

SPOOKY SPRINGS

FREQUENTLY ASKED QUESTIONS

Q: When is registration?

A: Pre-registration opens on September 2nd and will close on October 17th at 7:00 PM.

Same day registration will begin at 4:00 PM on October 18th.

Q: What are the prices?

A: Pre-Registration Prices:

Seniors - \$3; Adults - \$5; Children - \$4; Children under 3 are free! (But still must register)

Day of Event Prices:

Seniors - \$4; Adults - \$8; Children - \$6; Children under 3 are still free! (But still must register)

Q: Who can I bring?

A: The whole family! This event is for guests of all ages.

Q: Is there free food?

A: Yes, for the first 250 paid participants (Ages 3+) Food truck meals will also be available for purchase.

Q: Can I choose which food ticket I receive?

A: If you are one of the first 250 paid participants, yes you can choose which food tickets you'd like when you come to pick up your registration packet.

Your choices are either Chilly Barkers (Chilly, cornbread, hot dog & chips) or Camilla's Mexican Food (Choice of nachos w/ cheese, 2 tacos, 3 rolled chicken tacos, or a cheese quesadilla)

Q: Do I have to pay even if I am not swimming?

A: Yes, the price of admission is for access to the event which includes all activities outside on the field, swimming, and unlimited entrance to our Haunted House.

Q: Will we be required to wear a wristband?

A: Yes, you will get a **yellow Special Events wristband** for the event.

Children under 18 who have **passed a swim test** will also receive a **dark blue wristband**.

Q: What will happen at this event?

A: We will have two food trucks, an inflatable obstacle course, an inflatable slide outside, carnival games, costume contest, a haunted house, indoor swimming, and a movie in the pool!

4:00 PM – Outdoor activities and haunted house begin.

5:00 PM – Indoor Pool opens.

6:00 PM – Costume Contest will take place outside and Halloweentown will begin inside.

Q: What time does the event start?

A: The outdoor portion will start at 4:00 PM. The indoor will open at 5:00 PM

Q: What time does the event end?

A: 8:00 PM

Q: Do all pre-registered participants pick up a registration packet?

A: No. Only the first 250 paid participants with a food ticket will have a registration packet to come pick up. This packet will include wristbands, food tickets, and a quick info sheet for the event. Please note: Registration packets can be picked up during business hours from October 13th – October 16th. These packets CANNOT be replaced. If you lose any items, you will have to purchase them at the regular price on the day of the event

(see Question #2 for prices)

All other pre-registered participants will check in at one of our tables outside on the day of the event, beginning at 4:00 PM.

Q: Will it be too scary for the kids?

A: Our decorations around the facility will be family friendly and should not be scary at all. Our haunted house will be dark, with live actors and jump scares so we are recommending any children under the age of 12 are with their parents. Parents, please be mindful if you choose to enter with younger children, that it may be too scary for them. If you choose to enter with younger children and they get scared, you can ask to exit the Haunted House early.

Yelling, cursing, or any other forms of being disrespectful to staff will cause you to be removed from the haunted house and you will not be allowed to re-enter.

Q: Will life jackets be available?

A: Yes, life jackets are available to borrow from front desk staff. You must have your ID as collateral.

Q: Do I have to get in the water with my child?

A: How old is your child? If the answer is 8 or older, then no you don't have to get in. If the answer is 7 or younger, then yes, your child needs to always be within arm's reach of you, unless they can pass a water competency test.

Q: What is the water competency test?

A: The water competency test consists of the following: Jump into deep water, swim out about halfway, turn around and swim back to wall without touching the lane lines or the wall while swimming.

(No goggles allowed during Water Competency Test)

Q: Where do I check-in on the day of the event?

A: There will be two check-in tables for pre-registration, one out on the grass near our front entrance and one closer to our gate that faces FAISS park.

On the day of the event, you will come to the check-in table where you will receive your wristbands.

(You will receive wristbands for those present at the check-in table ONLY. We will not give out extra wristbands for participants who are not present at the check in table)

Q: Where can I park?

A: You can park anywhere in the parking lot located right at FAISS park. The parking for Cowabunga Canyon may still be blocked off on the date of the event but if it's not blocked off, then that whole parking lot is also okay. If there is no parking at the front or back of the building, you can park at FAISS Middle School.

Q: What if I don't pre-register?

A: You will have to come inside to the cashiers and pay the increased day-of-event prices.

(See Question #2 for prices)