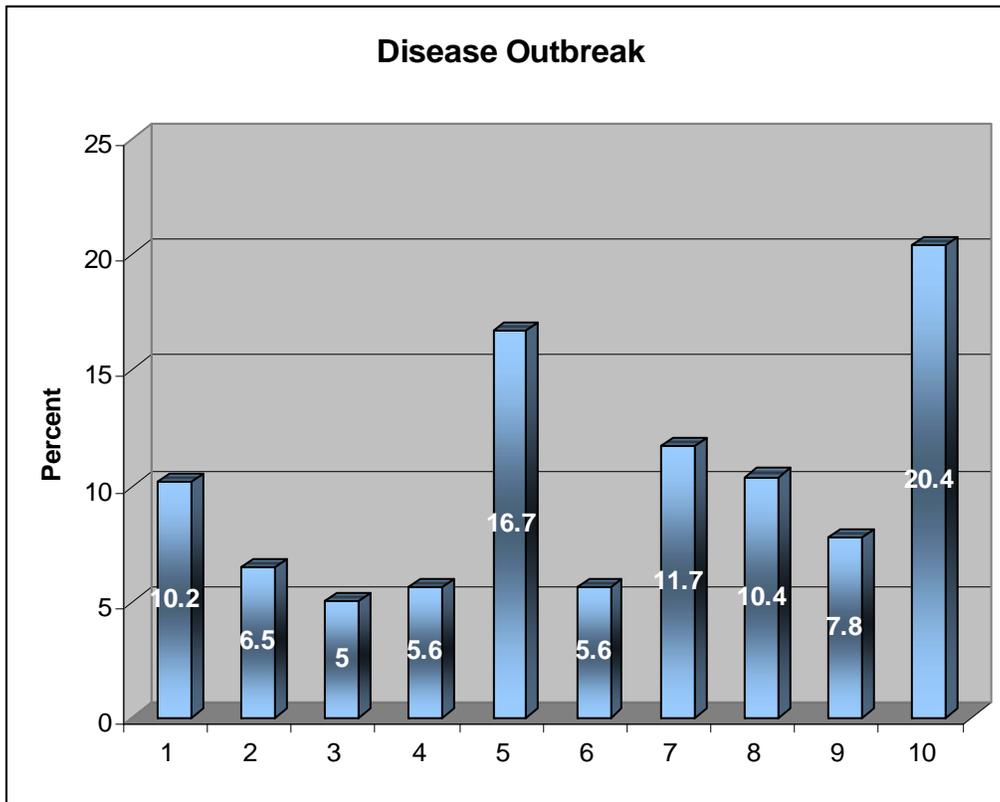


**Appendix IX
External Impact Factors
Hazardous Impact Statistics**

On a scale of 1 to 10, where 1 is no impact and 10 is a very significant impact; please rank each of the following hazards with regard to its potential to cause a business interruption for your business during the next 10 years:

Disease Outbreak

	Frequency	Percent
1	47	10.2
2	30	6.5
3	23	5.0
4	26	5.6
5	77	16.7
6	26	5.6
7	54	11.7
8	48	10.4
9	36	7.8
10	94	20.4
Total	461	100.0

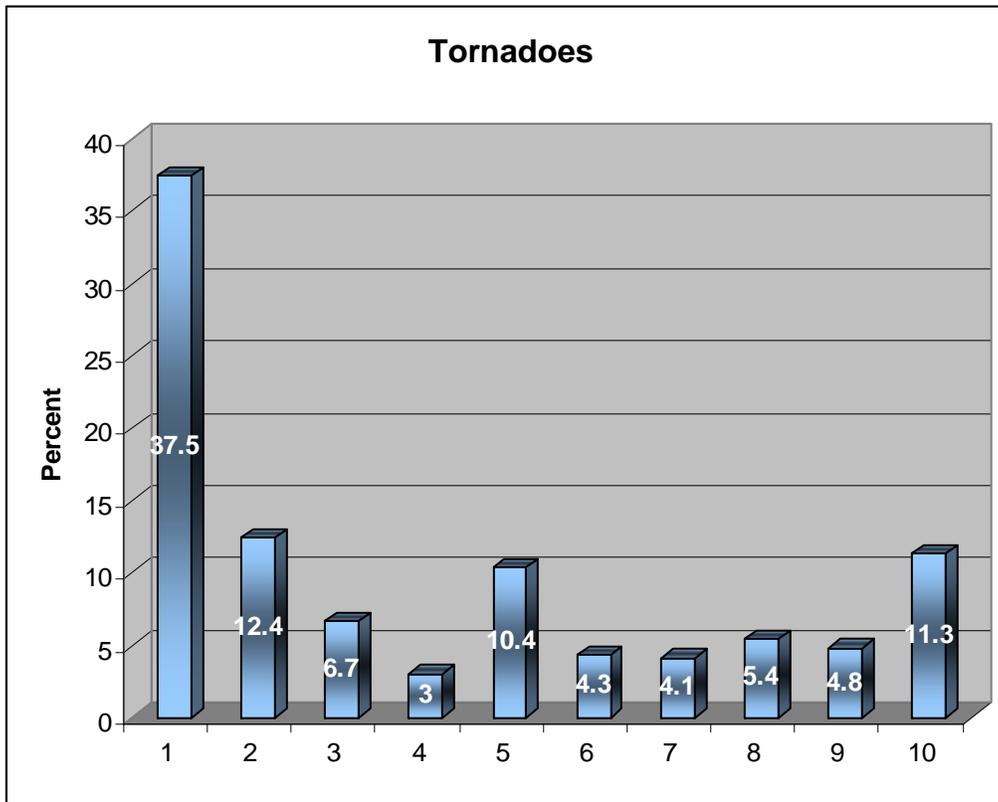


**Appendix IX
External Impact Factors
Hazardous Impact Statistics**

On a scale of 1 to 10, where 1 is no impact and 10 is a very significant impact; please rank each of the following hazards with regard to its potential to cause a business interruption for your business during the next 10 years:

Tornadoes

	Frequency	Percent
1	173	37.5
2	57	12.4
3	31	6.7
4	14	3.0
5	48	10.4
6	20	4.3
7	19	4.1
8	25	5.4
9	22	4.8
10	52	11.3
Total	461	100.0



**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

		Electricity	Water	Natural gas	Telephone	Internet	Sewer and waste water treatment	Postal Services	Transportation	Physical structures (such as the building in which you are housed)
N	Valid	461	461	461	461	461	461	461	461	461
	Missing	0	0	0	0	0	0	0	0	0
Mean		9.39	8.14	5.63	9.10	8.16	7.38	7.34	6.80	8.52
Std. Error of Mean		.075	.125	.160	.087	.122	.131	.128	.136	.107
Median		10.00	10.00	6.00	10.00	10.00	8.00	8.00	7.00	10.00
Mode		10	10	10	10	10	10	10	10	10
Std. Deviation		1.604	2.676	3.429	1.859	2.613	2.817	2.739	2.914	2.292
Variance		2.572	7.161	11.759	3.454	6.828	7.936	7.500	8.492	5.254
Skewness		-3.379	-1.352	-.057	-2.495	-1.376	-.813	-.808	-.552	-1.637
Std. Error of Skewness		.114	.114	.114	.114	.114	.114	.114	.114	.114
Kurtosis		12.087	.681	-1.511	5.988	.801	-.471	-.397	-.843	1.924
Std. Error of Kurtosis		.227	.227	.227	.227	.227	.227	.227	.227	.227
Range		9	9	9	9	9	9	9	9	9
Minimum		1	1	1	1	1	1	1	1	1
Maximum		10	10	10	10	10	10	10	10	10

Appendix IX
External Impact Factors
Service Impact Statistics (continued)

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

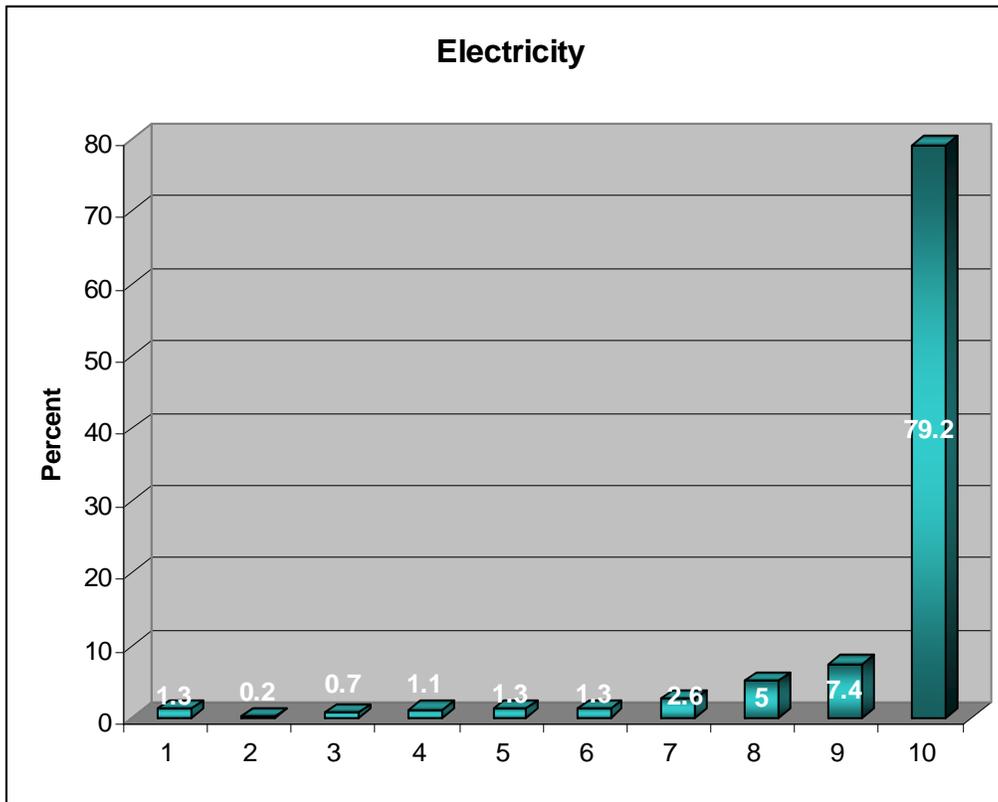
		Accessibility for staff	Accessibility for customers	Interstate supply chains	In-state supply chains	Access to computer files and other databases	The general perception of Las Vegas as a safe place to visit	The general perception of Las Vegas as a good place to do business
N	Valid	461	461	461	461	461	461	461
	Missing	0	0	0	0	0	0	0
Mean		7.32	6.77	6.20	6.11	8.16	6.68	6.92
Std. Error of Mean		.129	.149	.146	.145	.122	.130	.122
Median		8.00	8.00	7.00	6.00	10.00	7.00	7.00
Mode		10	10	10	10	10	10	10
Std. Deviation		2.765	3.202	3.125	3.105	2.611	2.795	2.612
Variance		7.647	10.255	9.764	9.639	6.815	7.811	6.822
Skewness		-.890	-.575	-.310	-.273	-1.404	-.558	-.635
Std. Error of Skewness		.114	.114	.114	.114	.114	.114	.114
Kurtosis		-.210	-1.052	-1.205	-1.240	.872	-.715	-.441
Std. Error of Kurtosis		.227	.227	.227	.227	.227	.227	.227
Range		9	9	9	9	9	9	9
Minimum		1	1	1	1	1	1	1
Maximum		10	10	10	10	10	10	10

**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Electricity

	Frequency	Percent
1	6	1.3
2	1	.2
3	3	.7
4	5	1.1
5	6	1.3
6	6	1.3
7	12	2.6
8	23	5.0
9	34	7.4
10	365	79.2
Total	461	100.0

