

# Detention Services Division Annual Report 2021



**Las Vegas Metropolitan Police Department  
Joseph Lombardo, Sheriff**

# Vision: To Be the Safest Jail in America

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## LVMPD Goals

**S**trategic Prevention and Reduction of Crime

**A**ppreciate our Employees and Those We Serve

**F**oster Leadership, Accountability, and Reform

**E**xcel in Communication, Innovation, and Technology





## Message from Sheriff Joseph Lombardo

Another year of change and adaptation has come and gone. In line with a national upward trend, in 2021 Clark County saw an alarming uptick in homicides and property crimes. Despite this, overall violent crime rates were down by nearly 12% from the previous year and our homicide solvability rate reached an impressive 91%. Our success in holding violent criminals accountable has received national recognition. The professionals in LVMPD's Detention Services Division (DSD) are an essential part of this success.

The Clark County Detention Center (CCDC) processed 57,754 total bookings and managed an average daily population of 2,954 inmates in 2021. In a continued effort to reduce recidivism, CCDC established the Custody Support Section. Working cooperatively with our partners, DSD, the Department of Welfare and Social Services, and Nevada Parole and Probation have all contributed to staffing this section. It is my belief that dedicating resources to education, vocational training, and mental health and substance abuse counseling is never wasted in the endeavor to reduce crime. Recognizing the unique needs of incarcerated veterans, CCDC created the Operation Patriot Success housing unit. Providing a structured environment along with access to VA benefit advisors and Veterans Treatment Court coordinators, the unit strives to holistically support these inmates in a path toward successful re-entry into the community.

With an eye on consistent improvement and growth, DSD leadership continued to prioritize personnel training and accountability. The Advanced Officer Skills Training (AOST) Section provided reality-based training and other advanced training concepts to DSD officers of the rank sergeant and below. Leadership continued associations with corrections organizations and attended conferences to participate in the national conversation about best practices. Multiple corrections academies ran throughout the year to provide the highest level of training to new recruits.

DSD's continued progress and accomplishments have not gone unnoticed. I want to recognize and congratulate Deputy Chief Fred Meyer for receiving the Ray Coleman Correctional Administrator of the Year Award from the American Jail Association—a well-deserved and notable achievement. I am grateful for and proud of the dedicated, growth-minded, diverse, and talented professionals of the LVMPD. Serving as Sheriff has been an honor.

Thank you again,

A handwritten signature in black ink, appearing to be 'J. Lombardo', written in a cursive style.



## Message from Deputy Chief Fred Meyer

This annual report is once again dedicated to the outstanding men and women working for the Detention Services Division (DSD) of the Las Vegas Metropolitan Police Department (LVMPD). While 2021 was a challenging year, the dedicated and resilient people working in this division provided safe and effective detention operations, to include outstanding service to the public.

With the sanctity of human life as a focus, medical and mental health services are key components to ensure we maintain a safe, secure, and healthy environment. As such, a goal was set to attain additional specialized mental health accreditation from the National Commission on Correctional Health Care. Through the hard work of our custody and mental health professionals, this goal was achieved in 2021. The Clark County Detention Center is now a nationally recognized leader in both medical and mental health treatment and services.

Technology advancements supplemented efforts to monitor and supervise those under our care and custody. Hand-held tablets were added to our special housing units to ensure visual checks are completed consistently and important security and medical information is available to officers in real time. This allows staff to effectively manage those at an elevated risk and ensure the highest level of security and medical care are provided.

In addition, we hired over 100 new corrections officers this year and look forward to hiring the best and brightest for many years to come. We will continue to provide outstanding programming and work with our justice and social service community partners to prepare people for successful re-entry into the Las Vegas community. The Detention Services Division will continue to work with the Clark County Criminal Justice Coordinating Council, and we look forward to continued progress toward being the safest community in America!

Thank you, stay safe and healthy Las Vegas!

A handwritten signature in black ink that reads "Fred Meyer". The signature is written in a cursive style and is positioned below the printed text.

Deputy Chief Fred Meyer  
American Jail Association  
Ray Coleman Correctional Administrator of the Year



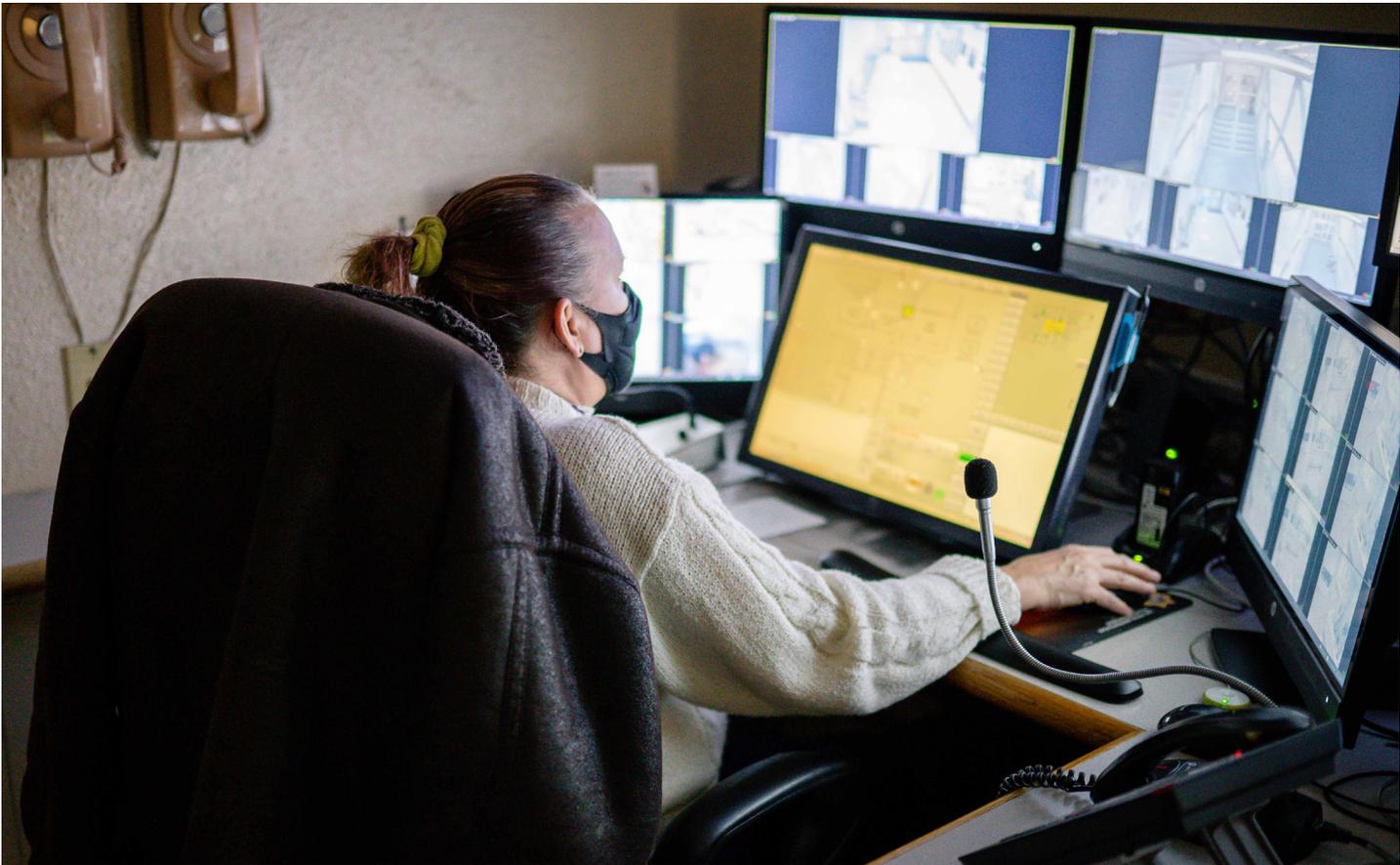
In October of 2021, Deputy Chief Fred Meyer was awarded the Ray Coleman Correctional Administrator of the Year by the American Jail Association. Below is an excerpt from the AJA.

