

## Administrative Services - Code Enforcement Unit 2025 Executive Summary\*

together/orbetter	Month		Annual					
	July 2024	July 2025	2021	2022	2023	2024	Projected 2025	<b>2024-2025</b> %∆
Public Response Office	4 000	2.024	42.524	40.477	20.550	22.444	22.676	4.404
Citizen Complaints Received	1,833	2,024	· ·	18,177	20,669	23,414	23,676	
Graffiti Citizen Complaints Received	1,186	1,215	13,075	14,864	14,436	13,713	14,009	
New Short-Term Rental (STR) Complaints	75	81	442	764	883	944	1,092	
STR Cases Closed	59	93	516	473	807	777	986	26.9%
Code Enforcement Citations Issued	209	239	1314	1517	1,337	1,991	2,299	15.5%
Parking Citations Issues <sup>2</sup>	60	167	555	794	700	1,102	1,737	57.6%
Percentage of Cases Closed with No Fines Issued <sup>6</sup>	0	88	-	-	-	-	85	NEW
Animal Protection Services**								
Calls Received By Dispatch	8,120	6,646	84,365	70,142	82,528	92,027	89,748	-2.5%
Calls Handled By Officers in the Field <sup>3</sup>	2,407	2,401	24,688	26,128	24,269	25,009	27,319	9.2%
Animals Impounded in the Field	918	708	7,178	7,160	8,050	7,755	8,205	5.8%
Animal Protection Services Citations Issued	68	79	643	703	537	717	878	22.4%
Animal Protection Services Fix-It Tickets Issued <sup>4</sup>	110	93	750	908	692	1,072	1,250	16.6%
Sterilizations								
Animal Foundation	682	618	3,305	4,624	4,872	6,622	6,861	3.6%
Heaven Can Wait	932	1,143	8,473	9,810	10,922	10,200	11,849	16.2%
Total Sterilizations <sup>5</sup>	1,614	1,761	11,778	14,434	15,794	16,822	18,710	11.2%

## **Notes & Highlights**

- \* Due to the COVID-19 Pandemic, only essential calls were handled from the beginning of March 2020 to the beginning of May 2020. This was the result in the reduction of staffing to comply with physical distancing practices.
- \*\* Due to the COVID-19 Pandemic and the challenges of scheduling the public to pick-up and adopt animals, call response changed for some lower priority calls for Animal Protection Services (formerly Animal Control) resulting in fewer animals being impounded and a lower amount of calls handled in the field.
- 1 The dramatic increase in graffiti cases being handled is due in part to a goal to increase proactive graffiti removal.
- 2 This value includes first, second, and third citations for the same vehicle.
- 3 These calls are handled by Animal Control Officers working to cover over 8,000 square miles within unincorporated Clark County.
- 4 This value represents the number of Animal Protection Services Fix-It Tickets Issued by Animal Control Officers. If the owner does not fix the violation, it will require a court appearance.
- 5 Sterilizations were lower in 2021 due to the COVID-19 Pandemic as these services were closed from the beginning of March 2020 to the beginning of May 2020, and slowly increased when allowed to reopen.
- 6 This statistic was added in 2025, and it shows the percentage of cases closed during the month where voluntary compliance was obtained for Neighborhood Nuisance and Sign cases.