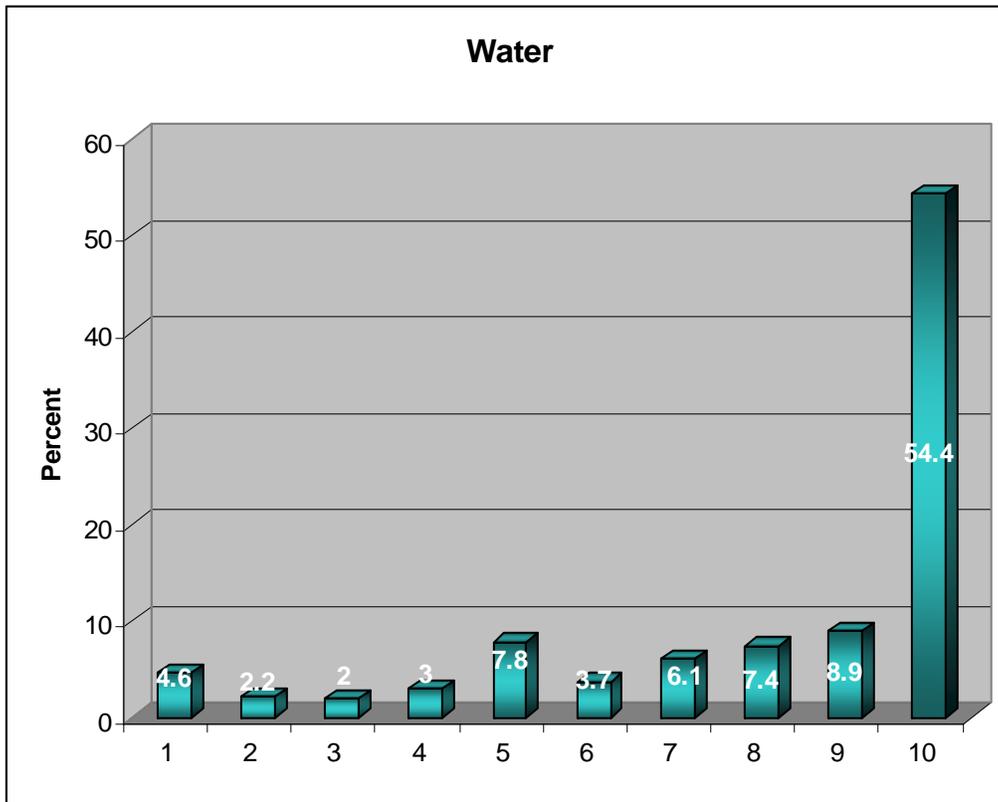


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Water

	Frequency	Percent
1	21	4.6
2	10	2.2
3	9	2.0
4	14	3.0
5	36	7.8
6	17	3.7
7	28	6.1
8	34	7.4
9	41	8.9
10	251	54.4
Total	461	100.0

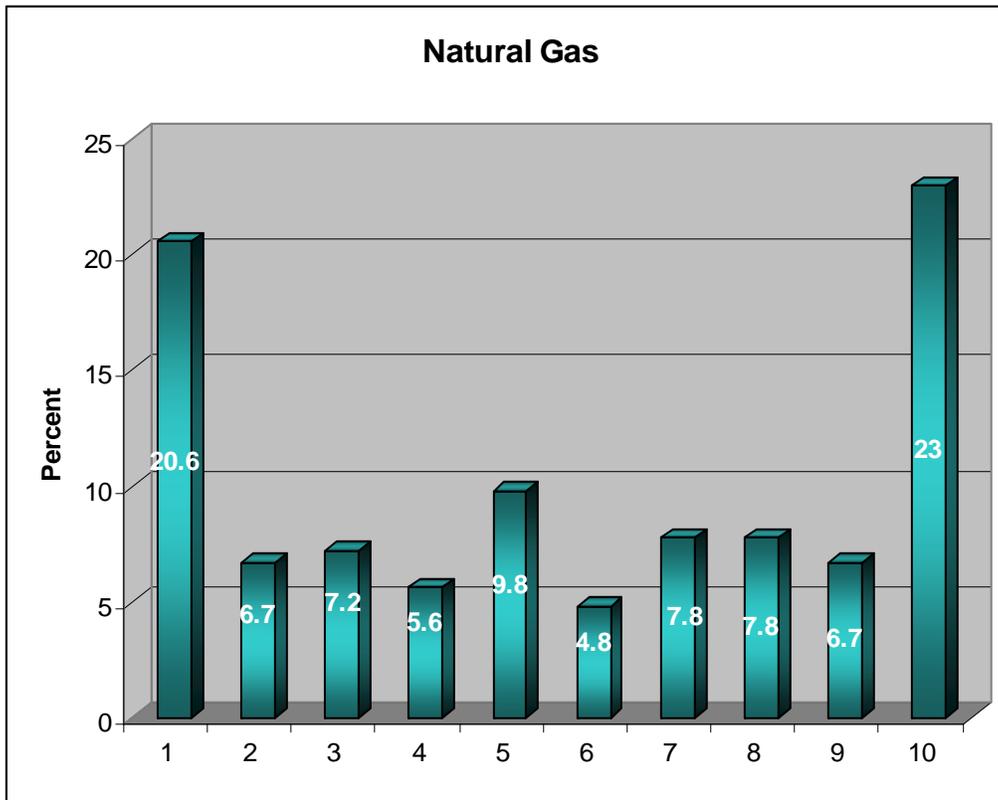


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Natural gas

	Frequency	Percent
1	95	20.6
2	31	6.7
3	33	7.2
4	26	5.6
5	45	9.8
6	22	4.8
7	36	7.8
8	36	7.8
9	31	6.7
10	106	23.0
Total	461	100.0

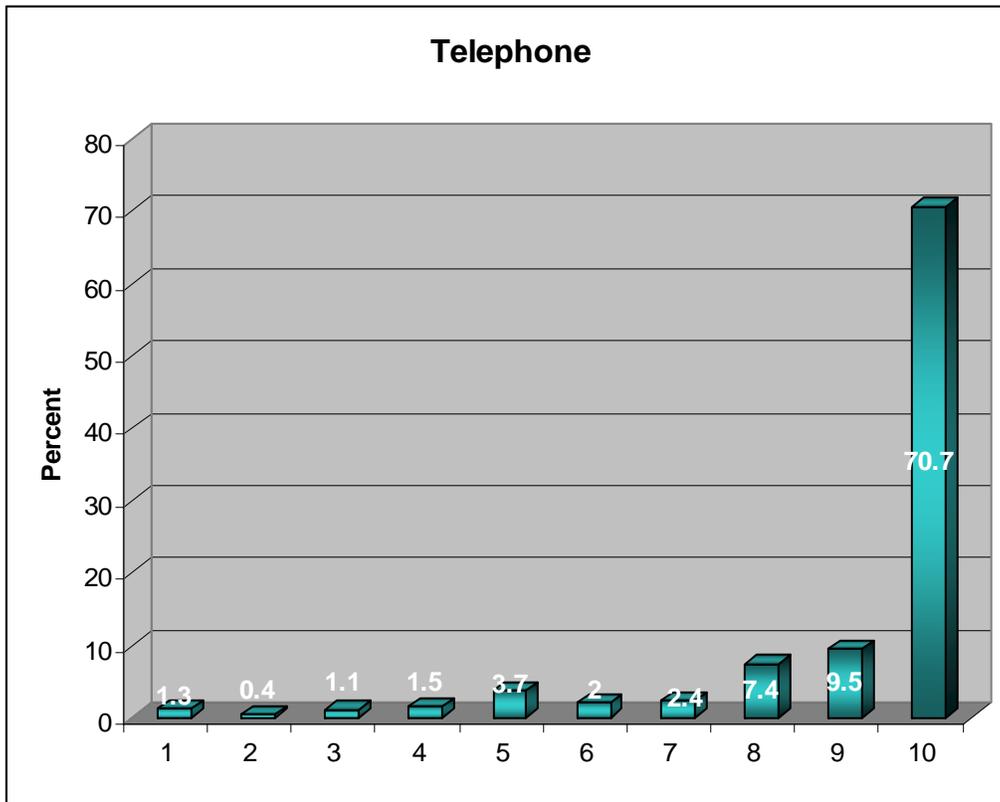


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Telephone

	Frequency	Percent
1	6	1.3
2	2	.4
3	5	1.1
4	7	1.5
5	17	3.7
6	9	2.0
7	11	2.4
8	34	7.4
9	44	9.5
10	326	70.7
Total	461	100.0

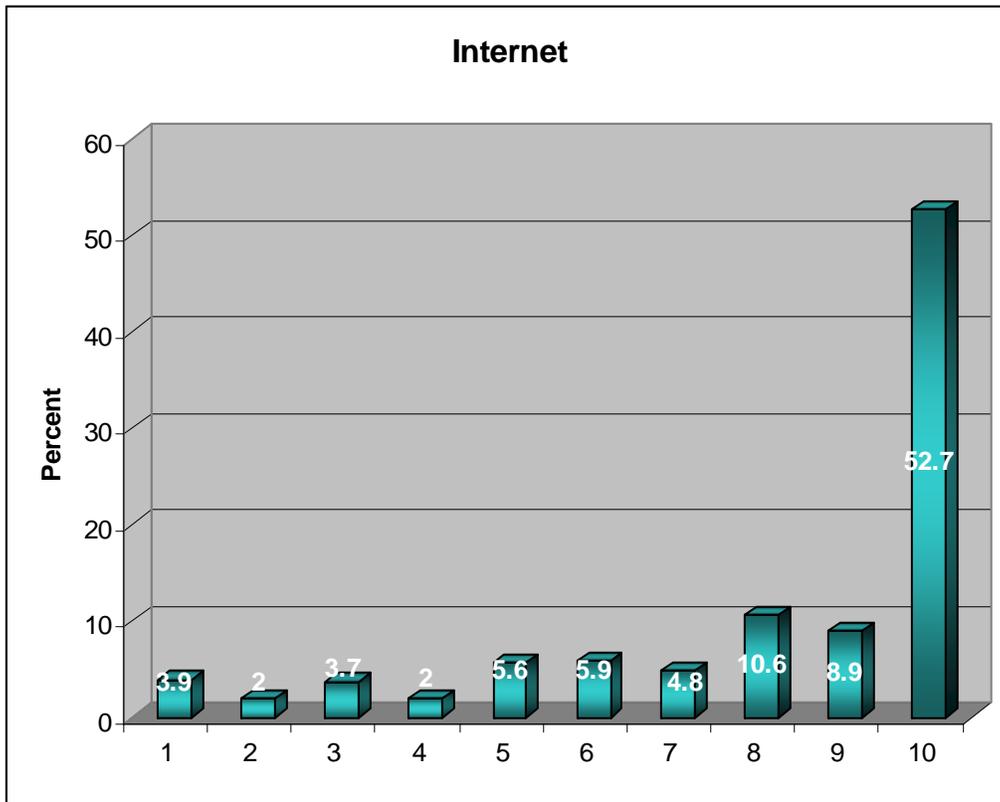


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Internet

	Frequency	Percent
1	18	3.9
2	9	2.0
3	17	3.7
4	9	2.0
5	26	5.6
6	27	5.9
7	22	4.8
8	49	10.6
9	41	8.9
10	243	52.7
Total	461	100.0

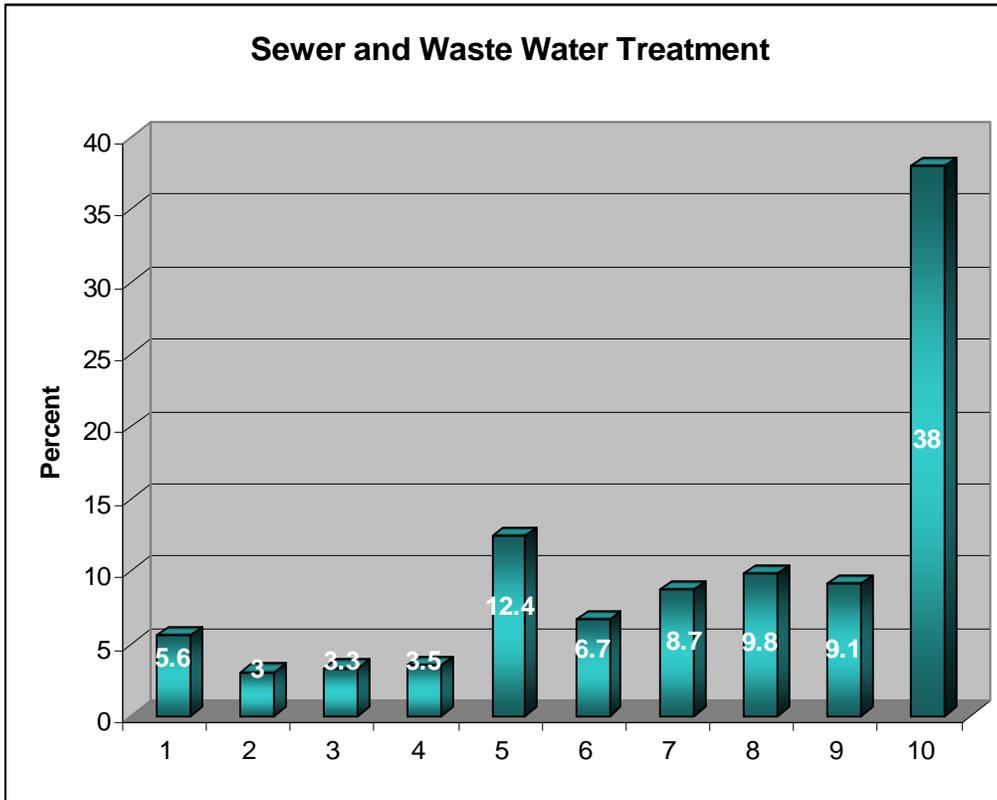


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Sewer and Waste Water Treatment

