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Mail Ballot Signature Curing Information

Clark County Election Department

What Is Mail Ballot Signature Curing:

Per Nevada law, the signature on your ballot return envelope must be compared to the signatures in your voter registration record to verify your identity. If your return envelope did not have a signature, or your signature could not be verified, you will need to "cure" your signature to make your ballot count.

How You Will Be Notified:

- Postal Mail: A notice and the signature cure affidavit will be sent to the mailing address in your voter registration.
- E-Mail: If the Election Department has your e-mail address, you will receive a message with the signature cure affidavit attached.
- Robocalls: If the Election Department has your phone number, you will receive a call every day until you cure your signature.

NOTE: *If you do not receive a signature cure notification by postal mail, e-mail, or phone call from the Election Department, then you do* ***not*** *need to submit the affidavit or take any other signature cure actions.*

Required Action by 5:00 p.m. on November 9, 2026:

You have three options to "cure" your signature to make your ballot count:

- Option 1: Verify using your mobile device.
- Option 2: Return the signature cure affidavit with a photocopy of your ID.
- Option 3: Answer challenge questions by mail, email, fax, or verbally by phone.

Details are on the next two pages. You must act by 5:00 p.m., November 9, 2026, or your ballot may not be counted.

Questions or More Information:

- Signature Cure Hotline: (702) 455-CURE (2873), Mon.-Sun., 7:30 a.m.-8:00 p.m.
- E-Mail: mailballotrequest@clarkcountynv.gov
- Signature Cure Data: www.clarkcountynv.gov/government/departments/elections/sigcurereporting
- Track the Status of Your Returned Mail Ballot: https://myballot.nv.gov/

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Election Department

965 Trade Drive • North Las Vegas NV 89030
(702) 455-8683 • Fax (702) 455-2793
https://www.clarkcountynv.gov/vote
Lorena S. Portillo, Registrar of Voters
Noemi Esparza, Assistant Registrar of Voters

Re: Missing Mail Ballot Signature or Signature Mismatch

Dear Voter,

We have received your ballot return envelope for the November 3, 2026, General Election. Per Nevada law, we must compare the signature on your ballot return envelope to the signatures in your voter registration record. This is to verify your identity. However, either your ballot return envelope did not have a signature, or we were unable to verify your signature.

You have the three options below to make your ballot count (additional details are included below):

- Option 1: Verify using your mobile device
- Option 2: Return the attached affidavit with a photocopy of your ID
- Option 3: Answer challenge questions by mail, email, fax, or verbally by phone

You must act by 5:00 pm, November 9, 2026, or your ballot may not be counted.

If you have questions, please contact our Signature Cure hotline at (702) 455-2873, Monday through Sunday, 7:30 am-8:00 pm or email at mailballotrequest@clarkcountynv.gov

Option 1: Mobile Device	Option 2: Provide Copy of ID	Option 3: Answer Challenge Questions
1. Visit CURE.NV.gov and select your county. 2. Scan the County QR code or click on the link at the bottom of the page. 3. Follow the instructions to use the camera on your phone to take and submit a photo of your ID.* *We must receive your submission **before** 5:00 pm, November 9, 2026. Standard messaging rates apply. You will receive only one message.	1. Complete and sign the Signature Cure Affidavit on the back of this letter. 2. Follow the instructions in Step 4 to provide a copy of your ID. 3. Return the Signature Cure Affidavit and a copy of your ID to the Clark County Election Department either in-person or by email, fax, or mail. *We must receive your email, fax, or mail **before** 5:00 pm, November 9, 2026. Postmarks do not count.	1. Complete and sign the Signature Cure Affidavit on the back of this letter **OR** call the Clark County Election Department office to answer verification questions verbally. 2. Answer all 3 questions (see Step 5). 3. Return the Signature Cure Affidavit to the Clark County Election Department either in-person or by email, fax, or mail **OR** call (702) 455-CURE (2873) to provide your answers verbally. *We must receive your signed cure affidavit or verifying phone call **before** 5:00 pm, November 9, 2026. Postmarks do not count.

Sincerely,

Lorena S. Portillo

Lorena S. Portillo
Registrar of Voters

[RID_BARCODE4]

Signature Cure Affidavit

Complete, sign, and return this affidavit to the Clark County Election Department

STEP 1 **YOUR NAME:** _____ _____
First Name Last Name

STEP 2 **DID YOU RETURN A BALLOT?** ☐ **Yes** ☐ **No**

If "No", do not complete any steps beyond Step 3.

If "Yes", complete Step 4 or 5.

If "Yes" is selected above: I state under penalty of perjury that I am an eligible elector; that my signature and name are as shown on this affidavit; and that I have only cast one ballot in this election in accordance with the provisions of NRS 293.780.

If "No" is selected above: I affirm that the information I have provided on this affidavit is true and correct to the best of my knowledge.

STEP 3 **SIGN: X** _____ **Date** ____/____/____
Your Signature or Mark Today's Date (mm/dd/yyyy)

STEP 4 **FOR OPTION 2 ONLY**
MAKE A COPY OF AN ACCEPTABLE FORM OF ID

- A driver's license
- An ID card issued by the Nevada DMV
- A military identification card
- Identification provided by a governmental agency must contain your signature and a physical description or picture. Such governmental agencies include, but are not limited to:
  - Any federal or state branch, department, agency, or entity, or by any state county, municipality, or other political subdivision. Examples may include a U.S. passport, a veteran ID card issued by the U.S. Department of Veterans Affairs Veterans Health Administration, an ID card issued by a federally recognized tribal government, and a pilot's license issued by the Federal Aviation Administration.

STEP 5 **FOR OPTION 3 ONLY**
ANSWER ALL OF THE FOLLOWING QUESTIONS – You may provide answers to these verifying questions verbally by calling the Clark County Election Department.

- Last 4 Digits of Your Social Security Number _____
- Place of Birth _____
- Date of Birth _____

I affirm that the answers I have provided above are true and correct to the best of my knowledge.

_____
(Sign or initial above)

STEP 6 **RETURN THIS AFFIDAVIT AND A COPY OF YOUR ID, IF APPLICABLE.**
Return this affidavit and a copy of your ID, if applicable, to the Clark County Election Department before 5:00 pm on November 9, 2026.

- **In-Person:** 965 Trade Drive, Suite A, North Las Vegas, NV 89030, Monday through Sunday, 7:30 am-5:30 pm
- **Use a mobile device:** Go to: CURE.NV.gov. Select your county. Follow the steps provided. When prompted, use the camera on your mobile device to take and submit a photo of your identification, etc.
- **Email:**mailballotrequest@clarkcountynv.gov
- **Fax:** (702) 455-2831
- **Mail or delivery:** Clark County Election Department
  P.O. Box 3910
  Las Vegas, NV 89127-3910

For County Office Use Only:

Verifier's Name: _____ ☐ ID has been verified: ☐ DL / Passport / Other: _____