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Public Response Animal Protection Services Graffiti Enforcement

2024 YEAR END NEWSLETTER

OUTLYING AREA ABATEMENT

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There are quite a few areas outside of the Las Vegas Valley where Clark County Code Enforcement travels to for inspections. This case takes us to one of the outlying areas. Searchlight neighbors were distraught and made multiple phone and email complaints about a parcel that had trash, junk, debris, unlicensed vehicles, outside storage, and a homeless camp on the property. The neighbors also complained that the property was a fire hazard and had seen a fire on the property. As a result, the neighbors wanted the property to be cleared of junk, vehicles, trash, debris, and unhoused people.

Upon initial inspection, one of the officers observed violations of outside storage, trash, and debris. With some debris in the public right of way, the officer referred the matter to Public Works. All Notices sent to this property were returned, thus the owner never received notifications of the violations on this parcel. Due to all the mail being returned, a civil notice was posted on the property. During the follow-up inspection of the site, and there was no change, a second violation notice was issued with a service fee. A final inspection was conducted after no response from the property owner. Once again, finding the property still in violation of solid waste, occupied RV, and outside storage, a Notice of Abatement was posted on the property.

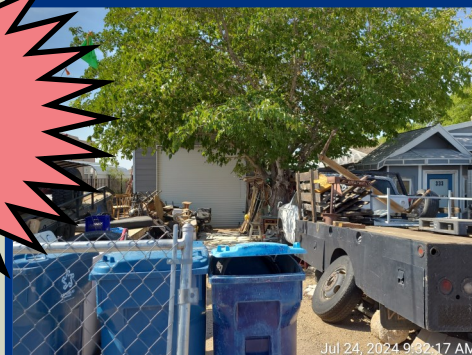
In July 2024, approval for our contractor to clear the property was obtained. The contractor removed a large amount of solid waste, multiple inoperable vehicles, and a white inoperable RV that was missing tires and illegally occupied. Now that the property has been cleaned, the case is closed, and the neighbors are very happy.



GREAT
WORK!

\$ 8,900

LIEN

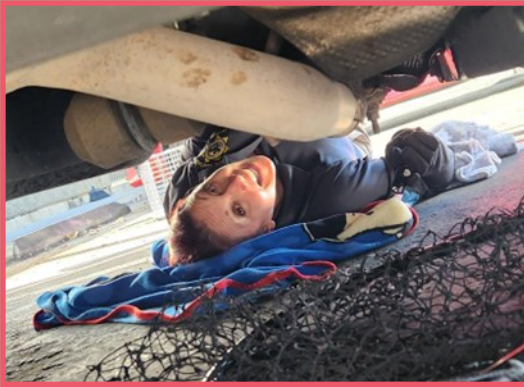


ALONG FOR THE HIDE



Our officers are rarely in the office, and it's anyone's guess where they might end up throughout their workday. They could end up at a park, in a detention basin, or even underneath a car.

When a stray, injured cat climbed beneath an SUV and got stuck in the undercarriage, Officer Prol, Officer Enright, and Sergeant Petralia jumped into action, they squeezed and shimmied under the SUV to assist. With teamwork and gentle joined efforts, the cat was safely removed and taken to the shelter.



THE QUICK BLACK DOG

A game of tag can be a great time, unless you didn't know you were playing. Citizens attempting to walk through a parking garage became unwilling participants, as a black Belgian Malinois began to chase them around.

While the dog was no doubt having a great time with her game, having a black dog that looks straight from folklore graveyards pursuing you isn't great for business. Security called Animal Protection Services and when Officer Jabas came to collect the dog, it was clear she knew her game was done.

She was safely transported to the shelter and was taken in by a rescue group soon after. Hopefully she will find her forever home and there are many games of (consensual) tag in her future.



OIL AND TROUBLE

Help is most easily given when the recipient is comfortable and willing to accept it. This is one of the great challenges faced in Animal Protection Services.

Employees at an auto repair shop also faced this challenge when they found a kitten that had fallen into an oil drum. They managed to remove the kitten from the drum, but when they attempted to clean it up, the kitten became aggressive and tried to bite before hiding under a shelf.

