I. OPENING CEREMONIES

Ms. Kristin Cooper, Manager, Community Resources Management Unit (CRM), called the meeting to order and led the group in the Pledge of Allegiance.

II. Public Comment – At this time, the Committee will hear comments from the public regarding items not listed on the agenda as posted.

No public comments.

III. ACTION – Approve minutes for January 22, 2019 meeting.

A motion was made to approve the minutes from January 22, 2019 at the end of the meeting. Motion was approved.

IV. Welcome and Process Overview (Kristin Cooper)

Ms. Kristin Cooper, Manager, Community Resources Management, welcomed and thanked everyone for participating. She introduced the agencies and thanked them for their hard work in the community.

V. Discussion of Emergency Solutions Grant (ESG) review process (Tameca Ulmer).

Ms. Tameca Ulmer, Grants Coordinator, Community Resources Management, provided handouts that gave an overview of projects being proposed, their requested funding, and also if they received ESG funds last year. Presenters have 5 minutes to present and then time for Q&A.

VI. Presentations from ESG Applicants

Emergency Shelter
a. Family Promise – Family Promise LV Navigation Home Project
   Requested Amount: $50,000.00

Terry Lindeman, the Director of Family Promise, presented on behalf of the Family Promise LV Navigation Home Project. Family Promise of Las Vegas is a nonprofit that has been operating in Clark County for twenty-three (23) years.
The core program is their interfaith shelter. She explained that they are not a religious organization, but what they do is give people in congregations the opportunity to do community service in their own building. The staff trains the coordinators and the volunteers. They also take referrals from other agencies for their bridge housing program. The agency also works to connect clients to host and support congregations. Family Promise will be adding another bridge apartment this year. The bridge apartment increases the capacity to help people that have medically fragile children. The agency has nearly tripled the number of families served by providing a case manager that worked with staff and clients for the Shelter of Hope. The case manager assisted with securing a job and permanent housing. They have witnessed at 50% success rate among clients. Family Promise is asking for $50,000 for case management support.

Q: Are you only going to serve the city of Las Vegas?
A: That's where the new building's going to be. We always serve everybody (in Clark County)
Q: So you also served Henderson?
A: Yes.
Q: Do you know the rough numbers of how many you served in Henderson?
A: Henderson is our least served zip code. We don't apply for grant funds from Henderson because I feel it would be disservice for us to duplicate services. Hopelink is doing a good job. We get most of our clients from County and City of Las Vegas.
Q: What is the anticipated completion date for the new building?
A: We hope that it will be done by fall 2020, but more realistically it would probably be the spring of 2021.
Q: Can you explain a "shelter night"?
A: Some shelters you actually stay in, we provide hotels or motels. This is how we keep families together. This program is really for people who are not appropriate for mass shelters, this includes intact families, single fathers, the elderly, the infirmed and disabled, as well as the LGBT community.
Q: Do you see a rise in winter versus summer shelter use?
A: We see a rise when it’s very cold weather or when it’s very hot weather.
Q: What is the difference between host congregation and support congregation?
A: The host congregations provide rooms for families to sleep overnight, support congregations provide services to clients like meals.

b. HopeLink of Southern Nevada – HomeLink Shelter Program
Requested Amount: $75,000.00

Aaron Sheets, Director of Client Services, presented on behalf of HopeLink of Southern Nevada for the HomeLink Shelter Program. The agency is based in Henderson but provides services throughout the valley. A wide continuum of services are provided for families, seniors and individuals experiencing homelessness. Last year the agency facilitated 2,500 emergency shelter nights for clients, including 186 families and 546 unique individuals. The program was
funded through three different grants, ESG being one of them. Most families served are fleeing domestic violence or sexual exploitation. HopeLink of Southern Nevada has facilitated the shelter program for over 10 years and the need has grown within the last two years. A core value of the program is keeping the families intact and providing their basic needs as the agency works with partner agencies to provide more stable housing solutions. Funding is requested for additional shelter nights and to hire a case manager to facilitate the program. Additional funding has been raised through private funding.

Q: Can you explain a “shelter night”?
A: Some shelters you actually stay in, we provide hotels or motels. This is how we keep families together. This program is really for people who are not appropriate for mass shelters, this includes intact families, single fathers, the elderly, the infirmed and disabled, as well as the LGBT community.