*Deputy Chief Fred W. Meyer, CJM, CCHP, is responsible for the largest jail system in the state of Nevada. He joined the Las Vegas Metropolitan Police Department in 1999, then rose through the ranks and was appointed to executive staff in 2018. His assignments have included oversight of administrative, investigative, and operational areas in the Detention Services Division. Throughout the ongoing pandemic, he continued to drive advancements in correctional medical and mental health services, which resulted in substantial reductions in medical referrals and suicide attempts.*

*Chief Meyer earned a master's degree in criminal justice from the University of Nevada, Las Vegas. He is recognized as a Certified Jail Manager by the American Jail Association (AJA) and a Certified Correctional Health Professional by the National Commission on Correctional Health Care (NCCHC). He sits on the NCCHC's Accreditation and Standards Committee and is a graduate of the AJA's National Jail Leadership Command Academy and Jail Executive Development Program.*

*Deputy Chief Meyer is truly honored to be selected for this award and accepts it on behalf of the outstanding team of professionals with whom he works. Over the past year, the commissioned and civilian employees at the Clark County Detention Center have displayed incredible hard work, dedication, and resilience. The medical and mental health staff have provided outstanding care, and the proactive collaboration between custody and medical services has never been stronger.*







**Clark County Detention Center  
South Tower**

Average Daily Population  
2021: 934

Maximum Capacity: 1497

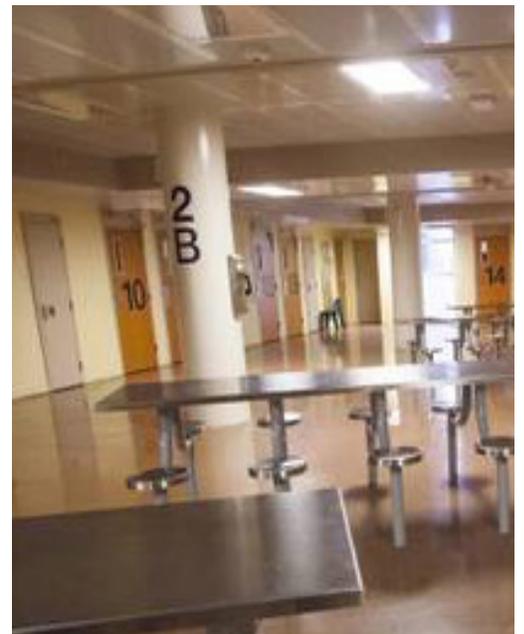
**North Valley Complex**  
Average Daily Population  
2021: 707  
Maximum Capacity: 1064



**Clark County Detention Center  
North Tower**

Average Daily Population  
2021: 1106

Maximum Capacity: 1592



# **S**trategic Prevention and Reduction of Crime

## Custody Support Section

The DSD Programs and Re-entry Section has gone through significant changes over this past year, to include a change in name and bureau assignment. The newly established Custody Support Section is staffed with a population coordinator, four corrections officers, two law enforcement support technicians, one part time employee, two embedded Department of Welfare and Social Services (DWSS) employees, one embedded Parole & Probation Officer, an analyst and five University of Nevada, Las Vegas Social Work interns.

The Custody Support Section oversees population management, treatment bed placement, inmate programs and re-entry, and fugitives. The primary focus and goal of this section is to remove or reduce barriers to successful re-entry, so that motivated individuals are able to compete for a job, attain stable housing, support their children and families, and contribute to our community by becoming self-supporting citizens. Education and program opportunities play a crucial role in a successful re-entry process.

DSD offers re-entry specific programming and vocational training through our partnership with Hope for Prisoners, along with mental health, education, and substance abuse. This is possible through the relationships we've built with a variety of community service providers.



Collectively and in concert with our various community resource partners we are able to provide a variety of programming and re-entry services to include but not limited to the following:

- Monthly DSD C.A.R.E.S events (Connecting Access to Resources for Entering Society)
- Hope for Prisoners
- Veterans Justice Outreach Program
- Foundation for Independent Tomorrow
- Anger Management/Substance Abuse/Marriage and Family classes
- Self-help in-custody study packets
- Alcoholics/Narcotics Anonymous
- Clark County School District High School program
- Various religious services.

## Operation Patriot Success Unit



The Detention Services Division is taking steps to improve the quality of life for people who are incarcerated at the Clark County Detention Center. With over 90 verified veterans in custody, it became necessary to concentrate these individuals into one location to focus on offering programs tailored to their needs. A housing unit was created where veterans are offered services to help them transition back into the community with the tools to be successful. There are many different facets to this program which help those who served our country get on the right track as self-supporting citizens. The Operation Patriot Success Unit (OPSU) was opened in October 2021 at the North Valley Complex. Programs offered include, but are not limited to, substance abuse, anger management, life skills, emotional well-being, creative art expression, PTSD, Alcoholics Anonymous, motivation, living skills and emotional intelligence. Veteran inmates also have access to Veteran Justice Outreach Specialists, VA Benefit Advisors, and Veteran Treatment Court Coordinators to help them with transitional needs upon completion of their case.

This program is designed to reduce recidivism and give veterans a chance to successfully return to the community upon release. Our research has found that veterans have different needs than others when they have completed active duty. Some military jobs make the transition back to civilian life difficult.

The veterans do well in a structured environment with similarly minded individuals and this unit has had minimal disciplinary issues. Currently there are 34 veterans that qualify for housing in the OPSU. Due to varying classifications, not all veterans qualify to be housed in this unit, however, all veterans will have access to the services provided by the Veterans Justice Outreach Specialist.

## Jail Crime Stoppers

The Clark County Detention Center has a high volume of citizen foot traffic that come through our doors on a daily basis. The Detention Services Division (DSD) works with the Robbery/Homicide Team to collect suspect information which is displayed on monitors throughout the lobby of CCDC. The hope is that citizens visiting CCDC watch the monitors and in the event they have information that could help solve a crime, there is an anonymous tip line posted for them to call.



## Safe Jail Committee

The Vision for the Detention Services Division is “To Be the Safest Jail in America.” To fulfill this vision, DSD has put together a Safe Jail Committee. This committee consists of officers and civilians from all ranks throughout the facility whose mission is to discuss, analyze and communicate ideas to make DSD the safest jail in America.



# DNA Collection

Nevada Revised Statute (NRS) 176.09123 requires a biological specimen (DNA) be obtained if a person is arrested for a felony charge. The specimen must be taken upon booking and before release.