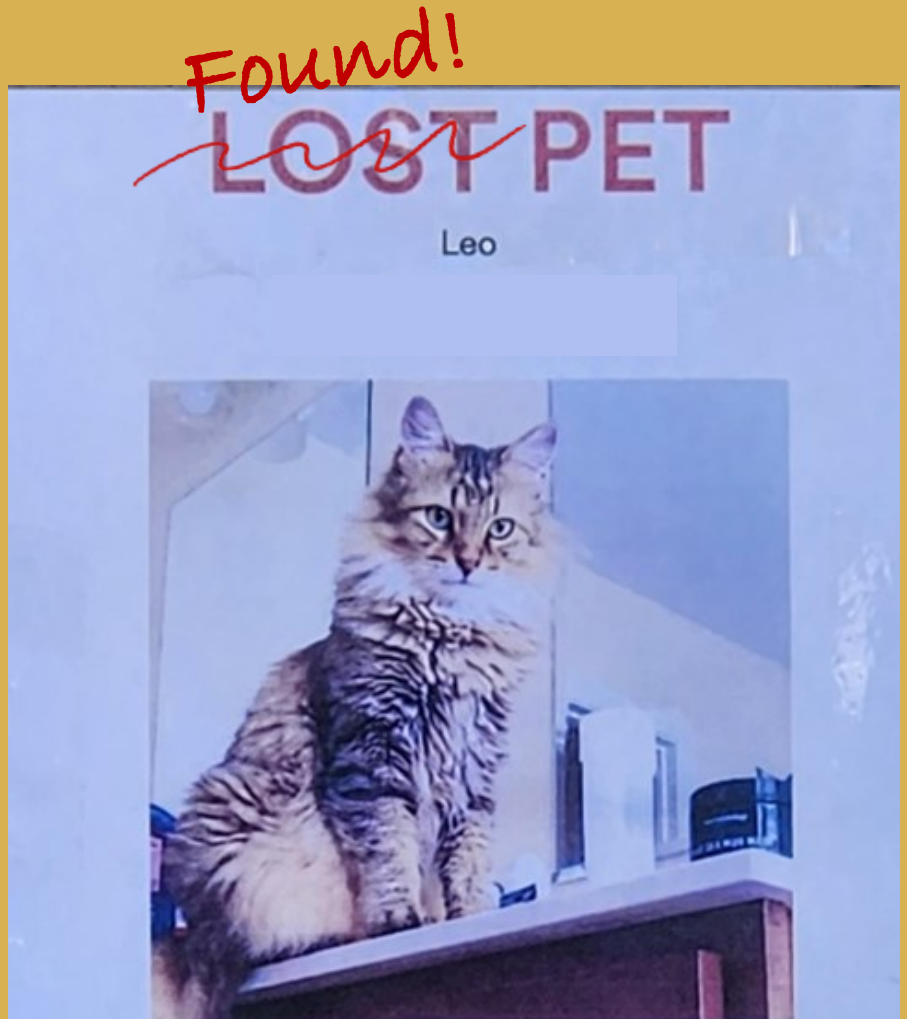
Officer Razo and Officer Corrales were called in to help. Though the frightened kitten still did not want to be helped, Officer Corrales was able to safely wrap him in a towel and bring him out of hiding. Despite needing to be groomed, he appeared to be in good health, and was safely brought to the shelter for evaluation.



TALE OF LEO-ZARUS

It's an old English proverb that states, "A cat has nine lives. For three he plays, for three he strays and for the last three he stays." Dispatch received a call for a deceased cat and created a call for response, only to soon get a call back. Turns out the domestic longhair was not out of lives after all.

Officers Enright and Prol responded to the call, as it was unclear if the cat was injured or not. The cat was hiding in a garage, out of reach of the resident. The officers were able to coax him out and found him having some respiratory issues but otherwise in good health. A scan of his microchip showed that he was in the middle of his "straying" lives and had managed to get about fifteen miles--and an entire other jurisdiction--away from his home.



The officers were granted approval to bring the cat, Leo, home. Leo's owners were thrilled, as they had been looking for him for nearly a week. Hopefully Leo has entered his "staying" era now.

