Royal Pages

2017

A directory of programs and services geared toward the senior and disabled population

Presented by
Clark County Social Service
Senior Services
<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Day Care</td>
<td>(Socialization, respite, recreation, nursing care, etc.)</td>
<td>4</td>
</tr>
<tr>
<td>Advocates/Ombudsmen</td>
<td>(Programs and services which protect and inform, HOA disputes)</td>
<td>5</td>
</tr>
<tr>
<td>Assisted Care Services</td>
<td>(Homemaker, personal care, skilled nursing, etc.)</td>
<td>8</td>
</tr>
<tr>
<td>Chronic Disease</td>
<td>(Assistance programs, support groups)</td>
<td>10</td>
</tr>
<tr>
<td>Counseling and Support Groups</td>
<td>(Coping with disease, loss, grief, peer counseling)</td>
<td>12</td>
</tr>
<tr>
<td>Crime/ Fraud Prevention</td>
<td>(Metro, protective services, fraud, abuse)</td>
<td>14</td>
</tr>
<tr>
<td>Disability Resources</td>
<td>(Housing, vocational rehab, blind services, resource center)</td>
<td>15</td>
</tr>
<tr>
<td>Educational</td>
<td>(Classes on coping with disease, finances, legal, etc.)</td>
<td>17</td>
</tr>
<tr>
<td>Employment Programs</td>
<td>(Job placement, training, resume' preparation, etc.)</td>
<td>18</td>
</tr>
<tr>
<td>Food &amp; Nutrition Services</td>
<td>(Congregate meal programs, food pantries, Meals on Wheels, etc.)</td>
<td>19</td>
</tr>
<tr>
<td>General Assistance</td>
<td>(FRCs, IDs, birth certificates, clothing, paper goods, tax help, phone discounts)</td>
<td>21</td>
</tr>
<tr>
<td>Government Assistance Programs</td>
<td>(Welfare, Social Security, Social Service, unemployment)</td>
<td>23</td>
</tr>
<tr>
<td>Home Maintenance &amp; Repair</td>
<td>(Weatherization, home repairs, safety devices, modifications, etc.)</td>
<td>24</td>
</tr>
<tr>
<td>Housing</td>
<td>(Affordable housing, shelters)</td>
<td>25</td>
</tr>
<tr>
<td>Internet Resources</td>
<td>(On-line discussions, senior issues, grandparent resources, health, Medicare, etc.)</td>
<td>29</td>
</tr>
<tr>
<td>Legal Resources</td>
<td>(Free legal services for low-income persons, disability law, self help)</td>
<td>30</td>
</tr>
<tr>
<td>Lifeline Assistance</td>
<td>(Personal emergency response systems)</td>
<td>31</td>
</tr>
<tr>
<td>Medical &amp; Healthcare</td>
<td>(CARE Act, hospitals, vision, hospice, mental health, geriatric care)</td>
<td>32</td>
</tr>
<tr>
<td>Prescription Programs</td>
<td>(Medicare Part D, assistance programs, pharmacies)</td>
<td>36</td>
</tr>
<tr>
<td>Referral Services</td>
<td>(Information on various services, assisted living, group home referrals)</td>
<td>37</td>
</tr>
<tr>
<td>Rent &amp; Utility Assistance</td>
<td>(Financial assistance with rent and utilities)</td>
<td>38</td>
</tr>
<tr>
<td>Respite Care</td>
<td>(Caregiver relief, medical and non-medical home care)</td>
<td>40</td>
</tr>
<tr>
<td>Senior Recreation</td>
<td>(Lists recreation centers with senior programs)</td>
<td>41</td>
</tr>
<tr>
<td>Transportation</td>
<td>(Taxi Assistance Program, Helping Hands, RTC, Para-Transit)</td>
<td>42</td>
</tr>
<tr>
<td>Veteran Services</td>
<td>(VA clinics and hospitals, employment, aid and attendance, counseling, etc.)</td>
<td>43</td>
</tr>
<tr>
<td>Volunteer Opportunities</td>
<td>(Lists organizations who are in need of volunteers)</td>
<td>45</td>
</tr>
</tbody>
</table>
Important Phone Numbers

Your local police department: 311
Nevada 211: 211
Attorney General’s Office: 702-486-3420
Nevada Highway Patrol: 702-486-4100

Non-Emergency Police
Boulder City: 702-293-9224
City of Las Vegas: 702-828-3111
Henderson: 702-267-5000
Laughlin: 702-298-2223
N. Las Vegas: 702-633-9111

Fire Departments
Boulder City: 702-293-9228
City of Las Vegas: 702-383-2888
Clark County: 702-455-7311
Henderson: 702-267-2222
N. Las Vegas: 702-633-1102

Office of Emergency Management
American Red Cross: 702-791-3311
Boulder City: 702-293-9228
City of Las Vegas: 702-229-6501
Clark County: 702-455-5710
F.B.I.: 702-385-1281
Henderson: 702-267-2275
N. Las Vegas: 702-633-2145
Secret Witness: 702-385-5555

Local Utilities
Las Vegas Sewer: 702-229-1289
Las Vegas Valley Water District: 702-870-4194
N. Las Vegas: 702-633-1484
NV Energy: 702-402-5555
Republic Services: 702-735-5151
Southwest Gas: 877-860-6020

Clark County Social Service
702-455-4270

Cambridge Annex Office
3885 S. Maryland Pkwy
Las Vegas, NV 89119

Community Resource Center
2432 N. Martin Luther King Blvd. D
North Las Vegas, NV 89032

Fertitta Office
1501 Las Vegas Blvd North
Las Vegas, NV 89101

Henderson Office
522 E. Lake Mead Pkwy, Suite 4
Henderson, NV 89015

Pinto Office (Main)
1600 Pinto Lane
Las Vegas, NV 89106

Michael J. Pawlak, Director
Bobby J. Gordon, Assistant Director

Social Service works to verify that contact numbers and information about other agencies listed are accurate. However, we are not responsible for the continuous tracking of services offered by outside agencies. To be sure an agency offers a service listed under its organization name please call the agency for up-to-date information. Thank you.
<table>
<thead>
<tr>
<th>Adult Day Care Center</th>
<th>Address</th>
<th>City, NV</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A New Day Adult Day Care</strong></td>
<td>3672 N. Rancho – Las Vegas, NV 89130</td>
<td>702-685-1600</td>
<td>- Provides socialization, personal care, grooming, medication management, meals, physical and mental health exercises, education in managing home health care and more</td>
</tr>
<tr>
<td><strong>Easter Seals of Southern Nevada</strong></td>
<td>7281 W. Charleston – Las Vegas, NV 89117</td>
<td>702-870-7050</td>
<td>- Provides a safe group environment with coordinated health and social services to adults and seniors with disabilities and special needs - Provides community activities that will enhance self help, socialization, and daily living skills</td>
</tr>
<tr>
<td><strong>Nevada Adult Day Healthcare Centers</strong></td>
<td>2008 S. Jones Blvd. – Las Vegas, NV 89146</td>
<td>702-319-4600</td>
<td>- Provides senior and disabled participants with personalized day care programs that are designed to stimulate, educate, socialize and exercise to achieve optimal functional level with a maximum reduction of mental or physical disability - Nursing services, meals, medication management, podiatry, mobile dental services - Physical, speech, music and occupational therapies</td>
</tr>
<tr>
<td></td>
<td>8695 S. Eastern Avenue – Las Vegas, NV 89123</td>
<td>702-778-1234</td>
<td>- Provides senior and disabled participants with personalized day care programs that are designed to stimulate, educate, socialize and exercise to achieve optimal functional level with a maximum reduction of mental or physical disability - Nursing services, meals, medication management, podiatry, mobile dental services - Physical, speech, music and occupational therapies</td>
</tr>
<tr>
<td></td>
<td>330 N. 13th Street – Las Vegas, NV 89101</td>
<td>702-384-3746</td>
<td>- Provides senior and disabled participants with personalized day care programs that are designed to stimulate, educate, socialize and exercise to achieve optimal functional level with a maximum reduction of mental or physical disability - Nursing services, meals, medication management, podiatry, mobile dental services - Physical, speech, music and occupational therapies</td>
</tr>
<tr>
<td><strong>Nevada Senior Services Adult Day Care Centers</strong></td>
<td>1201 Nevada State Drive – Henderson, NV 89002</td>
<td>702-368-2273</td>
<td>- Provides a brain injury program helping those with Alzheimer’s and traumatic brain injury - Comprehensive geriatric assessment - Case management - Chronic Disease Self Management - Caregiver support groups - Provides a therapeutic and social/recreational experience for participants as well as respite for caregivers - Breakfast and lunch served daily - Friendly and professional licensed nurses and social workers</td>
</tr>
<tr>
<td></td>
<td>901 N. Jones Blvd. – Las Vegas, NV 89108</td>
<td>702-648-3425</td>
<td>- Provides a brain injury program helping those with Alzheimer’s and traumatic brain injury - Comprehensive geriatric assessment - Case management - Chronic Disease Self Management - Caregiver support groups - Provides a therapeutic and social/recreational experience for participants as well as respite for caregivers - Breakfast and lunch served daily - Friendly and professional licensed nurses and social workers</td>
</tr>
<tr>
<td><strong>Ray of Sunshine Adult Day Care</strong></td>
<td>7720 W. Sahara, Suite 104 – Las Vegas, NV 89117</td>
<td>877-904-9127</td>
<td>- Provides day care services to seniors in a warm, caring and respectful environment - Provides games and activities such as bingo, discussion groups, karaoke, arts and crafts, and more</td>
</tr>
<tr>
<td><strong>Salvation Army/ Henderson Adult Day Healthcare</strong></td>
<td>830 E. Lake Mead Pkwy – Henderson, NV 89015</td>
<td>702-565-8836</td>
<td>- Provides protective daytime care, therapeutic and creative activities, counseling and nursing care to seniors who are at risk of maintaining independence - Accepts payment through Medicaid and Home and Community Based Waiver - Respite care</td>
</tr>
<tr>
<td><strong>Silver State Adult Day Care</strong></td>
<td>2500 W. Washington – Las Vegas, NV 89106</td>
<td>702-631-8000</td>
<td>- Provides day care services for seniors and disabled individuals - Services include: On-site activities, day trips, arts &amp; crafts, games, dietician consultant, on-site registered nurse, meals, transportation and more - Accepts full Nevada Medicaid and private pay clients</td>
</tr>
<tr>
<td><strong>Willow Creek Memory &amp; Adult Day Care</strong></td>
<td>3351 N. Buffalo – Las Vegas, NV 89129</td>
<td>702-395-3100</td>
<td>- Golden Age Club: Provides supportive, fun and stimulating care for the elderly in a safe and comfortable environment - Offers a range of services including recreational activities, meals, health monitoring, personal care assistance and more - Overnight respite care</td>
</tr>
</tbody>
</table>
Aging & Disability Services Division
1860 E. Sahara Avenue – Las Vegas, NV 89104
Advocate for Elders
702-486-3545
- Provides information, advocacy, and assistance to primarily homebound, frail seniors age 60 and over and their caregivers - Conducts public presentations and outreach to identify resources and services

Elder Protective Services
702-486-6930 or 888-729-0571
- Provides protective services for persons age 60 and over who may experience abandonment, abuse, neglect, isolation, or financial exploitation - Investigation begins within three working days of report - Individual must be willing to accept services offered

Long-Term Care Ombudsman
702-486-3545
- Addresses issues and problems faced by residents age 60 and over who reside in skilled nursing facilities, group homes or large assisted living facilities - Advocates for residents seeking assistance and resolution, resolving complaints and advocating for good individualized care

Senior Medicare Patrol (Nevada SMP)
702-486-3403 or 888-838-7305
- Investigates Medicare errors, waste, and abuse - Works to prevent Medicare beneficiaries from being victims of fraud - Presentations and speakers available for education about Medicare fraud and abuse and prevention of health care identity theft

State Health Insurance Assistance Program (SHIP)
800-307-4444
- Provides information, counseling and assistance regarding Medicare programs - Assists with enrollment - Provides free one-on-one assistance and counseling to seniors who experience problems or concerns with Medicare, supplemental health insurance and long-term care options

Better Business Bureau of Southern Nevada
6040 S. Jones Blvd – Las Vegas, NV 89118
702-320-4500
- Disseminates information on Southern Nevada companies to the public - Handles complaints and inquiries - Reliability reports - Business networking - Mediation and arbitration services between companies and consumers to resolve issues

Blind Center of Nevada
1001 N. Bruce Street – Las Vegas, NV 89101
702-642-6000
- Advocacy for blind or visually impaired persons - Social programs - Empowers blind persons to increase their independence

Clark County Neighborhood Justice Center
330 S. 3rd Street, Suite 600 – Las Vegas, NV 89101
702-455-3898
- Provides free information, referral and mediation services to residents who have disputes with neighbors, consumer/merchants, family members, landlords/tenants, employer/employee or hospital-doctor/patient
**Clark County Public Administrator/Guardian**  
515 Shadow Lane – Las Vegas, NV 89106  
702-455-4332  
- The Public Administrator is elected to oversee the property of deceased persons who do not have someone who is willing and able to handle their estate  
- The Public Guardian is lawfully charged with the duty of taking care of an individual or their property when it is determined that they are unable to do so

**Deaf Centers of Nevada**  
3120 S. Durango, Suite 301 – Las Vegas, NV 89117  
702-363-3323  
- A non-profit organization that is an advocate for the rights of full and equal access to education, employment and improving the quality of lives of deaf, hard of hearing, late-deafened and deaf/blind individuals

**Nevada Care Connection**  
*Aging & Disability Resource Center Program*  
- Provides comprehensive assistance, advocacy, and access to programs and services that help consumers maintain their desired quality of life - ADRC services can be accessed through local programs or through the web portal at [www.nevadaadrc.com](http://www.nevadaadrc.com)

**Nevada Department of Business & Industry**  
*Consumer Assistance*  
555 E. Washington Avenue, Suite 4900 – Las Vegas, NV 89101  
702-486-2750  
- Provides education, outreach, and programs for minority groups pertaining to consumer fraud and deceptive trade practices, business assistance, affordable housing and workforce and workplace issues - Consumer affairs investigators may be able to help resolve constituent complaints related to deceptive trade and fraudulent business practices such as pyramid schemes, sales promotions, telecommunication services, door-to-door sales and more