In 2021 there were 186 cases with DNA Matches to arrestee DNA samples collected at CCD:CC:

- 15 different States
- 49 different agencies
- 96 – Burglary cases
- 48 – Sexual Assault cases
- 22 – Robbery cases
- 11 – Homicide cases



# **A**ppreciate Our Employees and Those We Serve

## Detention Services Division Employee Recognition

DSD recognizes employees for excellent service in multiple ways. At every Facility Analysis Correctional Trends Systems-wide (FACTS) meeting, various employees are acknowledged for their hard work and commitment to our mission. Annually, we also select a civilian and commissioned employee of the year who have demonstrated consistent exceptional performance, reliability and are considered difference makers for the Department. After Division-wide nominations, the following two employees were selected:

### Corrections Officer of the Year LaTrenda White



### Civilian of the Year CRO Ricardo “Ricky” Terrazas



## Continued COVID Response

The COVID-19 pandemic took the world by storm in 2020 and by the beginning of 2021, the Detention Services Division began laying down the groundwork to bring the COVID-19 vaccines to our jail facilities. Working closely with the Southern Nevada Health District and our contracted medical provider, DSD began offering COVID-19 vaccines to both employees and inmates.



In early spring DSD began hosting large scale vaccine clinics at CCDC and the NVC. With the help of the Southern Nevada Health District and the Clark County Fire Department, a COVID-19 Task Force was created. Large groups of nurses, firefighters and medial liaison officers worked tirelessly to vaccinate all individuals willing to participate.

Throughout the entirety of the COVID-19 Pandemic, DSD has continued to ensure that all staff and inmates are taking extra precautions to prevent COVID-19 through communication, vaccination, and infection control. This has resulted in over 1,000 people being vaccinated.

# Community Events

Detention Services has maintained a close connection to our partners in the Las Vegas community. Over the last year, our team has participated in events to support children and families in need.



Several members of DSD represented the Women of Metro and participated in SafeNest 5k/Fun-Run to help raise awareness for domestic violence.

DSD's own, Chaplain Bonnie Polley, maintains a food pantry called Epicenter that provides approximately 2,500 meals to people in need each month. The DSD Community Service Committee organized a food drive to collect non-perishable food items from employees to help support her organization. Through the collective efforts of our generous employees, Chaplain Polley and Epicenter received additional groceries and toiletries to help fill their shelves.



# Fill-the-Bus Toy Drive

The Detention Services Division has partnered with the Clark County School District Police to collect toys at participating stores throughout Las Vegas. The annual “Fill-the-Bus” event is an important event to demonstrate our commitment to our community and ensure that kids attending area schools will have presents during the holiday season.



# Badges and Bows

The Detention Services Division hosts the “Badges and Bows” toy drive event at Las Vegas area retail locations annually. The two-day event is a collaborative effort with the Nevada Department of Corrections and has had one purpose – providing toys, clothing, and essential items for families, children and teens that are living at St. Jude’s Ranch for Children in Boulder City. In 2021, over \$50,000 in items were collected by volunteers to help provide resources to sustain them for the next year. This is a full-circle event where volunteers are involved in collecting, sorting, and then distributing the items at an unforgettable evening spent at the Ranch with the kids.

	Grand Total	Toys	Gift Cards	Cash
2018	\$40,477.44	\$39,529.25	\$125.00	\$823.19
2019	\$43,219.00	\$36,746.69	\$325.00	\$6,147.31
<b>2021</b>	<b>\$54,788.175</b>	<b>\$38,928.75</b>	<b>\$3,569.00</b>	<b>\$12,291.54</b>



Because of the incredible donations the kids and young families at St. Jude’s Ranch will have a wonderful Christmas! Dr. Christina Vela, DPP, CEO for St. Jude’s Ranch expressed her gratitude stating the gift cards will be used to purchase gifts for their teenagers. The cash will supplement expenses like holiday meals and all the care their kids and young people need and deserve. Additionally, they helped families that used to live at the Ranch so that they too have a great Christmas. They are also well stocked for a year of birthdays.



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# National Night Out

National Night Out enhances the relationships between our community and law enforcement. Not to mention it's a great opportunity for our officers and civilian staff from DSD to celebrate with members of our community.



# Foster Leadership, Accountability and Reform

Setting the standard for American jails continues to be a tremendous leadership focus for DSD and being an accredited agency helps us find ways to improve our operations through adhering to high standards and being receptive to ideas presented by leading experts in the field. DSD is accredited for medical and mental health services through the National Commission on Correctional Health Care (NCCHC) and also accredited through the American Correctional Association (ACA). Having accreditation provides the following:

- Promotes and documents an efficient, well-managed system of health care delivery with feedback from knowledgeable correctional health professionals.
- Validates with objective criteria the areas the health care contractor is doing well and areas for improvement.
- Educates and trains staff on ACA and NCCHC standards, with the benefit of introducing new efficiencies and uniform practices.
- DSD takes pride in “Setting the standard for American Jails” by upholding several accreditations to include the following:
  - American Correctional Association since 1998
  - National Commission on Correctional Health Care since 1993
  - National Commission on Correctional Health Care – Mental Health Services since 2021

## DSD Command Staff



Back Row: Captain W. Teel, Captain N. Barrowes, Financial Officer D. Harris, Deputy Chief F. Meyer, Management Assistant G. Major; Front Row: Director L. Anderson, Captain B. Fucile, Director M. McMahill, Assistant General Counsel M. Bauhaus, Captain N. Schmidt, Captain R. Forbus

# Accreditation

DSD leadership is responsible for participating in NCCHC, ACA, Large Jail Network, and the American Jail Association training conferences. The goal is to stay abreast of all the latest correctional trends such as best medical and mental health practices, use of force, legal, and liability topics.



DSD Receives Accreditation from the National Commission on Correctional Healthcare - Mental Health Services

Another partnership we have fostered is with the University of Nevada, Las Vegas. We are fortunate to have five Social Work Master's level program students. These students engage with inmates for discharge planning, teach programs to inmates, and offer new ideas for inmates to have a successful transition back into the community. They provide an exciting opportunity to keep our team engaged and educated on current re-entry practices. Their work is a great service to our community and we are able to provide a valuable learning experience in return. This is the type of partnership that supports the LVMPD mission "To Be the Safest Community in America!"

# DSD Training

The DSD Training Section is comprised of several individual sections that are responsible for the totality of training conducted within the DSD. From the Corrections Academy to Annual In-Service Training, the DSD Training Section is responsible for the planning, execution, and administration of all areas of training. Nevada Peace Officers have specific training requirements established by the Nevada Commission on Peace Officer Standards of Training (Nevada POST) and within applicable Nevada Revised Statutes and the Nevada Administrative Code.



All corrections officers and civilian employees are also required to meet training requirements established by the American Correctional Associate (ACA) and National Commission of Correctional Health Care (NCCHC). Personnel are required to complete 40 hours of training annually under ACA, which includes all officers and civilian personnel who have contact with inmates. All civilian employees without inmate contact are required to have 16 hours of training per year. Under the NCCHC, DSD commissioned personnel are required to be trained in CPR and basic First Aid.



DSD Training works closely with LVMPD Advanced Training, the LVMPD Firearms Training and Tactics Unit (FTTU), the LVMPD Police Academy, and LVMPD AOST to ensure our training is in line with the department's expectations, while meeting the required training outlined above. Liaison officers are assigned to Advanced Training and FTTU to assist with providing cutting edge, relevant, and necessary training to our personnel to achieve our vision of running "The Safest Jail in America."



