



## **THE HARBOR – EXECUTIVE STEERING COMMITTEE**

### **Juvenile Assessment Center Minutes**

**February 22, 2017 - 1:00 PM**

DJJS Zenoff Conference Room

Las Vegas, NV 89101

*Minutes taken by Vikki Andrews*

#### **Present in Person**

##### **City of Las Vegas**

Dr. Lisa Morris-Hibbler, Director, Department of Youth Development and Social Innovation  
Lee Quick, Principal Policy Analyst

##### **Clark County Department of Juvenile Justice Services**

John M. Martin, Director  
Patrick Schreiber, Assistant Director  
Steve Morris, Manager  
Cheryl Wright, Clinical Services Manager  
Cesar Lemos, Executive Director, The Harbor  
Evelyn Grippaldi, Management Analyst  
Vikki Andrews, Administrative Secretary

##### **Clark County Department of Family Services**

Paula Hammack, Interim Director

##### **Clark County**

Brigid Duffy, Deputy Juvenile District Attorney, Chair

##### **Clark County Law Enforcement**

Matt McCarthy, *on behalf of Kevin McMahon, Undersheriff Las Vegas Metro Police Department*  
Mike Carmody, North Las Vegas Police Department

##### **Clark County School District**

Tammy Malich, Assistant Super Intendent, Education Division

##### **Clark County Family Court**

Judge William Voy

##### **Community**

Punam Mathur, Parent Representative, Vice Chair  
Arnija Hooks, Youth Representative, Cheyenne High School

##### **Guests**

Lashay McNulty, UNLV Student Intern  
Alexis McClendon, UNLV Student Intern  
Girma Terfe, UNLV Student Intern  
David C. Jones, SWICS  
Asia Chang, SWICS  
Khadija Carter, Guest

**I. Call to Order**

Brigid Duffy, Deputy Juvenile District Attorney and Chair called the meeting to order, there was a quorum.

**II. Public Comments**

None at this time.

**III. Approval of January 25, 2017 Minutes**

January 25, 2017 minutes were approved.

**IV. Approval of Agenda**

The agenda was approved.

**V. Data Discussion**

Cheryl Wright, Manager, presented four samples of potential Director's Report formats for The Harbor, which would collect data based on discussion points from previous meetings. The sample content presented in the forms were:

- Where referrals to The Harbor are coming from
- Average Law Enforcement wait time
- Types of citations being received
- Demographics of the youth served at The Harbor
- Top five zip codes being serviced
- Partnering agencies who are also opening cases based on intakes completed at The Harbor
- Community providers that The Harbor is extending referrals to

Ms. Wright clarified that what was being presented was not real data but mock-up information. Brigid Duffy, Deputy Juvenile District Attorney and Chair, would like the Board to be able to take the time to look through the samples and make suggestions, as how the information is presented to the public is very significant.

Punam Mathur, Parent Representative and Vice Chair, would like to know if there is a way to capture a snapshot of information over time so the Board can see if youth and families are still on a trajectory route of service, and avoiding probation and law enforcement. Mrs. Mathur would like to know if there is a way to work with some of the service providers to collect that information. John Martin, Director, stated that we do have the ability to check recidivism within our system using the new Case Load Pro system, and the department is currently trying to work with Las Vegas Metro Police Department in receiving access to SCOPE II to see if a child has contact with the system. Case Load Pro will be able to provide cross over information to determine if a child who has been served at The Harbor has escalated to delinquency.

Mrs. Mathur would like to be able to show data on the positive benefits of The Harbor in addition to the minimized negative outcomes. Cesar Lemos, Executive Director of The Harbor, stated that there is currently a grant through the University of Denver with Dr. Tara Raines to collect data and capture some of this information. Dr. Raines is currently collecting data on 26 youth who have made contact with The Harbor, following them for up to two years. This number will increase to 100 youth. Dr. Raines is putting a

process into place to make contact with kids at 6, 12, 18 and 24 months after being serviced at The Harbor. One of the things Dr. Raines is capturing is if the youth have continued to attend school since their contact with The Harbor. This data collection is being done independently outside of The Harbor.