**Division of Insurance, Consumer Services**  
2501 E. Sahara Avenue, Suite 302 – Las Vegas, NV 89104  
702-486-4009  
- Consumer protection agency for the business of insurance in Nevada - Responds to inquiries regarding the activities of insurance companies, insurance, bail, and title agents, and other regulated entities

**Manufactured Housing-Landlord/Tenant Relations**  
702-486-4310  
- Investigates complaints made by tenants against mobile home park management or owners - All complaints are confidential and must be made in writing - Mediation may be required to resolve disputes - Investigators ensure that park landlords and residents are both complying with NRS118B

**Real Estate Division, Office of the Ombudsman**  
2501 E. Sahara Avenue, Suite 202 – Las Vegas, NV 89104  
702-486-4480  
- Works to resolve formal complaints and disputes between residents and Common-Interest Communities (HOAs) through the Intervention Affidavit process
<table>
<thead>
<tr>
<th>Nevada State Contractors Board</th>
<th>2310 Corporate Circle, Suite 200 – Henderson, NV 89074</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>702-486-1100</strong></td>
<td>Promotes quality construction by Nevada licensed contractors through a regulatory licensing system designed to protect the health, welfare, and safety of the public</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>S.A.F.E. House</th>
<th>921 American Pacific Drive, Suite 300 – Henderson, NV 89014</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>702-451-4203</strong></td>
<td>Provides comprehensive advocacy services to victims of domestic violence and abuse - Assists in completing and filing Temporary Protection Orders - Provides advocacy through the justice system - Case management - Safety planning - Transitional resources and support - Shelter provided in confidential locations - 24 hour hotline: <strong>702-564-3227</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Silver State Fair Housing Council</th>
<th>P.O. Box 30936 – Las Vegas, NV 89173</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>702-749-3288</strong></td>
<td>Provides enforcement activities to ensure equal housing opportunity for all Nevada residents - Provides outreach and education programs that address the needs of housing consumers, providers and local governments - Works to break down barriers to housing - Answers questions about housing discrimination and assists clients in requesting reasonable accommodations</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Southern Nevada Center for Independent Living</th>
<th>2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>702-889-4216</strong></td>
<td>No-cost services for persons whose permanent disability is creating a barrier toward independent living - Empowers disabled persons to make their own decisions, manage their own affairs, fulfill social roles and achieve independent lifestyles in the community</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>State of Nevada</th>
<th>Consumer Health Assistance &amp; Bureau for Hospital Patients</th>
</tr>
</thead>
<tbody>
<tr>
<td>555 E. Washington Avenue, Suite 4800 – Las Vegas, NV 89101</td>
<td><strong>702-486-3587 or 888-333-1597</strong></td>
</tr>
<tr>
<td><strong>Advocates for patients’ rights by providing help for Nevadans with health related concerns such as hospital bills, provider bills, prescription needs, medical benefits, appeals, insured or uninsured and workers compensation</strong> - Helps Nevadans understand laws and will review charges billed to a patient - Can provide consumer assistance regarding billing disputes: Assists in negotiating discounts or setting up payment arrangements - Assists with enrollment in the Health Insurance Marketplace - A case can be opened via phone or via email: <a href="mailto:CHA@OCHA.nv.gov">CHA@OCHA.nv.gov</a> - Forms are available on website: <a href="http://dhhs.nv.gov">http://dhhs.nv.gov</a> under Programs - All services are free</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Public Utilities Commission of Nevada</th>
<th>Consumer Complaint Resolution Division</th>
</tr>
</thead>
<tbody>
<tr>
<td>9075 W. Diablo Drive, Suite 250 – Las Vegas, NV 89148</td>
<td><strong>702-486-2600</strong></td>
</tr>
<tr>
<td><strong>Acts as an intermediary between consumers and utility services such as gas, electric, water, and certain telecommunication providers which are regulated by the Commission</strong> - Assists with billing disputes, service quality problems, and other issues - Holds consumer sessions to discuss rate increases/decreases which are proposed by utilities</td>
<td></td>
</tr>
</tbody>
</table>
A Gentle Touch
2001 S. Jones, Suite K – Las Vegas, NV 89146
702-202-3452
- Provides a range of services such as light housekeeping, shopping, errands, meal preparation, pet care, companionship - Will accompany clients to doctor appointments, medication reminders, respite care, cancer care, memory care, hygiene assistance and more - Free consultations

ABC Home Health
3885 S. Decatur Blvd., Suite 1060 – Las Vegas, NV 89103
702-248-7781
- Provides skilled nursing in the familiar environment of the patient’s own home, Certified Nursing Assistance assists with bathing, personal hygiene, meal preparation, housekeeping, home exercise, etc. - Medical social worker - Occupational, physical and speech language therapy

ABLE Home Care Solutions
801 S. Rancho, Suite E3B – Las Vegas, NV 89106
702-586-2763
- Provides personal care services for the elderly and disabled who need assistance with bathing, grooming, dressing, shopping, errands, laundry, transportation, picking up prescriptions, etc. - A Client Care Coordinator will perform a free in-home care assessment and develop a service plan - Available by phone 24 hours a day - Care available in English, Spanish and Tagalog

Aging & Disability Services Division
Community Service Options Program for the Elderly (COPE)
Home & Community Based Waiver (HCBW)
1860 E. Sahara Avenue – Las Vegas, NV 89104
702-486-3545
- Provides non-medical services to persons age 65 or older who are at risk of nursing home placement - Personal Care - Social Adult Day Care - Adult Companionship - Chore Service - Personal Emergency Response System

Catholic Charities
Senior Companion Program
531 N. 30th Street – Las Vegas, NV 89101
702-382-0721
- Companions make a positive impact in the lives of frail older adults who need extra assistance to live independently in their own homes - Companions provide assistance with simple chores, reading, socialization, and providing vital transportation to medical appointments, pharmacies, and grocery stores - In order to become a recipient of Senior Companion services, an individual must be referred by: Aging & Disability Services, Senior Dimensions, or NV Hand managed properties

Clark County Social Service
1600 Pinto Lane – Las Vegas, NV 89106
702-455-8645

Alternative Health Care
- Provides short-term homemaking services to assist recuperating patients so they may remain in their own homes

Homemaker Home Health Aide
- Provides homemaking and personal care services for aging and disabled persons to help them remain in their own homes
## Assisted Care Services

### Dynamic Nursing
2865 S. Jones Blvd. – Las Vegas, NV 89146  
**702-388-1700**  
- Provides custodial care such as bathing, meal preparation, medication reminders, shopping, laundry, transportation, light housekeeping, dressing & grooming assistance, and ambulation & transfer assistance  
- Provides skilled nursing where RNs and licensed therapists assist with home medical care: Wound care, catheter care, injections, blood drawing, medication review, pre and post op evaluations, and more

### Home Life Concierge
702-964-9800  
- Personal assistance and lifestyle management services: Personalized shopping and delivery, walk and check on pets, book doctor appointments, home organization, move assistance (pack/unpack)  
- Helps elderly with reading newspapers, books, and magazines  
- Companionship  
- Senior discounts

### Homewatch Caregivers
7151 Cascade Valley Court #105 – Las Vegas, NV 89128  
**702-341-8600**  
- Provides home care services such as laundry assistance, light housekeeping, personal care  
- Assists with maintaining diet, physical activity and physician recommended medications  
- Companionship  
- Mobility assistance at home, errands, and trips to appointments

### Lutheran Social Services
**Angels of Care - Home Care**  
73 Spectrum Blvd. – Las Vegas, NV 89101  
**702-639-1730 x300**  
- Non-profit agency which provides home care services to the elderly and those with physical disabilities  
- Home care services include assistance with Activities of Daily Living such as eating, dressing, grooming and Instrumental Activities of Daily Living such as light housekeeping, meal preparation, or shopping  
- Companionship, respite, friendly visitation and more  
- Seniors age 60 and over who live in the City of Las Vegas may receive free nutrition (Ensure, Glucerna, Boost) and incontinence supplies

### Right At Home
2911 N. Tenaya Way #106 – Las Vegas, NV 89128  
**702-367-3400**  
- Provides assistance with bathing, dressing, housekeeping, meal preparation, transportation, laundry and companionship  
- Accepts Helping Hands voucher, LTC insurance and VA aide and attendance

### State of Nevada
**Facility Outreach & Community Integration Services (FOCIS)**  
1210 S. Valley View #104 – Las Vegas, NV 89102  
**702-668-4200**  
- Money Follows the Person: A statewide program that gives Nevadans currently living in nursing homes or other institutions the opportunity to transition back into their communities  
- Provides community based services and support that allow individuals to remain independent  
- Services can include: Personal care, home health, durable medical equipment, adult day health care, personal emergency response system, non-emergency transportation  
- Financial assistance with housing deposits, moving expenses, furniture, etc.
## Chronic Disease Programs

### ALS Association Nevada Chapter
3191 E. Warm Springs Road – Las Vegas, NV 89120
702-777-0500
- Home visits to ALS patients and caregivers are done to discuss lifestyle changes and to offer suggestions on home adaptations - Work to provide emotional, physical, and financial assistance to those afflicted with ALS - Equipment loans when available

### Alzheimer’s Association
*Care Partners Reaching Out (CarePRO)*
702-248-2770
- Provides a series of skill-building workshops for persons caring for loved ones who are coping with dementia such as Alzheimer’s disease and related disorders - Caregivers are trained in ways to manage stress and techniques to help them cope with the disease and communicate better with loved ones who suffer from memory loss

### American Cancer Society
6165 S. Rainbow Blvd. #12 – Las Vegas, NV 89118
702-798-6877 or 702-731-8885 for Patient Navigator
- Look Good Feel Better: Skin care, make-up class, free wigs, bras, ostomy supplies, cancer info and other gift items - Patient Navigator is able to assist patients with non-medical questions and offer services to support physical, psychological, social, and financial issues - Hope Lodge: Offers cancer patients and their caregivers a free place to stay when their best hope for effective treatment may be in another city

### Arthritis Foundation
P.O. Box 33816 – Las Vegas, NV 89133
702-367-1626 or 800-477-7679
- Provides programs to help those who suffer with arthritis - Programs are designed to help sufferers live and enjoy life with less pain - Exercise classes - Walk With Ease program - Aquatics

### Asbestos.com
*Mesothelioma Center*
855-437-8661
- Advocacy group that helps the victims of asbestos exposure and their loved ones - All services are free and include: Matching patients up with qualified doctors in their area, providing access to an on-staff nurse, support group for asbestos victims and their families - The latest data on asbestos and asbestos-related diseases to ensure an accurate, up-to-date website

### Chronic Disease Self-Management Program
702-648-3425
If you are an adult age 55 or older and have arthritis, diabetes, heart or lung problems, high blood pressure, cancer or another chronic condition, this free, six-week Stanford University Chronic Disease Self Management Program can help improve your daily life.
During this six-week program you will learn:
- How to set personal goals and develop the skills to better manage difficult emotions such as depression, anger, frustration and fear and more - Skills to meet the daily challenges of living with a chronic disease: Communication skills - Relaxation techniques - Community resources - Practical exercises - How to optimize your patient/doctor relationship
### Chronic Disease Programs

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleveland Clinic Lou Ruvo Center for Brain Health</td>
<td>888 W. Bonneville – Las Vegas, NV 89106</td>
<td>702-483-6000</td>
<td>Offers educational resources to patients and their families - Provides explanation on the effects of Alzheimer's along with symptoms and diagnosis of the disease - Brainercize: Gives seniors tips on how to keep their brains active and help prevent dementia - Keep Memory Alive: Creates greater awareness of neurocognitive disorders and educates afflicted persons on cutting edge treatments, research and caregiver services</td>
</tr>
<tr>
<td>Hemophilia Foundation of Nevada</td>
<td>7473 W. Lake Mead Blvd #100 – Las Vegas, NV 89128</td>
<td>702-564-4368</td>
<td>Non-profit consumer advocacy group dedicated to finding better treatments and cures for bleeding and clotting disorders - Works to prevent the complications of these disorders through education, advocacy and research</td>
</tr>
<tr>
<td>Leukemia &amp; Lymphoma Society</td>
<td>6280 S. Valley View Blvd., Suite 342 – Las Vegas, NV 89118</td>
<td>702-436-4220</td>
<td>Co-pay Assistance Program: Helps those afflicted with cancer pay insurance premiums and meet co-pay obligations - Assists in locating other financial assistance programs</td>
</tr>
<tr>
<td>National Multiple Sclerosis Society</td>
<td>2110 E. Flamingo, Suite 203 – Las Vegas, NV 89113</td>
<td>702-736-7272</td>
<td>1-800-344-4867 for MS Navigator - Provides assistance in the areas of in-home services, chore services, respite, and financial to help with unexpected one-time emergencies for food, rent and utilities for those afflicted with MS - Program for veterans with MS - Provides list of pharmaceutical programs that help with the cost of MS medications - MS Navigator helps identify solutions and provides access to resources</td>
</tr>
<tr>
<td>Susan G. Komen for the Cure</td>
<td>4850 W. Flamingo Road, Suite 25 – Las Vegas, NV 89103</td>
<td>702-822-2324</td>
<td>Provides crucial breast health education - Screening services - Financial support to women, men and their families who have been touched by breast cancer</td>
</tr>
<tr>
<td>The Caring Place</td>
<td>4425 S. Jones Blvd., Suite 1 – Las Vegas, NV 89103</td>
<td>702-871-7333</td>
<td>Offers therapies, education and information as a complement to medical treatment for cancer patients, their families and friends - Healing therapies such as yoga, meditation, Tai Chi, Pilates, reflexology and guided imagery</td>
</tr>
</tbody>
</table>
### Counseling & Support Groups

**A Complete Care Support Services**  
3130 S. Rainbow Blvd #304 – Las Vegas, NV 89146  
**702-202-3374**  
- Provides counseling, case management services, peer to peer services, senior activity center, and therapies such as grief, group, psychological, family and occupational - Medical and health care referrals, intensive outpatient services and advocate services

**Alzheimer’s Association**  
5190 S. Valley View Blvd #104 – Las Vegas, NV 89118  
**702-248-2770**  
- Provides a variety of specialized support groups for those who are dealing with the challenges of Alzheimer’s or dementia - Support groups are held in Henderson, Las Vegas, Pahrump, Laughlin and the Summerlin areas - Provides Helpline/Information and referral 24 hours a day along with education, family care consultations, and early stage programs