	Frequency	Percent
1	26	5.6
2	14	3.0
3	15	3.3
4	16	3.5
5	57	12.4
6	31	6.7
7	40	8.7
8	45	9.8
9	42	9.1
10	175	38.0
Total	461	100.0

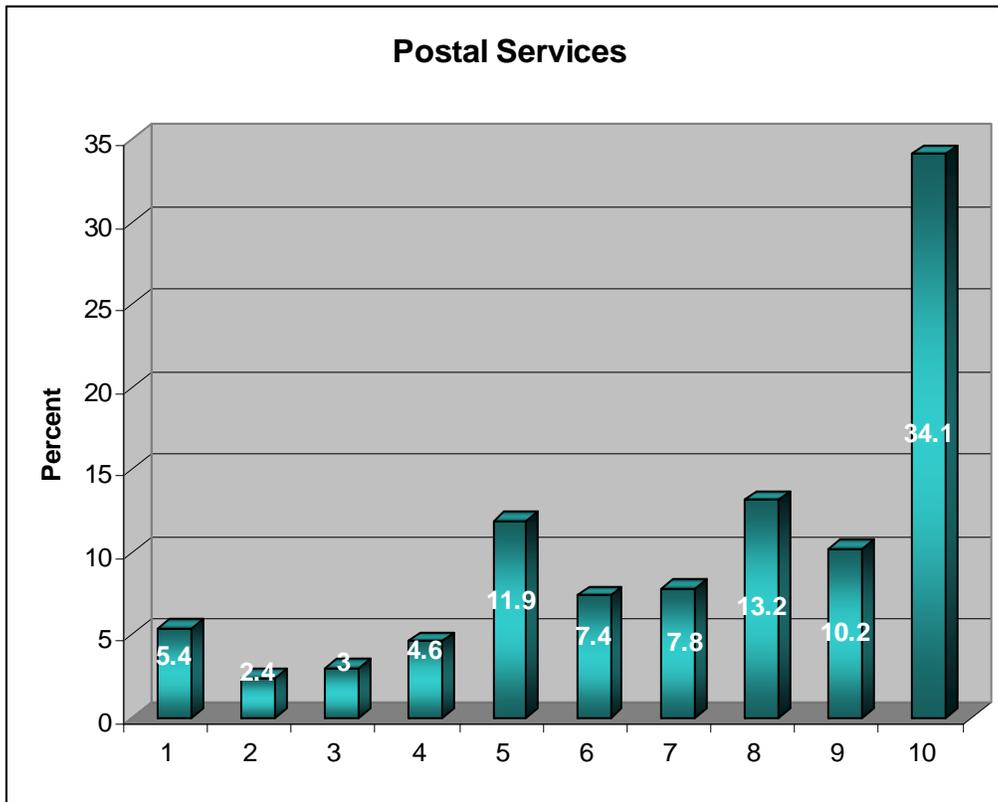


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Postal Services

	Frequency	Percent
1	25	5.4
2	11	2.4
3	14	3.0
4	21	4.6
5	55	11.9
6	34	7.4
7	36	7.8
8	61	13.2
9	47	10.2
10	157	34.1
Total	461	100.0

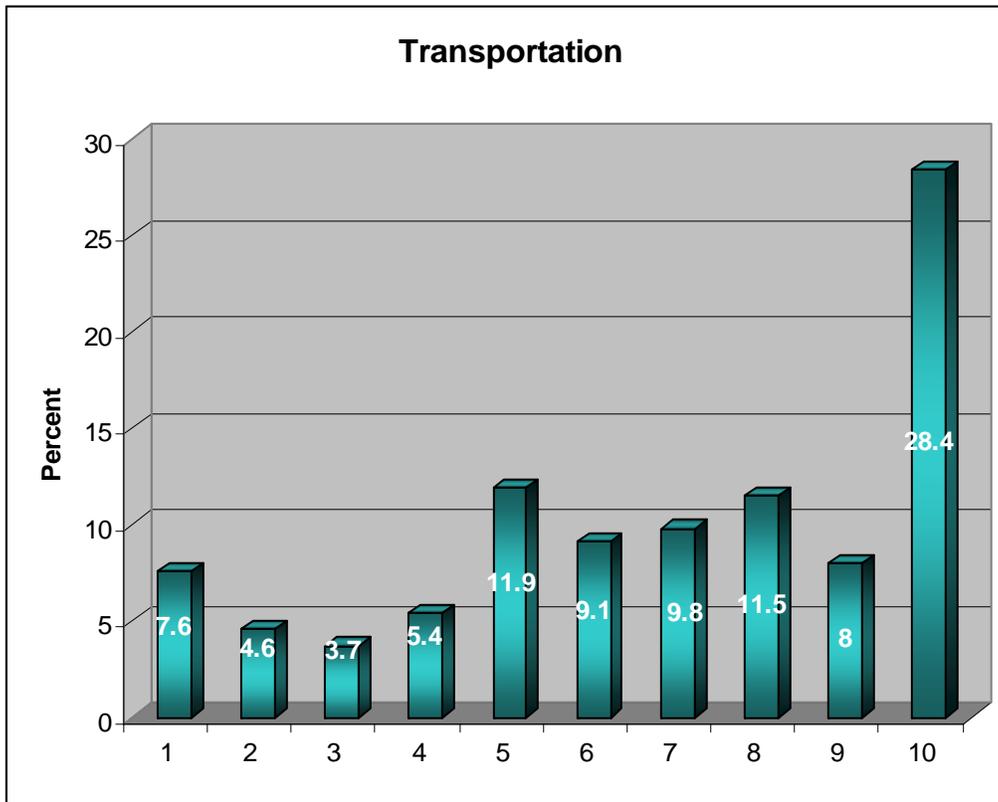


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Transportation

	Frequency	Percent
1	35	7.6
2	21	4.6
3	17	3.7
4	25	5.4
5	55	11.9
6	42	9.1
7	45	9.8
8	53	11.5
9	37	8.0
10	131	28.4
Total	461	100.0

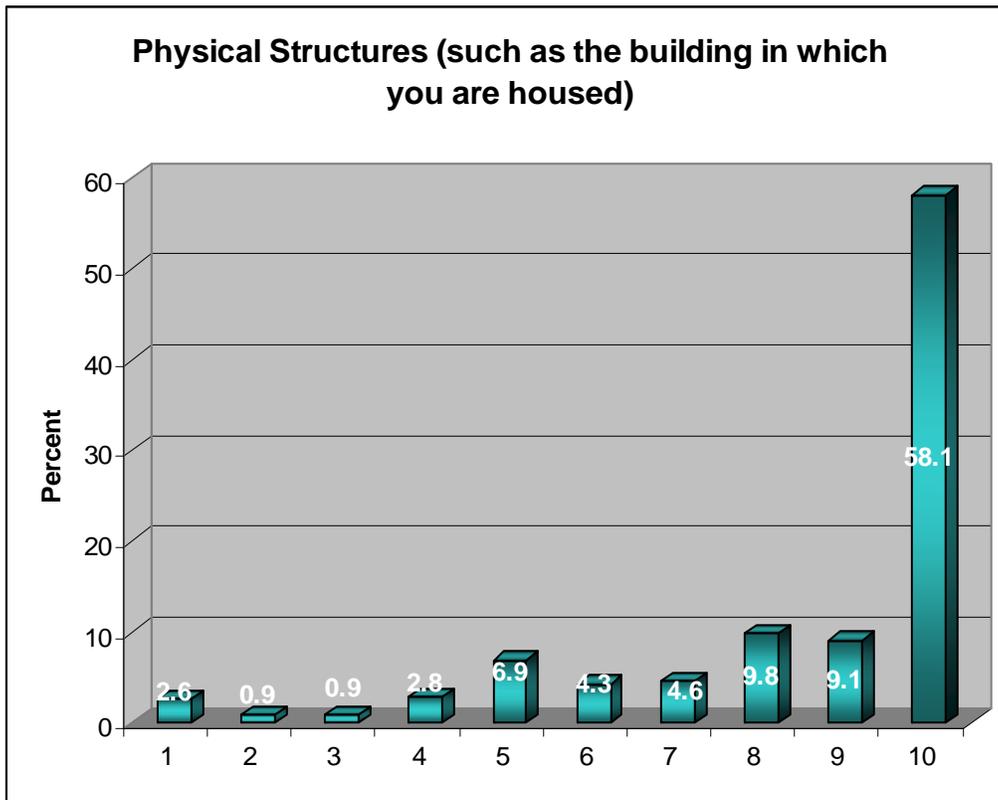


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Physical structures (such as the building in which you are housed)

	Frequency	Percent
1	12	2.6
2	4	.9
3	4	.9
4	13	2.8
5	32	6.9
6	20	4.3
7	21	4.6
8	45	9.8
9	42	9.1
10	268	58.1
Total	461	100.0

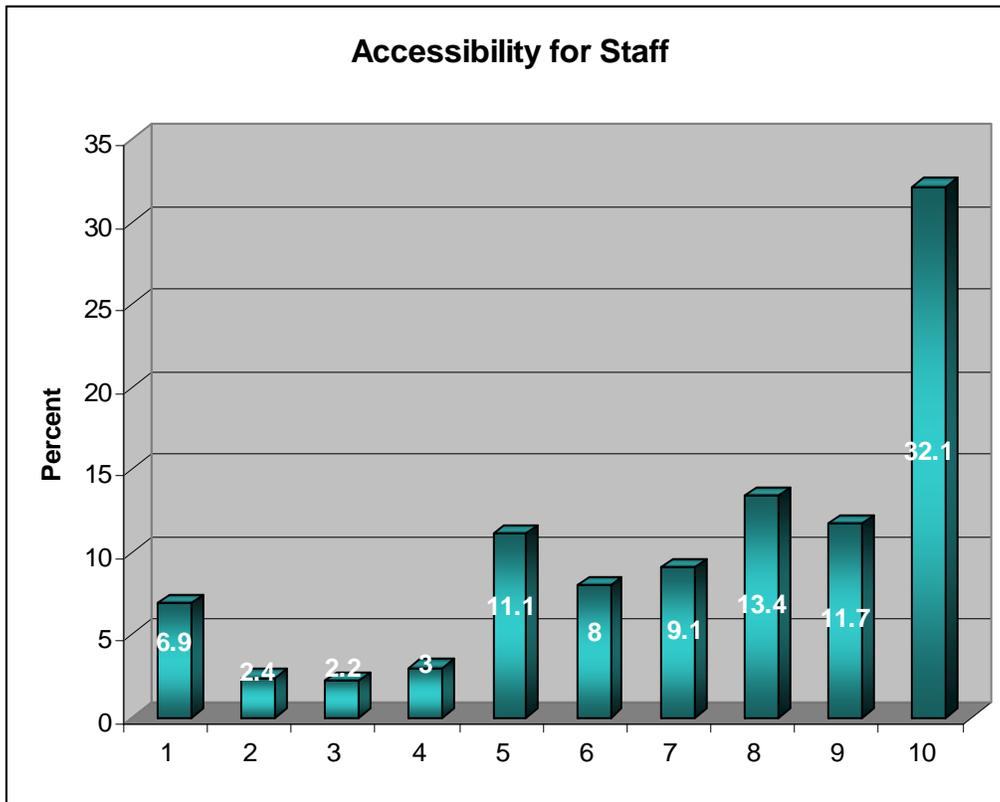


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Accessibility for staff

	Frequency	Percent
1	32	6.9
2	11	2.4
3	10	2.2
4	14	3.0
5	51	11.1
6	37	8.0
7	42	9.1
8	62	13.4
9	54	11.7
10	148	32.1
Total	461	100.0

