



**Public Works**  
**2013 Executive Summary**

	Month		Annual					
	December 2012	December 2013	2009	2010	2011	2012	2013	2012-2013 % Δ
<b>Streetlights</b>								
Work Orders	536	714	-	9,345	11,051	8,792	8,914	1.4%
Average Days to Complete Work Orders <sup>1</sup>	0.0	2.1	-	-	-	-	2.0	-
<b>Special Event Permits</b>	23	42	-	167	133	296	493	66.6%
<b>Newsrack Violations/Impounds</b>	0	19	-	-	-	223	185	-17.0%
<b>Vector Control</b>								
Work Orders	7	0	-	-	-	64	13	-79.7%
Citizen Phone Calls	2	0	-	-	-	333	5	-98.5%
<b>One-Call</b>								
Tickets Received	1,220	941	-	12,580	13,202	14,893	15,012	0.8%
Tickets Processed	1,220	383	-	12,580	13,202	14,893	6,015	-59.6%
<b>Accident Claims Processed</b>	12	2	-	144	212	191	163	-14.7%
<b>Capital Plan</b>								
Engineering Contracts	44	42	-	-	-	512	518	1.2%
Value of Engineering Contracts	\$58,606,461	\$59,536,822	-	-	-	\$680,278,178	\$744,951,689	9.5%
In-House Designs	37	23	-	-	-	65	318	389.2%
Construction Projects	31	25	-	-	-	416	343	-17.5%
Value of Construction Contracts	\$258,131,152	\$354,180,947	-	-	-	\$3,135,548,833	\$3,005,992,807	-4.1%
<b>Road Maintenance</b>								
Service Requests	386	284	-	3,166	3,209	4,612	3,883	-15.8%
Average Days to Complete Service Requests <sup>1</sup>	0.0	0.4	-	-	-	367.0	-	-
<b>Roadway Activity</b>								
Miles of Graded Gravel Roads	22	17	-	394	307	344	177	-48.8%
Lane Miles Crack-Sealed	1	2	-	167	165	175	159	-9.2%

**Notes & Highlights**

<sup>1</sup> Not currently tracked.