**Barbara Greenspun Women’s Care Centers of Excellence**  
702-616-4900  
7720 S. Cimmaron #195  
Las Vegas, NV 89113  
2651 Paseo Verde Pkwy #180  
Henderson, NV 89074  
98 E. Lake Mead Pkwy, #301  
Henderson, NV 89015  
- Offers peer counseling to seniors age 50 and over to help meet the emotional needs of older adults - Confidential, personal, and supportive counseling to those facing challenges and concerns of aging such as loneliness, loss and bereavement, health problems, relationships and retirement

**Blind Center of Nevada**  
1001 N. Bruce Street – Las Vegas, NV 89101  
**702-642-6000**  
- Peer support for blind and visually impaired persons of all ages

**BlindConnect**  
5165 W. Sunset Road – Las Vegas, NV 89118  
**702-631-9009**  
- Peer support for blind and visually impaired adults - Telephone contact - Social gatherings

**Center for Compassionate Care**  
4131 Swenson Street – Las Vegas, NV 89119  
**702-796-3167**  
- Counseling arm of Nathan Adelson Hospice - Provides a variety of free support groups for those affected by grief and loss - Offers individual, couples, and family counseling - Sliding fee scale

**Divorced & Widowed Adjustment, Inc.**  
P.O. Box 12042 – Las Vegas, NV 89112  
**702-735-5544**  
- Offers several types of free, weekly, on-going support groups to help individuals deal with the death of a loved one or loss of a relationship - Support groups offer emotional support to help individuals who are widowed, divorced or separated - Also offers support groups for bereavement of murder and suicide victims and loss of pet

**Friends of Parkinson’s**  
2400 N. Tenaya Way – Las Vegas, NV 89128  
**702-381-4141**  
- An organization that works with those with Parkinson’s disease, their families, and caregivers by bringing awareness, education and training - Veteran’s Involved Parkinson’s support group - Visit friendsofparkinsons.org for information on support group times and locations
### Gay and Lesbian Community Center of Southern Nevada

**Aging Communities Together/ Senior Drop In**

401 S. Maryland Pkwy – Las Vegas, NV 89101

702-733-9800

- Offers a variety of support and social groups - Fun, safe, inclusive space for adults age 50 and over
- Enjoy activities, games, films, and education with peers - Free to LGBTQ and allied individuals
- Men’s Mondays, Transgender Tuesdays, Women’s Wednesdays, Inclusive Thursdays, Free-for-all Fridays from 10:30am - 2pm

### Jewish Family Services

4794 S. Eastern Avenue – Las Vegas, NV 89119

702-732-0304

- Offers individual and group counseling to inspire clients to live up to their full potential
- Counseling is available in the following areas: Anxiety and OCD, depression and bi-polar disorder, PTSD, substance abuse, grief loss, divorce, chronic illness, employment stress, relationship concerns and more - Most insurances accepted, discounts or sliding fee scale can be arranged for the uninsured

### Nevada Senior Services

**Care Consultation**

702-333-1556 or 702-364-2273

- Offers a 12-month telephone-based information and support service for caregivers - Provides ongoing help to find practical solutions related to concerns about health, care and well-being - A customized plan is developed and coaching is provided to support and empower participants by addressing and resolving issues

### PFLAG of Boulder City

P.O. Box 61162 – Boulder City, NV 89006

702-241-4050

- Provides support for families, friends, and people who are LGBTQ - Education about the unique challenges of being LGBTQ - Advocacy to change attitudes and create inclusive policies that work toward full equality

### S.A.F.E. House

921 American Pacific, Suite 300 – Henderson, NV 89014

702-451-4203 or 24 hour hotline 702-564-3227

- Committed to stopping abuse in the family environment by providing counseling, crisis intervention, education and advocacy - Shelter assistance for abuse victims

### Southern Nevada Center for Independent Living

2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146

702-889-4216

- Provides peer counseling and other resources for individuals with significant disabilities
- Also provides counseling on Supplemental Security Income and Social Security Disability Income

Back-to-work benefits
Crime & Fraud Prevention

**Aging & Disability Services Division**  
*Elder Protective Services*  
1860 E. Sahara Avenue – Las Vegas, NV 89104  
702-486-6930 or 888-729-0571  
- Provides protective services for persons age 60 and over who may experience abuse, neglect, isolation, and financial exploitation  

**Nevada SMP**  
702-486-3403 or 888-838-7305  
- Investigates Medicare errors, waste, and abuse - Works to prevent Medicare beneficiaries from being victims of fraud - Presentations and speakers available for education about Medicare fraud and abuse and prevention of health care identity theft

**Citizen Review Board**  
330 S. 3rd Street #670 – Las Vegas, NV 89101  
702-455-6322  
- Independent civilian oversight agency which investigates complaints of misconduct by peace officers of the Las Vegas Metropolitan Police Department in the performance of their duties

**Clark County District Attorney**  
*Victim Witness Assistance Center*  
200 Lewis Avenue – Las Vegas, NV 89101  
702-671-2525  
- Provides assistance for victims and witnesses of crimes during court cases

**Las Vegas Metropolitan Police Department**  
*Area Commands*

- **Bolden**  
  1851 Stella Lake  
  Closed to the public  
  702-828-3347

- **Downtown**  
  621 N. 9th Street  
  Closed to the public  
  702-828-4348 or 702-828-4349

- **Northeast**  
  3750 Cecile Avenue  
  Mon—Fri 9am - 5pm  
  702-828-4348 or 702-828-4349

- **South Central**  
  4860 S. Las Vegas Blvd  
  Closed to the public  
  702-828-8272

- **Spring Valley**  
  8445 Eldora Street  
  Mon—Fri 9am - 5pm  
  702-828-2640

Headquarters is located at 400 N. Martin Luther King Blvd.
Disability Resources

**Accessible Space Inc.**  
702-259-1903  
- Nevada Community Enrichment Program provides treatment to persons with brain injuries  
- Offers a full range of therapeutic services including occupational, physical and speech therapy  
- ASI provides affordable housing that is customized for persons with disabilities and seniors  
- Some housing units include assisted and/or supportive living services - Call 800-466-7722 for locations, availability, and eligibility

**Aging & Disability Services Division**  
1860 E. Sahara Avenue – Las Vegas, NV 89104  
702-486-3545  

**Communication Access Services**  
Relay Nevada: This service enables people with speech and hearing disabilities to use specialized telecommunications equipment to access the phone system - Telecommunications Equipment Distribution: Qualified Nevadans with hearing and speech disabilities can receive free equipment needed to access the phone system through Nevada Relay - Contact Deaf Centers of Nevada at 702-363-3323 or Southern Nevada Center for Independent Living at 702-889-4216  

**Personal Assistance Services (PAS Program)**  
- Upon availability of funding: Provides financial assistance to enable severely disabled adult individuals to remain in their own homes and avoid placement in a long term care facility  
- The financial assistance is used to access home-based personal care services such as dressing, bathing, grooming, toileting, feeding assistance, getting in and out of bed, meal preparation, range of motion exercises and more - Program is for those who do not qualify for other programs such as Medicaid or COPE

**Desert Regional Center**  
1391 S. Jones Blvd. – Las Vegas, NV 89146  
702-486-6200  
- State of Nevada agency which provides support services to children and adults with developmental disabilities - Case management - Respite care - In-home training, clinical assessments and counseling - Services are provided on a sliding fee scale

**Easter Seals of Southern Nevada**  
7281 W. Charleston Blvd. – Las Vegas, NV 89117  
702-870-7050  
- Provides an array of services to adults and children with disabilities - Job training and assistive technology to get persons with special needs and disabilities into the workforce - Respite for families who are taking care of a loved one with disabilities - Adult day programs help seniors and adults with disabilities experience socialization and community activities  

**Assistive Technology**  
- Provides people with disabilities the tools they need to access employment, education and recreation - State of the art assistive technology lab with equipment to assist individuals in finding what will work best to achieve their goals - Once equipment is purchased, experienced staff with provide installation and train individuals with disabilities on how to use and best utilize their assistive technology - Also provides evaluations and on-going support - Sponsors Nevada’s Assistive Technology Exchange project: Scooters, durable medical equipment, and other assistive devices are available for loan
## Disability Resources

<table>
<thead>
<tr>
<th><strong>Nevada Bureau of Services to the Blind &amp; Visually Impaired</strong></th>
<th><strong>Nevada Bureau of Vocational Rehab</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>702-486-5230</td>
<td>702-486-5230</td>
</tr>
<tr>
<td>- Provides individualized training in home management, daily living skills, mobility and communication skills for those who are unable to work due to visual impairment</td>
<td>- Helps eligible persons with disabilities become employed - Assists those who are already employed with training, counseling and support to improve their ability to perform job duties</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Nevada Disability Advocacy &amp; Law Center</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2820 W. Charleston Blvd, Suite 11 – Las Vegas, NV 89102</td>
</tr>
<tr>
<td>702-257-8150 or 888-349-3843</td>
</tr>
<tr>
<td>- Provides information and referrals to a variety of programs that assist persons with mental, physical, or developmental disabilities - Implements programs to help disabled individuals return to work, receive assistive devices, ensure their participation in the electoral process and more</td>
</tr>
<tr>
<td>– Client Assistance Program: Provides mediation, advocacy or representation regarding appeals on disability decisions made by state agencies - Representatives are responsible for informing individuals with disabilities of the rehabilitative programs, services, and benefits in Nevada</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Opportunity Village</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>6300 W. Oakey Blvd – Las Vegas, NV 89146</td>
</tr>
<tr>
<td>702-259-3700</td>
</tr>
<tr>
<td>- Provides vocational training, community employment, day services, advocacy, arts and social recreation for persons with severe intellectual and associated disabilities</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Rebuilding All Goals Efficiently (R.A.G.E)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2901 El Camino Avenue #102 – Las Vegas, NV 89102</td>
</tr>
<tr>
<td>702-333-1038</td>
</tr>
<tr>
<td>- Provides persons with disabilities assistance in achieving the independence and quality of life they deserve - Spinal Cord Injury Network - Independent Living and Assistive Technology - Ryan White program offers educational outreach, special events, information and referral on discrete testing</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Social Security Administration</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><em>Ticket to Work Program</em></td>
</tr>
<tr>
<td>866-968-7842</td>
</tr>
<tr>
<td>- A free and voluntary program for persons between the ages of 18 - 64 who are receiving Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) - Beneficiaries may sign up with an Employment Network or a State Vocational Rehabilitation agency - The Ticket to Work Program allows participants to receive training, career counseling, vocational rehab, job placement, and on-going support services - Allows for more independence and less reliance on Social Security benefits</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Southern Nevada Center for Independent Living</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146</td>
</tr>
<tr>
<td>702-889-4216</td>
</tr>
<tr>
<td>- Provides assistance to disabled residents of Southern Nevada in the way of: Information and referrals, independent living skills training, advocacy, housing, transportation, adaptive equipment, peer counseling, technical assistance and more - The organization aims to empower disabled individuals by providing them with information on various resources that will allow them to live independently for as long as possible</td>
</tr>
</tbody>
</table>
**Educational**

**AARP - Driver Safety Course**
877-846-3299
- Volunteers provide safe driving instructions to seniors age 50 and over - Students are provided with information on the current rules of the road, defensive driving techniques, and how to operate a vehicle more safely - The course is available online or in a classroom setting - A certificate of completion is provided at the end of the course and can be presented to an individual’s insurance company for a possible reduction in auto insurance premiums - Visit AARP.org to search for class locations

**American Red Cross**
1771 E. Flamingo Road, Suite 206B – Las Vegas, NV 89119
702-791-3311
- Offers a wide variety of health and safety training courses in CPR, Automated External Defibrillator training, lifeguard training, swimming, baby sitting, care giving, and more - Classes are available online or in a classroom setting

**Clark County Law Library**
309 S. 3rd Street – Las Vegas, NV 89101
702-455-4696
- Offers free classes regarding bankruptcy, consumer rights, estate planning, criminal record sealing, civil rights restoration, and more for Nevada residents - Classes are offered at different times of the year by participating legal entities - Call for class schedules

**Financial Guidance Center**
2650 S. Jones Blvd. – Las Vegas, NV 89146
702-364-0344
- Provides a wide range of classes to assist individuals in managing their finances - Checking account management - Budgeting - Credit management - Homeownership - Bankruptcy Counseling and Education: Provides bankruptcy pre-filing counseling and pre-discharge education - A Financial Literacy Certificate is issued prior to discharge of bankruptcy - The course may be completed through a self-study Internet class or in a classroom setting

**Nevada Talking Book Services**
100 N. Stewart Avenue – Carson City, NV 89701
800-922-9334
- Has a library of books and other publications available to persons who are certified as being legally blind, visually impaired or as having a learning or reading disability - Disability must be determined by a professional who is trained in the evaluation of visual and physical handicaps - Products are available in Braille, on cassette or disc - Recorded items and special playback equipment is loaned to readers free of charge

**UNLV**
*Osher Lifelong Learning Institute (OLLI)*
851 E. Tropicana Avenue – Las Vegas, NV 89119
702-774-6554
- Provides lifelong learning experiences for OLLI members - Offers over 70 interesting and stimulating study groups covering a wide range of topics - Groups are led by Ollie volunteer members who bring a lifetime of personal and professional experience to the classroom - Classes are for enjoyment; there are no tests, grades, or credits
### AARP Foundation

**Senior Community Service Employment Program**

702-648-3356

- Provides subsidized job training opportunities to low-income seniors - Assists individuals in obtaining new job knowledge, skills enhancement, and locating and maintaining employment
- Applicants must be unemployed, age 55 or older and meet income guidelines - Job and community service placement

### Catholic Charities

**Foster Grandparent Program**

531 N. 30th Street – Las Vegas, NV 89101

702-382-0721

- Provides at-risk children who are in need of literacy assistance with inter-generational relationships with seniors - Volunteers must be 55 years of age or older - Must be able to serve between 16 and 40 hours a week - Volunteers receive a non-taxable/non-reportable stipend - Mileage and meals are reimbursed - Paid vacation and holidays - Must meet income requirements to be eligible

### East Valley Family Services

**Family Resource Center**

1830 E. Sahara, Suite 103 – Las Vegas, NV 89104

702-631-7098

- Employment and job training - Job Referrals - Identification needs - Application assistance - Walk in with valid NV ID and proof of residency for assistance

### Easter Seals of Southern Nevada

7281 W. Charleston Blvd. – Las Vegas, NV 89117

702-870-7050

- Job training and employment services for disabled persons - Assists unemployed and under-employed adults challenged with multiple barriers to job employment and job skills necessary to find jobs leading to self-sufficiency