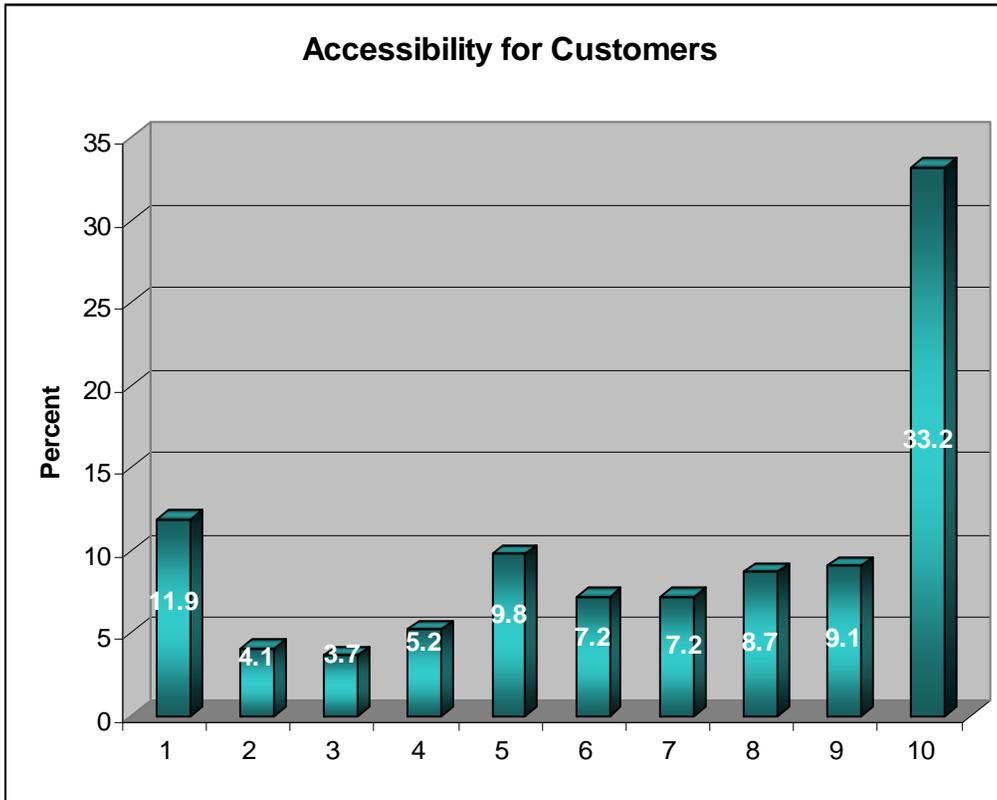


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Accessibility for customers

	Frequency	Percent
1	55	11.9
2	19	4.1
3	17	3.7
4	24	5.2
5	45	9.8
6	33	7.2
7	33	7.2
8	40	8.7
9	42	9.1
10	153	33.2
Total	461	100.0

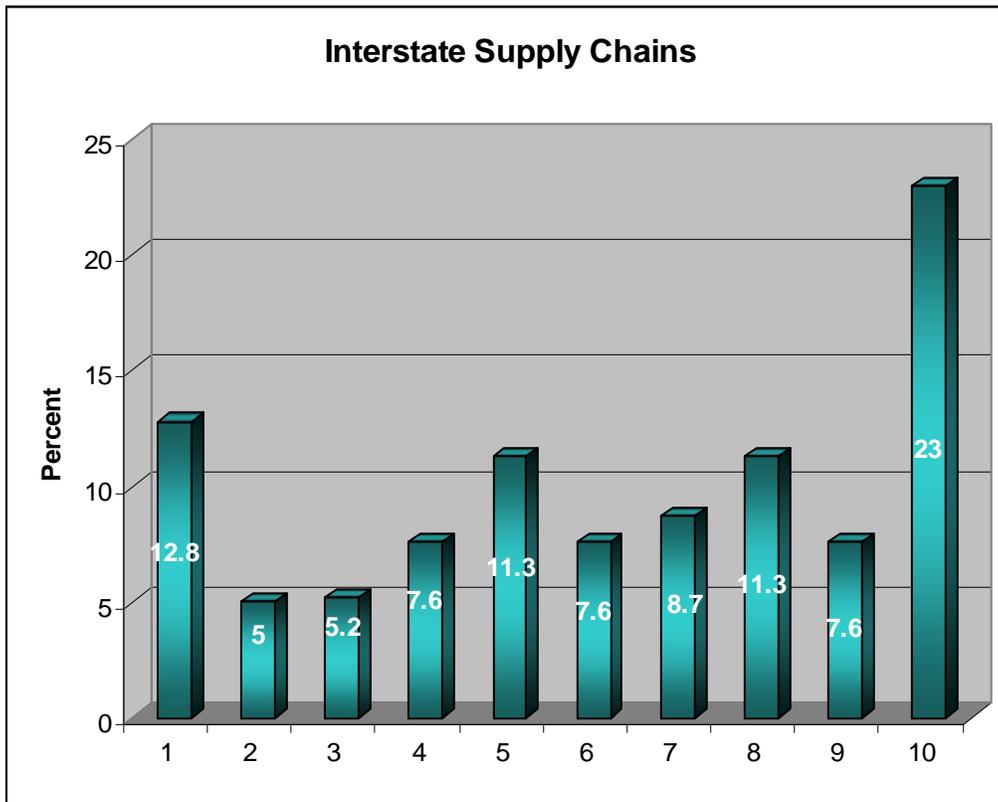


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Interstate supply chains

	Frequency	Percent
1	59	12.8
2	23	5.0
3	24	5.2
4	35	7.6
5	52	11.3
6	35	7.6
7	40	8.7
8	52	11.3
9	35	7.6
10	106	23.0
Total	461	100.0

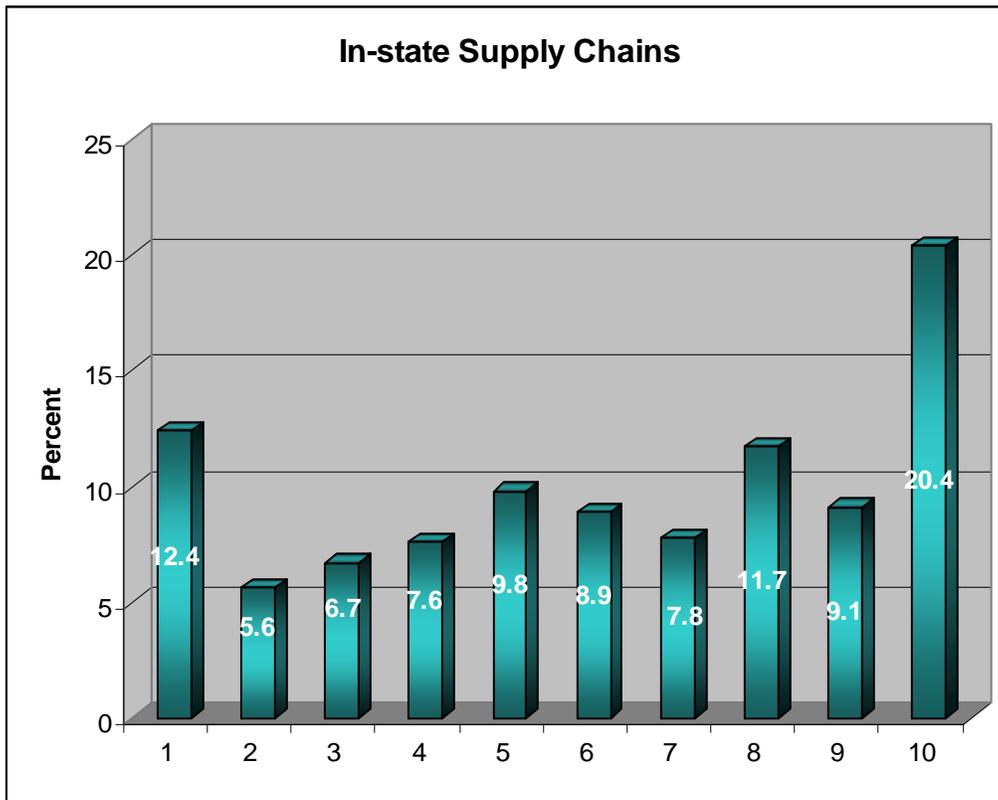


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

In-state supply chains

	Frequency	Percent
1	57	12.4
2	26	5.6
3	31	6.7
4	35	7.6
5	45	9.8
6	41	8.9
7	36	7.8
8	54	11.7
9	42	9.1
10	94	20.4
Total	461	100.0

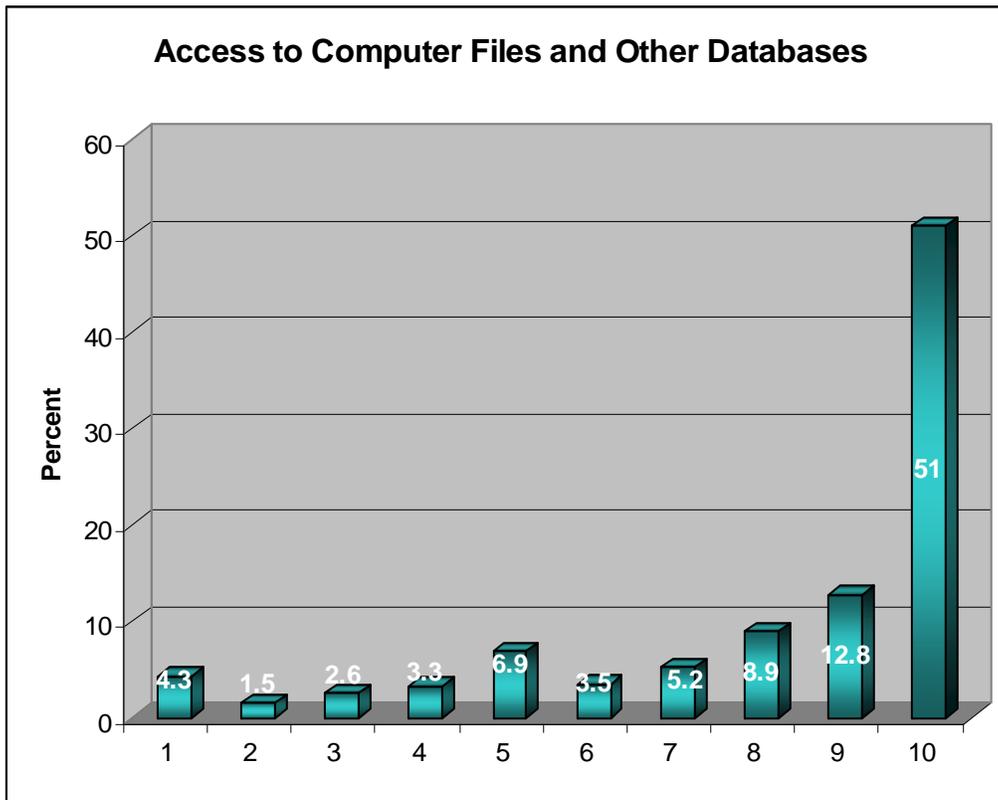


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

Access to computer files and other databases

	Frequency	Percent
1	20	4.3
2	7	1.5
3	12	2.6
4	15	3.3
5	32	6.9
6	16	3.5
7	24	5.2
8	41	8.9
9	59	12.8
10	235	51.0
Total	461	100.0

