



Michele W. Shafe, Clark County Assessor
2013 Executive Summary

	Month		Annual					
	May 2012	May 2013	2009	2010	2011	2012	Projected 2013	2012-2013 % Δ
Documents								
Deeds Processed / Ownership Changes	13,510	21,210	159,129	162,218	156,446	166,243	194,717	17.1%
Appraisal Activity								
Taxable Real Property Parcels Assessed	0	0	-	-	-	-	0	-
Exempt Parcels Assessed	0	0	-	-	-	-	0	-
Building Permits Received	2,385	1,492	-	-	-	19,930	13,349	-33.0%
Personal Property Accounts Billed	18	20	-	-	-	-	36,665	-
Tax Collections								
Current Personal Property Taxes Collected	\$10,400,000	\$7,710,867	-	-	-	\$117,973,147	\$453,793,745	284.7%
Delinquent Year Property Taxes Collected	\$113,065	\$189,226	-	-	-	-	\$7,235,978	-
County Board of Equalization Appeals								
Residential	0	0	-	-	-	-	3,046	-
Commercial	0	0	-	-	-	-	1,886	-
Land	0	0	-	-	-	-	1,110	-
Other	0	0	-	-	-	-	22	-
Total	0	0	-	-	-	-	6,064	-
State Board of Equalization Appeals	0	0	-	-	-	-	576	-
Customer Activity								
Office Visits, Main Office	2,317	2,115	-	-	-	28,167	27,811	-1.3%
Office Visits, Satellite Office	746	374	-	-	-	9,707	8,702	-10.3%
Total Office Visits	3,063	2,489	-	-	-	37,874	36,514	-3.6%
Customer Service Phone Calls	10,204	9,113	-	-	-	106,120	99,130	-6.6%
Phone Calls Handled in Less Than 1 Min.	9,952	8,914	-	-	-	103,337	97,070	-6.1%
% of Phone Calls Handled in Less Than 1 Min.	97.5%	97.8%	-	-	-	97.4%	97.9%	0.0%
Appraisal Phone Calls	946	792	-	-	-	21,586	20,141	-6.7%
Phone Calls Handled in Less Than 1 Min.	896	734	-	-	-	20,490	18,838	-8.1%
% of Phone Calls Handled in Less Than 1 Min.	94.7%	92.7%	-	-	-	94.9%	93.5%	0.0%
Assessor Website Hits / Record Searches	171,024	294,899	-	-	-	3,229,634	2,751,785	-14.8%

Notes & Highlights