Ms. Duffy stated that the data information will be placed on the March 29, 2017 meeting agenda as an action item for the Board to vote on.

## **VI. Progress Report from The Harbor Executive Director**

Mr. Lemos created a financial report that reflected what the cost of a 24-hours a day 7 days a week operation would be.

The current cost to continue running The Harbor Monday-Friday 8am-8pm would be roughly \$1.3 million dollars. The cost to run The Harbor 24-hours a day 7 days a week would be roughly \$1.8 million dollars, which is an additional cost of \$470,000. The 24-hours a day 7 days a week operation would require three additional DJJS staff, and one additional DFS staff. This includes staff currently at The Harbor and a change to their current shifts. Operational changes would need to reflect swing shift coverage, mid-shift coverage, grave shift coverage and may need to include a change in RDO's.

Judge Voy asked what the financials would be for extended hours and days but not full 24-hour coverage, as 24-hour coverage may not yet be needed. Ms. Duffy and Mrs. Mathur agree that extending hours of operation rather than jumping to 24-hours a day 7 days a week operation may be more beneficial. Mr. Lemos will mock up financial information for the expansion of hours Monday through Friday only, and the expansion of hours including weekend days. Mrs. Mathur asked Mr. Lemos for his recommendation of what would be best for operations. Ms. Duffy has asked if LVMPD and CCSD can assist in finding out how many citations are being issued on the hours that The Harbor is not open to assist in figuring the best operational hours.

Mr. Lemos discussed gaps in services encountered in the past four months. Families with private insurance are not being accepted at many of the service providers that The Harbor refers to. Families are having to find services through their own insurance providers, which is causing a lapse in connection to services. HBI Insurance provider has been a struggle, they are restrictive with what providers they will allow families to see. Mr. Martin asked Ms. Wright if there is a way to work with insurance companies to see which providers are willing to work with The Harbor. Ms. Wright explained that when families present with private insurance, they have to work from the angle of their insurance company. The largest struggle for private insurance is that families cannot afford deductibles and co-pays. There are a significant number of families using HBI Insurance. Mr. Martin asked that HBI be reached out to, to explain to HBI what The Harbor is doing in an effort to get them on board.

Mrs. Mathur stated that there are five Federally Qualified Health Centers (FQCH) that have been working with the district on mental health services. Mrs. Mathur states that she is happy to facilitate the conversation with FQHC's to see if they are willing to build their capacity on a basis specific to what The Harbor needs. Ms. Duffy would like to add how to build capacity with FQHC's added to the next agenda. Mr. Lemos would also like to see group mentoring being offered at The Harbor.

Mr. Lemos provided a statistical update to the Board. In the four months that The Harbor has been open:

- 424 youth have been served at The Harbor
- 13 of those youth have escalated to DJJS from additional charges
- The top five zip codes serviced are 89110, 89115, 89101, 89081, 89121
- Gender: Male-255 Female-169
- Race: African-American/Black -137, Caucasian/White – 81, Hispanic-156
- Top offenses: Possession of Marijuana-128, Affray/fighting-71, possession of drug paraphernalia-54, battery-41

Mr. Schreiber asks if the battery charges can be broken down between battery and battery domestic violence. Mr. Lemos states that they just appear as battery, but the majority are domestic violence.

Mr. McCarthy believes that a conflict resolution program is paramount for these youth. Mr. Martin states that there has been talk with Paula Haines-Green at the Neighborhood Justice Center about offering training on conflict resolution. Mr. Martin plans to send DJJS staff to this training. He also states that the NJC are in talks about writing a grant so they may have one of their staff stationed at The Harbor.