### Goodwill of Southern Nevada

1280 W. Cheyenne – N. Las Vegas, NV 89030

702-214-2025

- Assists job seekers by providing job training, career counseling and advice - Provides resources such as Internet, copy and fax machine access, job postings, mock interviews - Individuals may be able to receive assistance with bus passes, rent assistance, gas cards, tuitions, and vouchers

### HELP of Southern Nevada

**Work Opportunities Readiness Center/ Displaced Homemaker**

1640 E. Flamingo Road, Suite 100 – Las Vegas, NV 89119

702-369-4357

- Provides hands-on job assistance to qualified men and women who have lost their sole source of income due to death, divorce or illness - Free workshops offered twice a month

### Nevada Job Connect

**Henderson**

702-486-0300

- Statewide network that connects businesses with employees - Job listings - Job placement

**Las Vegas**

702-486-0100

- Information about education and training - Resume preparation - Job referrals

**N. Las Vegas**

702-486-0200
Food & Nutrition

**Catholic Charities of Southern Nevada**  
531 N. 30th Street – Las Vegas, NV 89101  
702-385-5284

*Meals on Wheels*  
- Delivers a set of seven frozen, nutritious lunches once a week to homebound seniors age 60 and over

*Medical Nutrition Therapy*  
- Provides nutrition intervention such as oral liquid supplements, additional meals and case management to assist with chronic medical conditions

**St Vincent Lied Dining Facility**  
1501 Las Vegas Blvd North – Las Vegas, NV 89101  
702-385-2662

- A free meal is provided daily from 10am - 11am - Additional meals are served to the public Monday - Friday during breakfast and lunch at a cost of $4 per meal  
- Breakfast is from 7:30am - 9am and lunch is from 12pm - 2:30pm - Accepted payment methods: Cash, EBT, credit, or debit

**East Valley Family Services**  
1840 E. Sahara #112 – Las Vegas, NV 89104  
702-776-6341

- Seniors who are age 60 or older may participate in the USDA Commodities Program and receive two bags of food per month - Clients are seen on a walk-in basis - Must be income eligible - Also assists in completing applications for SNAP and other programs

**HELP of Southern Nevada**  
*Supplemental Nutrition Assistance Program*  
1640 E. Flamingo Road, Suite 100 – Las Vegas, NV 89119  
702-369-4357

- Provides assistance with applying for food stamps - Applicants are taken through a review process where required documentation and application will be reviewed for completeness - HELP will deliver application to the Division of Welfare & Supportive Services where it will be processed

**Henderson Heritage Park Senior Facility**  
300 Racetrack Road – Henderson, NV 89015  
702-267-2956

- Daily congregate meals from 11am - 1pm - Suggested donation: $2.50 for seniors age 60 and over, $5.00 for those under 60 - Meals on Wheels for homebound Henderson residents age 60 and over: A hot meal is delivered each weekday and two frozen meals delivered for weekend meals - Also provides food for pets of homebound seniors - USDA Commodities Program assists eligible low-income seniors with food packages that include rice, dry beans, canned vegetables, and cereal

**James Seastrand Helping Hands of North Las Vegas**  
3640 N. 5th Street #130 – N. Las Vegas, NV 89032  
702-649-7853

- Provides a free bag of non-perishable food once a month to low-income seniors age 60 and over and disabled individuals - Fresh produce is available for pick-up on Fridays for anyone in the community who is in need
<table>
<thead>
<tr>
<th><strong>Jewish Family Service</strong></th>
<th><strong>4794 S. Eastern Avenue, Ste. C – Las Vegas, NV 89119</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>702-732-0304</strong></td>
<td>- Food pantry provides nutritious food and hygiene products to the homeless, elderly persons, and needy families - Assistance is available once per month - Food pantry is open Monday thru Friday from 9am - 11:30am and is closed for most major holidays</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Jude 22</strong></th>
<th><strong>530 S. 9th Street – Las Vegas, NV 89101</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>702-366-0878</strong></td>
<td>- Emergency food packages once a month for seniors who are age 60 and over - Bread and vegetables are offered three days a week for anyone who is in need - Participates in Three Square’s Senior Share Program which provides supplemental nutrition such as fruits, vegetables, whole grains, and lean proteins to chronically ill seniors age 60 and over</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Las Vegas Rescue Mission</strong></th>
<th><strong>480 W. Bonanza – Las Vegas, NV 89106</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>702-382-1766</strong></td>
<td>- Daily meal is served for anyone who is hungry - Food pantry program provides emergency food for needy families - Distributes holiday food baskets in November and December</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Las Vegas Senior Lifeline</strong></th>
<th><strong>2309 Renaissance Drive, Suite B – Las Vegas, NV 89119</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>702-933-1191</strong></td>
<td>- Delivers Kosher Meals on Wheels - Weekly congregate meals at Goldberg Senior Center</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Las Vegas Urban League</strong></th>
<th><strong>MLK Senior Center</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2420 N. Martin Luther King Blvd., Suite B – N. Las Vegas, NV 89032</strong></td>
<td></td>
</tr>
<tr>
<td><strong>702-636-0064</strong></td>
<td>- Provides a nutritious lunch daily in a congregate meal setting for seniors age 55 and over - Meals are in accordance with Older Americans Act complying with the dietary guidelines provided by the USDA</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Lutheran Social Services</strong></th>
<th><strong>73 Spectrum Blvd. – Las Vegas, NV 89101</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>702-639-1730</strong></td>
<td>- Offers a client-choice supermarket style food pantry - The pantry contains fresh produce, meats, dairy and canned and dried goods - Open 8am - 11am on Mon., Tues., Wed., and Fri. - DigiMart system that allows clients to use points to “purchase” food electronically. Staff will gather food items and have them ready for client to pick up - Closed on Thursdays</td>
</tr>
</tbody>
</table>

- Senior Meal Program is offered at Holy Spirit and Reformation Lutheran Church - Seniors age 60 and over can enjoy a free meal or make a small donation / Persons under age 60 can purchase a meal for $5.00

<table>
<thead>
<tr>
<th><strong>Holy Spirit Lutheran Church</strong></th>
<th><strong>Reformation Lutheran Church</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>6670 W. Cheyenne Avenue</strong></td>
<td><strong>580 E. St Louis Avenue</strong></td>
</tr>
<tr>
<td>Las Vegas, NV 89108</td>
<td>Las Vegas, NV 89104</td>
</tr>
<tr>
<td>- Monday - Friday 12pm - 1pm</td>
<td>- Monday - Friday 2pm - 3:30pm</td>
</tr>
</tbody>
</table>
CenturyLink
*Lifeline Assistance and Internet Basics Broadband Assistance Plan*
800-366-8201
- Provides low-income households with low-cost basic dial tone
- Internet Basics provides discounts on High-Speed Internet service for qualified subscribers
- Must meet federal poverty level, receive Supplemental Security Income or public benefits

Family Resource Centers

*Cappalappa*
189 N. Moapa Valley Blvd. – Overton, NV 89040
702-397-6400
- Services individuals of Overton, Moapa, & Logandale in the following zip codes: 89021, 89025, 89040

*East Valley Family Services*
1830 E. Sahara #103 – Las Vegas, NV 89104
702-631-7098
- Services the following zip codes: 89032, 89101, 89102, 89104, 89106, 89107, 89108, 89109, 89110, 89119, 89120, 89121, 89142, 89169 - Call **702-920-6515** for information on when case managers will be in Laughlin to service: 89019, 89026, 89028, 89029, 89039, 89046

*HopeLink*
178 Westminster Way – Henderson, NV 89015
702-566-0576
- Services the following zip codes: 89002, 89005, 89011, 89012, 89014, 89015, 89044, 89044, 89074, 89122, 89123, 89183

*Lied Memorial Boys & Girls Club*
2850 S. Lindell – Las Vegas, NV 89146
702-932-1880
- Services the following zip codes: 89004, 89018, 89103, 89113, 89117, 89118, 89124, 89128, 89129, 89134, 89135, 89138, 89139, 89141, 89144, 89145, 89146, 89147, 89148, 89166, 89178, 89179

*Olive Crest*
4285 N. Rancho Drive, Suite 160 – Las Vegas, NV 89130
702-685-3459
- Services the following zip codes: 89030, 89031, 89033, 89036, 89081, 89084, 89085, 89086, 89087, 89115, 89130, 89131, 89143, 89149, 89156, 89191

*Salvation Army in Mesquite*
355 W. Mesquite Blvd – Mesquite, NV 89027
702-345-5116
- Services the following zip codes: 89007, 89024, 89027

- Centers provide information, referrals and case management in various service areas
- Collaboration occurs with schools, faith-based organizations, and government agencies to assist families to obtain needed services
- Some centers assist with rent, utilities, gas and health card vouchers, bus passes, commodities and more - Must call to inquire about services and availability
## General Assistance

### Financial Guidance Center
2650 S. Jones Blvd. – Las Vegas, NV 89146  
702-364-0344  
- Confidential financial counseling  
- Financial literacy  
- Debt repayment plan  
- Home down-payment assistance  
- Bankruptcy pre-filing counseling and more

### HELP of Southern Nevada
1640 E. Flamingo, Suite 100 – Las Vegas, NV 89119  
702-369-4357  
- Emergency Resource Services: Provides assistance with bus passes, clothing vouchers, food vouchers and hygiene products - Please call ahead or visit website [helpsonv.org](http://helpsonv.org) to receive information on availability of services

### James Seastrand Helping Hands of N. Las Vegas
3640 N. 5th Street #130 – N. Las Vegas, NV 89032  
702-649-7583  
- Seniors age 60 and over may pick up donated items such as paper towels, toilet paper, facial tissue, napkins and personal items once a month - There is no charge but donations are accepted

### Jewish Family Service
4794 S. Eastern Avenue, Suite C – Las Vegas, NV 89119  
702-732-0304  
- The Chesed program provides burial assistance to low-income Jewish individuals who pass away in Clark County to ensure that they receive a proper Jewish burial

### Lutheran Social Services
73 Spectrum Blvd. – Las Vegas, NV 89101  
702-639-1730  
- Provides assistance in obtaining birth certificates and Nevada ID for those who are low-income and seeking employment or public assistance - Assistance may also be obtained to receive medication, transportation and moving when funds are available

### SafeLink Wireless
1-800-SAFELINK (1-800-723-3546)  
- Provides a free cell phone for qualifying low-income individuals - Total household income must be at or below 150% of the Federal Poverty Level - In most cases, individuals who participate in government assistance programs or those who are receiving Supplemental Security Income are eligible - SafeLink services are provided through TracFone and offers three different plans - Up to 200 free minutes monthly (additional minutes may be purchased)

### Taxpayer Advocate
110 City Parkway, Stop 1005 LVG – Las Vegas, NV 89106  
702-868-5179  
- An independent organization within the IRS which ensures that every taxpayer is treated fairly and is aware of their rights - Provides free help to guide taxpayers through the often confusing process of resolving tax problems that they are unable to solve on their own - Can help set up payment arrangements - Provides tax forms - Assistance with Affordable Care Act tax provision questions - Facilitated Self Assistance: A computer kiosk with an IRS employee available to assist with navigating the IRS.gov website
# Government Assistance Programs

## Clark County Social Service

**702-455-4270**

- **Coordinated Intake**: Single point of entry for single adults who need assistance with housing
- **Financial assistance**: Rent, burial & cremation, and out-of-state transportation for eligible indigent persons
- **Homemaker program**: Provides assistance with light housekeeping, personal hygiene, light meal preparation, grocery shopping and laundry for seniors and disabled persons
- **Long-Term Care program**: Provides assistance with the payment of adult day care, adult group care, and nursing homes
- **Senior Advocate Program**: Provides information and referral on a variety of senior topics - Senior Financial Assistance to prevent homelessness or the shut off of utilities - Project Reach help with past due NV Energy bill for seniors age 62 and over

## Division of Welfare & Supportive Services

**702-486-5000**

- Administers Supplemental Nutrition Assistance Program (SNAP), Energy Assistance & Medicaid Programs - Benefits can be applied for online by creating an account through Access Nevada - Visit dwss.nv.gov

<table>
<thead>
<tr>
<th>Office Type</th>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Belrose Office</td>
<td>700 Belrose Street, Las Vegas, NV 89107</td>
<td>702-486-1646</td>
</tr>
<tr>
<td>Cambridge Office</td>
<td>3900 Cambridge, Ste 208, Las Vegas, NV 89119</td>
<td>702-486-9400</td>
</tr>
<tr>
<td>Craig Office</td>
<td>3223 W. Craig Road, Ste 140, N. Las Vegas, NV 89032</td>
<td>702-631-3386</td>
</tr>
<tr>
<td>Durango Office</td>
<td>3965 S. Durango Drive, Las Vegas, NV 89147</td>
<td>702-486-1646</td>
</tr>
<tr>
<td>Flamingo Office</td>
<td>3330 E. Flamingo Road #55, Las Vegas, NV 89121</td>
<td>702-486-9400</td>
</tr>
<tr>
<td>Henderson Office</td>
<td>520 Boulder Hwy, Henderson, NV 89015</td>
<td>702-486-1001</td>
</tr>
<tr>
<td>Owens Office</td>
<td>1040 W. Owens, Las Vegas, NV 89106</td>
<td>702-486-1899</td>
</tr>
<tr>
<td>Nellis Office</td>
<td>611 N. Nellis Blvd, Las Vegas, NV 89110</td>
<td>702-486-4828</td>
</tr>
<tr>
<td>Owens District Office</td>
<td>5330 E. Flamingo Road #55, Las Vegas, NV</td>
<td></td>
</tr>
<tr>
<td>Pahrump District Office</td>
<td>1840 Pahrump Valley Rd, Pahrump, NV 89048</td>
<td>775-751-7400</td>
</tr>
<tr>
<td>Spring Mountain Office</td>
<td>3101 Spring Mtn Road, Suite 3, Las Vegas, NV 89102</td>
<td>702-631-3077</td>
</tr>
</tbody>
</table>

## Nevada Department of Employment, Training & Rehabilitation

**Employment Security Division (Unemployment Insurance Claims)**

**702-486-0350**

- Provides unemployment benefits to those who are considered out of work due to no fault of their own - Claims can be filed by phone or online (detr.state.nv.us)

## Social Security Administration

**800-772-1213**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>1250 S. Buffalo, Suite 150, Las Vegas, NV 89117</td>
<td>4340 Simmons, 10416 S. Eastern Avenue, 702-293-1914</td>
</tr>
<tr>
<td>866-704-4859</td>
<td>866-614-9667</td>
</tr>
</tbody>
</table>