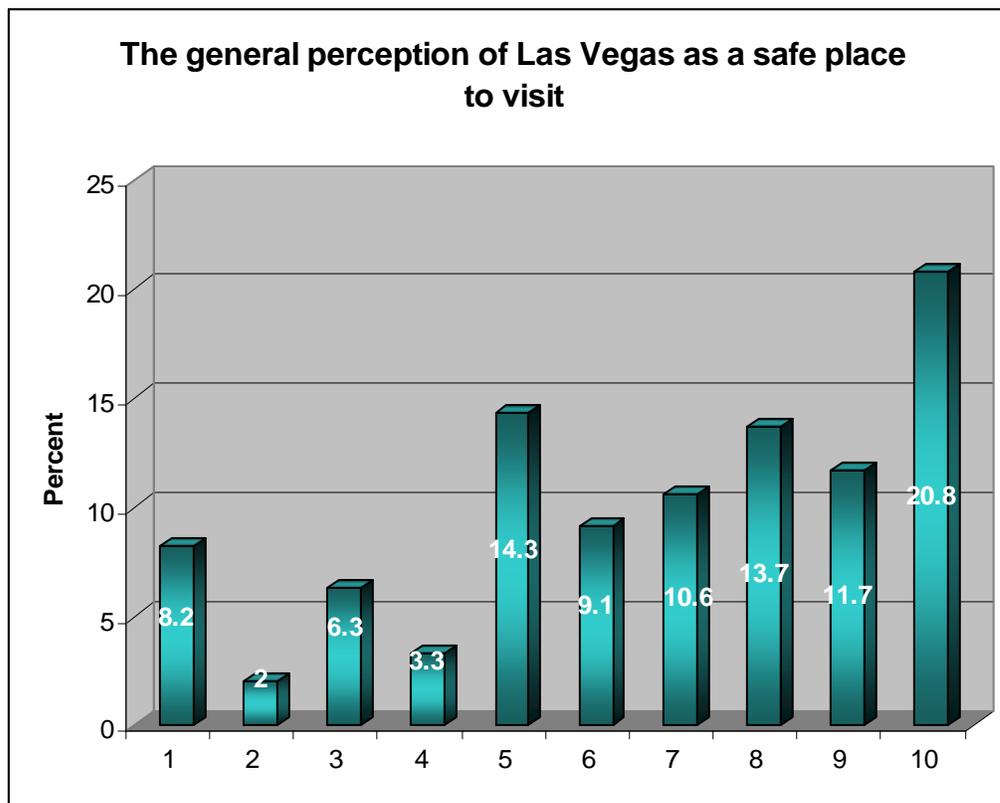


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

The general perception of Las Vegas as a safe place to visit

	Frequency	Percent
1	38	8.2
2	9	2.0
3	29	6.3
4	15	3.3
5	66	14.3
6	42	9.1
7	49	10.6
8	63	13.7
9	54	11.7
10	96	20.8
Total	461	100.0

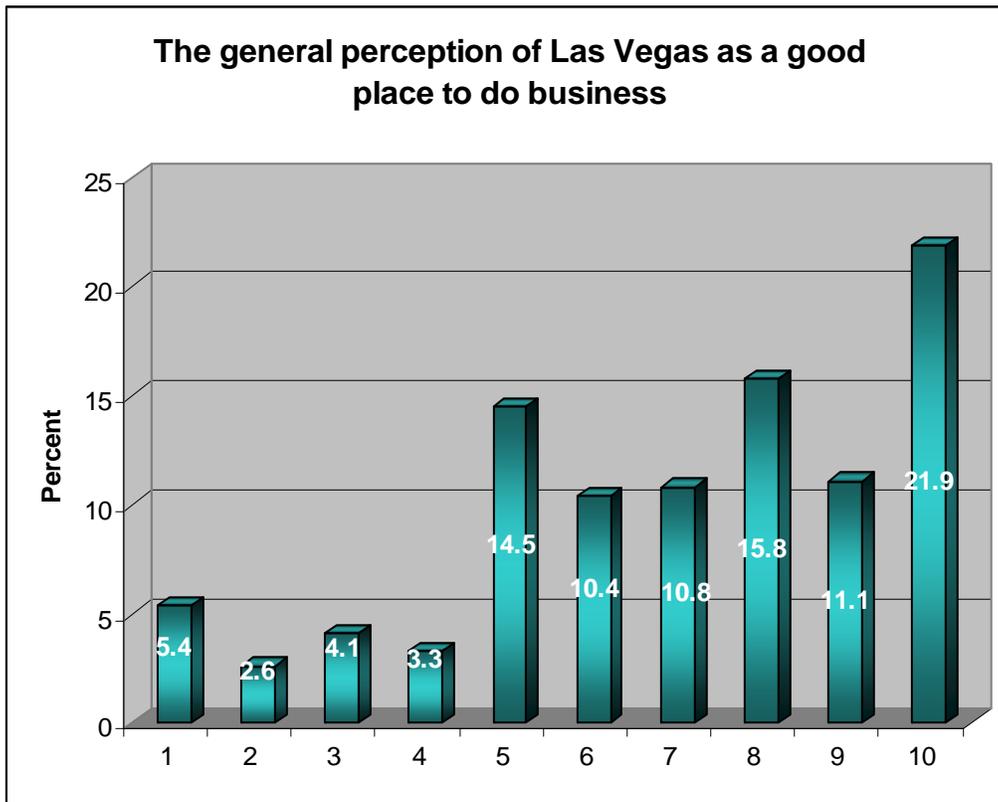


**Appendix IX
External Impact Factors
Service Impact Statistics**

On a scale of 1 to 10 where 1 is not at all important and 10 is so vitally important that you could not operate without it, please rate each of the following with regard to its importance as it relates to day-to-day operations of your business:

The general perception of Las Vegas as a good place to do business

	Frequency	Percent
1	25	5.4
2	12	2.6
3	19	4.1
4	15	3.3
5	67	14.5
6	48	10.4
7	50	10.8
8	73	15.8
9	51	11.1
10	101	21.9
Total	461	100.0

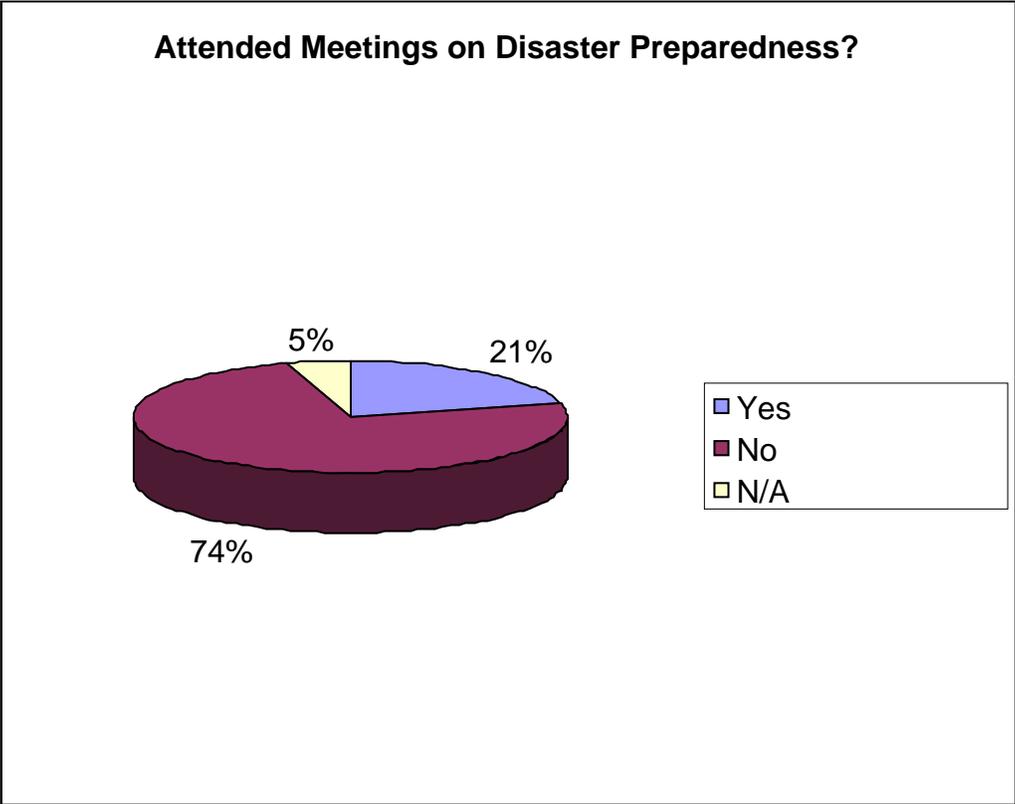


Appendix X
Disaster Preparedness Measures

**Appendix X
Disaster Preparedness Measures**

Has your business done the following: Attended meetings on disaster preparedness?

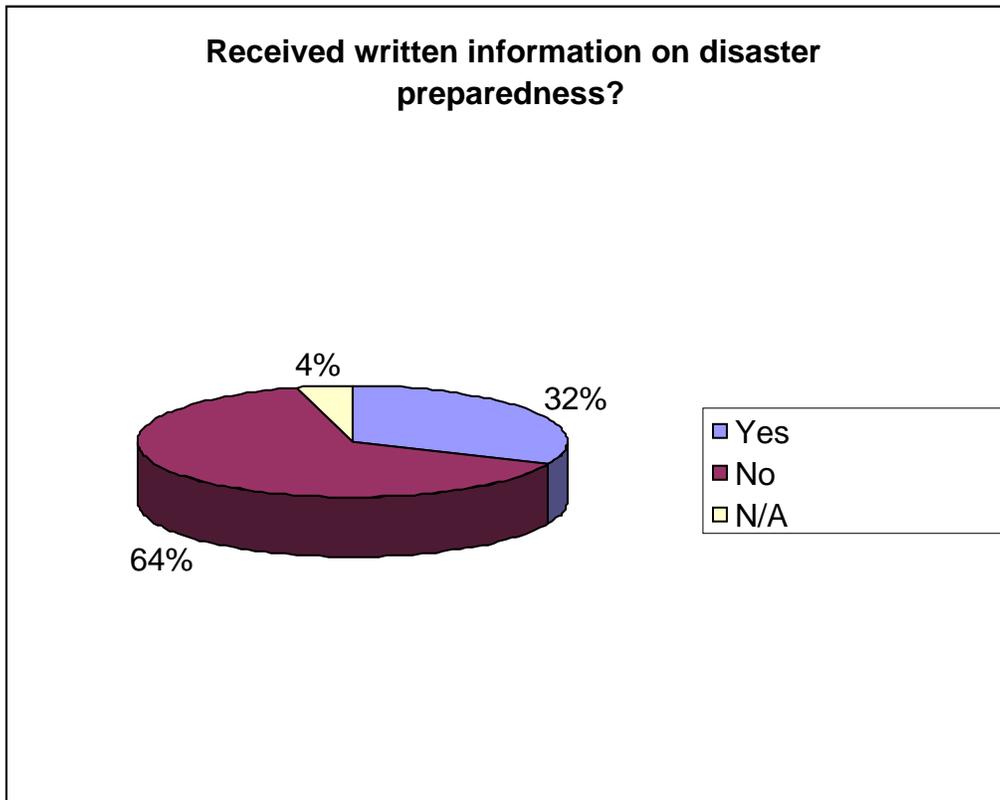
	Frequency	Percent
Yes	96	20.8
No	343	74.4
N/A	22	4.8
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

Has your business done the following: Received written information on disaster preparedness?

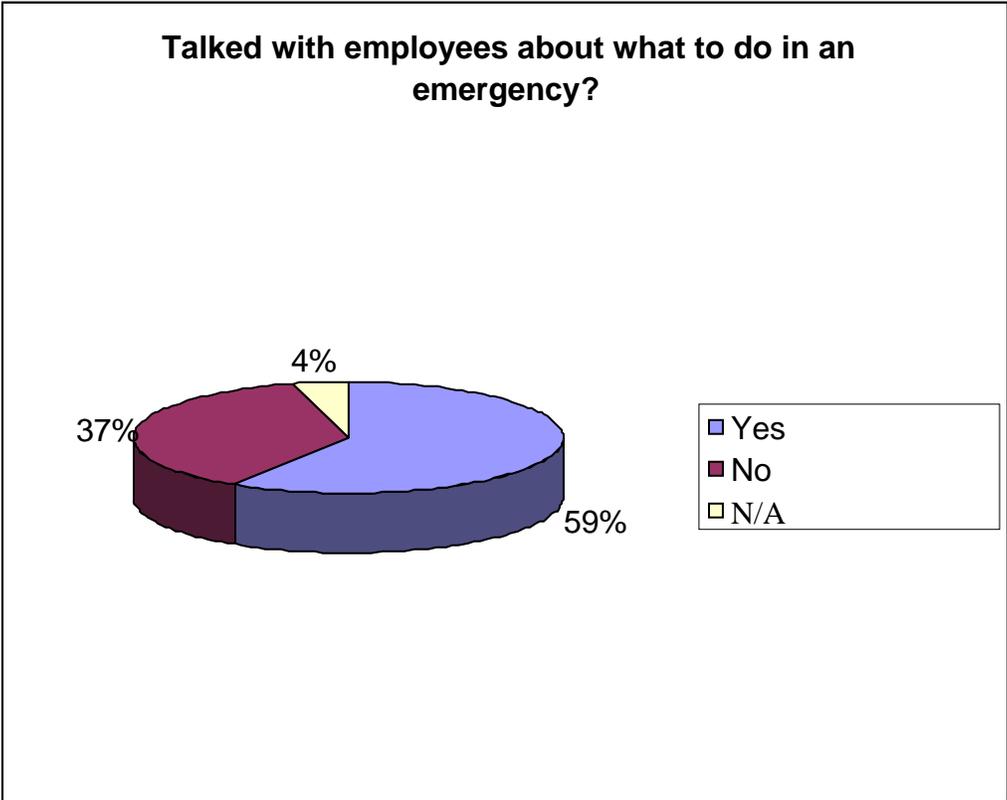
	Frequency	Percent
Yes	146	31.7
No	296	64.2
N/A	19	4.1
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

Has your business done the following: Talked with employees about what to do in an emergency?