******* 195 *********Animals Returned to Owner in the Field****2024**

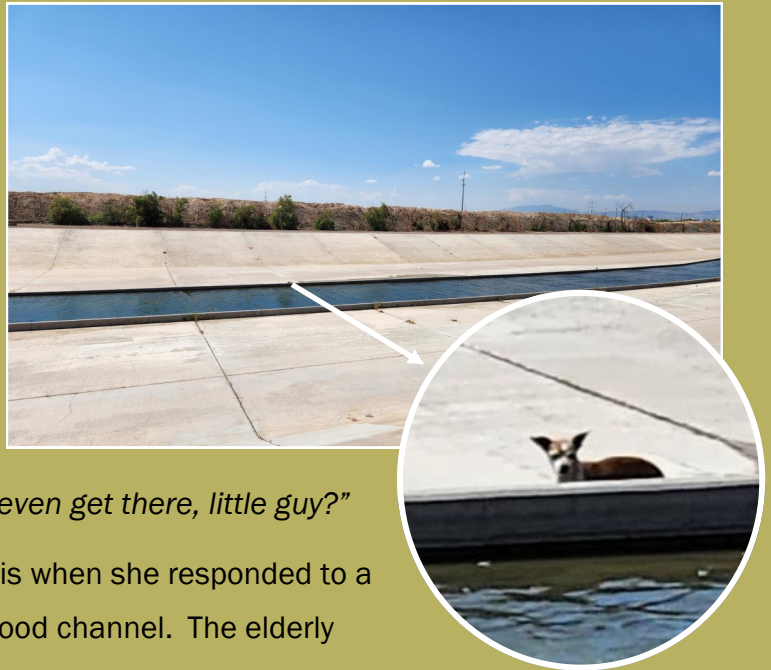
WHERE'S CHIHUA-WALDO?

There are several benefits to having a little dog. They are well-suited to life in apartments. They are easy to transport and do not take up a lot of space. They eat much less than bigger dogs and they fit into all those cute little outfits!

Unfortunately, there are downsides as well, such as easily misplacing them, and sometimes having to ask, *"wait, how did you even get there, little guy?"*

Officer Cox may have been wondering just this when she responded to a call about a chihuahua running around in a flood channel. The elderly dog was on the other side of some running water and seemed very confused about how he managed to get there.

Partially blind and deaf, the dog had run across the water and was going in circles, according to the person who reported the dog needing assistance.



After notifying her Lieutenant that she would be entering the flood channel with Las Vegas Paving Co, Officer Cox was able to retrieve the chihuahua and safely transport him to the Animal Foundation where he was soon



returned to his owner.

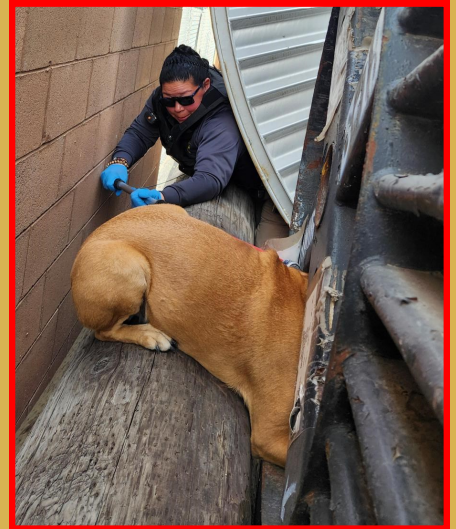
Hopefully he will not end up anywhere as unsafe again.

BARKOUR!



Pets have a special talent for getting into places they're not supposed to be.

In this case, it was the NV Energy Storage area, full of cables, electrical boxes, and plenty of other equipment playing the role of obstacle. At about the size of three city blocks, Officer Prol and Officer Enright had their work cut out for them when the two dogs they had been tasked to pick up wanted to



give this impromptu agility course a go.

Weaving in and out of the equipment, climbing on top of electrical boxes, the dogs, Nana and Papa, likely thought this was a great game. Maybe if there had been a seesaw and a panel of judges, they would have gotten a ribbon.

Ultimately, Papa was the first one caught. From there, he was used to lure in Nana.

Now is a great time for the reminder that microchips are only worthwhile if they are registered.

Once the dogs were secure, it was found that Nana's chip was not registered, but happily, Papa's was. Their owner was contacted and they got to skip the trip to the shelter and go straight home.



