2016 EDITION

ROYAL PAGES

A DIRECTORY OF PROGRAMS AND SERVICES GEARED TOWARD THE SENIOR AND DISABLED POPULATION

PRESENTED BY
CLARK COUNTY SOCIAL SERVICE
SENIOR SERVICES

CLARK COUNTY NEVADA

TABLE OF CONTENTS

Adult Day Care *(Socialization, respite, recreation, nursing care, etc.)* 4

Advocates/Ombudsmen *(Programs and services which protect and inform, HOA disputes)* 5

Assisted Care Services *(Homemaker, personal care, skilled nursing, etc.)* 8

Chronic Disease *(Assistance programs, support groups)* 10

Counseling and Support Groups *(Coping with disease, loss, grief, peer counseling)* 12

Crime/ Fraud Prevention *(Metro, protective services, fraud, abuse)* 14

Disability Resources *(Housing, vocational rehab, blind services, resource center)* 15

Educational *(Classes on coping with disease, finances, legal, etc.)* 17

Employment Programs *(Job placement, training, resume' preparation, etc.)* 18

Food & Nutrition Services *(Congregate meal programs, food pantries, Meals on Wheels, etc.)* 19

General Assistance *(FRCs, IDs, birth certificates, clothing, paper goods, tax help, phone discounts)* 21

Government Assistance Programs *(Welfare, Social Security, Social Service, unemployment)* 23

Home Maintenance & Repair *(Weatherization, home repairs, safety devices, modifications, etc.)* 24

Housing *(Affordable & subsidized housing)* 25

Internet Resources *(On-line discussions, senior issues, grandparent resources, co-pay assist, etc.)* 27

Legal Resources *(Free legal services for low-income persons, disability law, self help)* 28

Lifeline Assistance *(Personal emergency response systems)* 29

Medical & Healthcare *(CARE Act, hospitals, vision, hospice, mental health, geriatric care)* 30

Prescription Programs *(Medicare Part D, assistance programs, pharmacies)* 34

Referral Services *(Information on various services, assisted living, group home referrals)* 35

Rent & Utility Assistance *(Financial assistance with rent and utilities)* 36

Respite Care *(Caregiver relief, medical and non-medical home care)* 38

Senior Recreation *(Lists recreation centers with senior programs)* 39

Transportation *(Taxi Assistance Program, Helping Hands, RTC, Para-Transit)* 40

Veteran Services *(VA clinics and hospitals, employment, aid and attendance, counseling, etc.)* 41

Volunteer Opportunities *(Lists organizations who are in need of volunteers)* 43

IMPORTANT PHONE NUMBERS

Your local police department: 311
Nevada 211: 211
Attorney General's Office: 702-486-3420
Nevada Highway Patrol: 702-486-4100

Fire Departments
Boulder City: 702-293-9228
City of Las Vegas: 702-383-2888
Clark County: 702-455-7311
Henderson: 702-267-2222
N. Las Vegas: 702-633-1102

Local Utilities
Las Vegas Sewer: 702-229-1289
Las Vegas Valley Water District: 702-870-4194
N. Las Vegas: 702-633-1484
NV Energy: 702-402-5555
Republic Services: 702-735-5151
Southwest Gas: 877-860-6020

Non-Emergency Police
Boulder City: 702-293-9224
City of Las Vegas: 702-828-3111
Henderson: 702-267-5000
Laughlin: 702-298-2223
N. Las Vegas: 702-633-9111

Office of Emergency Management
American Red Cross: 702-791-3311
Boulder City: 702-293-9228
City of Las Vegas: 702-229-6501
Clark County: 702-455-5710
F.B.I.: 702-385-1281
Henderson: 702-267-2275
N. Las Vegas: 702-633-2145
Secret Witness: 702-385-5555

Clark County Social Service
702-455-4270

Cambridge Annex Office
3885 S. Maryland Pkwy
Las Vegas, NV 89119

Fertitta Office
1501 Las Vegas Blvd North
Las Vegas, NV 89101

Pinto Office (Main)
1600 Pinto Lane
Las Vegas, NV 89106

Community Resource Center
2432 N. Martin Luther King Blvd. D
North Las Vegas, NV 89032

Henderson Office
522 E. Lake Mead Pkwy, Suite 4
Henderson, NV 89015

Michael J. Pawlak, Director
Bobby Gordon, Assistant Director

Social Service works to verify that contact numbers and information about other agencies listed are accurate. However, we are not responsible for the continuous tracking of services offered by outside agencies. To be sure an agency offers a service listed under its organization name please call the agency for up-to-date information. Thank you.

ADULT DAY CARE

Easter Seals of Southern Nevada

6200 W. Oakey – Las Vegas, NV 89146

702-870-7050

- Meets the daytime needs of adults with disabilities and older adults while promoting their dignity and independence

Nevada Adult Day Healthcare Centers

2008 S. Jones Blvd. – Las Vegas, NV 89146 **702-319-4600**

8695 S. Eastern Avenue – Las Vegas, NV 89123 **702-778-1234**

Arturo Cambeiro Senior Center

330 N. 13th Street – Las Vegas, NV 89101

702-384-3746

- Provides participants with personalized day programs: Nursing services, meals, medication management, podiatry, mobile dental services - Physical, speech, music and occupational therapies

Nevada Senior Services Adult Day Care Centers

1201 Nevada State Drive – Henderson, NV 89002 **702-368-2273**

901 N. Jones Blvd. – Las Vegas, NV 89108 **702-648-3425**

- Provides a brain injury program helping those with Alzheimer's and traumatic brain injury
- Comprehensive geriatric assessment - Case management - Chronic Disease Self Management
- Caregiver support groups - Provides a therapeutic and social/recreational experience for participants as well as respite for caregivers - Breakfast and lunch served daily - Friendly and professional licensed nurses and social workers

Ray of Sunshine Adult Day Care

7720 W. Sahara, Suite 104 – Las Vegas, NV 89117

877-904-9127

- Provides day care services to seniors in a warm, caring and respectful environment
- Provides games and activities such as bingo, discussion groups, karaoke, arts and crafts, and more

Salvation Army/ Henderson Adult Day Healthcare

830 E. Lake Mead Pkwy – Henderson, NV 89015

702-565-8836

- Provides protective daytime care, therapeutic and creative activities, counseling and nursing care to seniors who are at risk of maintaining independence - Accepts payment through Medicaid and Home and Community Based Waiver - Respite care

Silver State Adult Day Care

2500 W. Washington – Las Vegas, NV 89106

702-631-8000

- Provides day care services for seniors and disabled individuals - Services include: On-site activities, day trips, arts & crafts, games, dietician consultant, on-site registered nurse, meals, transportation and more - Accepts full Nevada Medicaid and private pay clients

Willow Creek Memory Care

3351 N. Buffalo – Las Vegas, NV 89129

702-395-3100

- Golden Age Club: Provides supportive, fun and stimulating care for the elderly in a safe and comfortable environment - Available seven days a week and offers a range of services including recreational activities, meals, health monitoring, personal care assistance and more - Respite care

ADVOCATES / OMBUDSMEN

Aging & Disability Services Division

1860 E. Sahara Avenue – Las Vegas, NV 89104

702-486-3545

Advocate for Elders

- Provides information, advocacy, and assistance to primarily homebound, frail seniors age 60 and over and their caregivers - Conducts public presentations and outreach to identify resources and services

Elder Protective Services

702-486-6930 or 888-729-0571

- Provides protective services for persons age 60 and over who may experience abandonment, abuse, neglect, isolation, or financial exploitation - Investigation begins within three working days of report - Individual must be willing to accept services offered

Long-Term Care Ombudsman

702-486-3545

- Addresses issues and problems faced by residents age 60 and over who reside in skilled nursing facilities, group homes or large assisted living facilities - Advocates for residents seeking assistance and resolution, resolving complaints and advocating for good individualized care

Senior Medicare Patrol (Nevada SMP)

702-486-3403 or 888-838-7305

- Investigates Medicare errors, waste, and abuse - Works to prevent Medicare beneficiaries from being victims of fraud - Presentations and speakers available for education about Medicare fraud and abuse and prevention of health care identity theft

State Health Insurance Assistance Program (SHIP)

800-307-4444

- Provides information, counseling and assistance regarding Medicare programs - Assists with Medicare enrollment - Provides free one-on-one assistance and counseling to seniors who experience problems or concerns with Medicare, supplemental health insurance and long-term care options

Better Business Bureau of Southern Nevada

6040 S. Jones Blvd – Las Vegas, NV 89118

702-320-4500

- Disseminates information on Southern Nevada companies to the public - Handles complaints and inquiries - Reliability reports - Business networking - Mediation and arbitration services between companies and consumers to resolve issues

Blind Center of Nevada

1001 N. Bruce Street – Las Vegas, NV 89101

702-642-6000

- Advocacy for blind or visually impaired persons - Social programs - Empowers blind persons to increase their independence

BlindConnect, Inc.

6375 Charleston #200 – Las Vegas, NV 89146

702-631-9009

- Self advocacy training for blind and visually impaired persons

Clark County Neighborhood Justice Center

330 S. 3rd Street, Suite 600 – Las Vegas, NV 89101

702-455-3898

- Provides free information, referral and mediation services to residents who have disputes with neighbors, consumer/merchants, family members, landlords/tenants, employer/employee or hospital-doctor/patient

ADVOCATES / OMBUDSMEN

Clark County Public Administrator/Guardian

515 Shadow Lane – Las Vegas, NV 89106

702-455-4332

- The Public Administrator is elected to oversee the property of deceased persons who do not have someone who is willing and able to handle their estate
- The Public Guardian is lawfully charged with the duty of taking care of an individual or their property when it is determined that they are unable to do so

Deaf and Hard of Hearing Advocacy Resource Center

3120 S. Durango, Suite 301 – Las Vegas, NV 89117

702-363-3323

- Direct consumer assistance and advocacy for the deaf and hard of hearing - Educational support services - Telecommunication devices - Library on deafness - Resource directories - Sign language resources - Video and online relay services

Nevada Care Connection

Aging & Disability Resource Center Program

- Provides comprehensive assistance, advocacy, and access to programs and services that help consumers maintain their desired quality of life - ADRC services can be accessed through local programs or through the web portal at www.nevadaadrc.com

Nevada Department of Business & Industry

Consumer Assistance

702-486-2750

- Provides education, outreach, and programs for minority groups pertaining to consumer fraud and deceptive trade practices, business assistance, affordable housing and workforce and workplace issues
- Consumer affairs investigators may be able to help resolve constituent complaints related to deceptive trade and fraudulent business practices

Division of Insurance, Consumer Services

2501 E. Sahara Avenue, Suite 302 – Las Vegas, NV 89104

702-486-4009

- Consumer protection agency for the business of insurance in Nevada - Responds to inquiries regarding the activities of insurance companies, insurance, bail, and title agents, and other regulated entities

Manufactured Housing-Landlord/Tenant Relations

702-486-4310

- Investigates complaints made by tenants against mobile home park management or owners
- Investigators ensure that park landlords and residents are both complying with NRS118B

Real Estate Division, Office of the Ombudsman

2501 E. Sahara Avenue, Suite 202 – Las Vegas, NV 89104

702-486-4480

- Works to resolve formal complaints and disputes between residents and Common-Interest Communities (HOAs) through the Intervention Affidavit process

ADVOCATES / OMBUDSMEN

Nevada State Contractors Board

2310 Corporate Circle, Suite 200 – Henderson, NV 89074

702-486-1100

- Promotes quality construction by Nevada licensed contractors through a regulatory licensing system designed to protect the health, welfare, and safety of the public

S.A.F.E. House

921 American Pacific Drive, Suite 300 – Henderson, NV 89014

702-451-4203

- Provides comprehensive advocacy services to victims of domestic violence and abuse
- Case management - Safety planning - Transitional resources and support

Silver State Fair Housing Council

P.O. Box 30936 – Las Vegas, NV 89173

702-749-3288

- Provides enforcement activities to ensure equal housing opportunity for all Nevada residents - Provides outreach and education programs that address the needs of housing consumers, providers and local governments - Works to break down barriers to housing - Answers questions about housing discrimination and assists clients in requesting reasonable accommodations