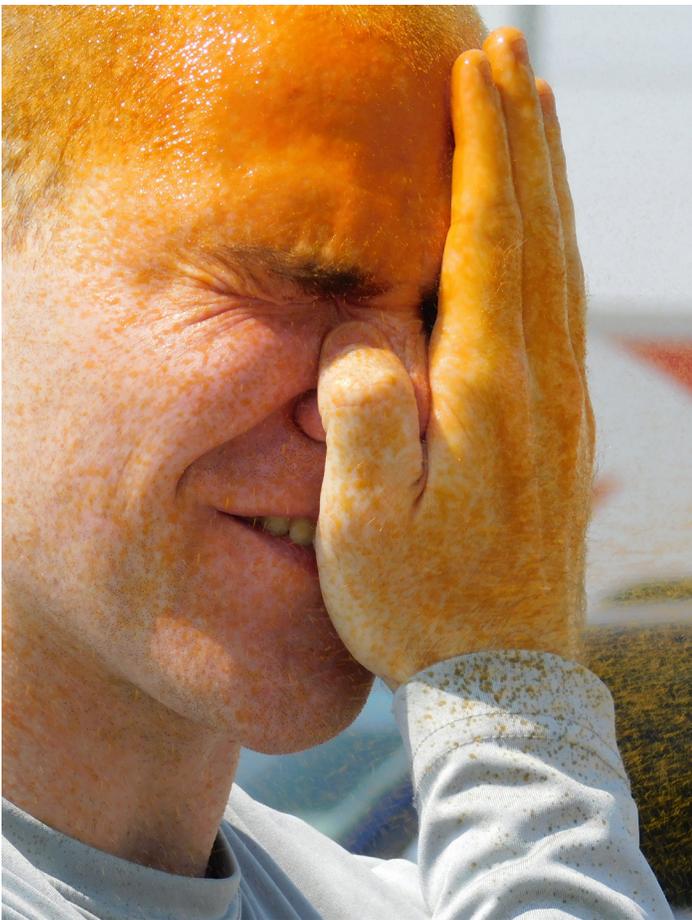
# Corrections Academy

The Corrections Academy provides basic training for all new corrections recruits when they are initially hired by the LVMPD. The Academy is certified by Nevada Commission on Peace Officer Standards of Training (Nevada POST) and is 20 weeks long. In 2021, the academy graduated 83 new LVMPD Corrections Officers. In 2022, it is projected we will hold four academies.

Academy training consists of a rigorous schedule of classroom training, physical training, inspections, reality-based training, vehicle operations, firearms training, the 40-hour Crisis Intervention Team (CIT) course, and de-escalation training. All officers are required to carry firearms as a condition of employment and receive additional training in advanced officer skills and reality-based training for those duties while they attend the Corrections Academy.



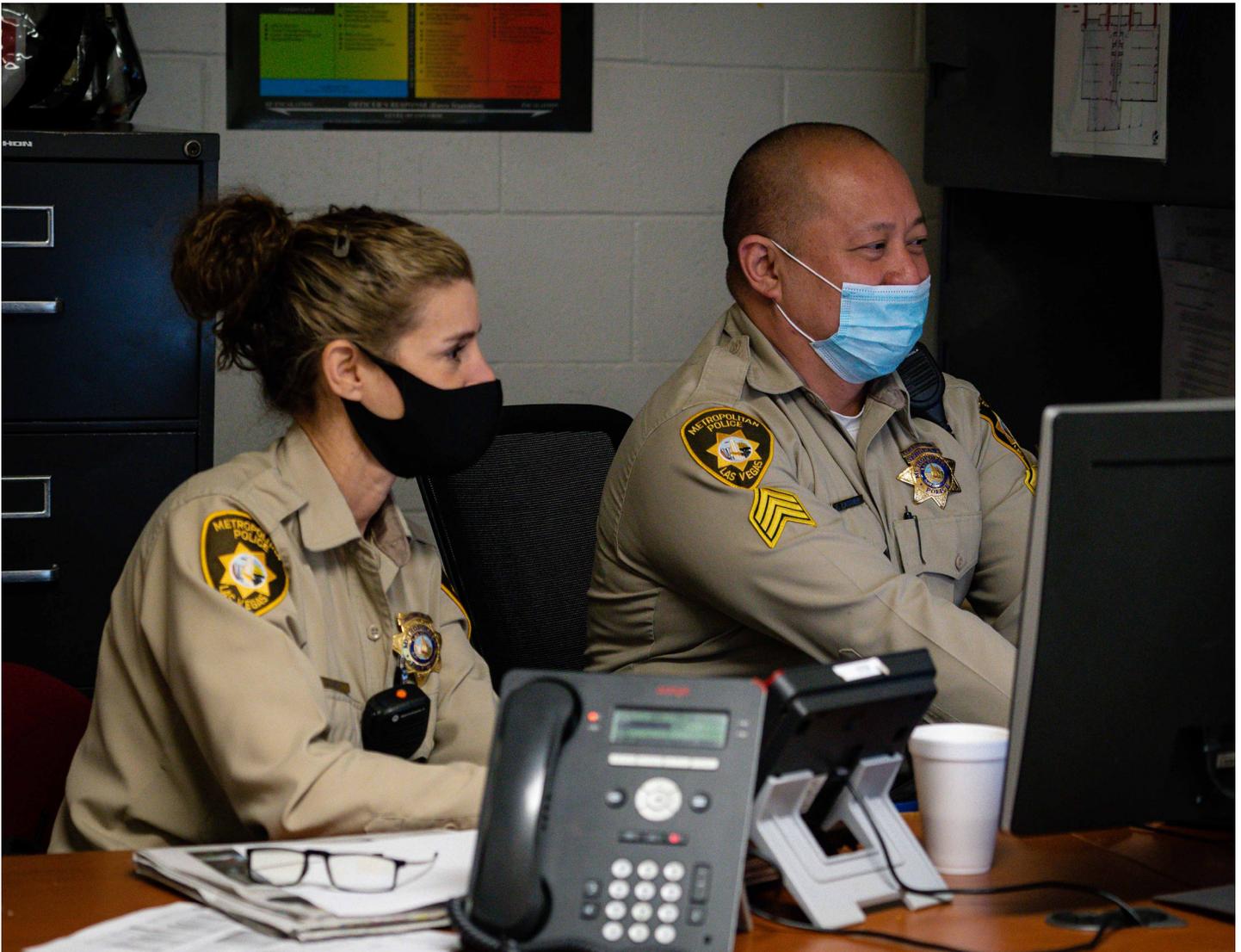
In 2021, DSD ran multiple, overlapping academies for the second straight year to meet the staffing needs of the division. It is anticipated this will continue in the future to meet attrition of existing staff, as well as any potential expansion of positions.



# Corrections Field Training and Evaluation Program

Upon graduation, recruits become Corrections Officers and enter the Corrections Field Training and Evaluation Program (CFTEP). CFTEP is a continuation of training the new officers have received in the academy learning environment to practical application in DSD facilities, while under the oversight of a training officer.

The new officer and their training officer work together in a one-on-one capacity throughout a 10-week, structured program that is designed to gradually assign additional duties and responsibilities to the new officer. The new officer will work with several training officers throughout the course of the CFTEP to ensure they receive sufficient supervision and oversight to prepare them for the day-to-day job as a corrections officer.