WELCOME ANTONIO



Say hello to Antonio Brown, the teams newest Animal Protection Services Dispatcher. Prior to joining Clark County, Antonio was a Dispatch Supervisor with Southwest Gas. The great work schedule and opportunities for advancement is what convinced Antonio to pursue a career with Clark County. Outside of work, he loves to cook, specifically barbequing and going to the gym. He is very excited about his newest additions of 1 pellet grill and a 2 Blackstone griddle.

When asked who he would trade lives with for two weeks, Antonio's response was "I would trade with Elon Musk, two weeks is enough time to work and earn a paycheck. I would wire it to myself. They say money can't buy happiness, but have you ever seen someone unhappy on a jetski?" Some fun facts about Antonio are he served 8 years in the Air Force, deployed twice, has never been to New York and loves singing and chocolate!



EMPLOYEE OF THE QUARTER



Congratulations Brianna Gonzalez -Ordiway for being named the Employee of the Quarter. Brianna expressed that the best part of working with CCAPS are the people she has met and the openness to share concerns. "If

there is something on your mind pertaining to adjusting a process, it is encouraged to share it. Having these opportunities help shows that you are part of a team." Outside of work, Brianna enjoys dancing and is part of a Folklorico dance group, dancing this style for 16 years. She also enjoys creative writing and screenwriting and hopes to have a multitude of books and movies released. If she could trade lives with any one person, Brianna stated it would be Tom Cruise as she would want to do his stunts for two weeks straight! Keep up the great work!!



TURTY DEEDS

When an individual in possession of an animal is arrested, Animal Protection Services is called. This ensures that while the owner is unavailable, the animals are taken care of at the shelter until other arrangements can be made.

Officer Prol and Officer Enright responded to one such call in which an alleged carjacker had been arrested and stated that he had three turtles with him. When his bag was checked, only one of the tiny joyriders was found. Officer Prol, being concerned, asked if the accused had been searched.

This was when the jail called. The additional two turtles had been located during booking, inside the hoodie pockets of the subject. The trio were reunited and taken safely to the shelter.



Can you find all 3 turtles hiding in this issue?

2024 YEAR END STATISTICS

Administrative Citations

Fines Issued

\$224,650

Calls Handled

In the Field

25,009

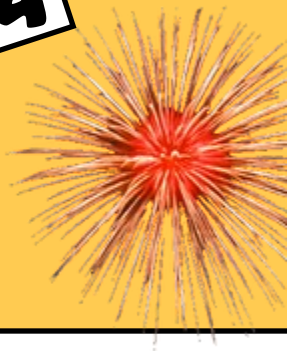
Stray Animals	2,447
Bite Reports	1,526
Health & Welfare	1,548
Impounded Animals	7,755
Total Sterilizations	16,822
Vehicle Confinements	409
Administrative Citations	717
Request for Prosecution	37
Calls for Injured Animals	1,891
Felony Cases sent to Metro	33
Misdemeanor Citations Issued	1,072

Calls Received

by Dispatch

92,027

2024



2024 YEAR END STATISTICS

Total CCPRO

Cases

23,414

Total Graffiti

Cases

13,713

Landscape Parking 527
Building without Permits 745
Vagrant Camps 4,236
Outside Storage 153
Squatter Homes 221
Imminent Danger 91
Unlicensed/Inoperable Vehicles 698
Abandoned/Unsecured Homes 227

Weeds & Dead Vegetation 1,394
Dangerous Structures 134
Short Term Rentals 1,361
Commercial Vehicles In ROW 2,430
Trash & Debris 2,446
Auto Parts & Repair 470
Zoning Violations 2,619
Parking Citations 1,105

F I N E S

I S S U E D

Dead Vegetation \$58,422.00	Trash & Debris \$132,219.00
Building without Permits \$204,825.00	Zoning Violations \$61,459.00
Dangerous/Unsafe Structures \$127,381.84	Landscape Parking \$31,975.00
Unlicensed/Inoperable Vehicles \$31,260.00	Parking Citations \$10,700.00
Outside Storage \$30,135.00	

GRAFFITI ABATEMENT

Graffiti tagging remains a pervasive issue in many neighborhoods throughout Clark County. Our office received just shy of 5,400 graffiti cases during the fourth quarter of 2024 and over 13,000 for the year. On average, that's about 90 graffiti complaints submitted per business day. With five painters working as part of our graffiti abatement team, responsible for over 8,000 square miles of Clark County, you can bet they stay quite busy throughout their work week.