Southern Nevada Center for Independent Living

2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146

702-889-4216

- No-cost services for persons whose permanent disability is creating a barrier toward independent living
- Empowers disabled persons to make their own decisions, manage their own affairs, fulfill social roles and achieve independent lifestyles in the community

State of Nevada

Consumer Health Assistance & Bureau for Hospital Patients

555 E. Washington Avenue, Suite 4800 – Las Vegas, NV 89101

702-486-3587

- Advocates for patients' rights by providing help for Nevadans with health related concerns such as hospital bills, provider bills, prescription needs, medical benefits, appeals, insured or uninsured and workers compensation - Helps Nevadans understand laws and will review charges billed to a patient
- Can provide consumer assistance regarding billing disputes: Assists in negotiating discounts or setting up payment arrangements

Public Utilities Commission of Nevada

Consumer Complaint Resolution Division

9075 W. Diablo Drive, Suite 250 – Las Vegas, NV 89148

702-486-2600

- Acts as an intermediary between consumers and utility services such as gas, electric, water, and certain telecommunication providers which are regulated by the Commission - Assists with billing disputes, service quality problems, and other issues - Holds consumer sessions to discuss rate increases/decreases which are proposed by utilities

ASSISTED CARE SERVICES

A Gentle Touch

2001 S. Jones, Suite K – Las Vegas, NV 89146

702-202-3452

- Provides a range of services such as light housekeeping, shopping, errands, meal preparation, pet care, companionship - Will accompany clients to doctor appointments, medication reminders, respite care, cancer care, memory care, hygiene assistance and more - Free consultations

ABLE Home Care Solutions

801 S. Rancho, Suite E3B – Las Vegas, NV 89106

702-586-2763

- Provides personal care services for the elderly and disabled who need assistance with bathing, grooming, dressing, shopping, errands, laundry, transportation, picking up prescriptions, etc. - A Client Care Coordinator will perform a free in-home care assessment and develop a service plan - Available by phone 24 hours a day - Care available in English, Spanish and Tagalog

Aging & Disability Services Division

Community Service Options Program for the Elderly (COPE)

Home & Community Based Waiver (HCBW)

1860 E. Sahara Avenue – Las Vegas, NV 89104

702-486-3545

- Provides non-medical services to persons age 65 or older who are at risk of nursing home placement - Personal Care - Social Adult Day Care - Adult Companionship - Chore Service - Personal Emergency Response System

Catholic Charities

Senior Companion Program

531 N. 30th Street – Las Vegas, NV 89101

702-382-0721

- Companions make a positive impact in the lives of frail older adults who need extra assistance to live independently in their own homes - Companions provide assistance with simple chores, reading, socialization, and providing vital transportation to medical appointments, pharmacies, and grocery stores. Those who volunteer to be Senior Companions must be age 55 or older - Those who are income eligible may receive a non-taxable, non-reportable stipend

- In order to become a recipient of Senior Companion services, an individual must be referred by one of the following agencies: Aging & Disability Services, Senior Dimensions, and any property managed by NV Hand

Clark County Social Service

1600 Pinto Lane – Las Vegas, NV 89106

702-455-8645

Alternative Health Care

- Provides short-term homemaking services to assist recuperating patients so they may remain in their own homes following hospitalization

Homemaker Home Health Aide

- Provides homemaking and personal care services for aging and disabled persons to help them remain in their own homes

ASSISTED CARE SERVICES

Dynamic Nursing

2865 S. Jones Blvd. – Las Vegas, NV 89146

702-388-1700

- Provides custodial care such as bathing, meal preparation, medication reminders, shopping, laundry, transportation, light housekeeping, dressing & grooming assistance, and ambulation & transfer assistance
- Provides skilled nursing where RNs and licensed therapists assist with home medical care: Wound care, catheter care, injections, blood drawing, medication review, pre and post op evaluations, and more

Home Helpers & Direct Link of Henderson

112 Water Street, Suite 106 – Henderson, NV 89015

888-830-2259

- Provides assistance with activities of daily living such as companionship, light housekeeping, personal care, transportation, meal preparation, medication reminders, errand services, grocery shopping, etc.
- Alzheimer/dementia care - Respite care - Lifeline assistance

Las Vegas Senior Lifeline

2309 Renaissance Dr., Ste. B – Las Vegas, NV 89119

702-933-1191

- Homemaker services: Provides assistance with light housekeeping, light meal preparation, assistance with short errands, linen changes and laundry for low-income seniors age 60 and over

Lutheran Social Services

Angels of Care - Home Care

73 Spectrum Blvd. – Las Vegas, NV 89101

702-639-1730 x300

- Non-profit agency which provides home care services to the elderly and those with physical disabilities
- Home care services include assistance with Activities of Daily Living such as eating, dressing, grooming and Instrumental Activities of Daily Living such as light housekeeping, meal preparation, or shopping - Companionship, respite, friendly visitation and more

Right At Home

2911 N. Tenaya Way #106 – Las Vegas, NV 89128

702-367-3400

- Provides assistance with bathing, dressing, housekeeping, meal preparation, transportation, laundry and companionship - Accepts Helping Hands voucher, LTC insurance and VA aide and attendance

State of Nevada

Facility Outreach & Community Integration Services (FOCIS)

1210 S. Valley View #104 – Las Vegas, NV 89102

702-668-4200

- Money Follows the Person: A statewide program that gives Nevadans currently living in nursing homes or other institutions the opportunity to transition back into their communities - Provides community based services and support that allow individuals to remain independent - Services can include: Personal care, home health, durable medical equipment, adult day health care, personal emergency response system, non-emergency transportation - Financial assistance with housing deposits, moving expenses, furniture, etc.

CHRONIC DISEASE PROGRAMS

ALS of Nevada

4220 S. Maryland Pkwy B404 – Las Vegas, NV 89119

702-777-0500

- Home visits to ALS patients and caregivers are done to discuss lifestyle changes and to offer suggestions on home adaptations - Work to provide emotional, physical, and financial assistance to those afflicted with ALS - Equipment loans when available

Alzheimer's Association

Care Partners Reaching Out (CarePRO)

5190 S. Valley View, Suite 101 – Las Vegas, NV 89118

702-248-2770

- Provides a series of skill-building workshops for persons caring for loved ones who are coping with dementia such as Alzheimer's disease and related disorders - Caregivers are trained in ways to manage stress and techniques to help them cope with the disease and communicate better with loved ones who suffer from memory loss

American Cancer Society

6165 S. Rainbow Blvd. #12 – Las Vegas, NV 89118

702-798-6877

702-731-8885 for Patient Navigator

- Look Good Feel Better: Skin care, make-up class, free wigs, bras, ostomy supplies, cancer info and other gift items - Patient Navigator is able to arrange lodging for a cancer patient and one caregiver who are traveling certain distances for the purpose of receiving treatment

Arthritis Foundation

P.O. Box 778213 – Henderson, NV 89077

702-367-1626 or 800-477-7679

- Provides programs to help those who suffer with arthritis - Programs are designed to help sufferers live and enjoy life with less pain - Exercise classes - Walk With Ease program - Aquatics

Chronic Disease Self-Management Program

702-648-3425

If you are an adult age 55 or older and have arthritis, diabetes, heart or lung problems, high blood pressure, cancer or another chronic condition, this free, six-week Stanford University Chronic Disease Self Management Program can help improve your daily life.

During this six-week program you will learn:

How to set personal goals and develop the skills to better manage difficult emotions such as depression, anger, frustration and fear and more - Skills to meet the daily challenges of living with a chronic disease: Communication skills - Relaxation techniques - Community resources - Practical exercises - How to optimize your patient/doctor relationship

Nevada Senior Services, Inc.

CHRONIC DISEASE PROGRAMS

Cleveland Clinic Lou Ruvo Center for Brain Health

888 W. Bonneville – Las Vegas, NV 89106

702-483-6000

- Offers educational resources to patients and their families - Provides explanation on the effects of Alzheimer's along with symptoms and diagnosis of the disease - Brainercize: Gives seniors tips on how to keep their brains active and help prevent dementia - Keep Memory Alive: Creates greater awareness of neurocognitive disorders and educates afflicted persons on cutting edge treatments, research and caregiver services

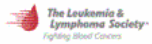
Hemophilia Foundation of Nevada

7473 W. Lake Mead Blvd #100 – Las Vegas, NV 89128

702-564-4368

- Non-profit consumer advocacy group dedicated to finding better treatments and cures for bleeding and clotting disorders - Works to prevent the complications of these disorders through education, advocacy and research

Leukemia & Lymphoma Society



6280 S. Valley View Blvd., Suite 342 – Las Vegas, NV 89118

702-436-4220

- Co-pay Assistance Program: Helps those afflicted with cancer pay insurance premiums and meet co-pay obligations - Assists in locating other financial assistance programs

National Multiple Sclerosis Society

2110 E. Flamingo, Suite 203 – Las Vegas, NV 89113

702-736-7272

1-800-344-4867 for MS Navigator

- Provides assistance in the areas of in-home services, chore services, respite, and financial to help with unexpected one-time emergencies for food, rent and utilities for those afflicted with MS - Program for veterans with MS - Provides list of pharmaceutical programs that help with the cost of MS medications - MS Navigator helps identify solutions and provides access to resources

Susan G. Komen for the Cure

4850 W. Flamingo Road, Suite 25 – Las Vegas, NV 89103

702-822-2324

- Provides crucial breast health education - Screening services - Financial support to women, men and their families who have been touched by breast cancer

The Caring Place

4425 S. Jones Blvd., Suite 1 – Las Vegas, NV 89103

702-871-7333

- Offers therapies, education and information as a complement to medical treatment for cancer patients, their families and friends - Healing therapies such as yoga, meditation, Tai Chi, Pilates, reflexology and guided imagery

COUNSELING & SUPPORT GROUPS

Alzheimer's Association

5190 S. Valley View Blvd #104 – Las Vegas, NV 89118

702-248-2770

- Provides a variety of specialized support groups for those who are dealing with the challenges of Alzheimer's or dementia - Support groups are held in Henderson, Las Vegas, Pahrump, Laughlin and the Summerlin areas - Provides Helpline/Information and referral 24 hours a day along with education, family care consultations, and early stage programs

Barbara Greenspun Women's*Care* Centers of Excellence

Senior Peer Counseling Program

702-616-4900

7720 S. Cimmaron #195
Las Vegas, NV 89113

2651 Paseo Verde Pkwy #180
Henderson, NV 89074

98 E. Lake Mead Pkwy, #301
Henderson, NV 89015

- Offers peer counseling to seniors age 50 and over to help meet the emotional needs of older adults
- Provides confidential, personal, and supportive counseling to people facing challenges and concerns of growing older such as loneliness, loss and bereavement, health problems, relationships and retirement

Blind Center of Nevada

1001 N. Bruce Street – Las Vegas, NV 89101

702-642-6000

- Peer support for blind and visually impaired persons of all ages

BlindConnect

6375 Charleston #200 – Las Vegas, NV 89101

702-631-9009

- Peer support for blind and visually impaired adults - Telephone contact - Social gatherings

Center for Compassionate Care

4131 Swenson Street – Las Vegas, NV 89119

702-796-3167

- Counseling arm of Nathan Adelson Hospice - Provides a variety of free support groups for those affected by grief and loss - Offers individual, couples, and family counseling - Costs for counseling are assessed on a sliding fee scale

Divorced & Widowed Adjustment, Inc.