Q: Some of the agencies now are actually going out on calls with some police departments. Is that something you are doing?
A: That is not something we are currently doing, but we do take a lot of referrals from the police department. When they go out and they see somebody that has been referred to us, then we'll step in and work with the family at that point.

Q: Do you see a rise in winter versus summer?
A: We see a rise when it's very cold weather or when it's very hot weather.

c. Lutheran Social Services of Nevada – Family Empowerment Program
Requested Amount: $34,025.00

Marissa Cervantes, the Director of Grant Management presented on behalf of the Family Empowerment Program. Lutheran Social Services of Nevada (LSSN) is a twenty-three (23) year old faith based nonprofit. However, the agency serves anyone in the community regardless of faith, clients are not asked questions regarding their belief systems. The agency serves over 10,000 individuals per year through a variety of programs including their community nutrition services, namely their Food Pantry. Senior supportive services and a family empowerment program are also led by the agency. LSSN is asking for funding for their Family Empowerment Program. The goal is to rapidly rehouse and keep five (5) families intact by assisting them with security deposits, short-term rental assistance, application fees, and supportive services. The agency seeks to help the families in their program to reach the goal of sustainability. Clients have access to the food pantry which reduces their monthly expenses on food. LSSN works with clients to apply for benefits and energy assistance programs, as well as to secure identification (birth certificates, Nevada identification cards, social security cards, etc.)

Q: What is considered “short-term rental assistance”?
A: Three months of rent.
Q: Are any of the clients that you assist with securing identification undocumented aliens or are they all U.S citizens?
A: We are assisting anyone who needs to secure a Nevada ID that is either a U.S citizen or an eligible noncitizen.

d. Nevada Partnership for Homeless Youth – NPHY Emergency Shelter for Homeless Youth
   Requested Amount: $39,750.00

Melissa Woodson presented on behalf of the Nevada Partnership for Homeless Youth (NPHY). Youth homelessness is a major problem in southern Nevada. In 2018, Clark County had the 5th highest total number of unaccompanied homeless children and youth of any major metro area in the United States. NPHY is requesting funding to support one of their two emergency shelters, allowing the agency to serve 100 individual homeless youth over the course of the fiscal year. NPHY is the most comprehensive service provider for unaccompanied homeless youth in southern Nevada. The agency has a full range of services starting with outreach efforts in which youth are directed to their drop in center where they can come in and get their immediate needs met. NPHY supports a mobile crisis intervention program that lets youth access their services on virtually every street corner in Clark County. The agency has operated an emergency shelter program since 2010. The emergency shelter is confidentially located in a residential neighborhood to ensure that the youth feel comfortable. There is also a dedicated emergency shelter case manager who is a licensed social worker providing case management resources. In addition the shelter employs house parents who are trained individuals who work with youth onsite at the shelter. It’s a low barrier shelter. The only eligibility is age and homeless status. Clients are provided with a warm bed, food, basic medical care, clothing, and transportation to medical appointments. Basic skills training is provided onsite. Both individual and group counseling services are offered with therapists, intensive case management, and a link to additional supportive services. Family reunification is also explored, and the agency attempts to reunify youth with supportive and responsible adult family members. The shelter currently offers a twenty-one (21) day stay for the youth. Securing ESG funds can assist NPHY in removing the barriers to self-sufficiency for 100 youth while also transitioning at least half of these youth into permanent housing.

Q: What are the age limits for the youth?
A: Our emergency shelter serves youth ages 12 through 21 years old.
Q: I believe you stated that you have a 21 day stay. Is that correct?
A: Yes, 21 days or under is the ideal stay. However, if a youth is in a situation where they don’t have a safe place to go yet, they can stay in the shelter for a longer period of time and we will continue to work with them.
Q: What is your success rate with giving them permanent placement?
A: Last year we transitioned 53% to 43% of our clients into permanent housing with family friends or on their own. At least 21% of our clients moved to transitional housing, while 8 youth were discharged into foster care.

Q: How old is your organization?
A: Our organization was founded in the year 2000 and we opened our first drop in center in 2001.

Q: Who pays the bills for transportation for the youth to go to medical appointments?
A: We work with Nevada Health Centers. They bring their children's health medical van to our drop in center facility every Friday. They also provide no cost medical care to all of our clients.