While some may be viewed as a form of art, for many it's an eyesore that contributes to the decline of both public and private spaces. Whether on storefronts, utility boxes or even residential properties, tagging will appear overnight, adding to the frustration of property owners and constituents in the area. This was just the case for a residential area in the south side of town. This graffiti case was submitted in mid November with photos that showed the graffiti that spanned a little over 70ft long on two sides of a residential wall. Enter the graffiti abatement team – unsung heroes working behind the scenes to restore this area to it's former state. The faster they can get there, the less chance the taggers have to continue to leave their mark.

After receiving this graffiti complaint, a case was opened and assigned and our painter, Frank, who swiftly responded to remove all tag's. While removing graffiti may seem like a simple solution, the problem runs much deeper. For now, the graffiti abatement team will continue their hard work, fighting back against the persistent tagging that threatens the beauty of our community. Keep up the great work!

Before



After

ALMOST CLOSED

Clark County Code Enforcement was advised that the homeowner had passed away, leaving the home abandoned. Neighbors called in multiple complaints of an occupied RV and a homeless camp on the property. They also complained about trash, debris, and weeds, having an open fire to cook in the backyard, and tree trimmings that have caught on fire in the past.

During our initial inspection in July 2024, officer Palella observed landscape parking of an occupied RV with an extension cord running from the RV to the house, trash and debris, weeds, trees overhanging the sidewalk, and outside storage. In addition, contact was made with an individual who falsely stated she was the niece of the deceased property owner. A Notice of Violation was posted on the property and mailed to the owner of record as required by law.

In early August 2024, officer Palella reinspected the property and found that some violations had been remedied. However, outside storage, trash, and debris were still in the driveway under the carport, and in the backyard, visible through the chain-link fence.

At the end of August 2024, our officer went to the property to do another inspection and found that some of the violations had been partially remedied, but furniture, appliances, trash, and debris were still stored outside in the driveway under the carport and in the backyard. A Notice of Abatement for all the violations was issued and posted to the property.

In September 2024, our officer reinspected the property and observed no change. In October 2024, a search and seizure warrant was executed with LVMPD-SCAC to determine what outside storage, trash, and debris needed to be removed. Our contractor was called to the rescue. The contractor cleaned the trash, debris, and green waste and disposed of everything at the landfill. The case was set to be closed, with a lien amount of \$750.00

But wait, there's more. During the final inspection, our officer noticed that the electrical meter had been tampered with and asked to open another case on this property. With a phone call to NV Energy, it was confirmed that the power at this property was inactive. With no power, this property is unsafe and unsanitary and endangers the life, health, and safety of the property and its occupants. With a search warrant written, the property was once again cleared by our contractor and secured by boarding up all the windows and doors. The case is officially closed, and a lien has been recorded for \$1,750.



227

Abandoned & Unsecured Homes

In 2024

OCCUPIED RV

On September 13, 2024, Code Enforcement received a complaint of an occupied RV on a desert lot in Sandy Valley. Being a safety concern, Officer Rado immediately contacted the occupant of the RV and explained the violation for occupying an RV within Clark County to her. While speaking with the occupant of the RV, she informed the officer that she was the property owner and that plans had been submitted to construct a new home. Officer Rado took the time to educate the property owner explaining the violation of Clark County Code 30.03.03 (A)(2)(ii)(e). Both with a mutual understanding of the violation and intent, Officer Rado issued a Notice of Violation to the owner.

When the officer conducted a follow-up inspection, it was observed that the property and RV owner had left. Swift compliance was met, and the case was resolved without fines or fees.



Clark County 30.03.03 (A)(2)(ii)(e) – Residential Uses – A recreational vehicle is prohibited as an accessory dwelling. The remedy: Cease and desist use of Recreational Vehicles for living, sleeping or business purposes. Disconnect ALL utilities from the RV and all outside storage from the property.