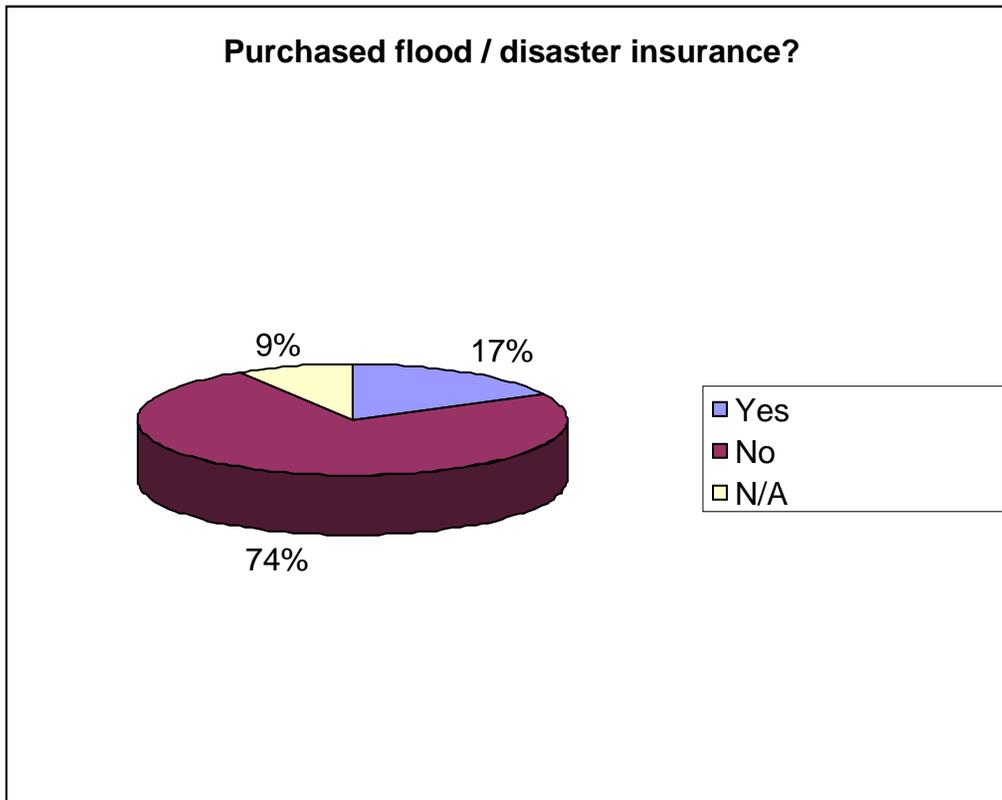
	Frequency	Percent
Yes	272	59.0
No	169	36.7
N/A	20	4.3
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

Has your business done the following: Purchased flood/disaster insurance?

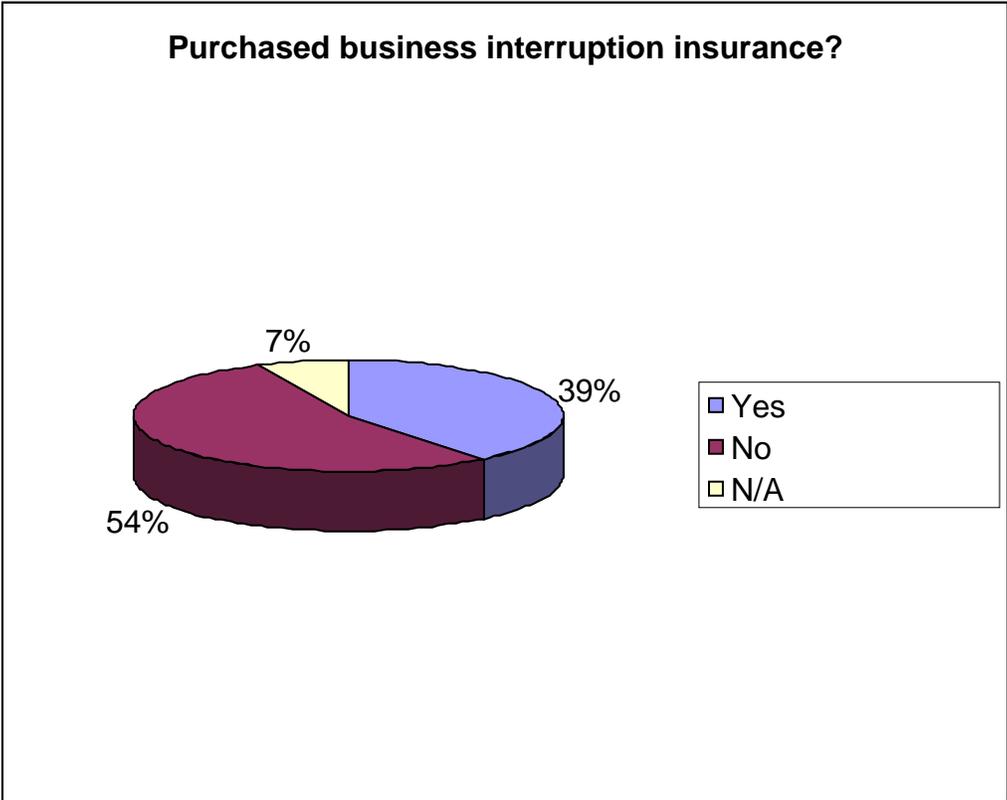
	Frequency	Percent
Yes	80	17.4
No	340	73.8
N/A	41	8.9
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

Has your business done the following: Purchased business interruption insurance?

	Frequency	Percent
Yes	180	39.0
No	249	54.0
N/A	32	6.9
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

Has your business done the following: Trained employees to evacuate the building safely?

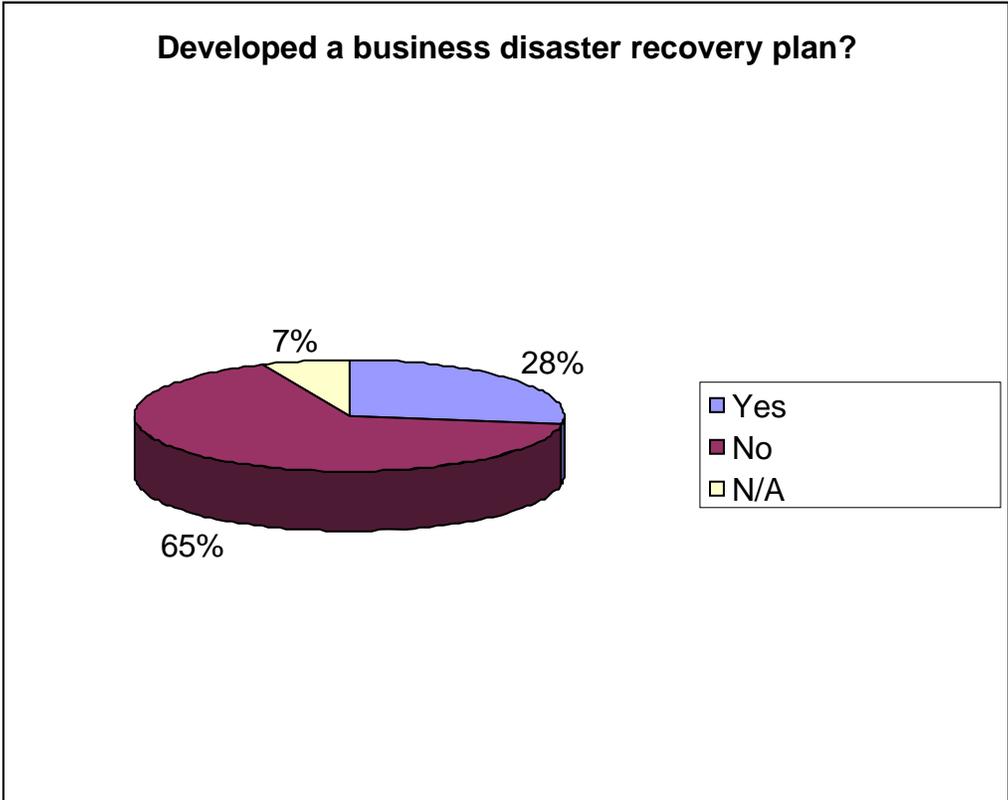
	Frequency	Percent
Yes	286	62.0
No	141	30.6
N/A	34	7.4
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

Has your business done the following: Developed a business disaster recovery plan?

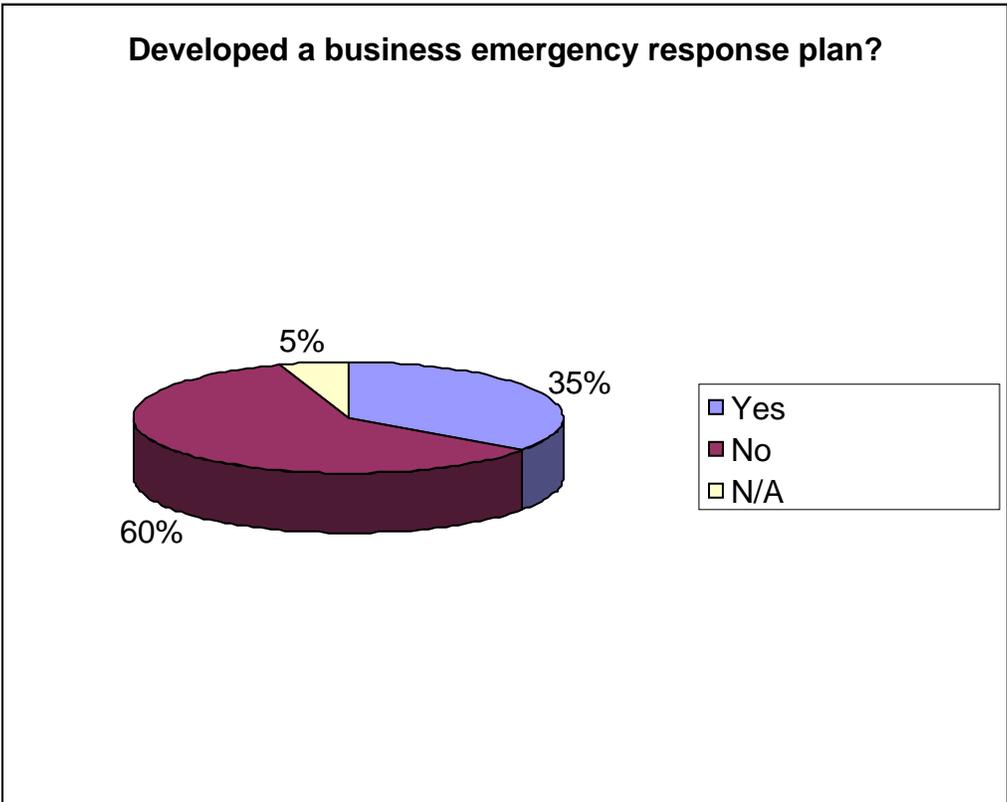
	Frequency	Percent
Yes	127	27.5
No	303	65.7
N/A	31	6.7
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

Has your business done the following: Developed a business emergency response plan?

