



Michele W. Shafe, Clark County Assessor
2013 Executive Summary

	Month		Annual					
	Feb 2012	Feb 2013	2009	2010	2011	2012	Projected 2013	2012-2013 % Δ
Documents								
Deeds Processed / Ownership Changes	13,015	13,821	159,129	162,218	156,446	166,243	170,568	2.6%
Appraisal Activity								
Taxable Real Property Parcels Assessed	-	-	-	-	-	-	-	-
Exempt Parcels Assessed	-	-	-	-	-	-	-	-
Building Permits Received	1,306	1,652	-	-	-	19,930	12,114	-39.2%
Personal Property Accounts Billed	1,765	1,590	-	-	-	-	33,576	-
Tax Collections								
Current Personal Property Taxes Collected	\$5,300,000	\$80,506,651	-	-	-	\$117,973,147	\$536,331,894	354.6%
Delinquent Year Property Taxes Collected	\$18,189	\$1,976,172	-	-	-	-	\$14,313,126	-
County Board of Equalization Appeals								
Residential	0	-	-	-	-	-	36,552	-
Commercial	0	-	-	-	-	-	22,632	-
Land	0	-	-	-	-	-	13,320	-
Other	0	-	-	-	-	-	264	-
Total	0	0	-	-	-	-	72,768	-
State Board of Equalization Appeals	-	-	-	-	-	-	-	-
Customer Activity								
Office Visits, Main Office	1,882	1,841	-	-	-	28,167	30,078	6.8%
Office Visits, Satellite Office	987	847	-	-	-	9,707	9,648	-0.6%
Total Office Visits	2,869	2,688	-	-	-	37,874	39,726	4.9%
Customer Service Phone Calls	7,913	7,333	-	-	-	106,120	98,178	-7.5%
Phone Calls Handled in Less Than 1 Min.	7,798	7,201	-	-	-	103,337	95,682	-7.4%
% of Phone Calls Handled in Less Than 1 Min.	98.5%	98.2%	-	-	-	97.4%	97.5%	0.0%
Appraisal Phone Calls	1,835	1,604	-	-	-	21,586	32,730	51.6%
Phone Calls Handled in Less Than 1 Min.	1,716	1,488	-	-	-	20,490	30,954	51.1%
% of Phone Calls Handled in Less Than 1 Min.	93.5%	92.8%	-	-	-	94.9%	94.6%	0.0%
Assessor Website Hits / Record Searches	271,352	171,144	-	-	-	3,229,634	2,171,202	-32.8%

Notes & Highlights