EMPLOYEE OF THE QUARTER



Congratulations Josue Morales for being named the Code Enforcement Employee of the Quarter. Josue has been with the Code Enforcement team since July of 2023 and he has been a great asset to the division. We asked Josue what the best part of working for Clark County was to which he replied “I greatly appreciate the work-life balance that I have working here, as it allows me to maintain both my professional commitments and personal well-being effectively. This balance has been key to my overall job satisfaction and productivity. “

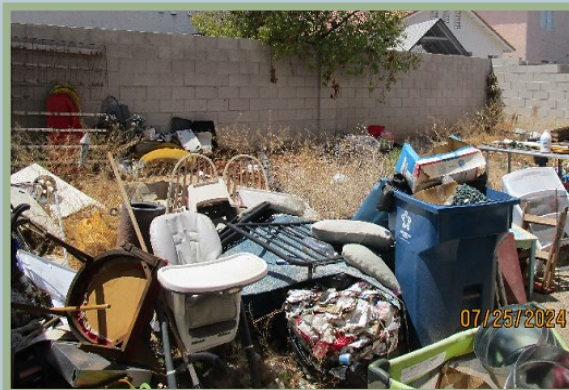
He also expressed that his public interaction skills have been greatly refined while doing his job, that engaging with the public in a professional manner has taught him to be a more assertive person in settings outside of work. During his leisure time, Josue enjoys golfing, spending time with friends and family, church activities, being outdoors and traveling. His favorite hobbies are watching sports, soccer, golf and watching Netflix. If he could go anyplace in the world it would be Greece because of the rich history, beautiful landscapes, and vibrant culture. Keep up the great work Josue!



WORKING TOGETHER

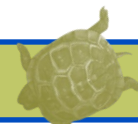
The Code Enforcement office often receives complaints of excessive outside storage and/or hoarding situations. Neighbors in this community had become increasingly concerned about a nearby home. Some neighbors shared that the owner had been living in these conditions for the past 10 years. Neighbors attempted to help by reaching out to different hotlines to find general support, assistance with providing electrical service to the residence or reaching out to law enforcement, all they did didn't seem to help much. The front porch was now overrun with discarded furniture, boxes and other material possessions. What had once been another beautiful home on the street was now a repository of strewn about belongings, creating both an eyesore and a health hazard.

Observing the severity of the situation, Senior Officer Williams was assigned to this case and reached out to Southern Nevada Health District to assist. After sending an initial notice of violation to the homeowner, time passed with no change in the status. With no change to the conditions a Notice of Abatement was issued. As standard procedure follows, our office received multiple bids from contractors regarding the trash, debris and storage outside and an abatement date was scheduled. With partnership from LVMPD and the contractors hired, they were able move forward with the abatement as planned. All violations with our office had been corrected and a lien was placed on the property for \$2020.00. Despite our efforts, the indoor conditions of this property remain an active case and Social Services along with Health District are continuing to work together to help.



A great resource in a situation such as this is Homemaker Home Health Aide Program offered by Clark County Social Services. Their services are administered through contracted home health agencies and deliver both short and long-term homemaking or personal care services to low-income seniors and individuals with disabilities.

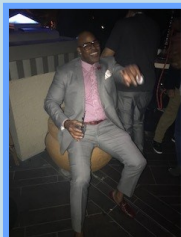
WELCOME TO THE TEAM



A warm welcome to Myron Davis! Myron joins the Code Enforcement Specialist team with 12 years of experience as a Police Officer and Security Director. What

pushed Myron to pursue a career with Clark County was the great benefits and stability. Outside of work, Myron likes to travel, spend time with his children and socializing. His hobbies include working out, shopping and riding his motorcycle. He has a great fondness for horses and his favorite movie is "We Were Soldiers". If he could trade places with any one person for two weeks it would be Magic Johnson during his time playing for the Lakers in the 1980's.

Myron plans to retire and move to Thailand. Myron always has a smile on his face and has been great to work with. Welcome Myron!



Aloha Chandrie Young! Chandrie joined the Code Enforcement support staff team in November and we are happy to have her. Chandrie brought with her experience working as a Social Service Assistant IV in the Department of the

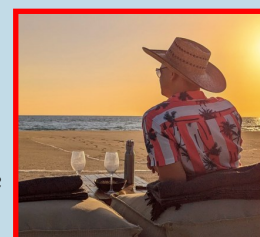
Attorney General State of Hawaii, Child Support Enforcement Agency. Wanting to move to Las Vegas, Chandrie heard through the grapevine that Clark County was the place to work and was happy when she was offered the position of Office Assistant II with Code Enforcement. Chandrie is a mother of five and is a full blown sports mom, her schedule is busy and chaotic and she wouldn't change it for the world.

