



Real Property Management
2012 Executive Summary

MEASURES	DECEMBER		ANNUAL					
	2011	2012	2008	2009	2010	2011	2012	2011-2012 % Δ
Facilities								
Facilities Maintained	459	476	438	452	453	459	476	3.7%
Square Footage of Facilities Maintained	5,671,345	5,709,837	4,466,144	4,658,040	5,511,600	5,671,345	5,706,484	0.6%
Maintenance Cost per Facility Square Foot	\$0.20	\$0.25	\$0.30	\$0.29	\$0.25	\$0.25	\$0.26	2.3%
Park Acreage Maintained	1,834	1,956	1,578	1,660	1,660	1,834	1,878	2.4%
Maintenance Cost per Park Acre	\$524	\$472	-	-	\$289	\$558	\$561	0.5%
Facilities Work Orders								
Requests Received	1,595	1,463	19,892	21,845	21,392	21,796	21,620	-0.8%
Preventive Maintenance Requests Completed	329	311	17,676	19,031	20,350	4,024	3,772	-6.3%
% Requests Completed for Preventive Maintenance	16.4%	16.0%	100.0%	100.0%	100.0%	18.7%	18.0%	-0.7%
Corrective Requests Completed	1,680	1,633	0	0	0	17,495	17,162	-1.9%
% Requests Completed for Correction	83.6%	84.0%	0.0%	0.0%	0.0%	81.3%	82.0%	0.7%
Total Maintenance Requests Completed	2,009	1,944	17,676	19,031	20,350	21,519	20,934	-2.7%
Maintenance Request Backlog In Weeks	2.3	3.5	-	-	-	3.3	3.0	-10.6%
Housekeeping								
Average Cost Per Square Foot	\$0.220	\$0.230	-	\$0.220	\$0.200	\$0.230	\$0.226	-1.8%
Average Inspection Score	96.5%	96.1%	-	97.3%	97.9%	96.5%	96.1%	-0.4%
Design & Construction								
New Projects Funded	-	3	78	64	67	82	93	13.4%
Projects in Design Phase	-	43	-	-	-	-	43	-
Value of Projects in Design Phase	-	\$61,800,000	-	-	-	-	\$61,800,000	-
Projects in Construction Phase	-	68	-	-	-	-	68	-
Contract Value of Projects in Construction	-	\$65,500,000	-	-	-	-	\$65,500,000	-
Total Projects Completed	-	6	59	70	75	88	86	-2.3%
Total Value of Projects Completed	-	\$11,200,000	\$41,300,000	\$50,800,000	\$55,300,000	\$59,800,000	\$55,016,257	-8.0%

NOTES & HIGHLIGHTS