# DSD In-Service Training, AOST, and Reality-Based Training

DSD In-Service Training works in conjunction with the LVMPD Advanced Training Section to ensure all corrections officers and civilian employees meet their annual requirements for training, as prescribed by Nevada POST and DSD's accreditation with the American Correctional Association (ACA) and National Commission of Correctional Health Care (NCCHC).

The Advanced Officer Skills Training (AOST) Section was formally established in July 2019. AOST is responsible for advanced training concepts, such as defensive tactics, the Electronic Control Device (ECD), CPR certifications, the use of DSD specialty restraint devices, and all simulation training. The officers assigned to AOST also assist with the advanced training provided to the Corrections Academy. All DSD personnel below the rank of lieutenant are required to attend Reality-Based Training on a yearly basis and the content is changed annually based on needs, trends, and areas of concern.



# **E**xcel in Communication, Innovation and Technology

## Technology

Like LVMPD, the Detention Services Division strives to keep pace with changing technology. 2021 proved to be a busy year for the Information Technology Department here at DSD. The pandemic provided opportunity to develop alternative ways for attorneys and their clients to effectively communicate.

### Remote Video Visiting



Secure enclosures with video conferencing technology were added to contact visiting rooms. These units, along with a web scheduling and control portal, allow attorneys to conduct private legal visits with their clients via the internet, limiting unnecessary exposure and making it easier to disinfect the contact rooms between uses.

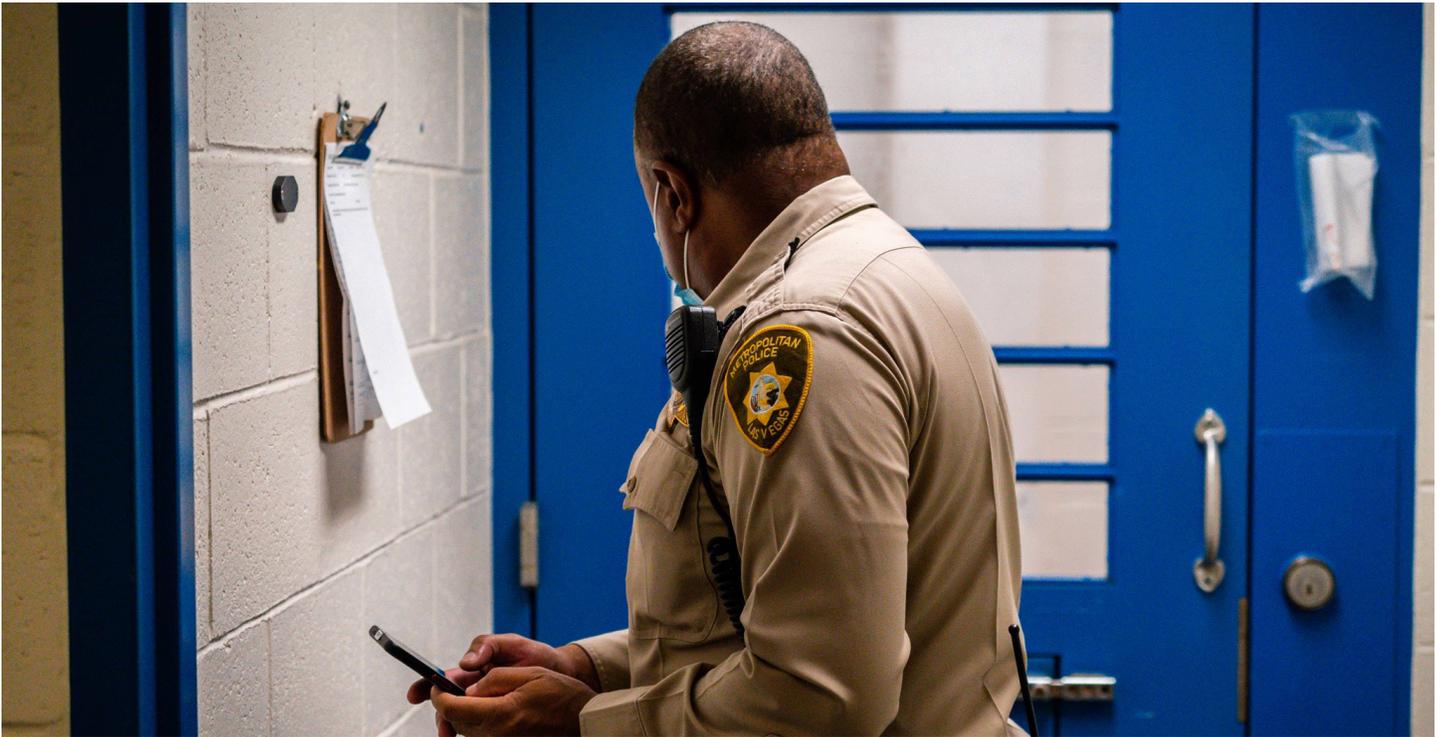
Videoconferencing equipment and telephone systems were installed in both the North and South Towers to allow inmates to remotely attend court proceedings in both Justice Court and District Court.

Each of these projects were funded with a grant from the CARES Act.

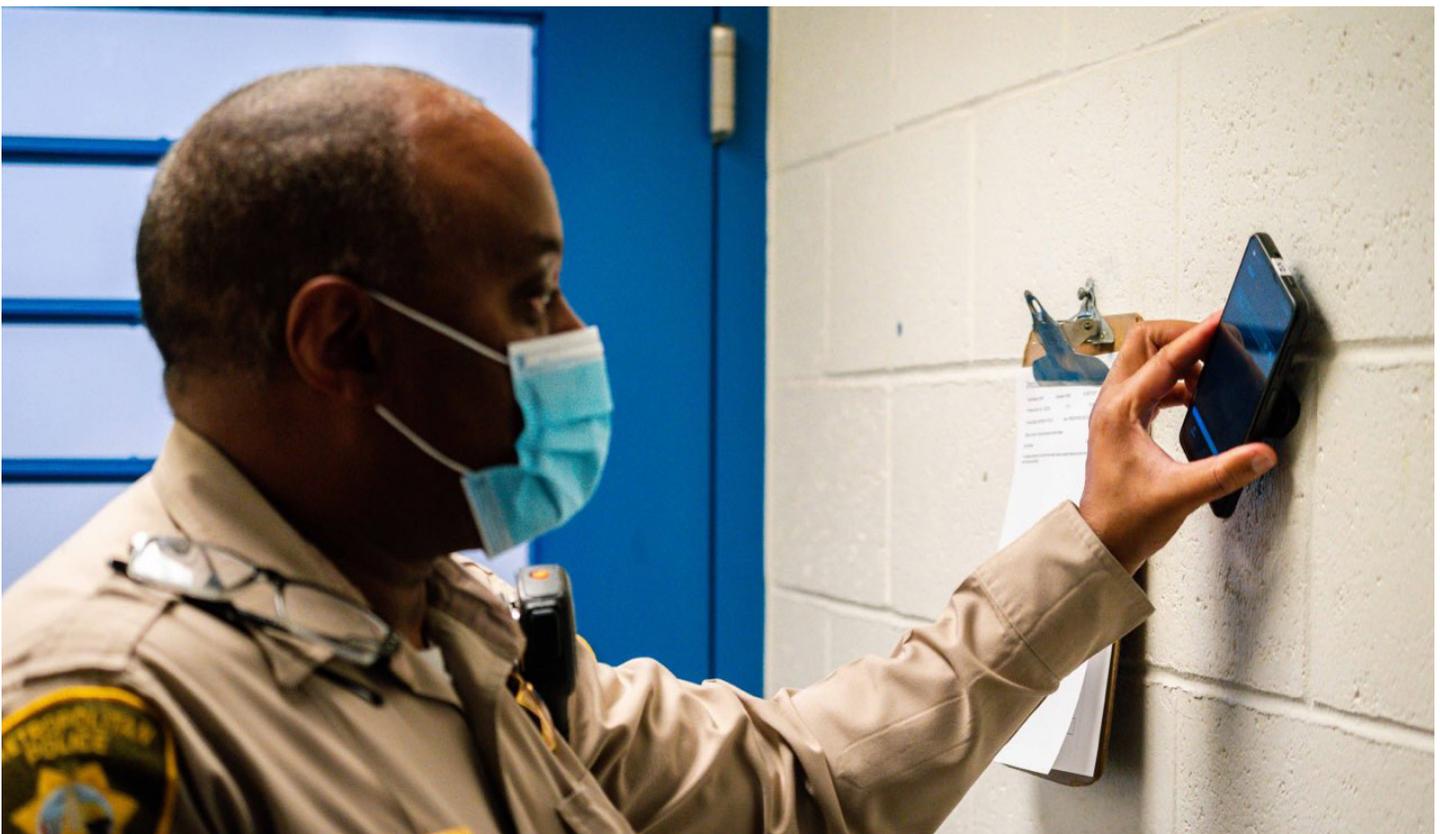
To remove dependency on DSD's Commissary vendor, a vendor managed inmate accounting software was replaced with the Elite Inmate Trust Module. Elite is the jail's management software used to track inmate housing, movement, booking and court information, and other functions. Integrating inmate accounting into Elite, from the intake of money at the time of booking, to in custody commissary transactions, through reimbursement of funds at the time of release, provides for increased accuracy and accountability, and easier management and reporting for DSD staff.