- Federal agency which administers social insurance programs such as Social Security Retirement, Social Security Disability, Supplemental Security Income, and Survivor’s Benefits
### HELP of Southern Nevada
#### Weatherization Program
1640 E. Flamingo Road, Suite 100 – Las Vegas, NV 89119  
**702-795-0575**
- Provides energy-saving conservation assistance to low-income families with children, seniors, and disabled persons - Assistance may include installation of solar screens, repairing broken windows, evaluation of heating and A/C units, checking refrigerators for efficiency, installing energy saving devices, and more - Serves City of Las Vegas, Henderson, and Southern Rural Clark County

### James Seastrand Helping Hands of North Las Vegas
3640 N. 5th Street #130 – N. Las Vegas, NV 89032  
**702-649-7853**
- Minor home maintenance and repairs: Smoke detector and filter changes, safety checks and more  
- Services are available to seniors age 60 and over who own a home or mobile home who live in certain zip codes: 89002, 89015, 89030, 89031, 89032, 89081, 89084, 89086, 89101, 89102, 89103, 89104, 89106, 89107, 89108, 89109, 89110, 89114, 89115, 89117, 89120, 89121, 89122, 89128, 89129, 89130, 89131, 89134, 89138, 89143, 89144, 89145, 89146, 89147, 89149, 89157, 89169
- Clients must be assessed and sign a release of liability before any repairs can begin - Clients are eligible for service once every fiscal year

### Las Vegas Urban League
#### Housing Division Weatherization
3575 W. Cheyenne Avenue, Suite 101 – Las Vegas, NV 89032  
**702-636-3949 x 225**
- Provides weatherization services to low-income North Las Vegas and Rural Clark County residents to help them achieve lower-cost utility bills by making their homes more energy efficient at no cost  
- Weatherization typically consists of air sealing to reduce infiltration, attic insulation, energy efficient light bulbs, low-flow shower heads, solar screens, and the repair or replacement of air conditioner units and refrigerators - Applicants must meet income guidelines

### Nevada Senior Services
#### Renovate · Accessible · Mobility · Prevention (RAMP)
**702-538-8743**
- A home modification program that adapts the living space of individuals to allow them to live independently and safely in their home - A specialist will conduct a thorough assessment and recommend modifications such as grab bars, handheld showerheads, walk-in showers, cabinet adjustments, ramps, widened doorways, and handrails for stairs

### Rebuilding Together
611 S. 9th Street – Las Vegas, NV 89101  
**702-259-4900**
- Provides housing rehabilitation for low-income seniors age 60 or over, disabled persons, veterans, military families and multi-generational families with small children - Critical repair program: Plumbing, heat, air conditioning, and roofing - Safe at home program: Ramps, grab bars, and minor structural changes for accessibility - Green housing: Energy efficient repairs, insulation, window replacement, etc. Veteran housing: Complete home remodel to address safety and healthy home issues - Event day: Property clean up, exterior painting and small repairs, xeriscape, removal of dried vegetation
Accessible Space Inc.  
- Provides affordable housing that is customized for persons with disabilities and seniors 
- Rent is subsidized by HUD - Must meet income limits - Some housing units include assisted and/or supportive living services

Bledsoe Lane Apartments  
2306 Bledsoe Lane, Las Vegas, NV 89156  
702-437-6188

Bonnie Lane Senior Apartments  
2047 Bonnie Lane, Las Vegas, NV 89156  
702-437-0434

Coronado Drive Senior Apartments  
500 N. Major Avenue, Henderson, NV 89015  
702-437-0569

George and Lois Brown Apartments  
429 Van Wagenen, Henderson, NV 89015  
702-564-1337

Mojave Cedar Apartments  
2837 Cedar Street, Las Vegas, NV 89104  
702-464-5142

Ray Rawson Villa  
3420 Lindell, Las Vegas, NV 89146  
702-876-0051

Shelbourne  
1235 E. Shelbourne, Las Vegas, NV 89123  
702-564-0016

Bob Hogan Apartments  
5075 Newport Cove, Las Vegas, NV 89119  
702-207-3444

Carol Haynes Apartments  
5160 General Miles Way, Las Vegas, NV 89122  
702-898-8066

Dina Titus Estates  
5050 Missouri Avenue, Las Vegas, NV 89122  
702-451-0259

John Chambers Apartments  
2030 Camel Street, Las Vegas, NV 89115  
702-438-0066

Park Apartments  
2312 Bledsoe Lane, Las Vegas, NV 89156  
702-531-3167

Sandy Robinson Apartments  
4200 E. Bonanza Road, Las Vegas, NV 89110  
702-259-1903

Tonopah Lamb Apartments  
4250 E. Tonopah Avenue, Las Vegas, NV 89115  
702-898-5130

Catholic Charities  
Shelter Services (for men)  
1511 Las Vegas Blvd North – Las Vegas, NV 89101  
702-387-2282

- Showers, toiletries, and restroom facilities are available - Clothing is given out when available 
- Day shelter times are 7am - 3pm / Night shelter check-in times are from 3:30pm - 6:30pm - Clarity cards, case management, medical transport and computer use for job search are available - Guests may obtain information about additional resources and use phone to make outgoing local calls

St. Vincent HELP Apartments  
1521 Las Vegas Blvd. North – Las Vegas, NV 89101  
702-366-2090

- Transitional housing - Furnished apartments for men, women, seniors and disabled persons to help them regain their independence and transition to permanent housing

College Villas  
511 College Drive – Henderson, NV 89015  
702-522-9869

- Provides affordable housing for seniors and persons with disabilities in an environment which enhances their quality of life - Section 42 housing - Accepts Housing Choice (Section 8) vouchers
Family Promise
320 S. 9th Street – Las Vegas, NV 89101
702-638-8806
- Offers homeless families the opportunity to receive stable housing by providing short-term
  shelter, meals, case management and hospitality - Works with local faith based organizations
to provide a bed for the evening and meals - Families in the program receive various
resources including training as they work towards self-sufficiency - Financial support is
available for those who graduate to assist them in moving into a place of their own

Global Property Management Group, Inc.
2009 Alta Drive – Las Vegas, NV 89106
702-873-8882
Leases affordable housing to seniors, disabled persons, and families
- Utilities included where indicated **

Aldene Kline Barlow Senior Apartments**
1327 H. Street, Las Vegas, NV 89106
702-920-6550

Dr. Luther Mack, Jr. Senior Apartments
8158 Giles, Las Vegas, NV 89123
702-920-6569

Evelyn T. Robinson Senior Apartments**
1327 H. Street, Las Vegas, NV 89106
702-834-6565

Louise Shell Senior Apartments
2101 N. MLK, Las Vegas, NV 89106
702-646-4802

Sarann Knight Apartments**
1327 H Street, Las Vegas, NV 89106
702-538-9031

Senator Richard Bryan Senior Apartments
2651 Searles Ave, Las Vegas, NV 89101
702-649-3508

Yale Keyes Senior Apartments
1705 Yale St., N. Las Vegas, NV 89030
702-642-7758

David J. Hoggard Family Community
1100 W. Monroe, Las Vegas, NV 89106
702-631-2231

Ethel Mae Fletcher Apartments
1403 & 1503 Laurelhurst, Las Vegas, NV 89108
702-920-6572

Juan Garcia Gardens Apartments
2851 Sunrise Avenue, Las Vegas, NV 89101
702-383-6180

Owens Senior Apartments
1626 Davis Place, N. Las Vegas, NV 89030
702-642-0896

Senator Harry Reid Senior Apartments
328 N. 11th Street, Las Vegas, NV 89101
702-383-1091

Smith Williams Senior Apartments**
575 E. Lake Mead Pkwy, Henderson, NV 89015
702-382-3726

HopeLink
178 Westminster Way – Henderson, NV 89015
702-566-0576
- Emergency shelter assistance - Rent and utility assistance - Supportive Housing and Basic Needs
  program to help families and individuals become self-sufficient
**Housing & Urban Development**
302 Carson Street – Las Vegas, NV 89101
702-366-2100
- Oversees and assists public housing authorities and home lending practices - Those seeking affordable housing can conduct a search of properties on HUD.gov under Resources

**Las Vegas Rescue Mission**
480 W. Bonanza Road – Las Vegas, NV 89106
702-382-1766
- Has emergency shelter beds available to men, women and children on a first-come, first-served basis - Guests may stay seven nights or longer depending on their circumstance - Dinner, breakfast, a shower and clean linens are provided daily - Free clothing giveaways - Voucher program for dishes and other household items for those moving into permanent housing

**Nevada HAND**
295 E. Warm Springs Road #101 – Las Vegas, NV 89119
702-739-3345
Leases affordable housing for families and seniors - Must meet income guidelines
- Annabelle Pines I&II – 310 & 320 Annabelle Lane, Henderson, NV 89014 – 702-435-9731
- Bonanza Pines I&III – 4170 & 4180 E. Bonanza Road, Las Vegas, NV 89101 – 702-437-2703
- Buena Vista Springs III – 2510 Morton Avenue, N. Las Vegas, NV 89032 – 702-647-4734
- Capistrano Pines – 400 N. Major Avenue, Henderson, NV 89015 – 702-568-5181
- McFarland Senior Apartments – 4988 Jeffreys Street, Las Vegas, NV 89119 – 702-736-9596
- Monsignor C.T. Shallow – 561 N. Mojave Road, Las Vegas, NV 89101 – 702-384-2643
- Pacific Pines IV – 23 E. Texas Avenue, Henderson, NV 89015 – 702-565-8165
- Palo Verde Senior Apartments – 101 N. Palo Verde Drive, Henderson, NV 89015 – 702-726-6070
- Rochelle Pines – 4285 Hildebrand Lane, Las Vegas, NV 89121 – 702-795-0771
- Sierra Pines – 3201 S. Mojave Avenue, Las Vegas, NV 89121 – 702-369-3609
- Stella Fleming Towers – 400 Brush Street, Las Vegas, NV 89107 – 702-878-5398
- Stewart Pines I&II – 1351 & 1391 E. Stewart Avenue – Las Vegas, NV 89101 – 702-598-0420
- Stewart Pines III – 233 N. 13th Street – Las Vegas, NV 89101 – 702-382-6248
- Tropical Pines – 5030 Jeffrey’s Street – Las Vegas, NV 89119 – 702-795-1576
### Housing & Shelter

<table>
<thead>
<tr>
<th>Nevada Housing Division</th>
<th>1830 College Pkwy, Suite 200 – Carson City, NV 89706</th>
<th>775-687-2238</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- Rental housing locator and call center serving Nevada residents - Tenants may call a toll-free, bilingual call center at <strong>877-428-8844</strong> Monday - Friday, 6am - 5pm for assistance with housing searches or visit the website at NVHousingSearch.org to locate specific housing.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Southern Nevada Regional Housing Authority</th>
<th>340 N. 11th Street – Las Vegas, NV 89101</th>
<th>702-477-3100 (option 2)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- Provides affordable public housing for low-income families, seniors, and disabled persons - Housing Choice Voucher - Subsidized housing - Applications for housing programs may be completed at the Admissions Office located at 5390 E. Flamingo Road.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The Salvation Army</th>
<th>Day Resource Center/ Emergency Lodge</th>
<th>35 W. Owens Avenue #103 – N. Las Vegas, NV 89030</th>
<th>702-701-5368</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- Shelter is open daily for individuals to take a reprieve from the weather, take a shower, use restrooms, hydrate or make phone calls - Day Resource Center available to triage client and refer them to other programs that may provide long term help.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Silvercrest Residence</th>
<th>2801 E. Equador Avenue – N. Las Vegas, NV 89030</th>
<th>702-643-0293</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- Provides subsidized housing for disabled persons and seniors age 62 and older</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The Shade Tree</th>
<th>1 West Owens – Las Vegas, NV 89101</th>
<th>702-385-0072</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- <strong>Day Shelter Program</strong>: Operates daily and is open to women and children who reside at the shelter or any homeless woman in the community. - <strong>Emergency Shelter Program</strong>: 24 hour accessible program designed to specifically meet the needs of the homeless, especially women, with and without children - Is open to all homeless women who need a safe place to stay, day or night - May remain from 30 - 90 days. - <strong>Transitional Shelter Program</strong>: Allows single women and families to remain at shelter up to a year to access programs and achieve their goals - Case managers are assigned to assist in establishing a case plan that will help residents become self-sufficient - Program is designed to allow residents to find employment, save money, and secure stable housing. - <strong>Housing Assistance</strong>: A full-time housing specialist assists residents with completing applications for public, subsidized housing and helps eligible residents find quality affordable housing - Residents are offered classes through the Life Skills Program which provide information and guidance that helps them secure and retain safe, affordable housing.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Women’s Development Center</th>
<th>4020 Pecos McLeod – Las Vegas, NV 89121</th>
<th>702-796-7770</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- Provides a wide array of housing services for low-income residents: Transitional housing - Housing stability for Families Program - Affordable Rental Program - HOPWA Housing Program - Homeownership Services Program - Lindell Harbor Senior Apartments</td>
<td></td>
</tr>
</tbody>
</table>


## Internet Resources

**AARP** - [www.aarp.org](http://www.aarp.org)
886-389-5652
- Access to web sites for senior services - On-line community, net news groups and discussion groups

**Asbestos.com**
**Mesothelioma Center**
- Website visitors are connected with resources they need to understand and fight asbestos-related disease at no cost - Assists Veterans with receiving VA benefits for asbestos diseases - Educates the public about Social Security Disability and legal options

**Benefits Check-up** – [www.benefitscheckup.org](http://www.benefitscheckup.org)
- On-line interview: Returns information on benefit programs that a senior is eligible for and how to apply for them - Questionnaire is completely confidential and state specific - Programs include help with housing, employment, prescription drugs and utility bills

**Medicare.gov**
- Provides current information on the different parts of Medicare - Receive information on Medicare plans, facilities, and providers - Compare prescription drugs and plans - Enroll in Medicare Part D

**Nevada 211.org**
- An on-line database that assists users in locating information on programs and services available in the entire state of Nevada

**Nevada Care Connection** - [www.nevadaadrc.com](http://www.nevadaadrc.com)
**Aging & Disability Resource Center Program**
- A web portal that provides information and assistance to consumers, families, caregivers and service providers 24 hours a day 7 days a week - Portal complements the one-on-one assistance provided at local ADRC sites - Information is available about resources, public programs, and community events covering a wide range of topics and needs

