



Michele W. Shafe, Clark County Assessor
2013 Executive Summary

	Month		Annual					
	Mar 2012	Mar 2013	2009	2010	2011	2012	Projected 2013	2012-2013 % Δ
Documents								
Deeds Processed / Ownership Changes	13,918	15,509	159,129	162,218	156,446	166,243	175,748	5.7%
Appraisal Activity								
Taxable Real Property Parcels Assessed	-	-	-	-	-	-	-	-
Exempt Parcels Assessed	-	-	-	-	-	-	-	-
Building Permits Received	1,054	1,362	-	-	-	19,930	13,524	-32.1%
Personal Property Accounts Billed	3,707	6,005	-	-	-	-	46,404	-
Tax Collections								
Current Personal Property Taxes Collected	\$6,300,000	\$86,930,260	-	-	-	\$117,973,147	\$705,275,636	497.8%
Delinquent Year Property Taxes Collected	\$486,729	\$157,239	-	-	-	-	\$10,171,040	-
County Board of Equalization Appeals								
Residential	-	-	-	-	-	-	36,552	-
Commercial	-	-	-	-	-	-	22,632	-
Land	-	-	-	-	-	-	13,320	-
Other	-	-	-	-	-	-	264	-
Total	-	-	-	-	-	-	72,768	-
State Board of Equalization Appeals	360	244	-	-	-	-	-	-
Customer Activity								
Office Visits, Main Office	2,073	2,121	-	-	-	28,167	28,536	1.3%
Office Visits, Satellite Office	696	1,005	-	-	-	9,707	10,452	7.7%
Total Office Visits	2,769	0	-	-	-	37,874	38,988	2.9%
Customer Service Phone Calls	8,178	7,536	-	-	-	106,120	95,596	-9.9%
Phone Calls Handled in Less Than 1 Min.	8,110	7,431	-	-	-	103,337	93,512	-9.5%
% of Phone Calls Handled in Less Than 1 Min.	99.2%	98.6%	-	-	-	97.4%	97.8%	0.0%
Appraisal Phone Calls	1,208	1,142	-	-	-	21,586	26,388	22.2%
Phone Calls Handled in Less Than 1 Min.	1,119	1,042	-	-	-	20,490	24,804	21.1%
% of Phone Calls Handled in Less Than 1 Min.	92.6%	91.2%	-	-	-	94.9%	94.0%	0.0%
Assessor Website Hits / Record Searches	309,813	183,565	-	-	-	3,229,634	2,181,728	-32.4%

Notes & Highlights