Q: How do you locate your clients?
A: We have a street outreach program, we also have outreach every Friday where we go into at-risk neighborhoods and set up a booth with hygiene products, food, and information about our program and available services.

Q: Who is your director?
A: Our Executive Director is Arash Ghafoori.

Q: What kind of house rules do you have at the shelter?
A: We have house parents who are there with the youth at all times. We do have rules that they are supposed to follow and they have things like chores and curfew.

e. S.A.F.E House – Emergency Services Program
Requested Amount: $65,500.00

Annette Scott, the Director of Advocacy and Program Services presented on behalf of S.A.F.E House. S.A.F.E House is in its 25th year. The agency operates a full service domestic violence program. The 8,000 square foot undisclosed shelter offers a 24 hour crisis hotline. Services are provided such as case management, legal advocates, and counselors for adults and children. The program has total of 24 dedicated staff working with a minimal budget. The agency has advocates that work with local police departments. In addition, the agency also conducts mobile advocacy. The bulk of the work is done directly in the communities. Funds are requested to support shelter staff and assist with the cost of utilities. The shelter takes up the largest portion of funding because it's much more expensive to house people. It costs about $30 a day for each client that is served within the house. There is no specific timeline on how long someone can stay at the shelter. Every situation is unique.

Q: Did I hear you say it cost $30.00 a day to house people?
A: Yes, it costs $30.00 per day per person to be housed at our emergency shelter

Q: I’m looking at your budget snapshot and it looks like there is gap between the total revenue and the projected revenue. This is a large gap. Can you explain?
A: Our federal funding is received primarily through marriage licenses fees. We apply for other grant funding and most of these applications have already been
f. **Safe Nest: Temporary Assistance for Domestic Crisis, Inc. – Emergency Shelter for Domestic Violence Victims**
   **Requested Amount: $91,685.00**

Cristy Shannon, the Chief Operating Officer for Safe Nest presented on behalf of Emergency Shelter for Domestic Violence Victims. Safe Nest is the largest, most comprehensive agency devoted to domestic violence issues. They agency is in its 42nd year of service. They also partner with other organizations including the Las Vegas Metropolitan Police Department and the Clark County School District. Safe Nest also has a partnership with the District Attorney’s office and the Department of Family Services to assist with protection orders. Clients are provided mental health services and counseling referrals. Safe Nest is seeking funding to continue to provide janitorial services, security services, and to meet the basic needs of the clients. The shelter provides full support to clients and is located at a confidential location. The average stay is 85 days because it takes time for clients to transition out of abusive homes and receive supportive services. The agency helps with crisis intervention, safety planning, counseling, employment and housing. A plan of action is created for each client to meet their individual needs and determine what they need to achieve self-sufficiency. Safe Nest also works with clients experiencing substance abuse or mental health issues which are commonly co-occurring. Last year the shelter had 16,614, bed nights for 464 clients. At least 94% of residents transition to safe living afterward versus back to an abusive partner.

Q: Do you allow pets for people coming into the shelter?
A: Yes, we actually just started a pet program. We will take pets and board them onsite. But by 2020, we're going to have onsite facilities.

Q: Can you tell me what the lion share of the funding will be used for?
A: Funding will be used for two salaries, one for a maintenance worker and one for janitorial services. Also, funds will help with our security costs. We have a security guard on site and a security system that needs to be maintained as well. We have maintained our contract with our security guard to make staff and clients feel safer.

Q: How many people do you house typically?
A: We have 71 beds and then we also have onsite facilities for men or people who aren’t comfortable staying in a communal living situation, like some of our LGBTQ clients. So we're full most of the time.