P.O. Box 12042 – Las Vegas, NV 89112

702-735-5544

- Offers several types of free, weekly, on-going support groups to help individuals deal with the death of a loved one or loss of a relationship - Support groups offer emotional support to help individuals who are widowed, divorced or separated - Also offers support groups for bereavement of murder and suicide victims and loss of pet

Financial Guidance Center

2650 S. Jones – Las Vegas, NV 89146

702-364-0344

- Bankruptcy counseling: Only local agency authorized to provide the required pre-filing bankruptcy counseling and pre-discharge financial literacy - Housing counseling to help individuals achieve homeownership goals, maintain their current housing and help prevent foreclosure

Friends of Parkinson's

2400 N. Tenaya Way – Las Vegas, NV 89128

702-381-4141

- An organization that works with those with Parkinson's disease, their families, and caregivers by bringing awareness, education and training
- Veteran's Involved Parkinson's support group
- Visit friendsofparkinsons.org for information on support group times and locations

COUNSELING & SUPPORT GROUPS

Gay and Lesbian Community Center of Southern Nevada

Aging Communities Together/ Senior Drop In

401 S. Maryland Pkwy – Las Vegas, NV 89101

702-733-9800

- Offers a variety of support and social groups - Fun, safe, inclusive space for adults age 50 and over - Enjoy activities, games, films, and education with peers - Free to LGBTQ and allied individuals - Men's Mondays, Transgender Tuesdays, Women's Wednesdays, Inclusive Thursdays, Free-for-all Fridays from 10:30am - 2pm

Jewish Family Services

4794 S. Eastern Avenue – Las Vegas, NV 89119

702-732-0304

- Offers individual and group counseling to inspire clients to live up to their full potential
- Counseling is available in the following areas: Anxiety and OCD, depression and bi-polar disorder, PTSD, substance abuse, grief loss, divorce, chronic illness, employment stress, relationship concerns and more - Most insurances accepted, discounts or sliding fee scale can be arranged for the uninsured

Nevada Senior Services

Care Consultation

702-333-1556 or 702-364-2273

- Offers a 12-month telephone-based information and support service for caregivers – Provides ongoing help to find practical solutions related to concerns about health, care and well-being - A customized plan is developed and coaching is provided to support and empower participants by addressing and resolving issues

Nevada Tobacco Users Helpline

1-800-QUIT-NOW or **702-877-0684**

- Assists Nevada adults who are ready to quit smoking or chewing tobacco - Calls are taken Monday thru Sunday from 4am - 10pm

Rebuilding All Goals Efficiently

R.A.G.E., Inc.

2901 El Camino Ave #102 – Las Vegas, NV 89102

702-333-1038

- Spinal Cord Injury Network: Provides individuals with spinal cord injuries opportunities for networking, peer support, motivation, and outreach - Monthly meetings - HUD Reverse Mortgage Counseling

S.A.F.E. House

921 American Pacific, Suite 300 – Henderson, NV 89014

702-451-4203 or 24 hour hotline **702-564-3227**

- Committed to stopping abuse in the family environment by providing counseling, crisis intervention, education and advocacy - Shelter assistance for abuse victims

Southern Nevada Center for Independent Living

2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146

702-889-4216

- Provides peer counseling and other resources for individuals with significant disabilities
- Also provides counseling on Supplemental Security Income and Social Security Disability Income Back-to-work benefits

CRIME & FRAUD PREVENTION

Aging & Disability Services Division

Elder Protective Services

1860 E. Sahara Avenue – Las Vegas, NV 89104

702-486-6930

- Provides protective services for persons age 60 and over who may experience abuse, neglect, isolation, and financial exploitation

Nevada SMP

702-486-3403 or 888-838-7305

- Investigates Medicare errors, waste, and abuse - Works to prevent Medicare beneficiaries from being victims of fraud - Presentations and speakers available for education about Medicare fraud and abuse and prevention of health care identity theft

Citizen Review Board

330 S. 3rd St, #670 – Las Vegas, NV 89101

702-455-6322

- Independent civilian oversight agency which investigates complaints of misconduct by peace officers of the Las Vegas Metropolitan Police Department in the performance of their duties

Clark County District Attorney

Victim Witness Assistance Center

200 Lewis Avenue – Las Vegas, NV 89101

702-671-2525

- Provides assistance for victims and witnesses of crimes during court cases

Las Vegas Metropolitan Police Department

Area Commands

Bolden
1851 Stella Lake
MLK, North of Vegas Drive
Closed to the public
702-828-3347

Downtown
621 N. 9th Street
Between Lewis & Clark
Closed to the public
702-828-4348 or 702-828-4349

Northeast
3750 Cecile Avenue
Between N. Pecos & N. Walnut
Mon. - Fri. 9am-5pm (closed weekends)
702-828-4348 or 702-828-4349

South Central
4860 S. Las Vegas Blvd.
Las Vegas Blvd & Russell
Closed to the public
702-828-8272

Convention Center
750 Sierra Vista
Sierra Vista at Swenson
Mon. - Fri. 9am-5pm (closed weekends)
702-828-6430

Enterprise
6975 W. Windmill Lane
Mojave at Washington
Mon. - Fri. 9am-5pm (closed weekends)
702-828-2843 or 702-828-2844

Northwest
9850 W. Cheyenne
Cheyenne at Grand Canyon
Mon. - Fri. 9am-5pm (closed weekends)
702-828-3426

Southeast
3675 E. Harmon Avenue
Pearl & Harmon
Closed to the public
702-828-3206

Headquarters is located at 400 N. Martin Luther King Blvd.

DISABILITY RESOURCES

Accessible Space Inc.

702-259-1903

- Nevada Community Enrichment Program provides treatment to persons with brain injuries - Offers a full range of therapeutic services including occupational, physical and speech therapy - ASI provides affordable housing that is customized for persons with disabilities and seniors - Some housing units include assisted and/or supportive living services - Call **800-466-7722** for locations, availability, and eligibility

Aging & Disability Services Division

1860 E. Sahara Avenue – Las Vegas, NV 89104

702-486-3545

Communication Access Services

Relay Nevada: This service enables people with speech and hearing disabilities to use specialized tele-communications equipment to access the phone system - Telecommunications Equipment Distribution: Qualified Nevadans with hearing and speech disabilities can receive free equipment needed to access the phone system through Nevada Relay - Contact Deaf & Hard of Hearing at 702-363-3323 or Southern Nevada Center for Independent Living at 702-889-4216

Personal Assistance Services (PAS Program)

- Upon availability of funding: Provides financial assistance to enable severely disabled adult individuals to remain in their own homes and avoid placement in a long term care facility
- The financial assistance is used to access home-based personal care services such as dressing, bathing, grooming, toileting, feeding assistance, getting in and out of bed, meal preparation, range of motion exercises and more - Program is for those who do not qualify for other programs such as Medicaid or COPE

Desert Regional Center

1391 S. Jones Blvd. – Las Vegas, NV 89146

702-486-6200

- State of Nevada agency which provides support services to children and adults with developmental disabilities - Case management - Respite care - In-home training, clinical assessments and counseling - Services are provided on a sliding fee scale

Easter Seals of Southern Nevada

6200 W. Oakey Blvd. – Las Vegas, NV 89146

702-870-7050

- Provides an array of services to adults and children with disabilities - Job training and assistive technology to get persons with special needs and disabilities into the workforce - Respite for families who are taking care of a loved one with disabilities - Adult day programs help seniors and adults with disabilities experience socialization and community activities

Assistive Technology

- Provides people with disabilities the tools they need to access employment, education and recreation - State of the art assistive technology lab with equipment to assist individuals in finding what will work best to achieve their goals - Once equipment is purchased, experienced staff with provide installation and train individuals with disabilities on how to use and best utilize their assistive technology - Also provides evaluations and on-going support - Sponsors Nevada's Assistive Technology Exchange project: Scooters, durable medical equipment, and other assistive devices are available for loan

DISABILITY RESOURCES

Nevada Bureau of Services to the Blind & Visually Impaired
702-486-5230

- Provides individualized training in home management, daily living skills, mobility and communication skills for those who are unable to work due to visual impairment

Nevada Bureau of Vocational Rehabilitation
702-486-5230

- Helps eligible persons with disabilities become employed - Assists those who are already employed with training, counseling and support to improve their ability to perform job duties

Nevada Disability Advocacy & Law Center
2820 W. Charleston Blvd, Suite 11 – Las Vegas, NV 89102
702-257-8150 or 888-349-3843

- Provides information and referrals to a variety of programs that assist persons with mental, physical, or developmental disabilities - Implements programs to help disabled individuals return to work, receive assistive devices, ensure their participation in the electoral process and more
- Client Assistance Program: Provides mediation, advocacy or representation regarding appeals on disability decisions made by state agencies - Representatives are responsible for informing individuals with disabilities of the rehabilitative programs, services, and benefits in Nevada

Opportunity Village
6300 W. Oakey Blvd – Las Vegas, NV 89146
702-259-3700

- Provides vocational training, community employment, day services, advocacy, arts and social recreation for persons with severe intellectual and associated disabilities

Rebuilding All Goals Efficiently (R.A.G.E)
2901 El Camino Ave., #102 – Las Vegas, NV 89102
702-333-1038

- Provides persons with disabilities assistance in achieving the independence and quality of life they deserve - Spinal Cord Injury Network - Independent Living and Assistive Technology - Educational outreach and testing referral services for the HIV/AIDS community under the Ryan White program

Social Security Administration
Ticket to Work Program
866-968-7842

- A free and voluntary program for persons between the ages of 18 - 64 who are receiving Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) - Beneficiaries may sign up with an Employment Network or a State Vocational Rehabilitation agency - The Ticket to Work Program allows participants to receive training, career counseling, vocational rehab, job placement, and on-going support services - Allows for more independence and less reliance on Social Security benefits

Southern Nevada Center for Independent Living
2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146
702-889-4216

- Provides assistance to disabled residents of Southern Nevada in the way of: Information and referrals, independent living skills training, advocacy, housing, transportation, adaptive equipment, peer counseling, technical assistance and more - The organization aims to empower disabled individuals by providing them with information on various resources that will allow them to live independently for as long as possible

EDUCATIONAL

AARP - Driver Safety Course

877-846-3299

- Volunteers provide safe driving instructions to seniors age 50 and over - Students are provided with information on the current rules of the road, defensive driving techniques, and how to operate a vehicle more safely - The course is available online or in a classroom setting - A certificate of completion is provided at the end of the course and can be presented to an individual's insurance company for a possible reduction in auto insurance premiums
- Visit AARP.org to search for class locations

American Red Cross

1771 E. Flamingo Road, Suite 206B – Las Vegas, NV 89119

702-791-3311

- Offers a wide variety of health and safety training courses in CPR, Automated External Defibrillator training, lifeguard training, swimming, baby sitting, care giving, and more - Classes are available online or in a classroom setting

Clark County Law Library

309 S. 3rd Street – Las Vegas, NV 89101

702-455-4696

- Offers free classes regarding bankruptcy, consumer rights, estate planning, criminal record sealing, civil rights restoration, and more for Nevada residents - Classes are offered at different times of the year by participating legal entities - Call for class schedules

Financial Guidance Center

2650 S. Jones Blvd. – Las Vegas, NV 89146

702-364-0344

- Provides a wide range of classes to assist individuals in managing their finances - Checking account management - Budgeting - Credit management - Homeownership - Bankruptcy Counseling and Education : Provides bankruptcy pre-filing counseling and pre-discharge education - A Financial Literacy Certificate is issued prior to discharge of bankruptcy - The course may be completed through a self-study Internet class or in a classroom setting

Nevada Talking Book Services

100 N. Stewart Avenue – Carson City, NV 89701

800-922-9334

- Has a library of books and other publications available to persons who are certified as being legally blind, visually impaired or as having a learning or reading disability - Disability must be determined by a professional who is trained in the evaluation of visual and physical handicaps - Products are available in Braille, on cassette or disc - Recorded items and special playback equipment is loaned to readers free of charge

UNLV

Osher Lifelong Learning Institute (OLLI)

851 E. Tropicana Avenue – Las Vegas, NV 89119

702-774-6554

- Provides lifelong learning experiences for OLLI members - Offers over 70 interesting and stimulating study groups covering a wide range of topics - Groups are led by Ollie volunteer members who bring a lifetime of personal and professional experience to the classroom - Classes are for enjoyment; there are no tests, grades, or credits

EMPLOYMENT PROGRAMS

AARP Foundation

Senior Community Service Employment Program

702-648-3356

- Provides subsidized job training opportunities to low-income seniors - Assists individuals in obtaining new job knowledge, skills enhancement, and locating and maintaining employment - Applicants must be unemployed, age 55 or older and meet income guidelines - Job and community service placement