As part of the overall Control Room and Security system, new Harding intercom and paging hardware and software was installed at CCDC to replace a system that was obsolete with spare parts no longer available.

## Signs of Life Handheld Device

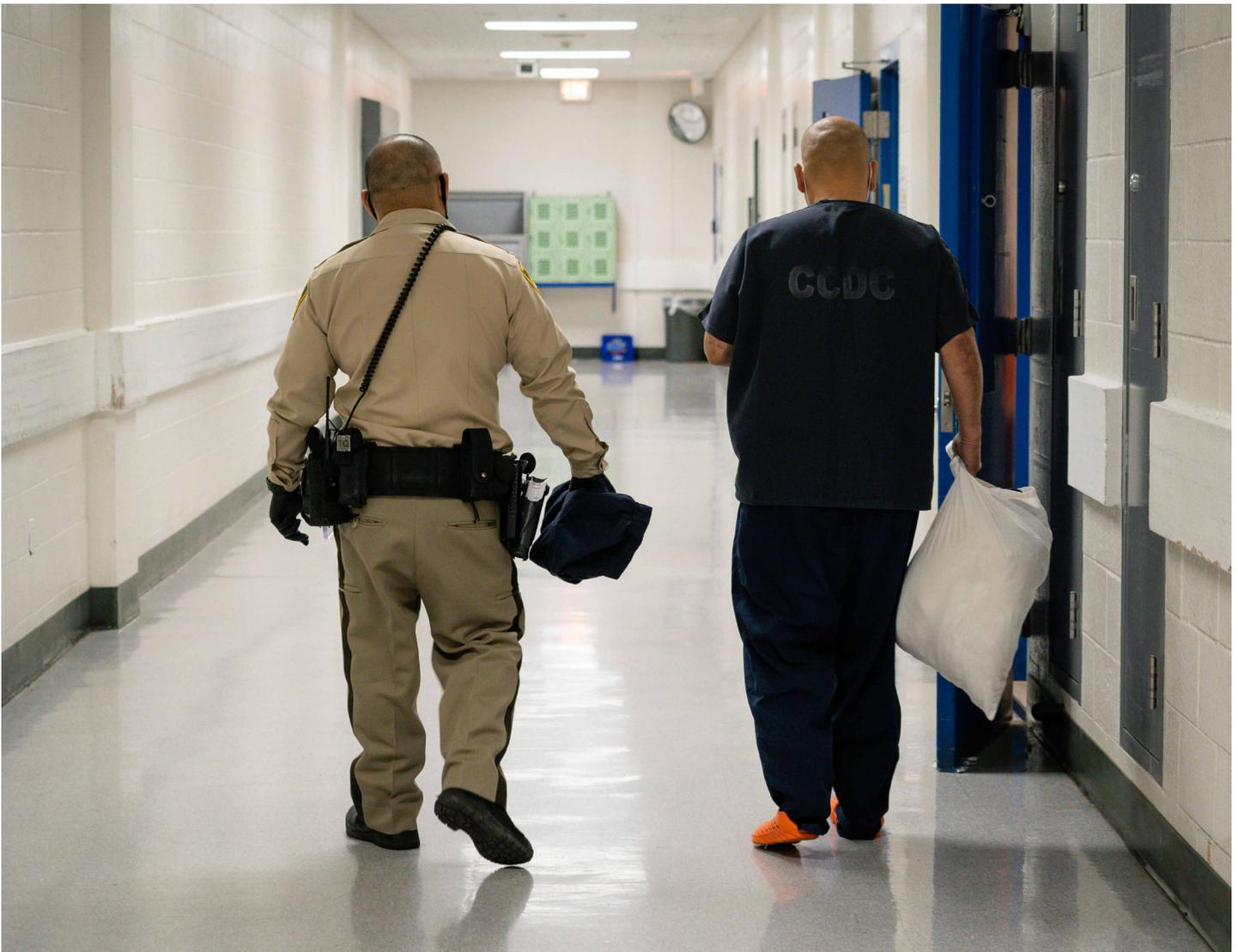


Signs of Life handheld devices have been put into use in housing units that house the most medically and psychologically challenging inmates. These devices communicate with the Elite Jail Management System (JMS), allowing for more consistent and paperless recording of inmate status checks which benefits both the inmates and corrections staff.