**NewLifeStyles.com**
- Site visitors are provided with a listing of facilities based on their individual preferences: Type of facility, care options, products, and services

**USA.gov**
- Provides important information on government programs and initiatives which affect senior citizens - Resources for grandparents raising grandchildren, volunteerism, employment, consumer protection, caregiver resources and more
### Legal Resources

**Clark County Family Law/ Self Help Center**  
601 N. Pecos Road – Las Vegas, NV 89101  
702-455-1500  
- Provides informed access, education, information and support services to self-represented persons having legal matters before the Family Court  
- Fill-in-the-blank forms  
- Free 10-minute attorney consultations  
- Classes to help prepare court hearings  
- Computers available to prepare documents

**Clark County Law Library**  
309 S. 3rd Street – Las Vegas, NV 89101  
702-455-4696  
- Provides information and referrals to proper agencies  
- Directs public to sources of law and forms  
- Provides instruction in usage of legal materials  
- Provides explanation regarding format requirements for pleadings  
- Assists with locating informative reading materials

**Legal Aid Center of Southern Nevada**  
725 E. Charleston Blvd. – Las Vegas, NV 89104  
702-386-1070  
- Free community legal services to those who need help with: Victims of consumer fraud scams  
- Special education issues  
- Violation of Americans with Disability Act  
- Restoration of Social Security benefits  
- Free legal information classes  
- Senior citizens may receive assistance with divorce, guardianship, bankruptcy, foreclosure, landlord/tenant and consumer matters

**Nevada Disability Advocacy & Law Center**  
2820 W. Charleston Blvd, Suite 11 – Las Vegas, NV 89102  
702-257-8150 or 888-349-3843  
- Federally mandated protection and advocacy agency which provides legal and non-legal advocacy services to individuals with disabilities  
- Investigates issues of abuse or neglect in care and treatment-providing facilities

**Nevada Legal Services**  
530 S. 6th Street – Las Vegas, NV 89101  
702-386-0404  
- Strives to ensure fairness and provide equal access to justice for low-income Nevadans in the areas of: Public and subsidized housing matters  
- Tax matters  
- Government programs  
- Healthcare  
- Tenant’s Rights Center: For assistance with landlord/tenant matters call 702-383-6095

**People’s Center**  
2851 S. Valley View Blvd, Suite 1015 – Las Vegas, NV 89102  
702-889-6884  
- A non-adversarial and non-adjudicative dispute resolution process provided by experienced neutrals to negotiate as a reasonable method and means to reach an amicable agreement

**Southern Nevada Senior Law Program**  
411 E. Bonneville Avenue, Suite 310 – Las Vegas, NV 89101  
702-229-6596  
- Provides quality legal counsel and assistance to qualifying Clark County residents age 60 and over at no charge; however, donations are accepted  
- Clients are seen by appointment only  
- Assistance may be obtained with: Estate planning and probate  
- Healthcare directives  
- Real property and housing  
- Guardianship  
- Elder law rights  
- Consumer assistance  
- Information and referrals  
- Government benefits and public entitlements
**Alert 911**
800-398-3739
- Provides instant access to 911 with the push of a button - Device fits in pocket or purse - Works anywhere a cell phone works - Waterproof

**Alzheimer’s Association**
5190 S. Valley View Blvd #104 – Las Vegas, NV 89118
702-248-2770
- MedicAlert + Alzheimer’s Association Safe Return: Nationwide identification and education program that mobilizes first responders should an individual with Alzheimer’s or related dementia become lost - Provides peace of mind to caregivers as well as information on safety and wandering prevention

**Lifefone Personal Response Services**
844-893-1128
- Provides medical alert devices that allow users to gain 24-hour assistance in the event of an emergency - Promotes independent living as it allows seniors to remain in their homes with the peace of mind that they can receive emergency assistance with the push of a button - Low monthly fee

**Philips Lifeline**
800-242-5450
- Provides medical alert services 24 hours a day - Offers fall detection with HomeSafe and GoSafe which can be used in the home or on the go - The AutoAlert feature can automatically call for help if it detects a fall

**ResponseLink**
844-273-5130
- Personal response system links people who are alone to 24-hour emergency lines - Fall detection: A signal is sent to the command center when a fall is detected - 100% waterproof

**Senior Safety**
855-361-6520
- Get Help Now medical alert system that allows seniors to receive help when they need it - Emergency Medical Dispatch operators generally respond to a call in 20 to 30 seconds - Dispatchers are able to contact a friend, neighbor or family member to come help - 911 will be contacted if a serious problem exists

**Vital Link**
800-752-5522
- Has provided emergency response systems to the senior and disabled population in the U.S. for 35 years - Provides safety, independence and peace of mind - Users can receive help at the touch of a button - When the button on the emergency response device is pressed, Vital Link will contact designated responders or 911 - There is no cost for installation
**CARE Act**
- A law that is designed to help caregivers stay informed when a family member or friend is in the hospital - The law requires hospitals to: Provide you the opportunity to designate a family caregiver; Inform your caregiver when you are to be discharged to another facility or back home; Provide the caregiver an explanation and demonstration of any medical tasks which will need to be performed at home such as wound care or medication management - Individuals should be aware of their rights under the CARE Act: Carry the name and contact information for your caregiver with you

**Clark County Medical Society**
2590 E. Russell Road – Las Vegas, NV 89120
702-739-9989
- Physician member referrals - Patient information service - Community relations

**Cleveland Clinic Lou Ruvo Center for Brain Health**
888 W. Bonneville – Las Vegas, NV 89106
702-483-6000
- Provides state-of-the-art care for those suffering from cognitive disorders such as early-stage dementia or Alzheimer’s disease

**First Med Health & Wellness Center**
3343 S. Eastern Avenue – Las Vegas, NV 89169
400 Shadow Lane, Suite 104, Las Vegas, NV 89106
702-731-0909
- Primary care clinic for adults, adolescents, and children - Accepts Medicaid, Medicare and most private insurance - A sliding fee scale is available for those who are underinsured or not covered by insurance - Free breast and cervical cancer screenings - Behavioral health and dental screenings - Home visits for homebound patients who are unable to readily access the clinic - Medicare & Expanded Medicaid enrollment - Interpreter assistance and more

**First Person Complete Care**
Community Health & Wellness Center
1200 S. 4th Street, Suite 111 – Las Vegas, NV 89104
702-380-8118
- Provides medical, mental, dental and prenatal medical services - Provides screenings, physicals, diabetic clinic, antibiotic and dehydration infusions, and dental - Adult Wellness Program: Designed to enhance the physical, mental, and social well-being of adults age 50 and over

**H2U (Health, Happiness, You)**
- H2U members receive updated health and wellness information, receive newsletters and community calendars - Members have access to a health library, are invited to hospital-sponsored events, social activities, monthly lunch & lectures with physicians, free health screenings and more
**Infinity Hospice Care**  
6330 S. Jones Blvd – Las Vegas, NV 89118  
702-880-7002  
- Provides compassionate in-home palliative medical care to those who are dealing with a life-limiting illness - Inpatient care can be arranged in cases where the patient is unable to remain at home - Provides a combination of medical, spiritual and emotional care - Respite care

**Lions SightFirst Foundation**  
P.O. Box 371705 – Las Vegas, NV 89137  
702-347-2576  
- Provides eye exams, treatment and surgeries to adults and children who might otherwise go blind - Local ophthalmologists and optometrists donate their time and expertise to provide eye care to economically disadvantaged individuals - Applications available at lionssightfirst.org

**Nathan Adelson Hospice**  
4141 Swenson Street – Las Vegas, NV 89119  
702-733-0320  
- Non-profit hospice which provides end-of-life care to individuals regardless of their ability to pay - Homecare is available for those who are able to remain in their own home - Two inpatient facilities - On-site pharmacy - Offers palliative care, bereavement services and spiritual care services

**Nevada Health Centers**  
Private, not-for-profit consumer-directed health care corporations which provide affordable, comprehensive, and quality healthcare to the medically underserved and uninsured population. Community Health Centers provide quality medical services regardless of an individual’s insurance status or ability to pay. The services provided by the Centers are not free; fees are charged on a sliding scale according to income.

**Cambridge Family Health Center**  
3900 Cambridge Street, Suite 101  
Las Vegas, NV 89119  
702-307-5415  
- Provides services in: Family medicine, health education, senior health care and more - Please call for appointment - Must provide income information and ID to enroll in sliding fee program

**Eastern Medical/Dental**  
2212 S. Eastern Avenue  
Las Vegas, NV 89104  
702-735-9334  
- Services for the homeless

**Henderson**  
98 E. Lake Mead, Suite 103  
Henderson, NV 89015  
800-787-2569

**Las Vegas Outreach Clinic**  
47 W. Owens Avenue  
N. Las Vegas, NV 89030  
800-787-2568  
- Provides a complete medical exam by a geriatric physician and evaluation by an occupational therapist - Personal and caregiver counseling with a licensed social worker - In-depth emotional health and cognitive evaluations, including dementia (memory loss) - Medication consultation - Treatment of health challenges such as falls, mobility issues, depression, stroke and tremors, incontinence, sleep difficulties, impaired vision and hearing - Services are available in Las Vegas and Henderson, call for details

**Nevada Senior Services**  
Comprehensive Geriatric Assessment Program  
702-648-3425 or 702-368-2273  
- Provides a complete medical exam by a geriatric physician and evaluation by an occupational therapist - Personal and caregiver counseling with a licensed social worker - In-depth emotional health and cognitive evaluations, including dementia (memory loss) - Medication consultation - Treatment of health challenges such as falls, mobility issues, depression, stroke and tremors, incontinence, sleep difficulties, impaired vision and hearing - Services are available in Las Vegas and Henderson, call for details
Medical & Healthcare

Red Rock Behavioral Health Hospital
*Geriatric Inpatient Psychiatric Hospital*
5900 W. Rochelle Avenue – Las Vegas, NV 89103
702-251-1371
- Acute short-term hospital designed to diagnose and treat the complex mental health and substance abuse problems of adults 50 and older - Program provides comprehensive psychiatric, medical psychosocial and nursing evaluation - Individualized treatment plans, family, group and individual therapy, coping and life skills training, therapeutic exercise and more - Call 24 hours a day 7 days a week for confidential assessments

Senior Advantage Program
702-853-3008

Centennial Hills Hospital
6900 N. Durango Drive
Las Vegas, NV 89149
702-835-9861

Summerlin Hospital
657 Town Center Drive
Las Vegas, NV 89144
702-233-7540

- Health and wellness program for adults age 55 and older - Benefits include:
  - Waiver of Medicare Part A during inpatient stay when applicable - Discounts on local goods and services - Educational and wellness classes - Free health screenings - ScriptSave prescription discount cards - $10 life-time membership enrollment fee

Southern Nevada Health District
280 S. Decatur Blvd. – Las Vegas, NV 89107
702-759-1000
- Provides immunizations and vaccines such as flu, pneumonia, tetanus-diphtheria, and shingles for seniors age 65 and older - Chronic Disease Prevention & Health Promotion - Aquatic Health Program - Bed Bug Info - Healthy People 2020

Spring Mountain Sahara
*Senior Adult Program*
5460 W. Sahara Avenue – Las Vegas, NV 89146
702-873-2400
- Provides acute inpatient program to help older adults cope with changes in their lifestyle such as retirement, loss, bereavement, loneliness, fixed incomes, isolation, dependence on social services, insomnia, and multiple illnesses - Individualized treatment plans are developed by doctors, nurses, and therapists - The patient’s therapeutic, medical, physical, recreational, social, emotional, cultural, and spiritual needs are considered in the development of the plan - The physician and nursing staff discuss the plan with patient and family before the treatment option is started

The Medicare Store
702-514-4111
- Medicare Specialists provide unbiased advice and information on all Medicare offerings
- Specialists are available to meet with clients in their home or clients may visit the office to become educated on traditional Medicare, supplements and advantage plans
### University Medical Center

#### Quick Care Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enterprise</td>
<td>1700 Wheeler Peak Drive</td>
<td>702-383-2565</td>
</tr>
<tr>
<td>Nellis</td>
<td>61 N. Nellis Blvd</td>
<td>702-383-6240</td>
</tr>
<tr>
<td>Peccole Ranch</td>
<td>9320 W. Sahara Avenue</td>
<td>702-383-3850</td>
</tr>
<tr>
<td>Rancho</td>
<td>4231 N. Rancho Dr</td>
<td>702-383-3645</td>
</tr>
<tr>
<td>Spring Valley</td>
<td>4180 S. Rainbow #810</td>
<td>702-383-6240</td>
</tr>
<tr>
<td>Summerlin</td>
<td>2031 N. Buffalo Drive</td>
<td>702-383-3750</td>
</tr>
<tr>
<td>Sunset</td>
<td>525 Marks Street</td>
<td>702-383-6210</td>
</tr>
</tbody>
</table>

#### University Medical Center

**Senior Celebrations**

**702-383-7353**

- Free health education program for adults age 50 and older
- Health screenings
- Waiver of Medicare Part A deductible
- Hospital cafeteria discounts and more
- Is not an insurance plan and does not affect any insurance that one may have

### UNLV School of Dental Medicine

**General Practice Residency**

- Provides oral health care to Nevadans
- Crowns, dentures, partials and bridges
- Accepts cash, checks, credit cards and some insurances

**Maryland Campus Dental Clinic**

- 4505 S. Maryland Pkwy
- Las Vegas, NV 89154
- 702-774-7108

**Shadow Lane Clinic**

- 1700 W. Charleston Blvd
- Las Vegas, NV 89102
- 702-774-2400

### Visiting Medical Clinic

**1180 N. Town Center Drive, Suite 100 – Las Vegas, NV 89144**

**702-749-9979**

- Provides mobile primary care services to patients
- General health and prevention, physical exams, dementia care, immunizations, Rx evaluations and refills, wound care and more
- Accepts Medicare, Medicaid, and private pay

### Volunteers in Medicine

**Paradise Park Clinic**

- 4770 Harrison Drive, Suite 200 – Las Vegas, NV 89121
- 702-967-0530

**Ruffin Family Clinic**

- 1240 N. Martin Luther King Blvd. – Las Vegas, NV 89106
- 702-967-0530

- A non-profit health organization that provides support and medical care at no cost to the uninsured and underserved residents of Clark County
- Provides preventative health and wellness services, treatment of chronic and acute illness, cancer screenings, free medications, free diagnostic testing through community partners, health education and classes
### Aging and Disability Services Division

**Medicare SHIP (State Health Insurance Assistance Program)**

1840 E. Sahara Avenue – Las Vegas, NV 89104

702-486-3478

- Provides enrollment assistance and information on the Medicare Part D Prescription Drug Program. SHIP counselors are available at senior fairs and counseling sites throughout the valley to assist Medicare beneficiaries with signing up or changing plans during open enrollment each year.