Catholic Charities

Foster Grandparent Program

531 N. 30th Street – Las Vegas, NV 89101

702-382-0721

- Provides at-risk children who are in need of literacy assistance with inter-generational relationships with seniors - Volunteers must be 55 years of age or older - Must be able to serve between 16 and 40 hours a week - Volunteers receive a non-taxable/non-reportable stipend - Mileage and meals are reimbursed - Paid vacation and holidays - Must meet income requirements to be eligible

East Valley Family Services

Family Resource Center

1830 E. Sahara, Suite 103 – Las Vegas, NV 89104

702-631-7098

- Employment and job training - Job Referrals - Identification needs - Application assistance - Walk in with valid NV ID and proof of residency for assistance

Easter Seals of Southern Nevada

6200 W. Oakey – Las Vegas, NV 89146

702-870-7050

- Job training and employment services for disabled persons - Assists unemployed and under-employed adults challenged with multiple barriers to job employment and job skills necessary to find jobs leading to self-sufficiency

Goodwill of Southern Nevada

1280 W. Cheyenne – N. Las Vegas, NV 89030

702-214-2025

- Assists job seekers by providing job training, career counseling and advice - Provides resources such as Internet, copy and fax machine access, job postings, mock interviews, etc. - Qualified individuals may be able to receive assistance with bus passes, rent assistance, gas cards, tuitions, and vouchers

HELP of Southern Nevada

Work Opportunities Readiness Center/ Displaced Homemaker

1640 E. Flamingo Road, Suite 100 – Las Vegas, NV 89119

702-369-4357

- Provides hands-on job assistance to qualified men and women who have lost their sole source of income due to death, divorce or illness - Free workshops offered twice a month

Nevada Job Connect

Henderson	*Las Vegas*	*N. Las Vegas*
702-486-0300	702-486-0100	702-486-0200

- Statewide network that connects businesses with employees - Job listings - Job placement
- Information about education and training - Resume preparation - Job referrals

FOOD & NUTRITION

Catholic Charities of Southern Nevada

531 N. 30th Street – Las Vegas, NV 89101

702-385-5284

Meals on Wheels

- Delivers a set of seven frozen, nutritious lunches once a week to homebound seniors age 60 and over

Medical Nutrition Therapy

- Provides nutrition intervention such as oral liquid supplements, additional meals and case management to assist with chronic medical conditions

1501 Las Vegas Blvd North – Las Vegas, NV 89101

702-385-2662

St Vincent Lied Dining Facility

- A free meal is provided Monday - Friday from 10am - 11am and on Saturday and Sunday from 11am - 12pm - Reduced cost meals for breakfast (8am - 9am) and lunch (12pm - 3pm) is provided Monday thru Friday for $4.00 - Accepted payment methods: Cash, EBT, credit, or debit

East Valley Family Services

1840 E. Sahara #112 – Las Vegas, NV 89104

702-776-6341

- Seniors who are age 60 or older may participate in the USDA Commodities Program and receive two bags of food per month - Clients are seen on a walk-in basis - Must be income eligible

HELP of Southern Nevada

Supplemental Nutrition Assistance Program

1640 E. Flamingo Road, Suite 100 – Las Vegas, NV 89119

702-369-4357

- Provides assistance with applying for food stamps - Applicants are taken through a review process where required documentation and application will be reviewed for completeness - HELP will deliver application to the Division of Welfare & Supportive Services where it will be processed

Helping Hands of Vegas Valley

2320 Paseo Del Prado, B204 – Las Vegas, NV 89102

702-633-7264

- Delivers a free bag of non-perishable food once a month to low-income seniors age 60 and over - In partnership with Helping Hands of N. Las Vegas - Seniors may call **702-507-1839** to become a pantry recipient

Food Pantry locations:

3640 N. 5th Street #130 - Fridays
702-649-7837

2309 Renaissance B - Wednesdays
702-649-7853

Henderson Heritage Park Senior Facility

300 Racetrack Road – Henderson, NV 89015

702-267-2956

- Daily congregate meals from 11am - 1pm - Suggested donation: $2.50 for seniors age 60 and over, $5.00 for those under 60 - Meals on Wheels for homebound Henderson residents age 60 and over: A hot meal is delivered each weekday and two frozen meals delivered for weekend meals
- USDA Commodities Program assists eligible low-income seniors with groceries

FOOD & NUTRITION

Jewish Family Service

4794 S. Eastern Avenue, Ste. C – Las Vegas, NV 89119

702-732-0304

- Food pantry provides nutritious food and hygiene products to the homeless, elderly persons, and needy families - Assistance is available once per month - Food pantry is open Monday thru Friday from 9am -11:30am and is closed for most major holidays

Jude 22

530 S. 9th Street – Las Vegas, NV 89101

702-366-0878

- Emergency food packages once a month for seniors who are age 60 and over - Bread and vegetables are offered three days a week for anyone who is in need - Participates in Three Square's Senior Share Program which provides supplemental nutrition such as fruits, vegetables, whole grains, and lean proteins to chronically ill seniors age 60 and over

Las Vegas Rescue Mission

480 W. Bonanza – Las Vegas, NV 89106

702-382-1766

- Emergency food assistance - Daily meal is served for anyone who is hungry

Las Vegas Senior Lifeline

2309 Renaissance Dr, B – Las Vegas, NV 89119

702-933-1191

- Delivers Kosher Meals on Wheels - Weekly congregate meals at Goldberg Senior Center

Las Vegas Urban League

MLK Senior Center

2420 N. Martin Luther King Blvd., Suite B – N. Las Vegas, NV 89032

702-636-0064

- Provides a nutritious lunch daily in a congregate meal setting for seniors age 55 and over - Meals are in accordance with Older Americans Act complying with the dietary guidelines provided by the USDA

Lutheran Social Services

73 Spectrum Blvd. – Las Vegas, NV 89101

702-639-1730

- Offers a client-choice supermarket style food pantry - The pantry contains fresh produce, meats, dairy and canned and dried goods - Open 8am - 11am on Mondays, Wednesdays, and Fridays - Also provides nutrition education services to teach individuals how to prepare healthy and lasting meals

Reformation and Holy Spirit Lutheran Churches

580 E. St Louis Avenue – Las Vegas, NV 89104 (Reformation)

6670 W. Cheyenne Avenue – Las Vegas, NV 89108 (Holy Spirit)

- Both churches provide a Senior Meal Program: Monday - Friday 2:30pm - 3:30pm at Reformation - Mondays, Wednesdays, Fridays 12pm - 1pm at Holy Spirit - Seniors age 60 and over can enjoy a free meal or make a small donation / Persons under age 60 can purchase a meal for $5.00

Salvation Army Family Resource Center

1581 N. Main Street – Las Vegas, NV 89101

702-649-8240

- Food pantry

Senior Center of Boulder City

813 Arizona Street – Boulder City, NV 89005

702-293-3320

- Hot daily lunch on weekdays - Meals on Wheels

GENERAL ASSISTANCE

CenturyLink

Lifeline Assistance and Internet Basics Broadband Assistance Plan

800-366-8201

- Provides low-income households with low-cost basic dial tone - Internet Basics provides discounts on High-Speed Internet service for qualified subscribers - Must meet federal poverty level, receive SSI or public benefits

Family Resource Centers

Cappalappa

189 N. Moapa Valley Blvd. – Overton, NV 89040

702-397-6400

- Services individuals of Overton, Moapa, & Logandale in the following zip codes: 89021, 89025, 89040

East Valley Family Services

1830 E. Sahara #103 – Las Vegas, NV 89104

702-631-7098

- Services the following zip codes: 89032, 89101, 89102, 89104, 89106, 89107, 89109, 89110, 89119, 89120, 89121, 89142, 89169 - Call 702-920-6515 for information on when case managers will be in Laughlin to service: 89019, 89026, 89028, 89029, 89039, 89046

HopeLink

178 Westminster Way – Henderson, NV 89015

702-566-0576

- Services the following zip codes: 89002, 89005, 89011, 89012, 89014, 89015, 89044, 89052, 89074, 89122, 89123, 89141, 89183

Lied Memorial Boys & Girls Club

2850 S. Lindell – Las Vegas, NV 89146

702-932-1880

- Services the following zip codes: 89004, 89018, 89103, 89113, 89117, 89118, 89124, 89128, 89129, 89134, 89135, 89138, 89139, 89141, 89144, 89145, 89146, 89147, 89148, 89166, 89178, 89179

Olive Crest

4285 N. Rancho Drive, Suite 160 – Las Vegas, NV 89130

702-685-3459

- Services the following zip codes: 89030, 89031, 89033, 89036, 89081, 89084, 89085, 89086, 89087, 89108, 89115, 89130, 89131, 89143, 89149, 89156, 89191

Salvation Army in Mesquite

355 W. Mesquite Blvd – Mesquite, NV 89027

702-345-5116

- Services the following zip codes: 89007, 89024, 89027

- Centers provide information, referrals and case management in various service areas - Some centers assist with rent, utilities, gas and health card vouchers, bus passes, commodities and more - Must call to inquire about services and availability

GENERAL ASSISTANCE

Financial Guidance Center

2650 S. Jones Blvd. – Las Vegas, NV 89146

702-364-0344

- Confidential financial counseling - Financial literacy - Debt repayment plan - Home down-payment assistance - Bankruptcy pre-filing counseling and more

HELP of Southern Nevada

1640 E. Flamingo, Suite 100 – Las Vegas, NV 89119

702-369-4357

- Emergency Resource Services: Provides assistance with bus passes, clothing vouchers, food vouchers and hygiene products - Please call ahead or visit website (helpsonv.org) to receive information on availability of services

James Seastrand Helping Hands of N. Las Vegas

3640 N. 5th Street #130 – N. Las Vegas, NV 89032

702-649-7583

- Seniors age 60 and over may pick up donated items such as paper towels, toilet paper, facial tissue, napkins and personal items once a month - There is no charge but donations are accepted

Jewish Family Service

4794 S. Eastern Avenue, Suite C – Las Vegas, NV 89119

702-732-0304

- The Chesed program provides burial assistance to low-income Jewish individuals who pass away in Clark County to ensure that they receive a proper Jewish burial

Lutheran Social Services

73 Spectrum Blvd. – Las Vegas, NV 89101

702-639-1730

- Provides assistance in obtaining birth certificates and Nevada ID for those who are low-income and seeking employment or public assistance - Assistance may also be obtained to receive medication, transportation and moving when funds are available

SafeLink Wireless

1-800-SAFELINK (1-800-723-3546)

- Provides a free cell phone for qualifying low-income individuals - Total household income must be at or below 150% of the Federal Poverty Level - In most cases, individuals who participate in government assistance programs or those who are receiving Supplemental Security Income are eligible
- SafeLink services are provided through TracFone and offers three different plans - Up to 200 free minutes monthly (additional minutes may be purchased)

Taxpayer Advocate

110 City Parkway, Stop 1005 LVG – Las Vegas, NV 89106

702-868-5179

- An independent organization within the IRS which ensures that every taxpayer is treated fairly and is aware of their rights - Provides free help to guide taxpayers through the often confusing process of resolving tax problems that they are unable to solve on their own

GOVERNMENT ASSISTANCE PROGRAMS

Clark County Social Service

702-455-4270

- Coordinated Intake: Single point of entry for single adults who need assistance with housing
- Financial assistance with rent, burial and cremation, and transportation for eligible indigent persons
- Homemaker program provides assistance with light housekeeping, personal hygiene, light meal preparation, grocery shopping and laundry for seniors and disabled persons
- Long-Term Care Program provides assistance with the payment of adult day care, adult group care, and nursing homes
- Senior Advocate Program provides information and referral on a variety of senior topics such as public benefits, housing, Medicare and more - Senior Financial Assistance to prevent homelessness or the shut off of utilities - Project Reach assistance with past due NV Energy bill for seniors age 62 and over

Division of Welfare & Supportive Services

702-486-5000

- Administers Supplemental Nutrition Assistance Program (SNAP), Energy Assistance & Medicaid Programs - Benefits can be applied for online by creating an account through Access Nevada
- Visit dwss.nv.gov