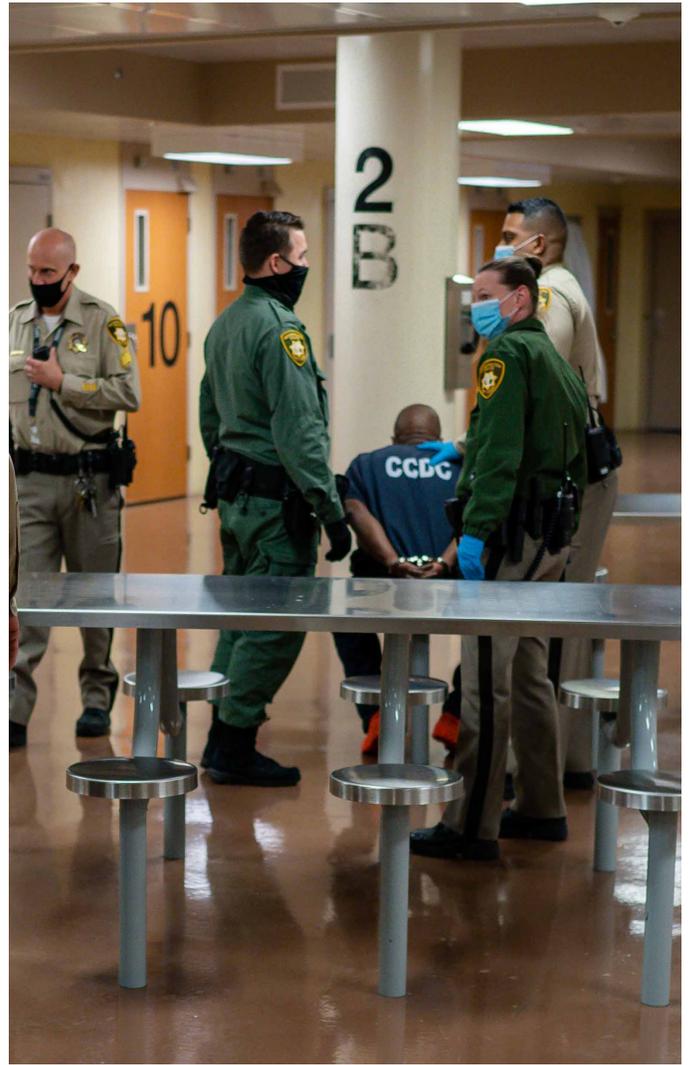


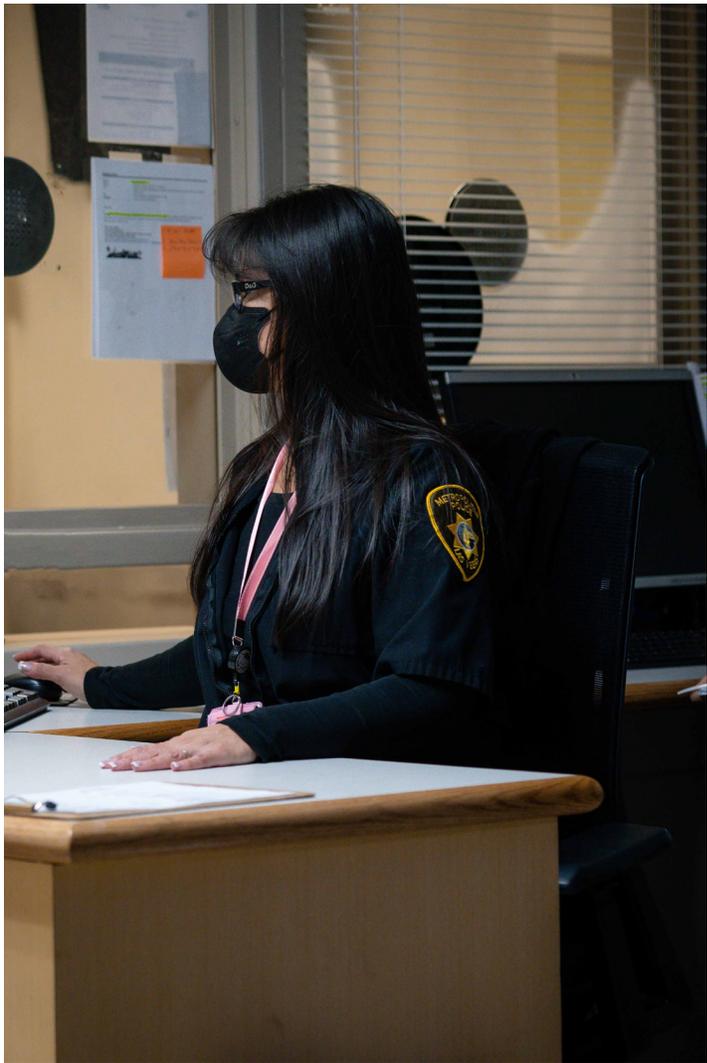
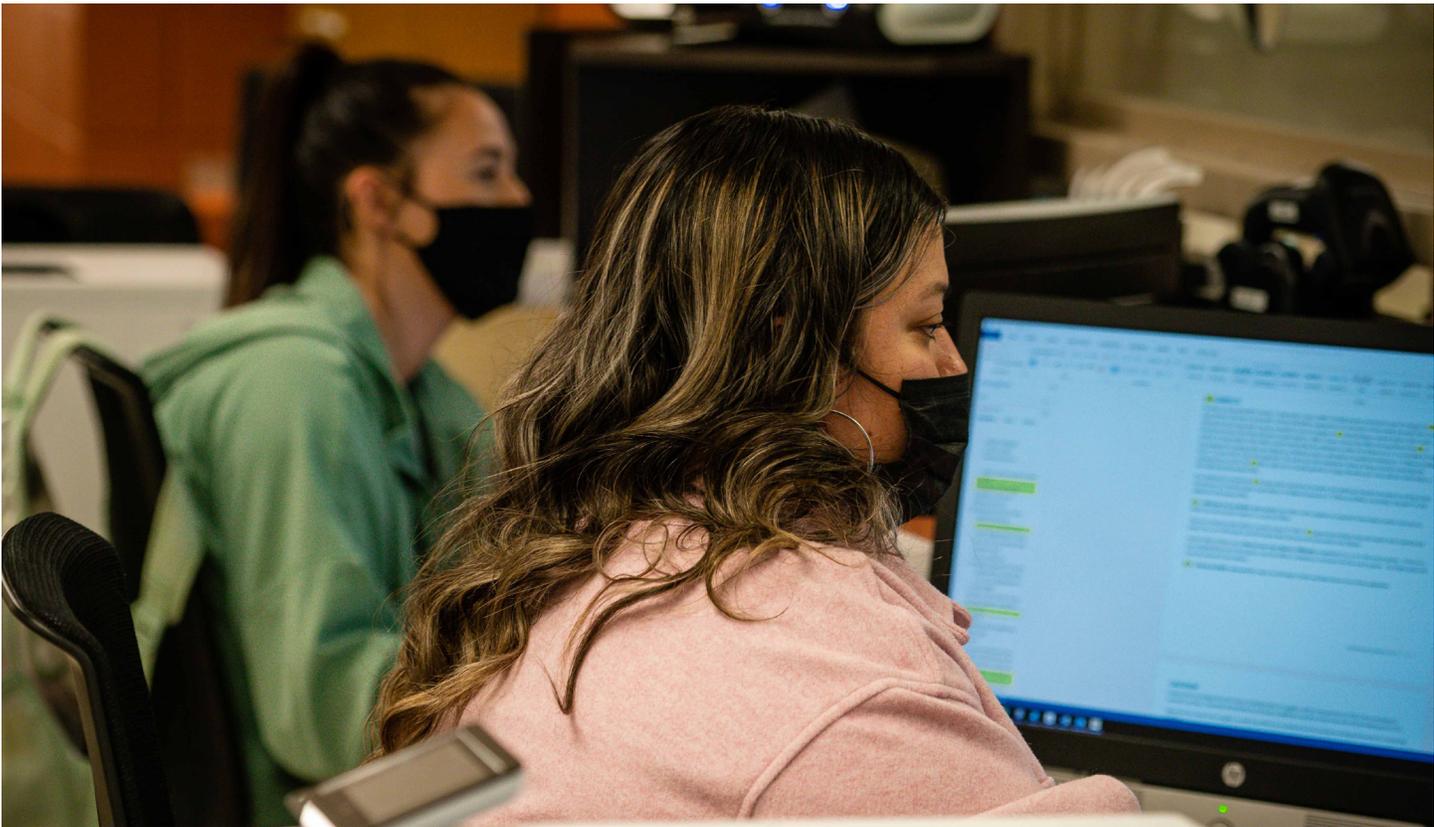
## 2021 Performance Measures