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g. **Shade Tree, Inc. – Emergency Shelter Services**
   **Requested Amount: $95,000.00**
Angelo Reyes, Director of Programs and Phyllis Charles, Director of Finance for The Shade Tree, Inc. presented on behalf of the Emergency Shelter Services program. The agency runs a general domestic violence shelter but serves the general homeless population as well. The Shade Tree, Inc. has been in operation for 30 years in Clark County. The Shade Tree, Inc. operates a large facility, able to house 162 women and children. Last year the agency received approximately $78,500 in ESG funds but are asking for more this year due to the increasing needs of the shelter. The shelter has a pet component and can house up to 30 animals as well. The shelter can house cats, dogs, fish and whatever pets the clients may have to bring. The emergency shelter operates on separate tracks. There is an economics track for clients with economic issues, substance abuse issues, and possibly mental health issues. The second track is for domestic violence and victims of crime. Victims of crime also includes human trafficking and elder abuse. Funds are requested for intake specialist positions. Because the agency runs a 24 hour shelter, intake is provided at any time. Intake coordinators are needed that are trained to understand victimization and are able to provide compassionate services for clients that are entering the shelter. The agency is also asking for general operation funds for the shelter.

Q: Are staff providing coverage all the time?
A: Yes, we are looking for one full time intake specialist position. Specifically, we are asking for 20% of a full time intake specialist position. We are also looking for 50% on two part-time positions.

Q: You mentioned elder abuse, can you tell me more about these services.
A: We have received another grant for these services and we work with the attorney general who specifically asked The Shade Tree, Inc. to be a subrecipient to assist them reaching the elderly and victims of elder abuse. The unfortunate part about working in elder abuse is that a lot of that population don't recognize that they are victims, so we also work to educate this population.

BREAK (10 minutes)

Emergency Shelter and Rapid Rehousing
h. HELP of Southern Nevada – Shannon West Homeless Youth Center
Requested Amount: $103,801.00

Fuilala Riley, Chief Executive Office for HELP of Southern Nevada presented on behalf of the Shannon West Homeless Youth Center. HELP of Southern Nevada is a large organization in Southern Nevada. With assistance from the agency, 493 homeless individuals were served, 86 of those within the Shannon West Homeless Youth Center. There is a case manager assigned for every twenty clients. The center is located at the East Flamingo Campus. The building is three stories, approximately 37,000 sq.ft., and currently at full capacity. Funding is requested to for shelter operations and essential services. Last year the agency was awarded $41,500 in ESG funds allowing 139 youth to access emergency
shelter beds. Currently there are more than 2,000 homeless youth in the 16 to 24 year age range, so additional beds are always needed. With secured funding they agency hopes to provide 3,650 bed nights of shelter for clients. It is anticipated that 80% of clients will participate in intensive case management. Many youth enter the shelter with dual diagnoses and need individualized plans of action. An education coordinator has been hired to focus on the education needs of youth who access services. The agency has been successful in securing stable housing for approximately 62% of youth.

Q: Can you explain what dual diagnoses are?
A: Yes, it's when we have youth enter with both mental health and substance abuse issues, and/or a record of chronic homelessness.

Q: Who was Shannon West?
A: She was our region’s first homeless coordinator and she created the 10-point Plan to End Homelessness in 10 years. She lost her battle to cancer when she was 45 years old, we opened the new facility on what would have been her 50th birthday.

Q: It looks like your projected revenue is more than it looks like you have secured at this point. How do you intend to fill the gap?
A: We projecting that more funding will come in, but we don’t have the awards yet. We have always been able to secure funding, and this budget is typical for a nonprofit with the timing of the grants that we get. We still have to raise funds of about three million a year. This a goal we give to our fundraising and development staff. But we also sometimes need to adjust our growth rate based on what we secure.

Q: How many years has the agency been in operation?
A: We were founded in 1970, so we are 40 years old. The Shannon West Homeless Youth Center has been in operation for 11 years.

Q: How many times have you not been able to reach your fundraising goals?
A: There was the economic crash a few years back. We experienced some funding adjustments in those years, but then we bounced back when stimulus funding came in. So there was a time Las Vegas became the epicenter of home foreclosures. That put a strain on us and we didn't meet goals during that time.