### Nevada Senior & Disability Rx

866-303-6323 option 7

- Provides assistance with prescription costs when in the Medicare Part D coverage gap (donut hole).
- Assistance towards monthly Medicare Part D plan premium for those who do not qualify for the maximum Extra Help benefit.
- Must meet age, income, and residency requirements to qualify.
- Seniors must be 62 or older.
- Persons with a verifiable disability must be age 18 through 61.
- 2017 income limit for a single person is $28,119 and for a couple it’s $37,483 annually.
- Must have resided in Nevada for at least 12 consecutive months prior to the date of application.

### Partnership for Prescription Assistance

www.pparx.org

- A website that provides a single point of access to public and private programs including those offered by biopharmaceutical companies.
- For low-income, uninsured persons who need prescription assistance.
- Qualified individuals receive free or discounted medication.

### Patient Advocate Foundation

800-532-5274

Co-Pay Relief

www.copays.org

- Provides critical financial support for patients who are medically and financially qualified.
- Assists with co-payments and deductibles required by a patient’s insurer for pharmaceutical treatments or medications prescribed to treat and/or manage his/her disease.

### Rx Assist.org

*Patient Assistance Programs*

- Programs that are set up by drug companies to assist struggling patients with low-cost or free prescriptions.
- Each major drug company offers a patient assistant program; however, eligibility requirements vary for each company.

### Social Security Administration

*Extra Help with Medicare Prescription Drug Plan Costs*

800-772-1213

- Medicare Part D Extra Help/Low Income Subsidy program: Provides assistance with Part D plan monthly premiums, annual deductibles, and prescription co-pays.
- Must meet income and asset guidelines in order to qualify.
- 2017 income limits: Single = $1,507.50 monthly, Married couple living together = $2,030 monthly.
- Apply at a local Social Security office or apply online at www.socialsecurity.gov/extrahelp.
<table>
<thead>
<tr>
<th>Referral Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Aging &amp; Disability Services Division</strong></td>
</tr>
<tr>
<td><em>Advocate for Elders</em></td>
</tr>
<tr>
<td>1860 E. Sahara Avenue – Las Vegas, NV 89104</td>
</tr>
<tr>
<td>702-486-3545</td>
</tr>
<tr>
<td>- Provides advocacy, assistance, information and referrals to programs and services that are available to senior citizens - Information is provided to seniors, caregivers and/or community advocacy groups</td>
</tr>
<tr>
<td><strong>Clark County Senior Advocate Program</strong></td>
</tr>
<tr>
<td>1600 Pinto Lane – Las Vegas, NV 89106</td>
</tr>
<tr>
<td>702-455-7051</td>
</tr>
<tr>
<td>- Dedicated to providing a central point of referral for senior citizens age 60 and over and their caregivers - Informed staff is available to provide information and resources on topics that are important to senior citizens such as Medicare, rent &amp; utility assistance, prescription drug programs, housing, social service programs and more</td>
</tr>
<tr>
<td><strong>Deaf Centers of Nevada</strong></td>
</tr>
<tr>
<td>3120 S. Durango, Suite 301 – Las Vegas, NV 89117</td>
</tr>
<tr>
<td>702-363-3323</td>
</tr>
<tr>
<td>- Provides support and advocacy services and information to deaf, hard of hearing and speech-impaired individuals - Provides a list of sign language interpreters</td>
</tr>
<tr>
<td><strong>Elder HelpLV</strong></td>
</tr>
<tr>
<td>702-202-4190</td>
</tr>
<tr>
<td>- Provides referrals to home health care services: Matches seniors with pre-screened elder care service providers of skilled nursing, personal care, senior transportation, senior housing, insurance and more</td>
</tr>
<tr>
<td><strong>Long-Term Care - Continuum</strong></td>
</tr>
<tr>
<td>702-839-4692</td>
</tr>
<tr>
<td>- Licensed referral and placement service that assists families and individuals with locating quality residential group homes, assisted living facilities, or Alzheimer’s homes - No cost or obligation to consult with staff</td>
</tr>
<tr>
<td><strong>Nevada 2-1-1</strong></td>
</tr>
<tr>
<td>- By dialing 211, callers are able to access information on essential programs and services that are available in the entire state of Nevada</td>
</tr>
<tr>
<td><strong>Nevada Council on Problem Gambling</strong></td>
</tr>
<tr>
<td>5552 S. Fort Apache Road #100 – Las Vegas, NV 89148</td>
</tr>
<tr>
<td>702-369-9740</td>
</tr>
<tr>
<td>- Generates problem gambling awareness through training, education, awareness booths and presentations - Provides treatment referral information</td>
</tr>
<tr>
<td><strong>Southern Nevada Center for Independent Living</strong></td>
</tr>
<tr>
<td>2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146</td>
</tr>
<tr>
<td>702-889-4216</td>
</tr>
<tr>
<td>- Provides information and referrals geared toward the disabled population - Provides an online directory of resources which provides links to information on medical, transportation, education, legal services, leisure, employment, senior services, TDD/TTY directory, home improvement, advocacy, and more</td>
</tr>
</tbody>
</table>
Rent & Utility Assistance

Catholic Charities
1511 Las Vegas Blvd North – Las Vegas, NV 89101
702-387-2291
- Social Services: Provides families and individuals in crisis with rental assistance - Also provides emergency food, hygiene items, and other community resources

Clark County Social Service
1600 Pinto Lane – Las Vegas, NV 89106
702-455-7051
- Senior Financial Assistance: Provides one-time financial assistance to seniors age 62 and over to prevent homelessness or disconnection of utilities - Provides utility assistance through Project Reach program for seniors age 62 or over who have a past due balance on their NV Energy bill

Energy Assistance Program
3330 E. Flamingo Road #55
Las Vegas, NV 89121
702-486-9590
2527 N. Carson Street, Suite 260
Carson City, NV 89706
775-684-0730
- Helps qualified Nevadans reduce their energy bills by paying the benefit directly to the utility company - Qualified individuals may choose to apply the benefit to their gas bill, electric bill, or both - May apply and receive assistance once in a 12 month period - Must meet income guidelines

HELP of Southern Nevada
Emergency Resource Services
1640 E. Flamingo Road – Las Vegas, NV 89119
702-369-4357
- Provides emergency services such as rent and utility assistance, bus passes, vouchers for food, gas, and clothing, hygiene products, information and referrals to other services and case management - Housing Opportunities for Persons with AIDS (HOPWA) grant

HopeLink
Westminster Way – Henderson, NV 89015
702-566-0576
- Provides utility assistance through Project Reach to assist seniors with past due NV Energy bills - Provides financial assistance to residents within service area

Jewish Family Service
4794 S. Eastern Ave., Suite C – Las Vegas, NV 89119
702-732-0304
- The Tzedakah program provides emergency financial assistance with rent and utilities to Jewish individuals who are faced with a temporary financial crisis

Las Vegas Urban League
3575 W. Cheyenne – North Las Vegas, NV 89032
702-636-3949
- Upon availability of funds: Provides rent and utility assistance to eligible, low-income individuals
### Lutheran Social Services

73 Spectrum Blvd. – Las Vegas, NV 89101  
702-639-1730, option 8  
- Provides financial assistance to low-income households to achieve such goals as obtaining employment, retaining housing and avoiding homelessness  
- Provides assistance with rent and utilities and assists in completing SNAP applications on paper or online

### Nevada Community Associates

5185 Camino Al Norte #130 – N. Las Vegas, NV 89031  
702-522-9962  
- Provides emergency assistance for rent, deposits, application fees, utilities, and food for low-income individuals and families  
- HOPWA funds to assist individuals with HIV/AIDS  
- Rapid re-housing program which assists in moving homeless individuals with intensive case management, housing relocation, deposits, utility payments and more

### Project Reach

- Utility assistance program for seniors 62 years of age or older, medically fragile individuals suffering from a life-threatening condition, and Reserve or National Guard members  
- Applicants cannot have had assistance with their NV Energy bill from any agency or program within twelve months of the date they apply  
- Must have valid NV ID, address on ID must match address on NV Energy bill  
- Program only assists with a past due balance  
- Administered by United Way through a partnership with NV Energy  
- Several agencies throughout the valley do intake for the program  
- Call NV Energy at 702-402-5555 or visit their website at www.nvenergy.com for a list of participating agencies

### Salvation Army

#### Henderson

702-565-9578  
- Provides emergency utility assistance through the Southwest Gas SHARE program and through NV Energy’s Project Reach program  
- Rental assistance is provided through the Immediate Needs Program when funding is available  
- Must have valid picture ID  
- Utility bill or lease must be in the name of applicant

#### Las Vegas

702-649-8240  
- Provides emergency utility assistance through the Southwest Gas SHARE program

#### North Las Vegas

702-651-9550

### State of Nevada Manufactured Housing Division

**Lot Rent Subsidy Program**  
1535 Old Hot Springs Road, Suite 60 – Carson City, NV 89706  
775-684-2940  
- Provides financial assistance to qualifying low-income mobile home park residents  
- Pays 20% of the monthly lot space rent  
- Must have been a tenant of the mobile home park for a year or more  
- Must own the mobile home  
- Income must be at or below the federally designated poverty level  
- Tenants must complete an annual review to continue receiving benefits

### United Labor Agency of Nevada (ULAN)

**Basic Needs Program**  
1201 N. Decatur, Suite 106 – Las Vegas, NV 89108  
702-648-3500  
- Provides rental assistance to prevent homelessness  
- Provides utility assistance to prevent discontinuation of services  
- Case managers are available to assist clients in preparing a plan for long-term financial stability  
- Food pantry
## Respite

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Address</th>
<th>Phone</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Sacred Home Health Care</td>
<td>7040 Laredo Street, Suite E – Las Vegas, NV 89117</td>
<td>702-834-6560</td>
<td>Provides personal care attendants to provide light housekeeping, companionship, medication reminders, respite care, and more - Accepts respite care vouchers as a method of payment</td>
</tr>
<tr>
<td>Alzheimer’s Association</td>
<td>5190 S. Valley View Blvd #104 – Las Vegas, NV 89118</td>
<td>702-248-2770</td>
<td>Provides a respite care voucher program to provide short-term relief from the physical and emotional daily demands of caring for an individual with Alzheimer’s disease or a related disorder at home - Awarded voucher would be used toward the cost of respite services through a licensed provider agency that offers overnight facility stay, in-home care, or adult day care</td>
</tr>
<tr>
<td>East Valley Family Services</td>
<td>1830 E. Sahara #112 – Las Vegas, NV 89104</td>
<td>702-920-6581</td>
<td>Respite care for individuals over the age of 55 who are the primary caretaker of a relative’s child</td>
</tr>
<tr>
<td>Easter Seals of Southern Nevada</td>
<td>7281 W. Charleston Blvd – Las Vegas, NV 89117</td>
<td>702-870-7050</td>
<td>Respite for family members who are taking care of a disabled loved one - Assistance is provided through a voucher reimbursement program - Approved recipients receive a voucher for a specific dollar amount - Services can be provided by a licensed agency, a friend or a family member - After services are received, the voucher and proof of services are submitted to Easter Seals for financial reimbursement</td>
</tr>
<tr>
<td>Home Instead Senior Care</td>
<td>2340 Paseo Del Prado, Suite D112 – Las Vegas, NV 89102</td>
<td>702-418-3893</td>
<td>Provides in-home respite care to give caregivers a break that allows them to recharge physically, emotionally, and spiritually - Respite program provides breaks on a regular, scheduled basis</td>
</tr>
<tr>
<td>Lutheran Social Services</td>
<td>73 Spectrum Blvd. – Las Vegas, NV 89101</td>
<td>702-639-1730</td>
<td>Non-profit agency which provides home care services to the elderly and those with physical disabilities - Respite services are furnished on a short-term basis due to caregiver absence or to provide relief for the caregiver who normally provides care for an individual</td>
</tr>
<tr>
<td>Nevada Senior Services</td>
<td>901 N. Jones Blvd – Las Vegas, NV 89108</td>
<td>702-333-1599</td>
<td>Provides respite care to care partners for a few hours a week to allow for personal time - Available to families who have low to moderate incomes to allow them access to quality and compassionate respite services at no cost - Respite staff are available to run necessary errands or provide caregiving and companionship for loved ones</td>
</tr>
</tbody>
</table>
### Senior Recreation

| Arturo Cambeiro Senior Center | 330 N. 13th Street – Las Vegas, NV 89101 | 702-384-3746 |
| City of Las Vegas Parks & Leisure |  |
| Derfelt Senior Center | 3343 W. Washington - Las Vegas, NV 89107 - 702-229-6601 |
| Doolittle Senior Center | 1950 N. J Street - Las Vegas, NV 89106 - 702-229-6125 |
| E. Las Vegas Center | 250 N. Eastern - Las Vegas, NV 89101 - 702-229-1515 |
| Howard Lieburn | 6230 Garwood - Las Vegas, NV 89107 - 702-229-1600 |
| Las Vegas Senior Center | 451 E. Bonanza - Las Vegas, NV 89101 - 702-229-6454 |
| City of North Las Vegas Neighborhood Recreation Center | 1638 N. Bruce Street – N. Las Vegas, NV 89030 | 702-633-1607 |
| Clark County Parks & Recreation |  |
| Cambridge | 3930 Cambridge Street - Las Vegas, NV 89169 - 702-455-7169 |
| Cora Coleman | 2100 Bonnie Lane - Las Vegas, NV 89156 - 702-455-7617 |
| Mountain Crest | 4701 N. Durango - Las Vegas, NV 89129 - 702-455-1905 |
| Paradise | 4775 McLeod - Las Vegas, NV 89121 - 702-455-7513 |
| Parkdale | 3200 Ferndale - Las Vegas, NV 89121 - 702-455-8502 |
| Walnut | 3075 N. Walnut - Las Vegas, NV 89115 - 702-455-8402 |
| West Flamingo | 6255 W. Flamingo - Las Vegas, NV 89103 - 702-455-7742 |
| Whitney | 5712 E. Missouri - Las Vegas, NV 89122 - 702-455-7576 |
| Winchester | 3130 S. McLeod - Las Vegas, NV 89121 - 702-455-7340 |
| Goldberg Senior Center | 2309 Renaissance Drive, Suite B - Las Vegas, NV 89119 | 702-933-1191 |
| Henderson Multigenerational | 250 S. Green Valley Pkwy - Henderson, NV 89012 | 702-267-5800 |
| Heritage Park Senior Facility | 300 Racetrack Road - Henderson, NV 89015 | 702-267-2950 |
| MLK Senior Center | 2420 N. Martin Luther King - N. Las Vegas, NV 89032 | 702-636-0064 |
| Nevada Senior Games, Inc. | 6950 Via Olivero #5 - Las Vegas, NV 89117 | 702-242-1590 |
| Senior Center of Boulder City | 813 Arizona Street - Boulder City, NV 89005 | 702-293-3320 |
| YMCA of Southern Nevada |  |
| Bill & Lillie Heinrich | 4141 Meadows Lane - Las Vegas, NV 89107 | 702-877-9622 |
| Centennial Hills | 6601 N. Buffalo - Las Vegas, NV 89131 | 702-478-9622 |
| Durango Hills | 3521 N. Durango - Las Vegas, NV 89129 | 702-240-9622 |
| Silver Sky Multigenerational | 3060 Centennial - N. Las Vegas, NV 89081 | 702-522-7500 |
### Aging & Disability Services Division