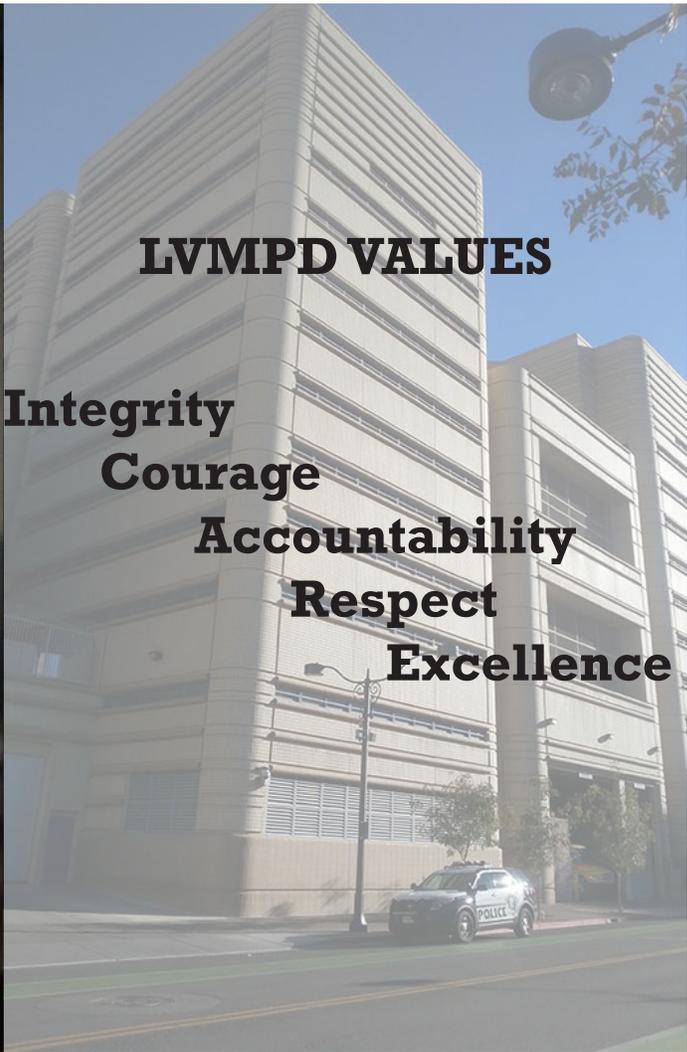
<b>Total Bookings</b>	<b>57,754</b>
<b>Average Daily Bookings</b>	<b>158.2</b>
<b>Average Daily Population</b>	<b>2,954</b>
<b>Average Length of Stay</b>	<b>18.7 Days</b>
<b>Total Releases</b>	<b>57,775</b>
<b>Average Daily Releases</b>	<b>158.3</b>



<b>Total Court Transports</b>	<b>102,417</b>
<b>Average Daily Transports</b>	<b>280.6</b>







## **LVMPD VALUES**

**Integrity**

**Courage**

**Accountability**

**Respect**

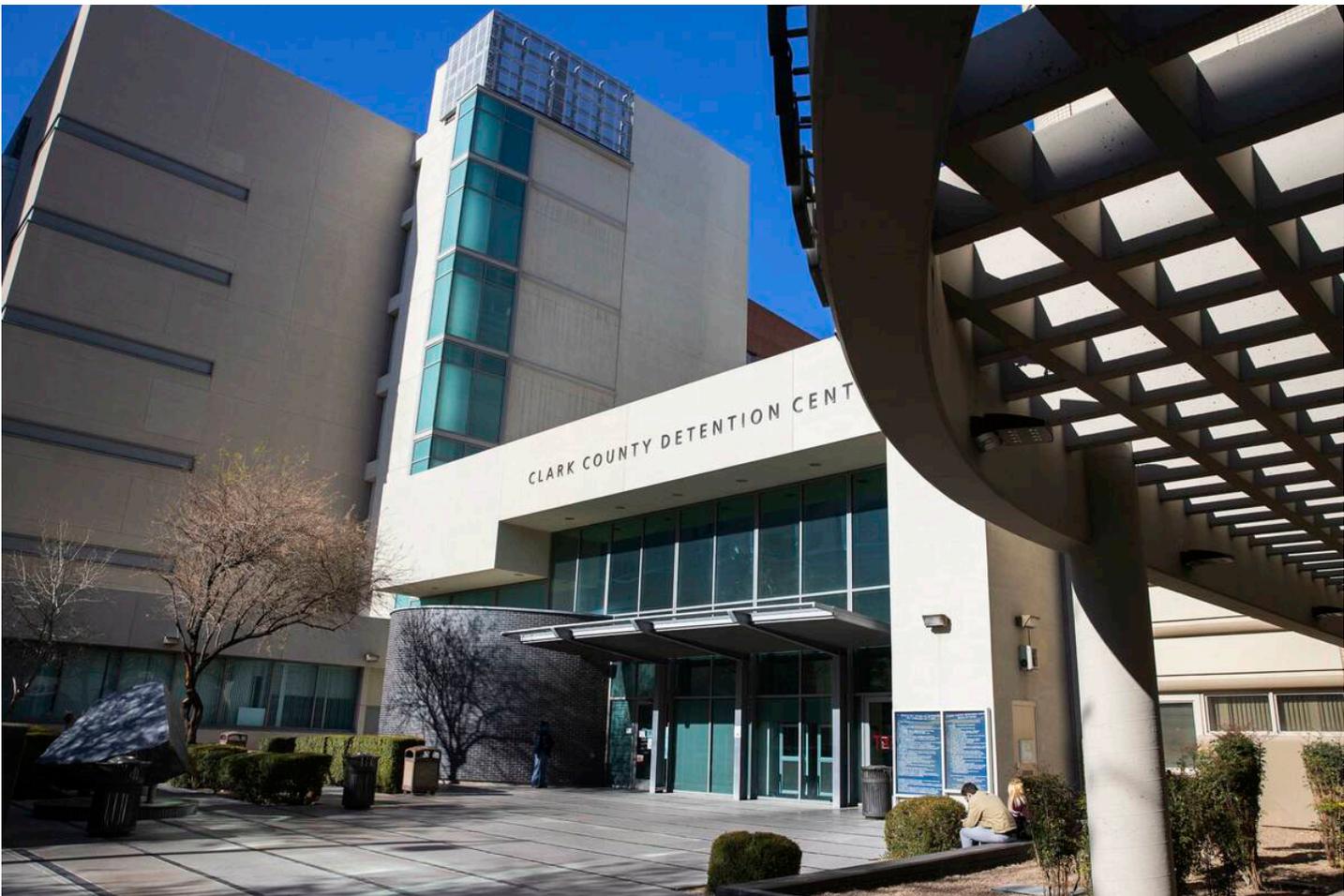
**Excellence**





## **DSD MISSION**

**The mission of the Clark County Detention Center is to set the standard for American jails, through leadership and excellent service, while focusing on the safety of the community, staff members, and inmates.**





**Clark County Detention Center  
330 S. Casino Center Blvd.  
Las Vegas, NV 89101**