Q: Why is a 21 year old considered youth?
A: HUD defines transition age youth as 16 to 24.

i. **HELP of Southern Nevada – Emergency Resource Service**

   **Requested Amount: $95,000.00**

Fuilala Riley, Chief Executive Office for HELP of Southern Nevada presented again on behalf of the Emergency Resource Service. Funding was requested for rapid rehousing services. The target is to help six homeless families achieve housing stability through tenancy, support, intensive case management, education and employment services along with any addiction or mental health treatment that they may need. In addition, life skills development such as money management and daily life skills classes are provided. The agency has an MOU
in place with upwards of 40 landlords. Ms. Riley reiterated that affordable housing units aren't really in high supply out in the community, but because of how long the agency has been operating and working with landlords they are able to get assistance with securing affordable units.

j. The Salvation Army – Emergency Shelter
Requested Amount: $200,000.00

Elsie L. Lewis, Director of Business for The Salvation Army presented on behalf of the Emergency Shelter. Ms. Lewis stated that the Salvation Army is one of the oldest and longest continual providers of social services in southern Nevada. The agency has served the community since 1948. The funding request will support increased utilization of the emergency shelter and is available to help men, women and transgender program participants regardless of race, religion, creed or sexual orientation transition from homelessness to self-sufficiency. The shelter is an overnight facility providing a continuum of services, commencing with meeting basic needs, establishing a level of trust, and culminating with increasing the participants capacity to maintain independent living and self-sufficiency. These funds will be used to cover a gap of funding for the current emergency shelter services by providing an additional 91 days of shelter to 100 clients. The agency has secured funding to support the night shelter for approximately seven months. By securing funding for the three additional months and the agency’s efforts to cover the remaining two months they hope to provide year round emergency night shelter services. Intensive case management is provided to clients as well as resources necessary to restore and regain health, self-confidence and hope. Last year the agency provided services for 1,512 unduplicated clients for a total of 15,472 nights of shelter. They also operated the only transgender emergency shelter in the area serving 72 transgender clients for a total of 1,672 nights of shelter. The transgender emergency shelter is always operational even when the night shelter is closed during the summer. Clients can also enter a vocational program providing referrals to financial literacy programs, GED classes, computer training, and onsite job fairs. Nevada Health Centers are located on-site to provide medical services and referrals for free wellness checks are provided to clients.

Q: The people who enter the shelter, are they allowed to be on drugs or drunk? I heard that you changed your policy and wanted to confirm.
A: We are a low barrier shelter, so if they are coming in intoxicated as long as they are not causing a problem at the shelter we take them in. If there is an issue where they will cause danger to themselves or someone else we don’t allow them entry but will try to connect them to services with another agency. Operating as a low barrier shelter is actually a requirement of the continuum of care.
Q: Do you have a pet component where you have a way to house pets?
Q: We do have accommodations for pets and allow clients to bring their pets with them.
k. The Salvation Army – Rapid Rehousing
   Requested Amount: $200,000.00

Elsie L. Lewis, Director of Business for The Salvation Army and Juan Salinas, Director of Social Services, presented again on behalf of the Rapid Rehousing program. Mr. Salinas stated that funds would be used to increase the existing housing programs by assisting 15 additional households. Households would be provided up to a year of short term rental assistance. Available funding would be available to help households who are experiencing homeless transition to permanent housing. The funding will be targeted to assist with intake families with children, victims of domestic violence including single fatherless households with minor children. Clients are identified through multiple agency outreach programs and strong community collaboration which results in program referrals through the Southern Nevada Continuum of Care. HUD guidelines indicate that homeless families can face a broad array of problems that need to be addressed before they are likely to secure and retain employment. Based on this, the agency utilizes the housing first model, assuring that clients have first secured stable housing. Individual assessments and intensive case management allows to agency to determine the best supportive services and need for each household. A goal oriented action plan is developed with HUD guidelines ensuring each household's housing crisis is a brief and a nonrecurring episode. At least 90% of clients entering the program were discharged into permanent housing. The Salvation Army has established relationships with property managers throughout Clark County who are committed to help with the barriers of gaining access to safe affordable housing choices. Ongoing staff training occurs on topics such as crisis intervention, discrimination, and gender equality. Client feedback is obtained through client meetings, surveys, and exit interviews. While the Salvation Army is an international organization, programs such as rapid rehousing must cover their own operational expenses through local donations and grants.