**Taxi Assistance Program**

1860 E. Sahara Ave – Las Vegas, NV 89104

**702-486-3581**

- Provides discount taxi coupons to seniors age 60 and over and persons with a permanent disability
- Must be a Nevada resident and meet income guidelines

#### American Cancer Society

6165 Rainbow #100 – Las Vegas, NV 89118

**702-798-6877**

- Road to Recovery Program: Volunteer drivers transport cancer patients to and from treatments

#### Artie J. Cannon Helping Hands of Henderson

**702-616-6554**

- Provides transportation to medical appointments, grocery shopping, and a variety of errands for seniors age 60 or older who reside in the City of Henderson - Transportation is provided by volunteers who use their personal vehicles to provide rides - Telephone reassurance calls are also provided bi-monthly to talk with and check on the well-being of clients

#### Helping Hands of Vegas Valley

2320 Paseo Del Prado, Suite B204 – Las Vegas, NV 89102

**702-633-7264**

- Transportation for seniors age 60 and over for medical appointments, grocery shopping and running errands - Transportation is provided by volunteers who also provide support and companionship

#### James Seastrand Helping Hands of N. Las Vegas

3640 N. 5 Street #130 – N. Las Vegas, NV 89032

**702-649-7853**

- Transportation is provided for seniors age 60 or over and the disabled to doctor appointments, grocery shopping and to pick up prescriptions - Friendly visitation and telephone reassurance

#### Lend a Hand of Boulder City

400 Utah Street – Boulder City, NV 89005

**702-294-2363**

- Provides escorted transportation for Boulder City residents to medical appointments, grocery shopping, banking, etc.

#### Regional Transportation Commission of Southern Nevada

600 S. Grand Central Pkwy – Las Vegas, NV 89106

<table>
<thead>
<tr>
<th>Flexible Demand Response (FDR)</th>
<th>Para-Transit</th>
<th>Silver Star</th>
<th>Transit</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>702-228-7433</strong></td>
<td><strong>702-228-4800</strong></td>
<td><strong>702-228-7433</strong></td>
<td><strong>702-228-7433</strong></td>
</tr>
</tbody>
</table>

**FDR:** Curb-to-curb transit service available in Sun City Anthem, Sun City Summerlin, and Centennial Hills

**Para-Transit:** Shared ride, door-to-door service for persons who are unable to use the fixed route system

**Silver Star:** Loop route operates two days a week in a limited area - Includes stops at senior facilities

**Transit:** Fixed route, public transportation available to all persons
# Veteran Services

<table>
<thead>
<tr>
<th><strong>Clark County Assessor’s Office</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Veteran’s Tax Exemption</strong></td>
</tr>
<tr>
<td>500 S. Grand Central Pkwy – Las Vegas, NV 89155</td>
</tr>
<tr>
<td><strong>702-455-3882</strong></td>
</tr>
<tr>
<td>Provides an annual tax exemption to any veteran with wartime service - The exemption can be applied to a veteran’s vehicle privilege tax or real property tax.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Healthcare for Homeless Veterans</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>4461 E. Charleston Blvd. – Las Vegas, NV 89104</td>
</tr>
<tr>
<td><strong>702-791-9077</strong></td>
</tr>
<tr>
<td>Provides services to assist, prevent, or delay deterioration in function and health - Referrals to transitional housing, mental health counseling, transportation, employment, clothing, shelter, etc.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Nevada Veteran’s Home</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>100 Veterans Memorial – Boulder City, NV 89005</td>
</tr>
<tr>
<td><strong>702-332-6864</strong></td>
</tr>
<tr>
<td>Provides skilled nursing services to veterans, their spouses, and Gold Star Parents - 82,000 square foot facility which accommodates up to 180 residents - Offers two levels of secured care for those suffering from Alzheimer’s or other dementia related illnesses</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Regional Transportation Commission</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Veterans Reduced Fare Program</strong></td>
</tr>
<tr>
<td>702-228-7433</td>
</tr>
<tr>
<td>Provides a reduced fare ID card for eligible local US Armed Forces veterans - Veterans receive 50% off full fare - Must provide valid NV ID and DD214 or Veterans ID card from VA</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Salvation Army</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>35 W. Owens – N. Las Vegas, NV 89030</td>
</tr>
<tr>
<td><strong>702-701-5374</strong></td>
</tr>
<tr>
<td><strong>Supportive Services for Veterans Families</strong></td>
</tr>
<tr>
<td>Provides assistance to low-income veterans and their families to obtain and maintain stable housing - Supportive services include case management, housing counseling, temporary financial assistance to address housing barriers, life skills training, budgeting, job and housing preparation, coping skills, credit repair and counseling, transportation assistance, and landlord/tenant mediation</td>
</tr>
<tr>
<td><strong>Veteran Rehabilitation</strong></td>
</tr>
<tr>
<td>Provides an Adult Rehabilitation Program for homeless veterans who are struggling with the disease of addiction and mental health - An intensive continuum of care program for the treatment of substance abuse, chemical addictions, mental health or compulsive gambling in a 24 hour live-in setting</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>U.S. VETS</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>525 E. Bonanza – Las Vegas, NV 89101</td>
</tr>
<tr>
<td><strong>702-366-0456</strong></td>
</tr>
<tr>
<td>Non-profit provider of comprehensive services to homeless, at-risk veterans - US Vets personnel go out into the community to locate homeless veterans and guide them to crucial services such as employment, access to veteran benefits, and treatments for physical and mental health and substance abuse - Provides permanent supportive housing on-site and permanent housing in the community - Offers a Social Independence Living Program which focuses on helping veterans who are seniors and/or disabled</td>
</tr>
</tbody>
</table>
# Veteran Services

## Vet Centers

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Las Vegas</td>
<td>1919 S. Jones Blvd., Suite A</td>
<td>702-791-9170 or 877-927-8387</td>
</tr>
<tr>
<td>Henderson</td>
<td>400 N. Stephanie, Suite 180</td>
<td>702-791-9100</td>
</tr>
</tbody>
</table>

- Services are provided outside of normal business hours upon requests

## Veterans Administration of Southern Nevada Healthcare System

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mike O’Callaghan Hospital</td>
<td>4700 Las Vegas Blvd</td>
<td>702-653-2260</td>
</tr>
<tr>
<td>Nellis AFB, NV 89191</td>
<td>6900 North Pecos Road</td>
<td>702-791-9024</td>
</tr>
<tr>
<td>North Las Vegas VA Hospital</td>
<td>N. Las Vegas, NV 89086</td>
<td>702-791-9024</td>
</tr>
<tr>
<td>Northeast Primary Care</td>
<td>4461 E. Charleston Blvd</td>
<td>702-791-9050</td>
</tr>
<tr>
<td>Southeast Primary Care</td>
<td>1020 S. Boulder Hwy</td>
<td>702-791-9030</td>
</tr>
<tr>
<td>Veteran’s Village #2</td>
<td>50 N. 21st Street</td>
<td>702-624-5792</td>
</tr>
<tr>
<td>Veteran’s Village #2</td>
<td>1150 Las Vegas Blvd So.</td>
<td>702-624-5792</td>
</tr>
<tr>
<td>Veteran’s Village #1</td>
<td>1150 Las Vegas Blvd So.</td>
<td>702-624-5792</td>
</tr>
</tbody>
</table>

- Provides A–Z medical services for eligible veterans and their families

## Veterans Benefit Administration

**Aid & Attendance and Housebound**

- Veterans or their surviving spouses who are eligible to receive a VA pension and require the aid of another person in order to perform personal daily functions such as bathing, feeding, dressing, adjusting prosthetic devices, or are housebound due to a permanent disability may be able to receive an increased monthly pension amount - Nevada residents can make application to the VA Aid & Attendance pension by writing to: Pension Management Center (335/21P), P.O. Box 11000, St. Paul, MN 55111-0000

## Veteran’s Village

**Veteran’s Village #1**

1150 Las Vegas Blvd So. – Las Vegas, NV 89104

**Veteran’s Village #2**

50 N. 21st Street – Las Vegas, NV 89101

- A transitional and permanent housing residence for United States Veterans - Through public and private collaborative partnerships, Veteran’s Village provides residents with supplies and services such as housing, medical, mental health, employment training, food pantry, nutrition programs, referrals and placement, and transportation to the VA Hospital and primary care clinics

## Vocational Rehabilitation and Employment

**VetSuccess Program**

800-827-1000

- Assists veterans with service-connected disabilities to prepare for, find, and keep suitable jobs
- Provides comprehensive rehabilitation evaluation to determine abilities, skills, and interests for employment - Assists with on the job training, apprenticeships, post-secondary training, case management, counseling and more - Independent living services for veterans who are unable to work due to the severity of their disability
### Volunteer Opportunities

**AARP Nevada**  
5820 S. Eastern Avenue #190 – Las Vegas, NV 89119  
866-389-5652  
- Volunteers are needed to help older persons with defensive driving, tax preparation, apply for public benefits, etc.

**Aging & Disability Services Division**  
1860 E. Sahara Ave – Las Vegas, NV 89104  
**Aging and Disability Resource Center**  
702-486-3831  
- Volunteers are needed to assist local ADRC sites with general office duty tasks such as intake, referral, and application assistance

**Long-Term Care Ombudsman Volunteer Program**  
702-486-3545  
- Volunteers learn how to act as advocates and be a voice for residents in skilled nursing, assisted living and residential group homes who cannot speak for themselves or who request assistance and advocacy

**Medicare Improvements for Patients and Providers Act (MIPPA)**  
702-486-4581  
- Volunteers are needed to assist eligible applicants with Low Income Subsidy and Medicare Savings Plan prescription assistance programs - Volunteers represent the program at health fairs and give presentations

**Medicare SHIP (State Health Insurance Assistance Program)**  
702-486-3478  
- Volunteers are needed to assist seniors and provide information on Medicare

**Nevada SMP**  
702-486-3403 or 888-838-7305  
- Volunteers assist seniors in recognizing evidence of Medicare, Medicaid and health care provider fraud

**Blind Center of Nevada**  
1001 N. Bruce Street – Las Vegas, NV 89101  
702-642-6000  
- Volunteers are needed to assist at the center by greeting members, serving lunch, shopping and helping with the daily programs and activities

**Catholic Charities of Southern Nevada**  
531 N. 30th Street – Las Vegas, NV 89101  
702-382-0721  
**Retired & Senior Volunteer Program (RSVP)**  
- Individuals who are age 55 or older are needed to serve in a diverse range of settings such as local food pantries, hospitals and senior centers - RSVP provides volunteers with the opportunity to lend their strengths, talents, and business skills to community groups that provide critical social services. RSVP volunteers redeem a high quality experience that will enrich their lives while meeting critical community needs
# Volunteer Opportunities

**Catholic Charities of Southern Nevada**  
*Telephone Reassurance Program (RSVP)*  
531 N. 30th Street – Las Vegas, NV 89101  
702-382-0721  
- Individuals who are age 55 or older are needed to make daily reassurance calls to adults who live alone and need medication reminders, wellness checks and general friendly conversation. Not only does the program check on the well-being of clients, it also assists clients by reducing feelings of loneliness while maintaining independence in their own homes.

**Helping Hands Organizations**

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>James Seastrand Helping Hands of N. Las Vegas</td>
<td>3640 N. 5th Street #130, N. Las Vegas, NV 89032</td>
<td>702-649-7853</td>
<td>Provides transportation, companionship, and other services to seniors.</td>
</tr>
<tr>
<td>Helping Hands of Vegas Valley</td>
<td>2320 Paseo Del Prado, Suite B204, Las Vegas, NV 89102</td>
<td>702-633-7264</td>
<td>Provides transportation, companionship, and other services to seniors.</td>
</tr>
<tr>
<td>Lend a Hand of Boulder City</td>
<td>400 Utah Street, Boulder City, NV 89005</td>
<td>702-294-2363</td>
<td>Provides transportation, companionship, and other services to seniors.</td>
</tr>
</tbody>
</table>

**Las Vegas Rescue Mission**  
480 W. Bonanza – Las Vegas, NV 89106  
702-382-1766  
- The Mission can always use good volunteers to assist with tasks such as stocking shelves, serving meals, handing out free clothing and more.

**Southern Nevada Health District**  
280 S. Decatur Blvd. – Las Vegas, NV 89107  
702-759-0880  
- Volunteers provide administrative services such as typing and filing, customer service duties such as answering phones, providing general info, helping customers complete forms to obtain service.  
- Prospective volunteers must be able to work a minimum of 20 hours per month, interact with the public, attend monthly meetings, etc.

**Nathan Adelson Hospice**  
4141 Swenson Street – Las Vegas, NV 89119  
702-733-0320  
- A variety of volunteer opportunities are available to assist in caring for patients and their families.

**Volunteer Center of Southern Nevada**  
5830 W. Flamingo Road – Las Vegas, NV 89103  
702-892-2300  
- Links individuals, teams, families, and corporate groups to meaningful volunteer opportunities throughout Southern Nevada.

**VolunteerMatch.org**  
- Connects individuals who are interested in volunteering with non-profit organizations around the world. Website which allows individuals to search for causes they care about and link up with non-profits who are in need of volunteers.