



Michele W. Shafe, Clark County Assessor
2015 Executive Summary

	Month		Annual						
	December 2014	December 2015	2010	2011	2012	2013	2014	2015	2014-2015 % Δ
Documents									
Deeds Processed / Ownership Changes	18,160	20,002	162,218	156,446	165,962	208,050	209,012	213,389	2.1%
Appraisal Activity									
Taxable Real Property Parcels Assessed	737,198	747,845	-	-	727,942	730,868	737,198	747,845	1.4%
Exempt Parcels Assessed (100%)	15,102	15,367	-	-	15,536	15,219	15,102	15,367	1.8%
Building Permits Received	1,284	2,233	-	-	19,930	17,195	21,318	24,686	15.8%
Personal Property Accounts Billed *	5,489	6,850	-	-	15,540	17,610	59,286	53,562	-9.7%
Tax Collections									
Current Personal Property Taxes Collected**	\$12,238,901	\$17,156,645	-	-	\$103,345,042	\$89,538,352	\$130,576,788	\$130,002,555	-0.4%
Delinquent Year Property Taxes Collected***	-\$218,249	\$148,462	-	-	\$2,710,432	\$3,516,688	\$2,686,451	\$4,242,391	57.9%
County Board of Equalization Appeals									
Residential	106	0	-	-	5,082	3,301	2,261	1,001	-55.7%
Commercial	29	0	-	-	1,365	1,914	1,243	880	-29.2%
Land	6	0	-	-	1,208	1,130	497	413	-16.9%
Other	1	0	-	-	37	23	11	27	145.5%
Total	142	0	-	-	7,692	6,368	4,012	2,321	-42.1%
State Board of Equalization Appeals	0	0	-	-	360	240	210	142	-32.4%
Customer Activity									
Office Visits, Main Office	2,327	2,081	-	-	28,167	28,625	31,176	31,207	0.1%
Office Visits, Satellite Office	1,262	1,151	-	-	9,707	12,729	13,781	13,636	-1.1%
Total Office Visits	3,589	3,232	-	-	37,874	41,354	44,957	44,843	-0.3%
Customer Service Phone Calls	7,660	10,471	-	-	106,120	101,938	97,831	106,557	8.9%
Phone Calls Handled in Less Than 1 Min.	7,513	9,420	-	-	103,337	98,725	94,854	102,489	8.0%
% of Phone Calls Handled in Less Than 1 Min.	98.1%	90.0%	-	-	97.4%	96.8%	97.0%	96.2%	-0.8%
Appraisal Phone Calls	2,071	1,690	-	-	21,586	20,029	19,956	16,424	-17.7%
Phone Calls Handled in Less Than 1 Min.	1,979	1,611	-	-	20,490	18,932	18,831	15,494	-17.7%
% of Phone Calls Handled in Less Than 1 Min.	95.6%	95.3%	-	-	94.9%	94.5%	94.4%	94.3%	0.0%
Assessor Website Hits / Record Searches****	246,177	96,850	-	-	3,232,634	3,012,735	3,291,015	3,067,401	-6.8%

Notes & Highlights

*Personal Property Accounts Billed number is lower than 2014 because of deferred billing that occurred as a result of moving to a new billing system in 2014. Additionally, the numbers for 2013 are low because of this same deferred billing for the 2013-2014 fiscal year that was caught up in early 2014. Annual numbers for 2012 are not reflective of a full year.

**Current Personal Property Taxes Collected is slightly lower than 2014 because of the number of "Accounts Billed" being lower than 2014. (See prior note.) On a weighted average based on the "...Taxes Collected" to the number of "...Accounts Billed", this amount is actually higher than the previous year by 10.2 %.

***Delinquent Year Property Taxes is showing as a negative for December 2014 because of refunds issued as a result of State Board decisions.

**** Assessor Website had an unusually low number of hits for December this year. No logical explanation.