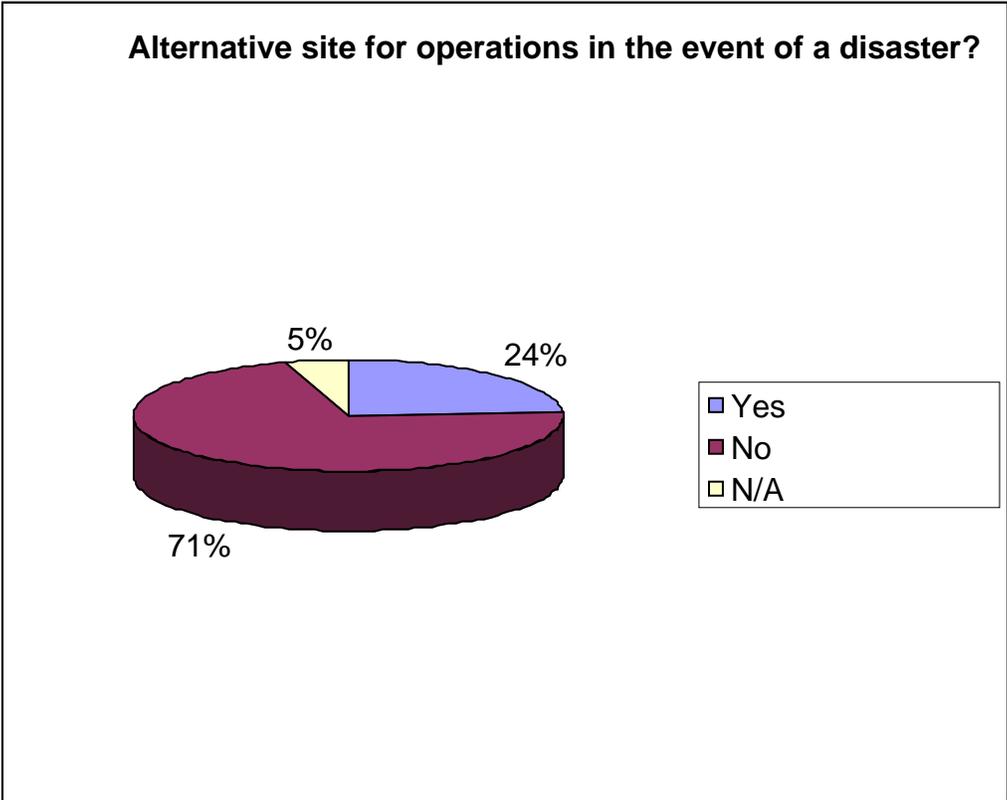
	Frequency	Percent
Yes	161	34.9
No	275	59.7
N/A	25	5.4
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

Does your business have an alternate site for operations in the event of a disaster?

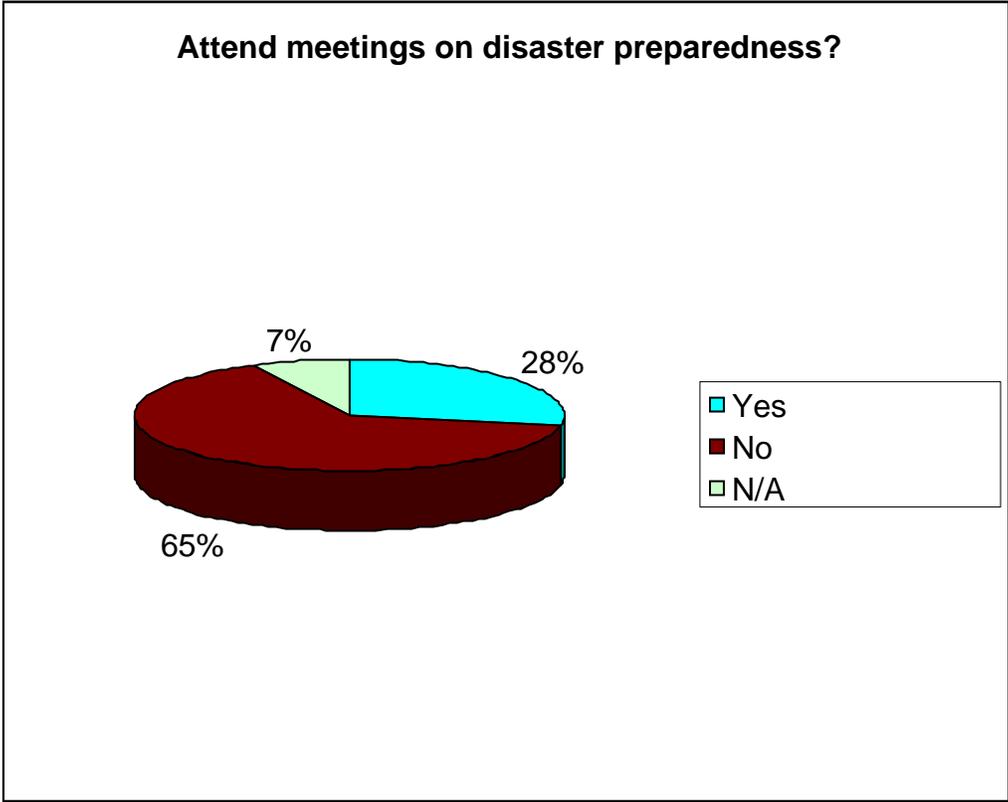
	Frequency	Percent
Yes	112	24.3
No	328	71.1
N/A	21	4.6
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

**Does your business plan to the following during the next year:
Attend meetings on disaster preparedness?**

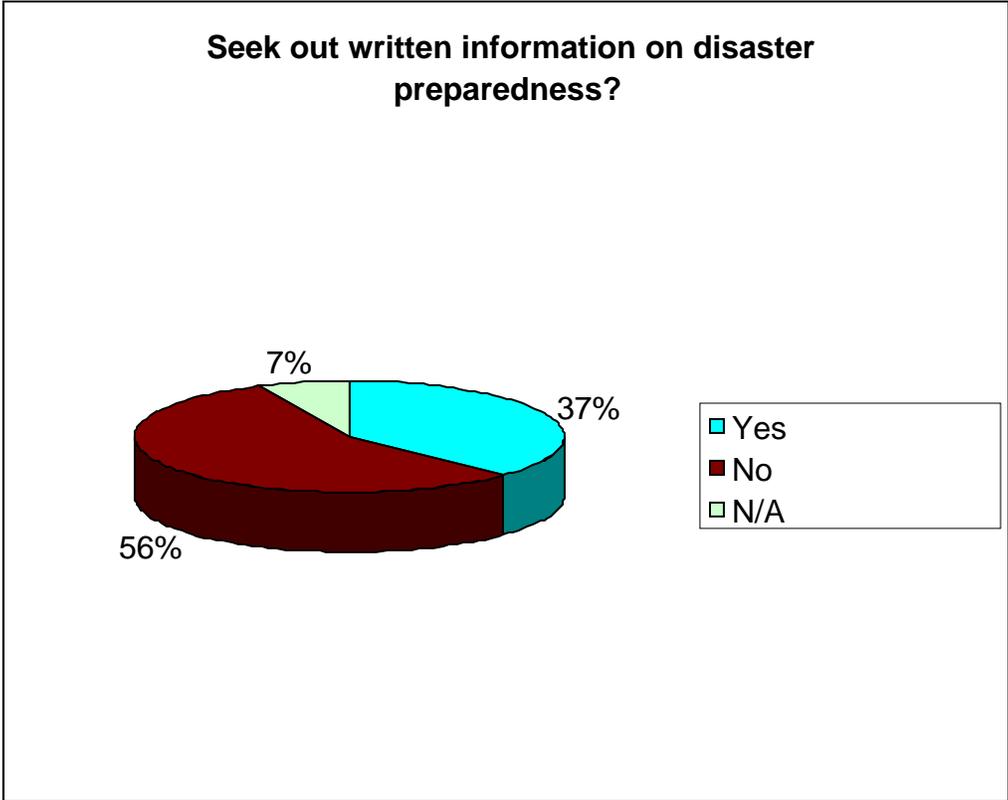
	Frequency	Percent
Yes	128	27.8
No	300	65.1
N/A	33	7.2
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

**Does your business plan to the following during the next year:
Seek out written information on disaster preparedness?**

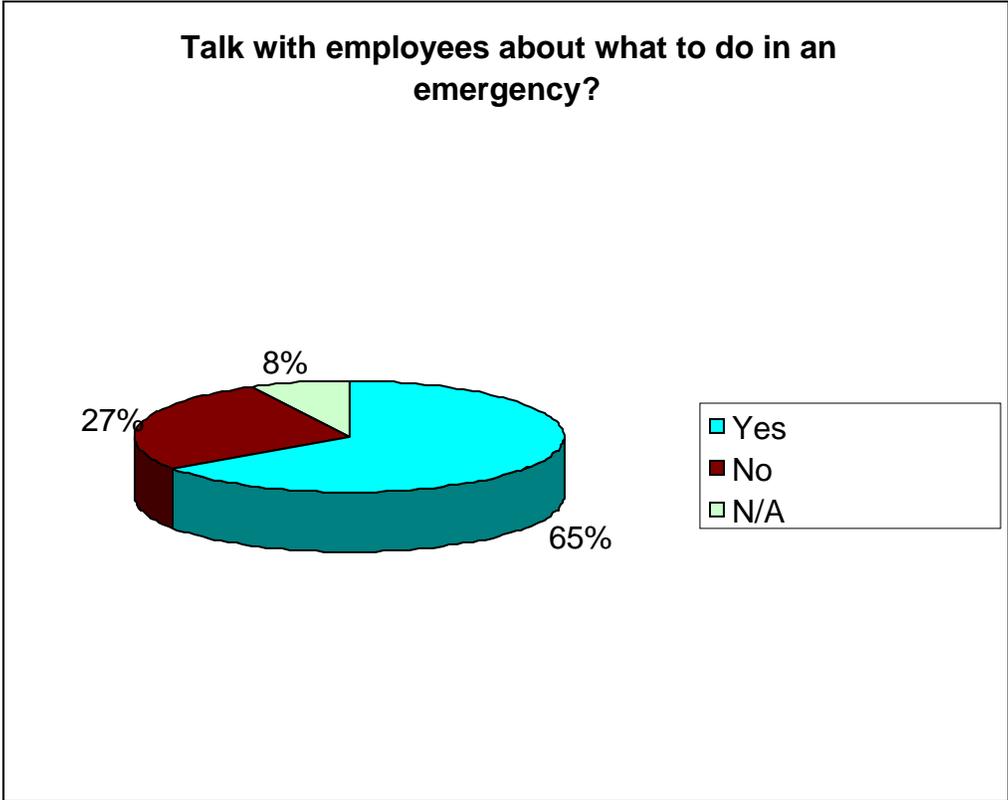
	Frequency	Percent
Yes	172	37.3
No	257	55.7
N/A	32	6.9
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

**Does your business plan to the following during the next year:
Talk with employees about what to do in an emergency?**

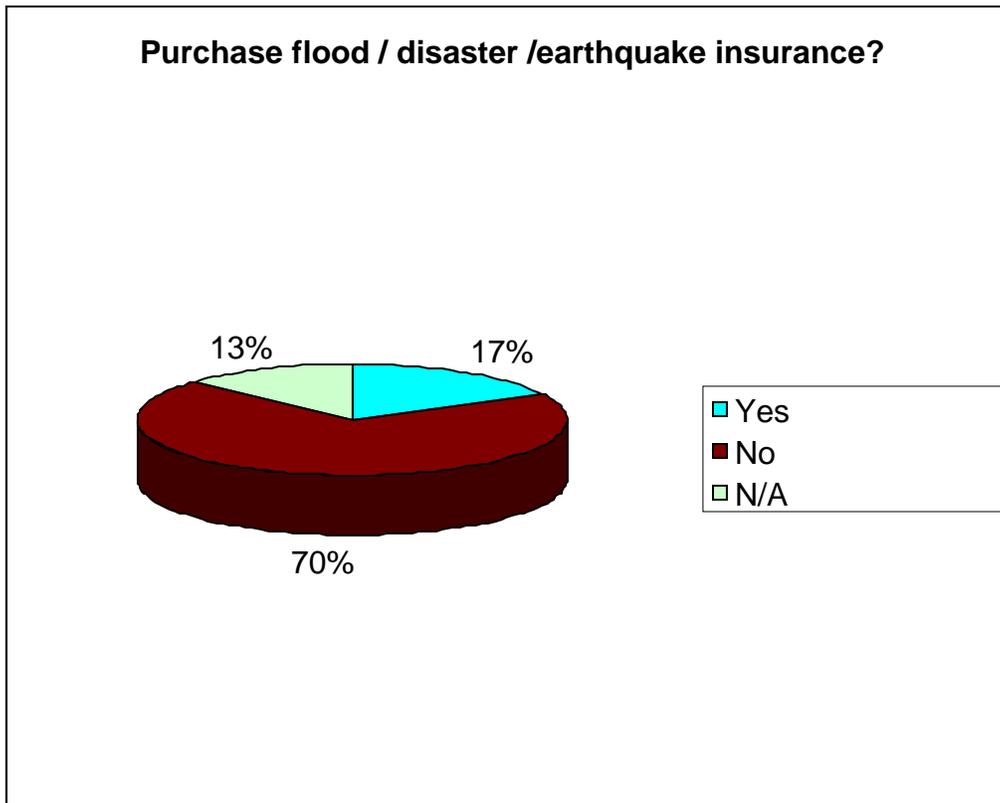
	Frequency	Percent
Yes	301	65.3
No	125	27.1
N/A	35	7.6
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