   Rapid Rehousing
   i. Catholic Charities of Southern Nevada – Homeless to Home: Family Rapid Rehousing
      Requested Amount: $50,000.00

Nicole Anderson, Director of Social Services presented on behalf of Catholic Charities and the Homeless to Home: Family Rapid Rehousing program. Ms. Anderson introduced Jennifer Olson, the Director of Finance and Albert Chavez, the Vice President of Social Services that are also in attendance. Catholic Charities has been around in operation for 78 years this year. The agency administers 14 programs on their campus. The programs include a food pantry, assistance with WIC and migration and refugee services. Comprehensive intensive case management services are offered on campus. Services include homeless outreach, shelter services, as well as connecting clients with resources and referrals. Funds are requested to provide services to the most vulnerable
populations, families, men, women and their precious children. The funds will be specifically invested in family preservation, providing homes for five families. Ms. Anderson shared a success story about a single father who entered the program with a newborn. The agency worked with the father to secure permanent housing, childcare, furniture, and other supportive services for him and his child.

Q: Do you make sure that the client’s goals are their goals?
A: We start with creating goals for them including their personal input as well the suggestions of their case managers. The needs for each family are different so we create individual service plans.
Q: Do you still have your adoption program?
A: Yes, we do still run the adoption program.
Q: Do you provide life skills education for your clients?
A: Yes, our individual service plans are client centered. So whatever the client needs, we work on that with them. We build a rapport with them and we see areas that they need assistance with (such as self-esteem) we work with them on this.
Q: Are references for continuing education provided so that clients can perhaps learn a trade or skill that they can work toward?
A: Yes, based on what their comfortable with and what their needs are we work with them to secure employment in the trades of their choice. For example, we have clients that pursue culinary training.

m. St. Jude’s Ranch for Children – New Crossings Homeless Youth Families Program
Requested Amount: $40,000.00

Denise Charles presented on behalf of St. Jude’s Ranch for Children and the New Crossings Homeless Youth Families Program. St. Jude’s Ranch for Children has been in operation for 52 years. The agency works with newborns to adults up to the age of 25. The New Crossings Homeless Youth Families Program houses single individuals, single moms, single dads, and their families. Funding is requested to hire one full time case manager. Services provided by the agency include rapid rehousing in an apartment in the community of the client's choosing. The agency provides bus passes, food, clothing, hygiene products, childcare assistance, and employment education training to clients. Mental health counselling, including substance abuse referrals are provided. Last year they were able to serve 63 individuals with ESG funds, a total of 28 households. The agency received Continuum of Care funding from HUD, which provides the bulk of funding. They have also received Outside Agency Grants as well as Community Development Block Grant funds. Private donations and foundation grants also assist with program operations. Ms. Charles stated that they are fortunate at St. Jude’s because they have a scholarship fund where scholarships are offered to youth that have been a part of their foster care programs.
Q: Where are you located?
A: We are located in Boulder City, but we also have an office off Tropicana and McLeod, our New Crossings Office is located at Sahara and Rainbow.

VII. Public Comment – At this time, the Committee will hear comments from the public regarding items not listed on the agenda as posted.

A motion was made to approve the minutes from the January 22, 2019 meeting. Motion was approved.

Ms. Elsie Lavonne Lewis thanked the CDAC members for their commitment to Clark County and their time and attention.

XII. Adjourn.

The meeting was adjourned.

___________________________________________________________________________

ACCOMMODATIONS FOR PERSONS WITH DISABILITIES
Clark County’s Community Resources Management meetings are held in accessible facilities. Citizens requiring an accommodation should notify the unit of specific needs at least five days prior to the date of the event by contacting Angela Smith at (702) 455-5025 or TT/TDD Relay Nevada Toll-Free: (800) 326-6868 or TT/TDD Relay Nevada Toll-Free: (800) 877-1219 (Spanish) or Angela.C.Smith@ClarkCountyNV.gov. (Examples of accommodations include interpreter for the deaf, large print materials, and accessible seating arrangements.)
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<td>Marissa Cervantes</td>
<td>Lutheran Social Services of NV</td>
</tr>
<tr>
<td>Angelo Reyes</td>
<td>The Shade Tree</td>
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<tr>
<td>Bridget Claridy</td>
<td>HELP of Southern Nevada</td>
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<td>Jennifer Varsallona</td>
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<td>Becky Borre</td>
<td>The Shade Tree</td>
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<tr>
<td>Christy Shannon</td>
<td>Safe Nest</td>
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<td>Melissa Jacobowitz</td>
<td>Nevada Partnership for Homeless Youth</td>
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<td>Kelly Robson</td>
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<td>Fuilala Riley</td>
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