



# Clark County Building and Fire Prevention Field Inspection Division FIELD INSPECTION GUIDELINE

<b>Division:</b>	<b>Inspections</b>	<b>Policy &amp; Procedure:</b>	<b>FIG-B-010</b>
<b>Subject:</b>	<b>Building Field Inspection Service Goal</b>	<b>Effective Date:</b>	<b>01/01/2020</b>
<b>Code:</b>		<b>Revised Date:</b>	<b>10/01/2020</b>
<b>Proposed:</b>	<b>Matthew Brewer</b>	<b>Approved:</b>	<b>Sam Palmer</b>

**This guideline sets the quality service goals for the inspection division.**

A Service Goal of 0% per department for Life-Safety Errors.

A service goal of less than 5% per department for Major Errors.

A Service goal of less than 10% per department for Minor Errors.

**Service Goals:**

99% of all inspections to be performed within 24 hours of request. 90% of contractors satisfied with inspector performance.

99% of serious life safety complainant responded within 24 hours 99% of all complaints responded to within 20 days.

95% of inspector score a passing grade on inspection audits. 99% of second opinion request responded to within 24 hours.

**Non-Inclusive list of Life-safety Error Examples:**

- Egress path requirements
- Smoke control systems
- Structural components
- Smoke/CO2 detectors
- Grounding and bonding
- Potable water direct cross connections
- Work without a permit (Life-Safety)

**Non-Inclusive list of Major Error Examples:**

- Accessibility components
- Construction exceeds the scope of the permit
- Property line / setback Issues
- Backflow prevention.
- Inspections requiring QAA
- Work without a permit (Non life-safety)

**Minor Errors:**

Inspection items not listed above will be considered minor.