**Does your business plan to the following during the next year:
Purchase flood/disaster/earthquake insurance?**

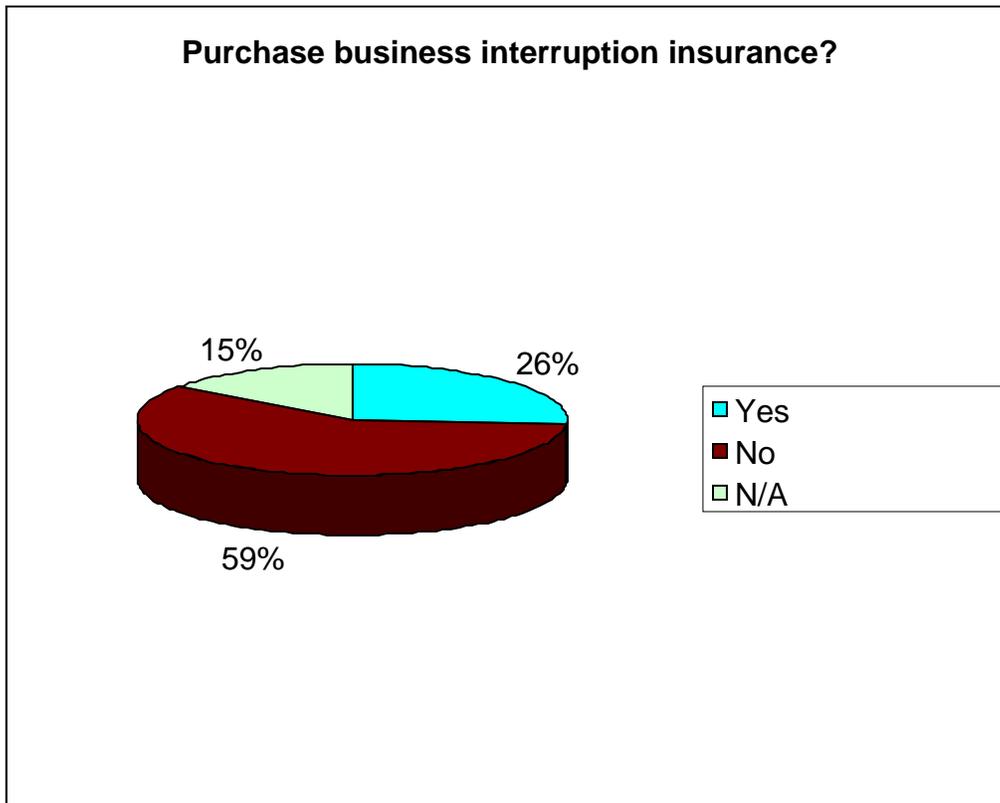
	Frequency	Percent
Yes	79	17.1
No	322	69.8
N/A	60	13.0
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

**Does your business plan to the following during the next year:
Purchase business interruption insurance?**

	Frequency	Percent
Yes	120	26.0
No	272	59.0
N/A	69	15.0
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

**Does your business plan to the following during the next year:
Train employees to evacuate the building safely?**

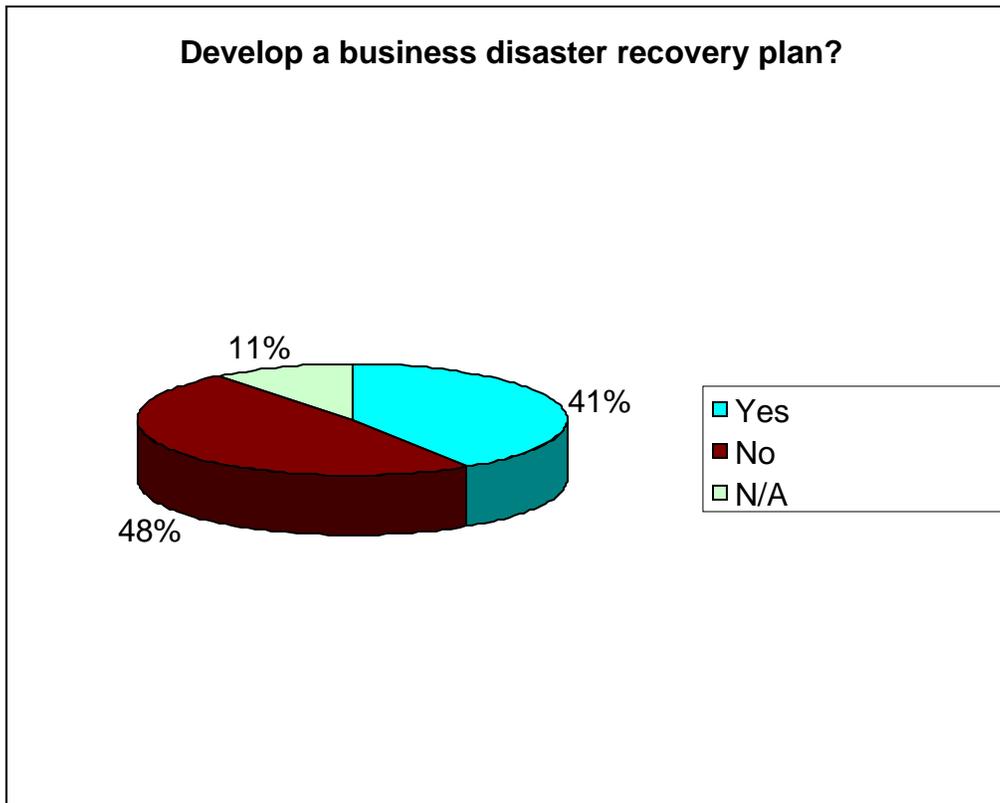
	Frequency	Percent
Yes	290	62.9
No	124	26.9
N/A	47	10.2
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

**Does your business plan to the following during the next year:
Develop a business disaster recovery plan?**

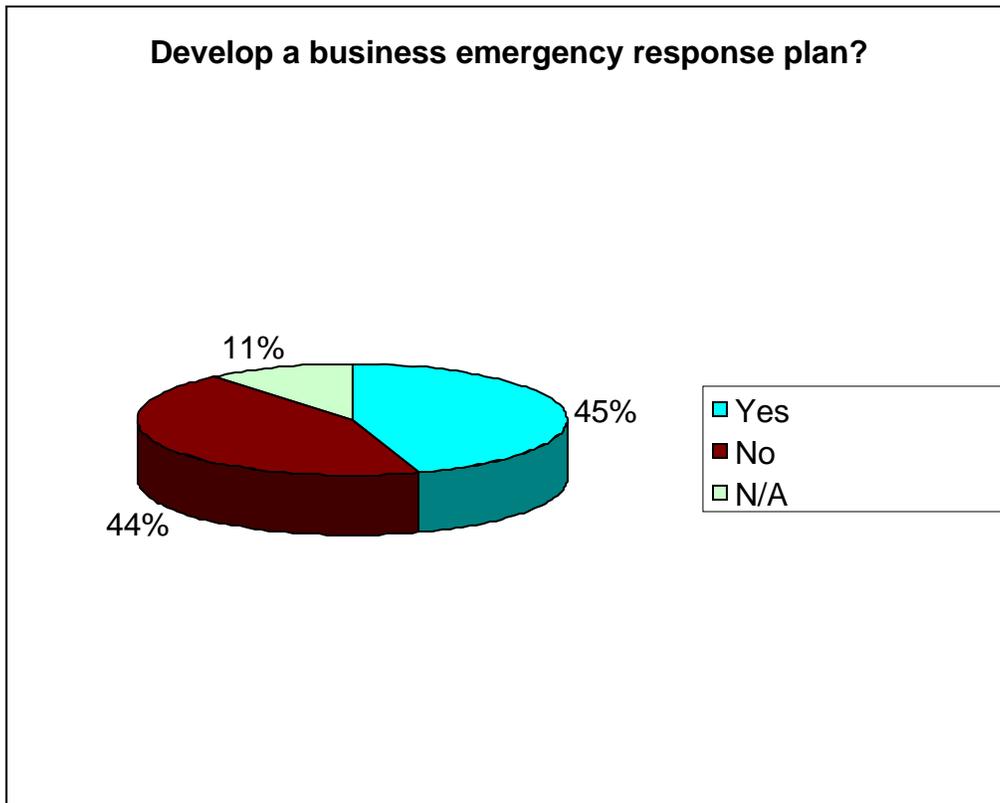
	Frequency	Percent
Yes	190	41.2
No	222	48.2
N/A	49	10.6
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

**Does your business plan to the following during the next year:
Develop a business emergency response plan?**

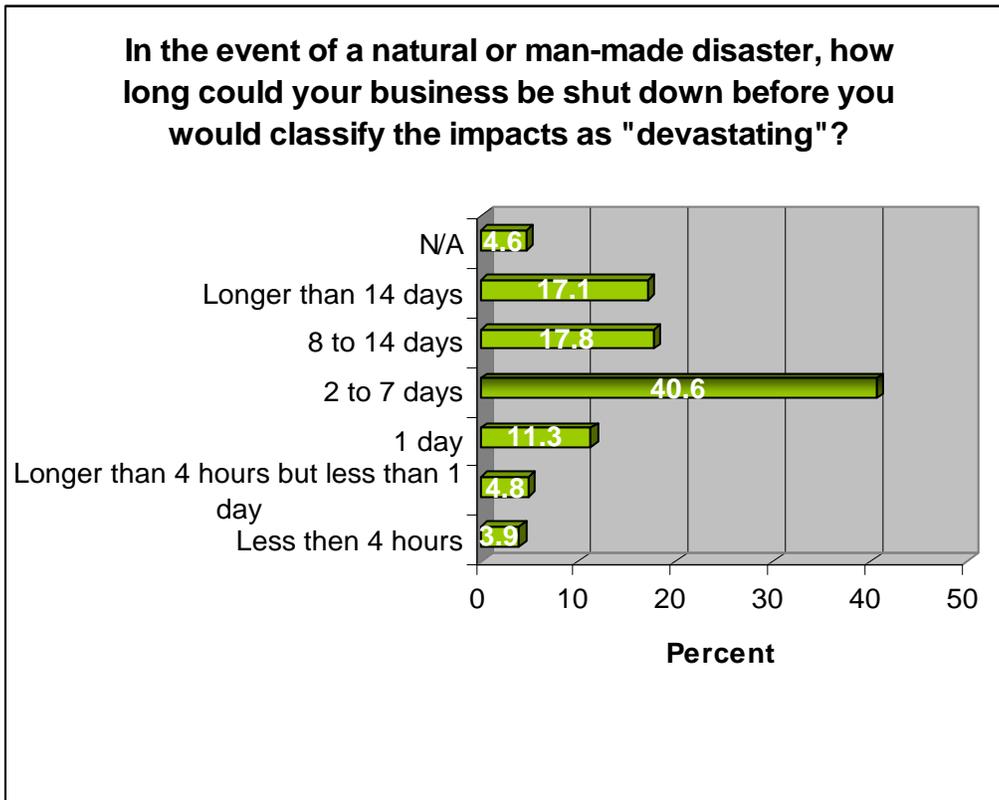
	Frequency	Percent
Yes	207	44.9
No	203	44.0
N/A	51	11.1
Total	461	100.0



**Appendix X
Disaster Preparedness Measures**

In the event of a natural or man-made disaster, how long could your business be shut down before you would classify the impacts as “devastating”?

	Frequency	Percent
Less than 4 hours	18	3.9
Longer than 4 hours but less than 1 day	22	4.8
1 day	52	11.3
2 to 7 days	187	40.6
8 to 14 days	82	17.8
Longer than 14 days	79	17.1
N/A	21	4.6
Total	461	100.0



Appendix XI
Yucca Mountain

Appendix XI
Yucca Mountain

Do you believe that shipments of high-level nuclear waste to Yucca Mountain will have a positive, negative, or no effect on your business?

	Frequency	Percent
Negative effect	170	36.9
No effect	245	53.1
Positive effect	21	4.6
N/A	25	5.4
Total	461	100.0

Do you believe that the shipments of high-level nuclear waste to Yucca Mountain will have a positive, negative, or no effect on your business?