Belrose Office
700 Belrose Street
Las Vegas, NV 89107
702-486-1646

Cambridge Office
3900 Cambridge, Ste 208
Las Vegas, NV 89119
702-486-9400

Craig Office
3223 W. Craig Road, Ste 140
N. Las Vegas, NV 89032
702-631-3386

Durango Office
3965 S. Durango Drive
Las Vegas, NV 89147
702-486-1646

Flamingo Office
3330 E. Flamingo Road #55
Las Vegas, NV 89121
702-486-9400

Henderson Office
520 Boulder Hwy
Henderson, NV 89015
702-486-1001

Nellis Office
611 N. Nellis Blvd
Las Vegas, NV 89110
702-486-4828

Owens Office
1040 W. Owens
Las Vegas, NV 89106
702-486-1899

Pahrump District Office
1840 Pahrump Valley Rd
Pahrump, NV 89048
775-751-7400

Spring Mountain Office
3101 Spring Mtn Road, Suite 3
Las Vegas, NV 89102
702-631-3077

Nevada Department of Employment, Training & Rehabilitation

Employment Security Division (Unemployment Insurance Claims)

702-486-0350

- Provides unemployment benefits to those who are considered out of work due to no fault of their own
- Claims can be filed by phone or online (detr.state.nv.us)

Social Security Administration

800-772-1213

1250 S. Buffalo, Suite 150
Las Vegas, NV 89117
866-704-4859

4340 Simmons
N. Las Vegas, NV 89032
866-614-9667

10416 S. Eastern Avenue
Henderson, NV 89052
702-293-1914

- Federal agency which administers social insurance programs such as Social Security Retirement, Social Security Disability, Supplemental Security Income, and Survivor's Benefits

HOME MAINTENANCE

HELP of Southern Nevada

Weatherization Program

1640 E. Flamingo Road, Suite 100 – Las Vegas, NV 89119

702-795-0575

- Provides energy-saving conservation assistance to low-income families with children, seniors, and disabled persons - Assistance may include installation of solar screens, repairing broken windows, evaluation of heating and A/C units, checking refrigerators for efficiency, installing energy saving devices, and more - Serves City of Las Vegas, Henderson, and Southern Rural Clark County residents

James Seastrand Helping Hands of North Las Vegas

3640 N. 5th Street #130 – N. Las Vegas, NV 89032

702-649-7853

- Minor home maintenance and repairs: Smoke detector and filter changes, safety checks and more - Services are available to seniors age 60 and over who own a home or mobile home who live in certain zip codes - Call to inquire about service area - Clients must be assessed and sign a release of liability before any repairs can begin - Clients are eligible for service once every fiscal year

Las Vegas Urban League

Housing Division Weatherization

3575 W. Cheyenne Avenue, Suite 101 – Las Vegas, NV 89032

702-636-3949 x 225

- Provides weatherization services to low-income North Las Vegas and Northern Rural Clark County residents to help them achieve lower-cost utility bills by making their homes more energy efficient at no cost - Weatherization typically consists of air sealing to reduce infiltration, attic insulation, energy efficient light bulbs, low-flow shower heads, solar screens, and the repair or replacement of air conditioner units and refrigerators - Applicants must meet income guidelines

Nevada Senior Services

Renovate · Accessible · Mobility · Prevention (RAMP)

702-538-8743

- A home modification program that adapts the living space of individuals to allow them to live independently and safely in their home - A specialist will conduct a thorough assessment and recommend modifications such as grab bars, handheld showerheads, walk-in showers, cabinet adjustments, ramps, widened doorways, and more

Rebuilding Together

611 S. 9th Street – Las Vegas, NV 89101

702-259-4900

- Provides housing rehabilitation for low-income seniors, disabled persons, veterans, and families with children - Critical repair program: Plumbing, heat, air conditioning, and roofing - Safe at home program: Ramps and grab bars - Green housing: Energy efficient repairs, insulation, window replacement, etc. Veteran housing: Complete home remodel to address safety and healthy home issues - Event day: Property clean up, exterior painting and small repairs, xeriscape, removal of dried vegetation

HOUSING

Catholic Charities

1521 Las Vegas Blvd. North – Las Vegas, NV 89101

St. Vincent HELP Apartments

702-366-2090

- Transitional housing - Furnished apartments for men, women, seniors and disabled persons to help them regain their independence and transition to permanent housing

College Villas

511 College Drive – Henderson, NV 89015

702-522-9869

- Provides affordable housing for seniors and persons with disabilities in an environment which enhances their quality of life - Section 42 housing - Accepts Housing Choice (Section 8) vouchers

Global Property Management Group, Inc.

2900 Alta Drive – Las Vegas, NV 89106

702-873-8882

Leases affordable housing to seniors, disabled persons, and families - *Utilities included where indicated* **

Aldene Kline Barlow Senior Apartments**

1327 H. Street, Las Vegas, NV 89106

702-920-6550

Dr. Luther Mack, Jr. Senior Apartments

8158 Giles, Las Vegas, NV 89123

702-920-6569

Ethel Mae Robinson Senior Apartments**

1327 H. Street, Las Vegas, NV 89106

702-834-6565

Louise Shell Senior Apartments

2101 N. MLK, Las Vegas, NV 89106

702-646-4802

Sarann Knight Apartments**

1327 H Street, Las Vegas, NV 89106

702-538-9031

Senator Richard Bryan Senior Apartments

2651 Searles Ave, Las Vegas, NV 89101

702-649-3508

Yale Keyes Senior Apartments

1705 Yale St., N. Las Vegas, NV 89030

702-642-7758

David J. Hoggard Family Community

1100 W. Monroe, Las Vegas, NV 89106

702-631-2231

Ethel Mae Fletcher Apartments

1403 & 1503 Laurelhurst, Las Vegas, NV 89108

702-920-6572

Juan Garcia Gardens Apartments

2851 Sunrise Avenue, Las Vegas, NV 89101

702-383-6180

Owens Senior Apartments

1626 Davis Place, N. Las Vegas, NV 89030

702-642-0896

Senator Harry Reid Senior Apartments

328 N. 11th Street, Las Vegas, NV 89101

702-383-1091

Smith Williams Senior Apartments**

575 E. Lake Mead Pkwy, Henderson, NV 89015

702-382-3726

www.GPMGLV.com
GLOBAL PROPERTY MANAGEMENT GROUP, INC.

HOUSING

HopeLink

178 Westminster Way – Henderson, NV 89015

702-566-0576

- Emergency housing to prevent homelessness
- Housing and basic needs program to help families and individuals become self-sufficient

Housing & Urban Development

302 Carson Street – Las Vegas, NV 89101

702-366-2100

- Oversees and assists public housing authorities
- Offers a list of apartment complexes with subsidized units

Nevada HAND

295 E. Warm Springs Road #101 – Las Vegas, NV 89119

702-739-3345

Leases affordable housing for families and seniors - Must meet income guidelines

- Annabelle Pines I&II – 310 & 320 Annabelle Lane, Henderson, NV 89014 – **702-435-9731**
- Bonanza Pines I&III – 4170 & 4180 E. Bonanza Road, Las Vegas, NV 89101 – **702-437-2703**
- Capistrano Pines – 400 N. Major Avenue, Henderson, NV 89015 – **702-568-5181**
- Decatur Pines – 6741 N. Decatur Blvd., Las Vegas, NV 89131 – **702-658-3600**
- Harmon Pines – 6000 W. Harmon, Las Vegas, NV 89103 – **702-433-4015**
- Harrison Pines I&III – 5045 & 5070 Harrison Drive, Las Vegas, NV 89120 – **702-795-0968**
- Horizon Pines – 2570 W. Horizon Ridge Pkwy, Henderson, NV 89052 – **702-492-0343**
- Pacific Pines I&II&III – 130, 132, & 134 E. Pacific Ave, Henderson, NV 89015 – **702-565-8165**
- Pacific Pines IV – 23 E. Texas Avenue, Henderson, NV 89015 – **702-565-8165**
- Rochelle Pines – 4285 Hildebrand Lane, Las Vegas, NV 89121 – **702-795-0771**
- Sierra Pines – 3201 S. Mojave Avenue, Las Vegas, NV 89121 – **702-369-3609**
- Stewart Pines I&II – 1351 & 1391 E. Stewart Avenue – Las Vegas, NV 89101 – **702-598-0420**
- Stewart Pines III – 233 N. 13th Street – Las Vegas, NV 89101 – **702-382-6248**
- Tropical Pines – 5030 Jeffrey's Street – Las Vegas, NV 89119 – **702-795-1576**
- Westcliff Pines I&II – 8206 & 8286 Silver Sky Drive – Las Vegas, NV 89145 – **702-410-2757**

Salvation Army Silvercrest Residence

2801 E. Equador Avenue – N. Las Vegas, NV 89030

702-643-0293

- Provides subsidized housing for seniors age 62 and older and persons with disabilities
- One bedroom and studio apartments

Southern Nevada Regional Housing Authority

340 N. 11th Street – Las Vegas, NV 89101

702-477-3100 (option 2)

- Provides affordable public housing for low-income families, seniors, and disabled persons - Housing Choice Voucher - Subsidized housing - Applications for housing programs may be completed at the Admissions Office located at 5390 E. Flamingo Rd.

Mon. - Thurs. 9am - 2pm
Fri. 8:30am - 3:330pm

Women's Development Center

4020 Pecos McLeod – Las Vegas, NV 89121

702-796-7770

- Provides a wide array of housing services for low-income residents: Transitional housing
- Housing stability for Families Program
- Affordable Rental Program - HOPWA Housing Program - Homeownership Services Program
- Lindell Harbor Senior Apartments

INTERNET RESOURCES

AARP - www.aarp.org
886-389-5652

- Access to web sites for senior services - On-line community, net news groups and discussion groups

Benefits Check-up – www.benefitscheckup.org

- On-line interview: Returns information on benefit programs that a senior is eligible for and how to apply for them - Questionnaire is completely confidential and state specific - Programs include help with housing, employment, prescription drugs and utility bills

Medicare.gov

- Provides current information on the different parts of Medicare - Receive information on Medicare plans, facilities, and providers - Compare prescription drugs and plans - Enroll in Medicare Part D

Nevada 211.org

- An on-line database that assists users in locating information on programs and services available in the entire state of Nevada

Nevada Care Connection - www.nevadaadrc.com

Aging & Disability Resource Center Program

- A web portal that provides information and assistance to consumers, families, caregivers and service providers 24 hours a day 7 days a week - Portal complements the one-on-one assistance provided at local ADRC sites - Information is available about resources, public programs, and community events covering a wide range of topics and needs

NewLifeStyles.com

- Site visitors are provided with a listing of facilities based on their individual preferences: Type of facility, care options, products, and services

ParentYourParents.com

- Resource for adult children of aging parents and adults age 55 and older searching online for information relating to various senior issues and needs such as in-home care, housing, legal/financial/medical products and services

Patient Advocate Foundation

Co-Pay Relief

www.copays.org

- Provides critical financial support for patients who are medically and financially qualified - Assists with co-payments and deductibles required by a patient's insurer for pharmaceutical treatments or medications prescribed to treat and/or manage his/her disease

USA.gov

- Provides important information on government programs and initiatives which affect senior citizens - Resources for grandparents raising grandchildren, volunteerism, employment, consumer protection, caregiver resources and more

LEGAL RESOURCES

Clark County Family Law/ Self Help Center

601 N. Pecos Road – Las Vegas, NV 89101

702-455-1500

- Provides informed access, education, information and support services to self-represented persons having legal matters before the Family Court - Fill-in-the-blank forms - Free 10-minute attorney consultations - Classes to help prepare court hearings - Computers for customers to prepare documents

Clark County Law Library

309 S. 3rd Street – Las Vegas, NV 89101

702-455-4696

- Provides information and referrals to proper agencies - Directs public to sources of law and forms - Provides instruction in usage of legal materials - Provides explanation regarding format requirements for pleadings - Assists with locating informative reading materials

Legal Aid Center of Southern Nevada

725 E. Charleston Blvd. – Las Vegas, NV 89104

702-386-1070

- Free community legal services to those who need help in the following areas:
- Victims of consumer fraud scams - Special education issues - Violation of Americans with Disability Act - Restoration of Social Security benefits - Free legal information classes on: Small claims - Family law - Custody/Paternity - Bankruptcy - Eligibility for free services is based on household income and number of people living in client's household - Senior citizens may receive assistance with divorce, guardianship, bankruptcy, foreclosure, landlord/tenant and consumer matters