Outside of supporting her children's athletic talents, she is a big thrill seeker and loves all animals. During her rare but appreciated down time, Chandrie likes to watch the Hallmark Channel. Welcome Chandrie!



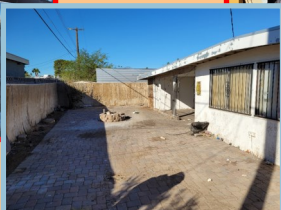
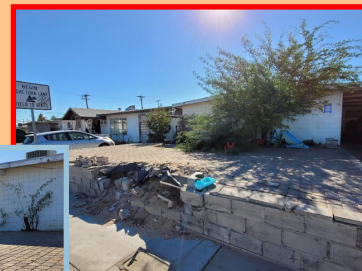
Greetings to Timothy Yeh, a new member of the Code Enforcement Specialist team. Timothy is an Army Veteran who joins the division with experience enforcing federal laws and regulations, along

with company policies and procedures for Southern Nevada. Serving his Country was when Timothy was at his happiest, and now in his new position, he can continue by making an impact in the community where he lives. During his time off, Tim enjoys gaming with friends that are scattered throughout the country. If Tim could trade lives with any one person, Tim said it would be with the richest person on Earth and he would liquidate 85% of all assets, then donate to public schools, higher education and research for renewable energy! Welcome Tim!



NEIGHBORHOOD PLEA

In early July, multiple complaints were received about a property that was of great concern with the neighborhood. Complaints of unhoused people occupying the property, no power or water, drug paraphernalia, possible drugs being sold and a strong odor coming from the property. The person reporting the strong odor stated that the property owner had passed away in the bedroom and the bodily fluids were not properly cleaned, this combined with the increased heat was beginning to be unbearable. The neighbors were very clear with their plea for Code Enforcements help. Upon initial inspection by Officer Grant, the property was found to be abandoned, unsecured and a dangerous residence that had become a harbor for squatters and criminal activity. A Notice of Violation was posted and sent. Working as quickly as possible, and after no response to the Notice of Violation was received, Code Enforcement issued a Notice of Abatement. The abatement was conducted, removing all solid waste, and unhoused occupants thus removing the criminal activity. The property was boarded and secured to prevent further illegal occupancy. The neighbors were very pleased with the quick and diligent response from Code Enforcement. A lien in the amount of \$5,500 was recorded.



CLEANED AND CLEARED



On July 9, 2024, Code Enforcement received an email complaint from a commissioner's office about a property riddled with unhoused people, multiple tents set up on the property, as well as an excessive amount of trash, junk and debris.

When officer Palella arrived to conduct his initial inspection, multiple violations on the property were observed, such as: outside storage consisting of household furniture, wood tables, appliances, and inoperable vehicles stored on landscaping surrounded by junk. An abundance of wood scraps, metal scraps, and old carpet in the front yard and driveway were found at the home. The officer was also able to confirm that people were living in the back of the home. Due to the conditions of the home and the unsafe living environment, a Notice of Violation was issued.



Trying to work with the property owner, multiple extensions were granted, subsequent inspections were conducted without any progress being made, the officer posted a Notice of Abatement. A search and seizure warrant was executed with Metro and the owner was made aware that his property was being abated.

Our contractor cleaned and cleared the entire property of trash, debris, and solid waste.



**\$3,900
Property
Lien**

Happy New Year!



*Code Enforcement
&
Animal Protection Services*

**ANIMAL
PROTECTION SERVICES**

By Phone:

702-455-7710

By Email:

Animalprotectionservicesinfo@clarkcountynv.gov



**CODE
ENFORCEMENT**

By Phone:

702-455-4191

By Email:

Publicresponseinfo@clarkcountynv.gov

Graffiti Hotline:

702-455-4509

Download
the
FixIt Clark County
app
to report an issue
in your
neighborhood



SCAN ME