Dr. Morris-Hibbler, City of Las Vegas, would like to use this information and look into the predictive analytics. She would like to start having discussion, including Dr. Raines, about quantitative and qualitative evaluation and case studies, in order to pinpoint where services are needed on the front end to avert a youths continued law enforcement interaction. Ms. Hammack stated that the DFS QA/QI team has created a presentation for DFS management, and can give the Board and overview of predictive analytics. Ms. Duffy would like to add this topic to the next agenda.

## **VII. Review and Discuss Each Members Performance Measures**

Dr. Tammy Malich, Assistant Super Intendent, CCSD, would like to see data such as grades, discipline contacts, credits obtained, graduation, behavior assessment and other performance indicators reflected on the Director's Report. Dr. Malich would also like to see non-students becoming reengaged to school, ideally to get back on track for receiving a high school diploma, GED or equivalent.

Mr. Martin stated that using a youth's student ID in combination with their unique ID through a data base, while omitting other identifying information, has allowed them to see outcomes and interventions being escalated at the school level. This also shows when those youth have escalated to DJJS involvement. What is not currently in place is a system to track climate support, social work contact, and other preventative measures. The timeline of tracking and if tracking will be through a cohort of students needs to be determined in order to capture the most accurate data. This information would be provided from CCSD to The harbor.

Matt McCarthy, Las Vegas Metro Police Department, stated that law enforcement is mostly interested in recidivism rates of youth, escalation, or if there is no further contact. Mr. McCarthy would also like to know how many youth were booked into DJJS when they could have been referred to The Harbor instead. Mr. Lemos stated that he has been discussing with the Deputy Chief a way to track first time referrals and times of booking to see which would have been eligible for The Harbor instead of being booked into DJJS. Ms. Duffy also stated that a first referral that is a non-violent felony should be referred to The Harbor. Ms. Duffy clarified that charges may still be filed on these cases, but in the interim of court, they can be assessed and provided with services.

Mike Carmody, North Las Vegas Police Department, No performance measures at this time.

Paula Hammack, Interim Director of DFS, would like to track how long families are being serviced by The Harbor. Ms. Hammack would also like to know what absent services are needed. She would like to see providers can prioritize these families to avoid a large time lapse between their referral from The Harbor and the time they are seen by a provider. She would like to see the services that families are being referred to as categorized by service type. Ms. Hammack also suggests the tracking high volume times of The Harbor, and what areas of Law Enforcement are referring to The Harbor.

Department of Health and Human Services – No representative present, performance measures input are still needed.

Arnija Hooks, Youth Representative, states that her main concern is commitment and follow-up. She explained how she had been assigned a mentor who did not follow up with her. She stated that a support system is needed for many of these youth, and it may be the only thing they have pushing them to do better. Dr. Malich suggested re-entry plans for school, and that there be a post support piece. Mr. Martin stated that post support is needed but must be looked at carefully as to not create a different system of probation, but a connection to services.

Ms. Duffy would like to track how many families that have been served through The Harbor return for additional support and services. Ms. Duffy suggests that families be encouraged to return, to ensure the family that The Harbor will be there for them if they need additional support. Mr. Lemos stated that currently they are following up with families directly up to 60 days asking if they are in need of additional services.

Mr. Lemos stated that many families have concerns about the school district knowing about their involvement with The Harbor. Some families have allowed the information to be shared. The Harbor is providing information to the school district based on what the parent wants.

Punam Mather, no performance measures at this time.

#### **Informational Items**

##### Announcements

- a. Next meeting March 29, 2017 at 1 pm, Zenoff Conference Room, 601 N. Pecos Road, Las Vegas, NV 89101
- b. Ms. Hammack stated that based on the zip codes that were presented from Mr. Lemos, four of those five zip codes are also top zip codes for DFS. Mr. Martin added that they are also high zip codes for DJJS.
- c. Mr. Martin would like the DFS QA/QI team to present to the Board at the next meeting.

#### **VIII. Public Comments**

Mrs. Mathur thanked The Harbor team and stated that it is a rare and exceptional thing that The Harbor is doing for the community.

#### **IX. Adjournment**