Nevada Disability Advocacy & Law Center

2820 W. Charleston Blvd, Suite 11 – Las Vegas, NV 89102

702-257-8150 or 888-349-3843

- Federally mandated protection and advocacy agency which provides legal and non-legal advocacy services to individuals with disabilities - Investigates issues of abuse or neglect in care and treatment-providing facilities

Nevada Legal Services

530 S. 6th Street – Las Vegas, NV 89101

702-386-0404

- Strives to ensure fairness and provide equal access to justice for low-income Nevadans in the areas of: Public and subsidized housing matters - Tax matters - Government programs - Healthcare
- Tenant's Rights Center: For assistance with landlord/tenant matters call **702-383-6095**

Southern Nevada Senior Law Program

530 S. Las Vegas Blvd, Suite 310 – Las Vegas, NV 89101

702-229-6596

- Provides quality legal counsel and assistance to qualifying Clark County residents age 60 and over at no charge; however, donations are accepted - Clients are seen by appointment only
- Assistance may be obtained with: Estate planning and probate - Healthcare directives - Real property and housing - Guardianship - Elder law rights - Consumer assistance - Information and referrals
- Government benefits and public entitlements

LIFELINE ASSISTANCE

Alert 911 Now
702-224-4100
- Provides a 24-hour emergency response alert that comes in the form of a pendant or wristband
- Two-way voice system

Alzheimer's Association
5190 S. Valley View Blvd #104 – Las Vegas, NV 89118
702-248-2770
- MedicAlert + Alzheimer's Association Safe Return: Nationwide identification and education program that mobilizes first responders should an individual with Alzheimer's or related dementia become lost
- Provides peace of mind to caregivers as well as information on safety and wandering prevention

Lifefone Personal Response Services
844-253-7939
- Provides medical alert devices that allow users to gain 24-hour assistance in the event of an emergency - Promotes independent living as it allows seniors to remain in their homes with the peace of mind that they can receive emergency assistance with the push of a button - Low monthly fee

Philips Lifeline
855-610-4111
- Provides medical alert services 24 hours a day - Offers fall detection with HomeSafe and GoSafe which can be used in the home or on the go - The AutoAlert feature can automatically call for help if it detects a fall

ResponseLink
844-394-8983
- Personal response system links people who are alone to 24-hour emergency lines - Free daily general reminders - Smart Pendant can be used to answer incoming calls

Senior Safety
888-473-2800
- Get Help Now medical alert system that allows seniors to receive help when they need it
- Emergency Medical Dispatch operators generally respond to a call in 20 to 30 seconds
- Dispatchers are able to contact a friend, neighbor or family member to come help - 911 will be contacted if a serious problem exists

Vital Link
800-752-5522
- Has provided emergency response systems to the senior and disabled population in the U.S. for 29 years - Provides safety, independence and peace of mind - Users can receive help at the touch of a button - When the button on the emergency response device is pressed, Vital Link will contact designated responders or 911 - There is no cost for installation

MEDICAL & HEALTHCARE

CARE Act

- A law that is designed to help caregivers stay informed when a family member or friend is in the hospital - The law requires hospitals to: Provide you the opportunity to designate a family caregiver; Inform your caregiver when you are to be discharged to another facility or back home; Provide the caregiver an explanation and demonstration of any medical tasks which will need to be performed at home such as wound care or medication management - Individuals should be aware of their rights under the CARE Act: Carry the name and contact information for your caregiver with you

Clark County Medical Society

2590 E. Russell Road – Las Vegas, NV 89120

702-739-9989

- Physician member referrals - Patient information service - Community relations

Cleveland Clinic Lou Ruvo Center for Brain Health

888 W. Bonneville – Las Vegas, NV 89106

702-483-6000

- Provides state-of-the-art care for those suffering from cognitive disorders such as early-stage dementia or Alzheimer's disease

First Med Health & Wellness Center

3343 S. Eastern Avenue – Las Vegas, NV 89169

702-731-0909

- Primary care clinic for adults, adolescents, and children - Accepts Medicaid, Medicare and most private insurance - A sliding fee scale is available for those who are underinsured or not covered by insurance - Free breast and cervical cancer screenings - Behavioral health and dental screenings - Home visits for homebound patients who are unable to readily access the clinic - Medicare & Expanded Medicaid enrollment - Interpreter assistance and more

First Person Complete Care

Community Health & Wellness Center

1200 S. 4th Street – Las Vegas, NV 89104

702-380-8118

- Provides medical, mental, dental and prenatal medical services - Provides screenings, physicals, diabetic clinic, antibiotic and dehydration infusions, and dental - Adult Wellness Program: Designed to enhance the physical, mental, and social well-being of adults age 50 and over

H2U (Health, Happiness, You)

Mountain View Hospital	Southern Hills Hospital	Sunrise Hospital
3150 N. Tenaya #114	9300 W. Sunset Road	3101 S. Maryland Pkwy, Suite 314
Las Vegas, NV 89128	Las Vegas, NV 89148	Las Vegas, NV 89109
702-255-5404	**702-880-2125**	**702-735-5510**

- H2U members receive updated health and wellness information, receive newsletters and community calendars - Members have access to a health library, are invited to hospital-sponsored events, receive discounts on prescriptions and more

MEDICAL & HEALTHCARE

Infinity Hospice Care

6330 S. Jones Blvd – Las Vegas, NV 89118

702-880-7002

- Provides compassionate in-home palliative medical care to those who are dealing with a life-limiting illness - Inpatient care can be arranged in cases where the patient is unable to remain at home

Lions SightFirst Foundation

P.O. Box 371705 – Las Vegas, NV 89137

702-347-2576

- Provides eye exams, eye glasses, treatment and surgeries to adults and children - Local ophthalmologists and optometrists donate their time and expertise to provide eye care to economically disadvantaged individuals

Nathan Adelson Hospice

4141 Swenson Street – Las Vegas, NV 89119

702-733-0320

- Non-profit hospice which provides end-of-life care to individuals regardless of their ability to pay
- Homecare is available for those who are able to remain in their own home - Two inpatient facilities
- On-site pharmacy - Offers palliative care, bereavement services and spiritual care services

Nevada Health Centers

Nevada's Community Health Centers are private, not-for-profit consumer-directed health care corporations which provide affordable, comprehensive, and quality healthcare to the medically underserved and uninsured population. Community Health Centers provide quality medical services regardless of an individual's insurance status or ability to pay. The services provided by the Centers are not free; fees are charged on a sliding scale according to income.

Cambridge Family Health Center
3900 Cambridge Street, Suite 101
Las Vegas, NV 89119
702-307-5415

Eastern Medical/ Dental
2212 S. Eastern Avenue
Las Vegas, NV 89104
702-735-9334

Henderson
98 E. Lake Mead, Suite 103
Henderson, NV 89015
800-787-2569

Las Vegas Outreach Clinic*
47 W. Owens Avenue
N. Las Vegas, NV 89030
800-787-2568

Martin Luther King
1799 Mount Mariah Drive
Las Vegas, NV 89106
702-383-1961

North Las Vegas
2225 Civic Center Drive #224
N. Las Vegas, NV 89030
702-214-5948

- Provides services in: Family medicine, health education, senior health care and more
- Please call for appointment - Must provide income information and ID to enroll in sliding fee program

* Services for the homeless

Nevada Senior Services

Comprehensive Geriatric Assessment Program

702-648-3425 or 702-368-2273

- Provides a complete medical exam by a geriatric physician and evaluation by an occupational therapist
- Personal and caregiver counseling with a licensed social worker - In-depth emotional health and cognitive evaluations, including dementia (memory loss) - Medication consultation - Treatment of health challenges such as falls, mobility issues, depression, stroke and tremors, incontinence, sleep difficulties, impaired vision and hearing - Services are available in Las Vegas and Henderson, call for details

MEDICAL & HEALTHCARE

Red Rock Behavioral Health Hospital

Geriatric Inpatient Psychiatric Hospital

5975 W. Twain Avenue – Las Vegas, NV 89103

702-364-1111

- Acute short-term hospital designed to diagnose and treat the complex mental health and substance abuse problems of adults 50 and older - Inpatient program provides comprehensive mental evaluations, individualized treatment plans, family, group and individual therapy, coping and life skills training, therapeutic exercise and more - Call 24 hours a day 7 days a week for confidential assessments

Senior Advantage Program

702-853-3008

Centennial Hills Hospital
6900 N. Durango Drive
Las Vegas, NV 89149
702-835-9861

Desert Springs Hospital
2075 E. Flamingo Road
Las Vegas, NV 89119
702-369-7911

Spring Valley Hospital
5400 S. Rainbow Blvd.
Las Vegas, NV 89118
702-853-3276

Summerlin Hospital
657 Town Center Drive
Las Vegas, NV 89144
702-233-7540

Valley Hospital
620 Shadow Lane
Las Vegas, NV 89106
702-388-4665

- Health and wellness program for adults age 55 and older - Benefits include:
- Waiver of Medicare Part A during inpatient stay - Discounts on local goods and services
- Educational and wellness classes - $10 membership enrollment fee

Southern Nevada Health District

280 S. Decatur Blvd. – Las Vegas, NV 89107

702-759-1000

- Provides immunizations and vaccines such as flu, pneumonia, tetanus-diphtheria, and shingles for seniors age 65 and older - Chronic Disease Prevention & Health Promotion - Aquatic Health Program - Bed Bug Info - Healthy People 2020

Spring Mountain Sahara

Senior Adult Behavioral Health Program

5460 W. Sahara Avenue – Las Vegas, NV 89146

702-873-2400

- Provides acute in-patient or partial hospitalization program to treat the mental health and physical needs of older adults age 55 and older - Psychiatric crisis intervention for: Depression, suicide attempts or threats, loss of appetite, sleeplessness or isolation, psychosis, mood disorders, anger, aggression or combative behaviors, bipolar, schizophrenia, anxiety disorders, chemical and substance abuse - Daily psychiatric visits, 24-hour nursing care in a secure setting, individual, family, and group therapy

The Medicare Store

702-514-4111

- Medicare Specialists provide unbiased advice and information on all Medicare offerings - Specialists are available to meet with clients in their home or clients may visit the office to become educated on traditional Medicare, supplements and advantage plans

MEDICAL & HEALTHCARE

University Medical Center

Quick Care Locations

Enterprise
1700 Wheeler Peak Drive
Las Vegas, NV 89106
702-383-2565

Nellis
61 N. Nellis Blvd
Las Vegas, NV 89110
702-383-6240

Peccole Ranch
9320 W. Sahara Avenue
Las Vegas, NV 89117
702-383-3850

Rancho
4231 N. Rancho Dr
Las Vegas, NV 89130
702-383-3800

Spring Valley
4180 S. Rainbow #810
Las Vegas, NV 89103
702-383-3645

Summerlin
2031 N. Buffalo Drive
Las Vegas, NV 89128
702-383-3750

Sunset
525 Marks Street
Henderson, NV 89014
702-383-6210

University Medical Center

Senior Celebrations

702-383-2229

- Free health education program for adults age 50 and older - Health screenings - Waiver of Medicare Part A deductible - Hospital cafeteria discounts and more - Is not an insurance plan and does not affect any insurance that one may have

UNLV School of Dental Medicine

Shadow Lane Clinic

1700 W. Charleston Blvd – Las Vegas, NV 89106

702-774-2400

- Provides oral health care to Nevadans - Crowns, dentures, partials and bridges - Accepts cash, checks, credit cards and some insurances

Visiting Medical Clinic

10161 Park Run Drive, Suite 150 – Las Vegas, NV 89145

702-707-3919

- Provides mobile primary care services to patients: General health and prevention, physical exams, dementia care, immunizations, Rx evaluations and refills, wound care and more - Accepts Medicare, Medicaid, and private pay

Volunteers in Medicine

Paradise Park Clinic

4770 Harrison Drive, Suite 200 – Las Vegas, NV 89121

Ruffin Family Clinic

1240 N. Martin Luther King Blvd. – Las Vegas, NV 89106

702-967-0530

- A non-profit health organization that provides support and medical care at no cost to the uninsured and underserved residents of Clark County - Provides preventative health and wellness services, treatment of chronic and acute illness, cancer screenings, free medications, free diagnostic testing through community partners, health education and classes

PRESCRIPTION DRUG PROGRAMS

Aging and Disability Services Division

Medicare SHIP (State Health Insurance Assistance Program)

1840 E. Sahara Avenue – Las Vegas, NV 89104

702-486-3478

- Provides enrollment assistance and information on the Medicare Part D Prescription Drug Program
- SHIP counselors are available at senior fairs and counseling sites throughout the valley to assist Medicare beneficiaries with signing up or changing plans during open enrollment each year

Nevada Care Connection Resource Center

702-364-2273

- Medicare Part D Extra Help/Low Income Subsidy program: Provides assistance with Part D plan premiums, reduces co-pays and may eliminate the Donut-Hole - Medicare beneficiaries can meet with a benefits specialist who can answer questions, complete and submit applications
- 2016 income limits: Single = $1,505 monthly, Married couple = $2,023 monthly

Las Vegas Senior Lifeline

2309 Renaissance Drive, Suite B – Las Vegas, NV 89119

702-933-1191

- Medical assistance program provides assistance with durable medical supplies, transportation to medical appointments and paying for prescription co-pays for qualified individuals

Nevada Senior & Disability Rx

866-303-6323

- Provides assistance with Medicare Part D expenses such as premiums and prescription drug costs - Each member may receive up to $5,100 a year in assistance as funding permits
- Persons who are not eligible for Medicare may receive help with prescriptions and pay $10 co-pay for generic brand and $25 co-pay for preferred brand: Income limit for a single person is $27,923 and for a couple it's $37,222 annually

Rx Assist.org

Patient Assistance Programs

- Programs that are set up by drug companies to assist struggling patients with low-cost or free prescriptions - Each major drug company offers a patient assistant program; however, eligibility requirements vary for each company

RxHelp4NV.org

Partnership for Prescription Assistance

702-486-3587 or 888-477-2669

- A website that provides a single point of access to public and private programs including those offered by biopharmaceutical companies - For low-income, uninsured persons who need prescription assistance - Qualified individuals receive free or discounted medication

The Medicine Cabinet

P.O. Box 335208 – N. Las Vegas, NV 89033

877-660-5544 or 702-444-6082

- Free or low-cost medications for low-income persons who lack prescription coverage - One-time enrollment fee plus monthly fee - May apply online at tmcmeds.com or by visiting office in person
- Can also assist Medicare Part D beneficiaries who are in the donut hole

REFERRAL SERVICES

Aging & Disability Services Division

Advocate for Elders

1860 E. Sahara Avenue – Las Vegas, NV 89104

702-486-3545

- Provides advocacy, assistance, information and referrals to programs and services that are available to senior citizens - Information is provided to seniors, caregivers and/or community advocacy groups

Clark County Senior Advocate Program

1600 Pinto Lane – Las Vegas, NV 89106

702-455-7051

- Dedicated to providing a central point of referral for senior citizens age 60 and over and their care-givers - Informed staff is available to provide information and resources on topics that are important to senior citizens such as Medicare, rent & utility assistance, prescription drug programs, housing, social service programs and more

Deaf and Hard of Hearing Advocacy Resource Center

3120 S. Durango, Suite 301 – Las Vegas, NV 89117

702-363-3323

- Provides support and advocacy services and information to deaf, hard of hearing and speech-impaired individuals - Provides a list of sign language interpreters

Elder HelpLV

702-202-4190

- Provides referrals to home health care services: Matches seniors with pre-screened elder care service providers of skilled nursing, personal care, senior transportation, senior housing, insurance and more

Long-Term Care - Continuum

702-839-4692

- Licensed referral and placement service that assists families and individuals with locating quality residential group homes, assisted living facilities, or Alzheimer's homes - No cost or obligation to consult with staff

Nevada 2-1-1

211

- Callers are able to access information on essential programs and services that are available in the entire state of Nevada

Nevada Council on Problem Gambling

5552 S. Fort Apache Road #100 – Las Vegas, NV 89148

702-369-9740

- Generates problem gambling awareness through training, education, awareness booths and presentations - Provides treatment referral information

Southern Nevada Center for Independent Living

2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146

702-889-4216

- Provides information and referrals geared toward the disabled population - Provides an online directory of resources which provides links to information on medical, transportation, education, legal services, leisure, employment, senior services, TDD/TTY directory, home improvement, advocacy, and more

RENT & UTILITY ASSISTANCE

Clark County Social Service

1600 Pinto Lane – Las Vegas, NV 89106

702-455-7051

- Senior Financial Assistance: Provides one-time financial assistance to seniors age 62 and over to prevent homelessness or disconnection of utilities - Provides utility assistance through Project Reach program for seniors age 62 or over who have a past due balance on their NV Energy bill

Energy Assistance Program

3330 E. Flamingo Road #55
Las Vegas, NV 89121
702-486-9590

2527 N. Carson Street, Suite 260
Carson City, NV 89706
775-684-0730

- Helps qualified Nevadans reduce their energy bills by paying the benefit directly to the utility company
- Qualified individuals may choose to apply the benefit to their gas bill, electric bill, or both

HELP of Southern Nevada

1640 E. Flamingo Road – Las Vegas, NV 89119

702-369-4357

- Rental assistance program as funding permits - Utility assistance for current balance only for clients with unforeseen expenses such as car repair, loss of income, or medical bills - Clients must be able to provide documented proof (such as letter of intent to hire) that they will be self-sustaining after receiving assistance

HopeLink

Westminster Way – Henderson, NV 89015

702-566-0576

- Provides utility assistance through Project Reach to assist seniors with past due NV Energy bills
- Provides financial assistance to residents within service area

Jewish Family Service

4794 S. Eastern Ave., Suite C – Las Vegas, NV 89119

702-732-0304

- The Tzedakah program provides emergency financial assistance with rent and utilities to Jewish individuals who are faced with a temporary financial crisis

Las Vegas Urban League

3575 W. Cheyenne – North Las Vegas, NV 89032

702-636-3949

- Upon availability of funds: Provides rent and utility assistance to eligible, low-income individuals

Lutheran Social Services

73 Spectrum Blvd. – Las Vegas, NV 89101

702-639-1730

- Provides financial assistance to low-income households to achieve such goals as obtaining employment, retaining housing and avoiding homelessness - Provides assistance with rent and utilities and SNAP applications

RENT & UTILITY ASSISTANCE

Nevada Community Associates

5185 Camino Al Norte #130 – N. Las Vegas, NV 89031

702-522-9962

- Provides emergency assistance for rent, deposits, application fees, utilities, and food for low-income individuals and families through Project HOPE! - Administers Project E.I.G.H.T. a rapid re-housing program which assists in moving homeless individuals with intensive case management, housing relocation, deposits, utility payments and more

Project Reach

- Utility assistance program for seniors 62 years of age or older, medically fragile individuals suffering from a life-threatening condition, and Reserve or National Guard members
- Applicants cannot have had assistance with their NV Energy bill from any agency or program within twelve months of the date they apply - Must have valid NV ID issued from the DMV: Address on ID must match address on NV Energy bill - Program only assists with a past due balance; does not pay on current charges - The program is administered by United Way through a partnership with NV Energy - Several agencies throughout the valley do intake for the program - Call NV Energy at **702-402-5555** or visit their website at www.nvenergy.com for a list of participating agencies

Salvation Army

Henderson	Las Vegas	North Las Vegas
702-565-9578	**702-649-8240**	**702-651-9550**

- Provides emergency utility assistance through the Southwest Gas SHARE program and through NV Energy's Project Reach program - Rental assistance is provided through the Immediate Needs Program when funding is available - Must have valid picture ID - Utility bill or lease must be in the name of applicant

State of Nevada Manufactured Housing Division

Lot Rent Subsidy Program

1535 Old Hot Springs Road, Suite 60 – Carson City, NV 89706

775-684-2940

- Provides financial assistance to qualifying low-income mobile home park residents - Pays 20% of the monthly lot space rent - Must have been a tenant of the mobile home park for a year or more
- Must own the mobile home - Income must be at or below the federally designated poverty level
- Tenants must complete an annual review to continue receiving benefits

United Labor Agency of Nevada (ULAN)

Basic Needs Program

1201 N. Decatur, Suite 106 – Las Vegas, NV 89108

702-648-3500

- Provides rental assistance to prevent homelessness - Provides utility assistance to prevent discontinuation of services - Case managers are available to assist clients in preparing a plan for long-term financial stability - Food pantry

RESPITE

A Simple Solution

2865 S. Jones Blvd – Las Vegas, NV 89146

702-388-1700

- Provides respite relief for caregivers - Accepts most respite care vouchers

Artie J. Cannon Helping Hands of Henderson

102 E. Lake Mead Pkwy – Henderson, NV 89015

702-616-6554

- Respite care is provided by volunteers to allow caregivers to have personal time

Alzheimer's Association

5190 S. Valley View Blvd #104 – Las Vegas, NV 89118

702-248-2770

- Provides a respite care voucher program to provide short-term relief from the physical and emotional daily demands of caring for an individual with Alzheimer's disease or a related disorder at home
- Awarded voucher would be used toward the cost of respite services through a licensed provider agency that offers overnight facility stay, in-home care, or adult day care

East Valley Family Services

1830 E. Sahara #112 – Las Vegas, NV 89104

702-920-6581

- Respite care for individuals over the age of 55 who are the primary caretaker of a relative's child

Easter Seals of Southern Nevada

6200 W. Oakey – Las Vegas, NV 89102

702-870-7050

- Respite for family members who are taking care of a disabled loved one - Assistance is provided through a voucher reimbursement program - Approved recipients receive a voucher for a specific dollar amount - Services can be provided by a licensed agency, a friend or a family member - After services are received, the voucher and proof of services are submitted to Easter Seals for financial reimbursement

Lutheran Social Services

Angels of Care - Home Care

73 Spectrum Blvd. – Las Vegas, NV 89101

702-639-1730

- Non-profit agency which provides home care services to the elderly and those with physical disabilities
- Respite services are furnished on a short-term basis due to caregiver absence or to provide relief for the caregiver who normally provides care for an individual

Nevada Senior Services

Respite Care & Support Services

901 N. Jones Blvd – Las Vegas, NV 89108

702-333-1599

- Provides respite care to care partners for a few hours a week to allow for personal time - Available to families who have low to moderate incomes to allow them access to quality and compassionate respite services at no cost - Respite staff are available to run necessary errands or provide caregiving and companionship for loved ones

SENIOR RECREATION

Arturo Cambeiro Senior Center
330 N. 13th Street – Las Vegas, NV 89101
702-384-3746

City of Las Vegas Parks & Leisure

Derfelt Senior Center – 3343 W. Washington - Las Vegas, NV 89107 - 702-229-6601
Doolittle Senior Center – 1950 N. J Street - Las Vegas, NV 89106 - 702-229-6125
E. Las Vegas Center – 250 N. Eastern - Las Vegas, NV 89101 - 702-229-1515
Howard Lieburn – 6230 Garwood - Las Vegas, NV 89107 - 702-229-1600
Las Vegas Senior Center – 451 E. Bonanza - Las Vegas, NV 89101 - 702-229-6454

City of North Las Vegas Neighborhood Recreation Center
1638 N. Bruce Street – N. Las Vegas, NV 89030
702-633-1607

Clark County Parks & Recreation

Cambridge
3930 Cambridge Street
Las Vegas, NV 89169
702-455-7169

Cora Coleman
2100 Bonnie Lane
Las Vegas, NV 89156
702-455-7617

Paradise Recreation
4775 McLeod
Las Vegas, NV 89121
702-455-7513

Parkdale
3200 Ferndale
Las Vegas, NV 89121
702-455-8502

Walnut
3075 N. Walnut
Las Vegas, NV 89115
702-455-8402

West Flamingo
6255 W. Flamingo
Las Vegas, NV 89103
702-455-7742

Whitney
5712 E. Missouri
Las Vegas, NV 89122
702-455-7576

Winchester
3130 S. McLeod
Las Vegas, NV 89121
702-455-7340

Goldberg Senior Center
2309 Renaissance Drive, Suite B
Las Vegas, NV 89119
702-933-1191

Henderson Multigenerational
250 S. Green Valley Pkwy
Henderson, NV 89012
702-267-5800

Heritage Park Senior Facility
300 Racetrack Road
Henderson, NV 89015
702-267-2950

MLK Senior Center
2420 N. Martin Luther King Blvd.
N. Las Vegas, NV 89032
702-636-0064

Nevada Senior Games, Inc.
6950 Via Olivero #5
Las Vegas, NV 89117
702-242-1590

Senior Center of Boulder City
813 Arizona Street
Boulder City, NV 89005
702-293-3320

YMCA of Southern Nevada

Bill & Lillie Heinrich
4141 Meadows Lane - Las Vegas, NV 89107
702-877-9622

Centennial Hills
6601 N. Buffalo - Las Vegas, NV 89131
702-478-9622

Durango Hills
3521 N. Durango - Las Vegas, NV 89129
702-240-9622

Silver Sky Multigenerational
3060 Centennial - N. Las Vegas, NV 89081
702-522-7500

TRANSPORTATION

Aging & Disability Services Division
Taxi Assistance Program
1860 E. Sahara Ave – Las Vegas, NV 89104
702-486-3581
- Provides discount taxi coupons to seniors age 60 and over and persons with disabilities

American Cancer Society
6165 Rainbow #100 – Las Vegas, NV 89118
702-798-6877
- Road to Recovery Program: Volunteer drivers transport cancer patients to and from treatments

Artie J. Cannon Helping Hands of Henderson
102 E. Lake Mead Pkwy – Henderson, NV 89015
702-616-6554
- Provides transportation to medical appointments and grocery shopping for seniors age 60 or older who reside in the City of Henderson

Helping Hands of Vegas Valley
2320 Paseo Del Prado, Suite B204 – Las Vegas, NV 89102
702-633-7264
- Transportation for seniors age 60 and over for medical appointments, grocery shopping and running errands - Transportation is provided by volunteers who also provide support and companionship

James Seastrand Helping Hands of N. Las Vegas
3640 N. 5 Street #130 – N. Las Vegas, NV 89032
702-649-7853
- Transportation is provided for seniors age 60 or over and the disabled to doctor appointments, grocery shopping and to pick up prescriptions - Friendly visitation and telephone reassurance

Las Vegas Senior Lifeline
2309 Renaissance Dr., Ste. B – Las Vegas, NV 89119
702-933-1191
- Provides transportation support to seniors for medical appointments and grocery shopping
- Available every other Wednesday

Lend a Hand of Boulder City
400 Utah Street – Boulder City, NV 89005
702-294-2363
- Provides escorted transportation for Boulder City residents to medical appointments, grocery shopping, banking, etc.

Regional Transportation Commission of Southern Nevada
600 S. Grand Central Pkwy – Las Vegas, NV 89106

Flexible Demand Response (FDR)	*Para-Transit*	*Silver Star*	*Transit*
702-228-7433	702-228-4800	702-228-7433	702-228-7433

FDR: Curb-to-curb transit service available in Sun City Anthem, Sun City Summerlin, and Centennial Hills
Para-Transit: Shared ride, door-to-door service for persons who are unable to use the fixed route system
Silver Star: Loop route operates two days a week in a limited area - Includes stops at senior facilities
Transit: Fixed route, public transportation available to all persons

VETERAN SERVICES

Clark County Assessor's Office

Veteran's Tax Exemption

500 S. Grand Central Pkwy – Las Vegas, NV 89155

702-455-3882

- Provides an annual tax exemption to any veteran with wartime service - The exemption can be applied to a veteran's vehicle privilege tax or real property tax

Healthcare for Homeless Veterans

6900 N. Pecos Road – N. Las Vegas, NV 89086

702-791-9000

- Provides services to assist, prevent, or delay deterioration in function and health status - Provides referrals to transitional housing, mental health counseling, transportation, employment, clothing, emergency shelter, etc.

Las Vegas Urban League

Veterans Employment Training Service (VETS)

3575 W. Cheyenne #101 – North Las Vegas, NV 89032

702-822-4237

- Assists eligible veterans and their effected spouses with comprehensive case management, training and employment services - Works with veterans to remove barriers to employment and assists the veteran's household with supplemental assistance as needed to maintain or acquire employment

Nevada Veteran's Home

100 Veterans Memorial – Boulder City, NV 89005

702-332-6864

- Provides skilled nursing services to veterans, their spouses, and Gold Star Parents - 82,000 square foot facility which accommodates up to 180 residents - Offers two levels of secured care for those suffering from Alzheimer's or other dementia related illnesses

Regional Transportation Commission

Veterans Reduced Fare Program

702-228-7433

- Provides a reduced fare ID card for eligible local US Armed Forces veterans - Veterans receive 50% off full fare - Must provide valid NV ID and DD214 or Veterans ID card from VA

Salvation Army

35 W. Owens – N. Las Vegas, NV 89030

702-701-5374

Supportive Services for Veterans Families

- Provides assistance to low-income veterans and their families to obtain and maintain stable housing - Supportive services include case management, housing counseling, temporary financial assistance to address housing barriers, life skills training, budgeting, job and housing preparation, coping skills, credit repair and counseling, transportation assistance, and landlord/tenant mediation

Veteran Rehabilitation

- Provides an Adult Rehabilitation Program for homeless veterans who are struggling with the disease of addiction and mental health - An intensive continuum of care program for the treatment of substance abuse, chemical addictions, mental health or compulsive gambling in a 24 hour live-in setting - Allows individuals to grow emotionally and intellectually as they receive support in a caring and responsible environment

VETERAN SERVICES

Vet Centers

1919 S. Jones Blvd, Suite A – Las Vegas, NV 89146
702-791-9170
400 N. Stephanie #180 – Henderson, NV 89014
702-791-9100

- Provides veterans and their families with readjustment counseling and outreach services

Veterans Administration of Southern Nevada Healthcare System

Mike O'Callaghan Hospital
4700 Las Vegas Blvd
Nellis AFB, NV 89191
702-653-2260

North Las Vegas VA Hospital
6900 North Pecos Road
N. Las Vegas, NV 89086
702-791-9000

Northeast Primary Care
4461 E. Charleston Blvd
Las Vegas, NV 89104
702-791-9050

Northwest Primary Care
3968 N. Rancho Drive
Las Vegas, NV 89130
702-791-9020

Southeast Primary Care
1020 S. Boulder Hwy
Henderson, NV 89015
702-791-9030

Southwest Primary Care
7235 S. Buffalo Drive
Las Vegas, NV 89113
702-791-9040

- Provides A– Z medical services for eligible veterans and their families

Veterans Benefit Administration

Aid & Attendance and Housebound

- Veterans or their surviving spouses who are eligible to receive a VA pension and require the aid of another person in order to perform personal daily functions such as bathing, feeding, dressing, adjusting prosthetic devices, or are housebound due to a permanent disability may be able to receive an increased monthly pension amount - Nevada residents can make application to the VA Aid & Attendance pension by writing to: Pension Management Center (335/21P), P.O. Box 11000, St. Paul, MN 55111-0000

Vocational Rehabilitation and Employment

VetSuccess Program

800-827-1000

- Assists veterans with service-connected disabilities to prepare for, find, and keep suitable jobs
- Provides comprehensive rehabilitation evaluation to determine abilities, skills, and interests for employment - Assists with on the job training, apprenticeships, post-secondary training, case management, counseling and more - Independent living services for veterans who are unable to work due to the severity of their disability

U.S. VETS

United States Veterans Initiatives

525 E. Bonanza – Las Vegas, NV 89101
702-366-0456

- Non-profit provider of comprehensive services to homeless, at-risk veterans - US Vets personnel go out into the community to locate homeless veterans and guide them to crucial services such as employment, access to veteran benefits, and treatments for physical and mental health and substance abuse - Provides permanent supportive housing on-site and permanent housing in the community
- Offers a Social Independence Living Program which focuses on helping veterans who are seniors and/or disabled

VOLUNTEER OPPORTUNITIES

AARP Nevada

5820 S. Eastern Avenue #190 – Las Vegas, NV 89119

866-389-5652

- Volunteers are needed to help older persons with defensive driving, tax preparation, apply for public benefits, etc.

Aging & Disability Services Division

1860 E. Sahara Ave – Las Vegas, NV 89104

Aging and Disability Resource Center

702-486-3831

- Volunteers are needed to assist local ADRC sites with general office duty tasks such as intake, referral, and application assistance

Long-Term Care Ombudsman Volunteer Program

702-486-3545

- Volunteers learn how to act as advocates and be a voice for residents in skilled nursing, assisted living and residential group homes who cannot speak for themselves or who request assistance and advocacy

Medicare Improvements for Patients and Providers Act (MIPPA)

702-486-4581

- Volunteers are needed to assist eligible applicants with Low Income Subsidy and Medicare Savings Plan prescription assistance programs - Volunteers represent the program at health fairs and give presentations

Medicare SHIP (State Health Insurance Assistance Program)

702-486-3478

- Volunteers are needed to assist seniors and provide information on Medicare

Nevada SMP

702-486-3403 or 888-838-7305

- Volunteers assist seniors in recognizing evidence of Medicare, Medicaid and health care provider fraud

Blind Center of Nevada

1001 N. Bruce Street – Las Vegas, NV 89101

702-642-6000

- Volunteers are needed to assist at the center by greeting members, serving lunch, shopping and helping with the daily programs and activities

Catholic Charities of Southern Nevada

531 N. 30th Street – Las Vegas, NV 89101

702-382-0721

Retired & Senior Volunteer Program (RSVP)

- Individuals who are age 55 or older are needed to serve in a diverse range of settings such as local food pantries, hospitals and senior centers - RSVP provides volunteers with the opportunity to lend their strengths, talents, and business skills to community groups that provide critical social services. RSVP volunteers redeem a high quality experience that will enrich their lives while meeting critical community needs

VOLUNTEER OPPORTUNITIES

Catholic Charities of Southern Nevada

Telephone Reassurance Program (RSVP)

531 N. 30th Street – Las Vegas, NV 89101

702-382-0721

- Individuals who are age 55 or older are needed to make daily reassurance calls to adults who live alone and need medication reminders, wellness checks and general friendly conversation. Not only does the program check on the well-being of clients, it also assists clients by reducing feelings of loneliness while maintaining independence in their own homes

Helping Hands Organizations

Artie J. Cannon Helping Hands of Henderson
102 E. Lake Mead Pkwy
Henderson, NV 89015
702-616-6554

Helping Hands of Vegas Valley
2320 Paseo Del Prado, Suite B204
Las Vegas, NV 89102
702-633-7264

James Seastrand Helping Hands of N. Las Vegas
3640 N. 5th Street #130
N. Las Vegas, NV 89032
702-649-7853

Lend a Hand of Boulder City
400 Utah Street
Boulder City, NV 89005
702-294-2363

- Volunteers are needed to provide transportation, companionship and other services to seniors

Las Vegas Rescue Mission

480 W. Bonanza – Las Vegas, NV 89106

702-382-1766

- The Mission can always use good volunteers to assist with tasks such as stocking shelves, serving meals, handing out free clothing and more

Las Vegas Senior Lifeline

2309 Renaissance Drive, B – Las Vegas, NV 89119

702-933-1191

- Volunteers are needed to assist in the preparation, serving, and cleaning for congregate meals and to provide entertainment

Nathan Adelson Hospice

4141 Swenson Street – Las Vegas, NV 89119

702-733-0320

- A variety of volunteer opportunities are available to assist in caring for patients and their families

Volunteer Center of Southern Nevada

5830 W. Flamingo Road – Las Vegas, NV 89103

702-892-2300

- Links individuals, teams, families, and corporate groups to meaningful volunteer opportunities throughout Southern Nevada

VolunteerMatch.org

- Connects individuals who are interested in volunteering with non-profit organizations around the world
- Website which allows individuals to search for causes they care about and link up with non-profits who are in need of volunteers

www.ClarkCountyNV.gov

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